	Provider Number	Hospital Name	Address 1
050002		ST ROSE HOSPITAL	27200 CALAROGA AVE
050006		ST JOSEPH HOSPITAL	2700 DOLBEER ST
050007		PENINSULA MEDICAL CENTER	1501 TROUSDALE DRIVE
050008		CALIFORNIA PACIFIC MEDICAL CTR-DAVIES CAMPUS HOSP	45 CASTRO STREET
050009		QUEEN OF THE VALLEY MEDICAL CENTER	1000 TRANCAS ST
050013		ST HELENA HOSPITAL	10 WOODLAND ROAD
050014		SUTTER AMADOR HOSPITAL	200 MISSION BLVD
050016		ARROYO GRANDE COMMUNITY HOSPITAL	345 S HALCYON RD
050017		MERCY GENERAL HOSPITAL	4001 J ST
050018		PACIFIC ALLIANCE MEDICAL CENTER	531 W COLLEGE ST
050022		RIVERSIDE COMMUNITY HOSPITAL	4445 MAGNOLIA AVENUE
050024		PARADISE VALLEY HOSPITAL	2400 EAST FOURTH STREET
050025		UNIVERSITY OF CALIFORNIA SAN DIEGO MEDICAL CENTER	200 WEST ARBOR DRIVE
050026		GROSSMONT HOSPITAL	5555 GROSSMONT CENTER DRIVE BOX 58
050028		MAD RIVER COMMUNITY HOSPITAL	3800 JANES RD
050030		OROVILLE HOSPITAL	2767 OLIVE HIGHWAY
050036		BAKERSFIELD MEMORIAL HOSPITAL	420 34TH ST BOX 1888

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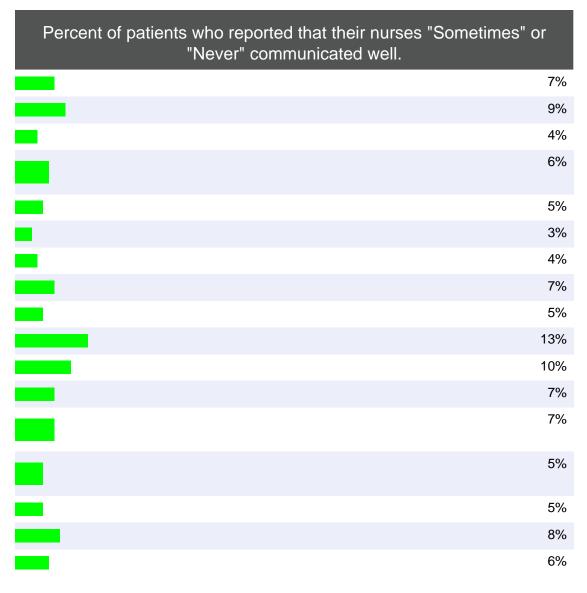
Address 2	Address 3	City	State
		HAYWARD	CA
		EUREKA	CA
		BURLINGAME	CA
		SAN FRANCISCO	CA
		NAPA	CA
		SAINT HELENA	CA
		JACKSON	CA
		ARROYO GRANDE	CA
		SACRAMENTO	CA
		LOS ANGELES	CA
		RIVERSIDE	CA
		NATIONAL CITY	CA
		SAN DIEGO	CA
		LA MESA	CA
		ARCATA	CA
		OROVILLE	CA
		BAKERSFIELD	CA

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ZIP Code	County Name	Phone Number
94545	ALAMEDA	5107826200
95501	HUMBOLDT	7074458121
94010	SAN MATEO	6506965270
94114	SAN FRANCISCO	4156006000
94558	NAPA	7072524411
94574	NAPA	7079675899
95642	AMADOR	2092237500
93420	SAN LUIS OBISPO	8054894261
95819	SACRAMENTO	9164534545
90012	LOS ANGELES	2136248411
92501	RIVERSIDE	9517883000
91950	SAN DIEGO	6194704321
92103	SAN DIEGO	6195436222
91942	SAN DIEGO	6194650711
95521	HUMBOLDT	7078223621
95966	BUTTE	5305338500
93301	KERN	6613271792

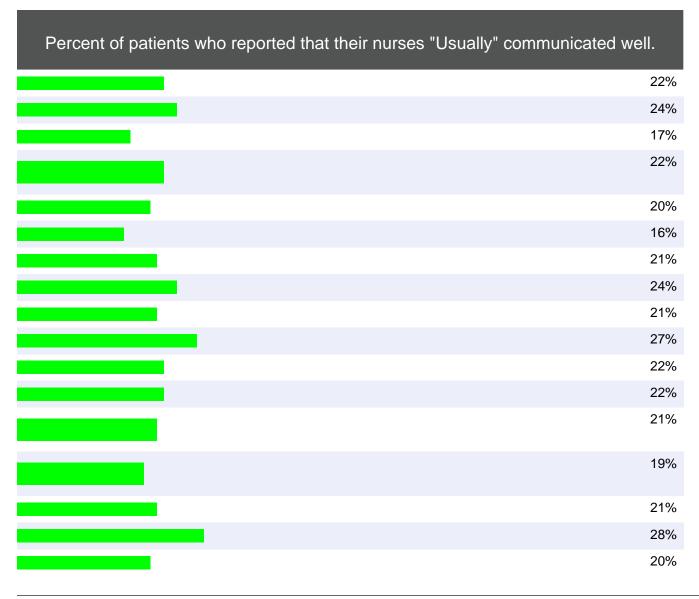
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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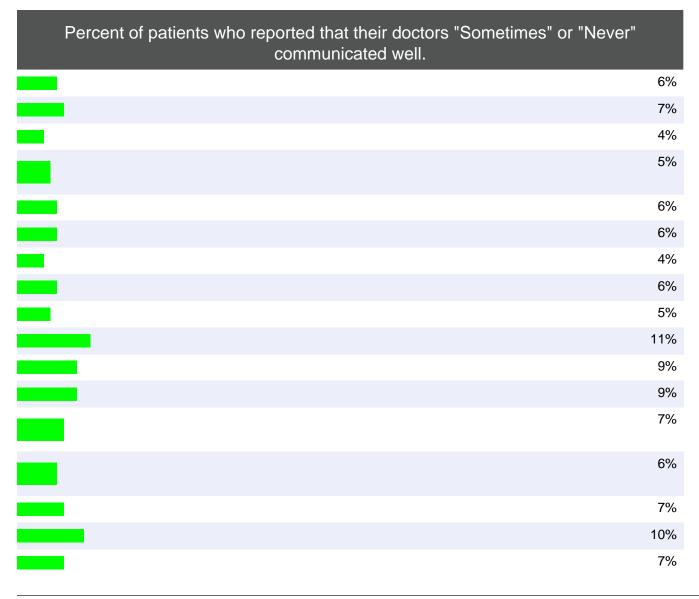
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



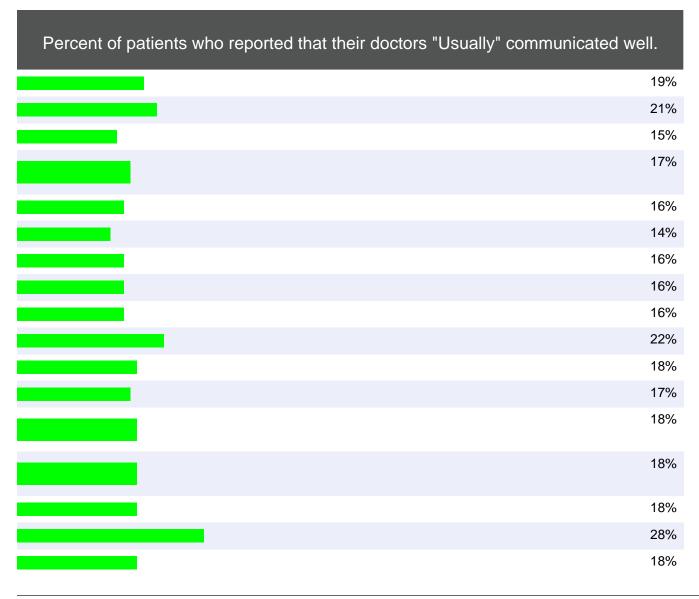
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



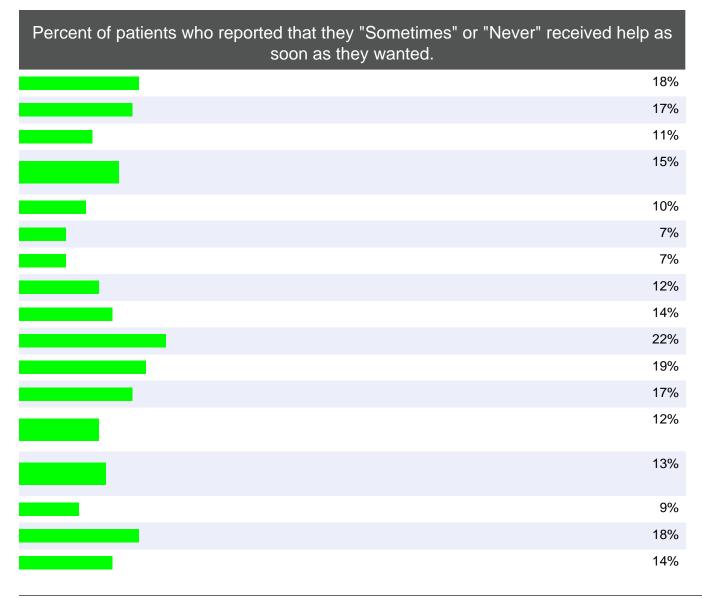
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



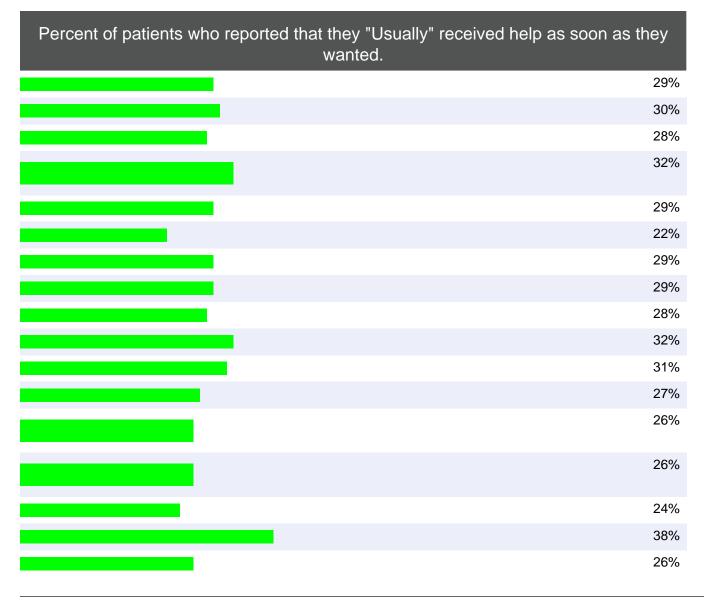
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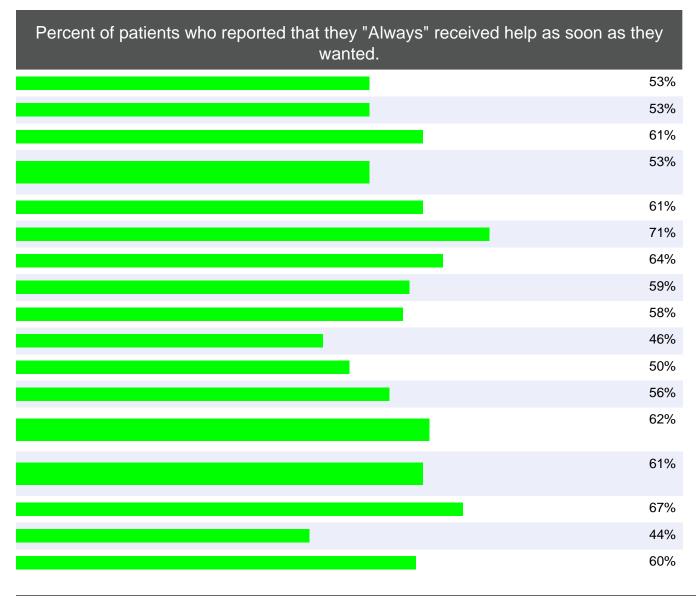
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



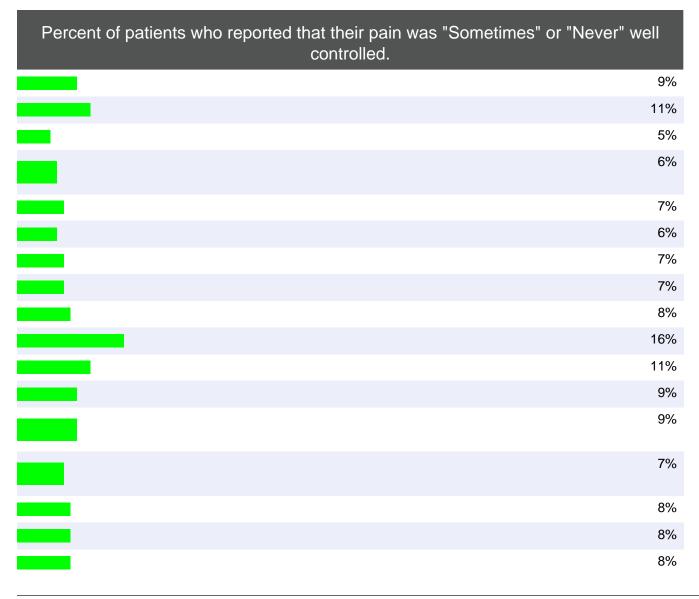
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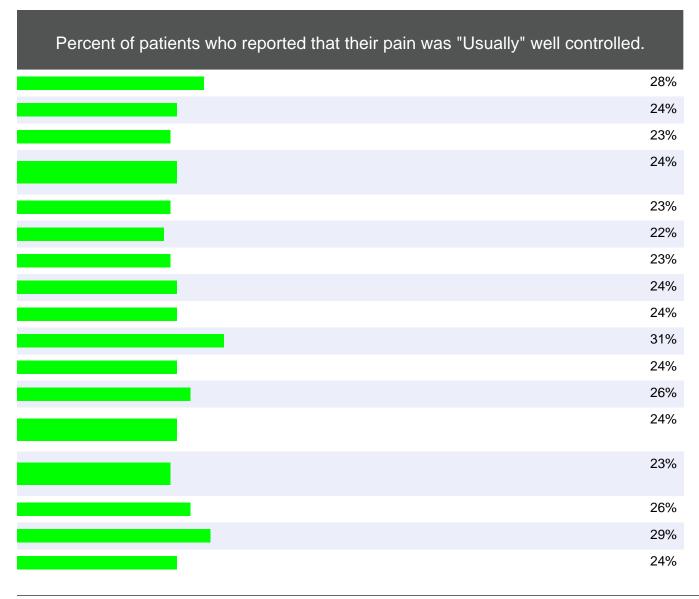
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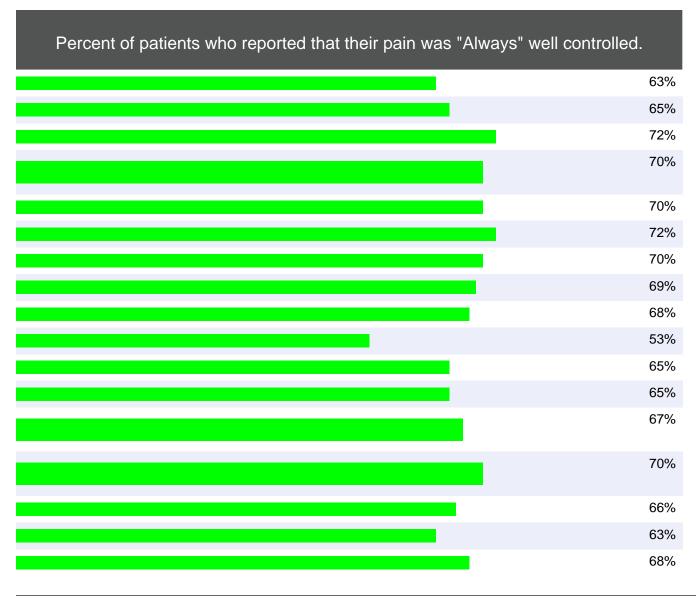
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



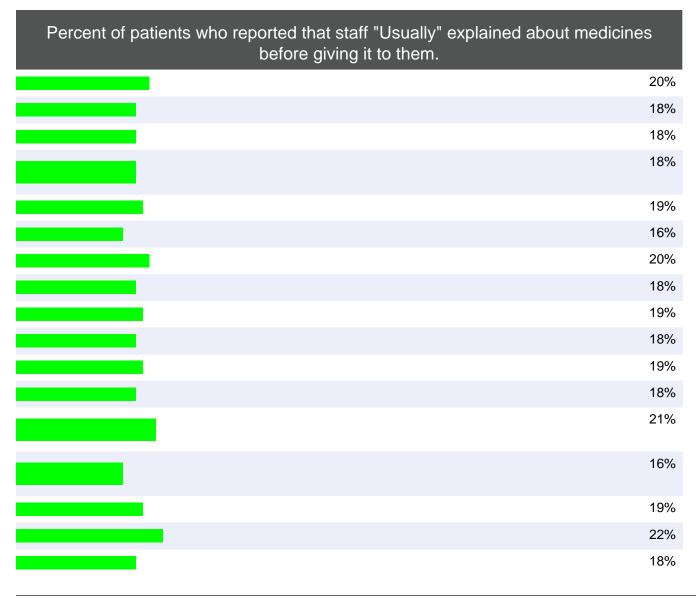
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



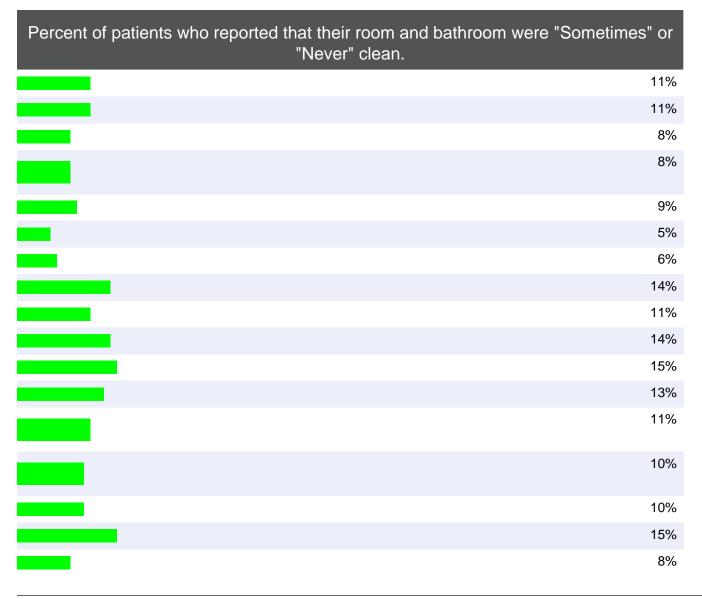
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



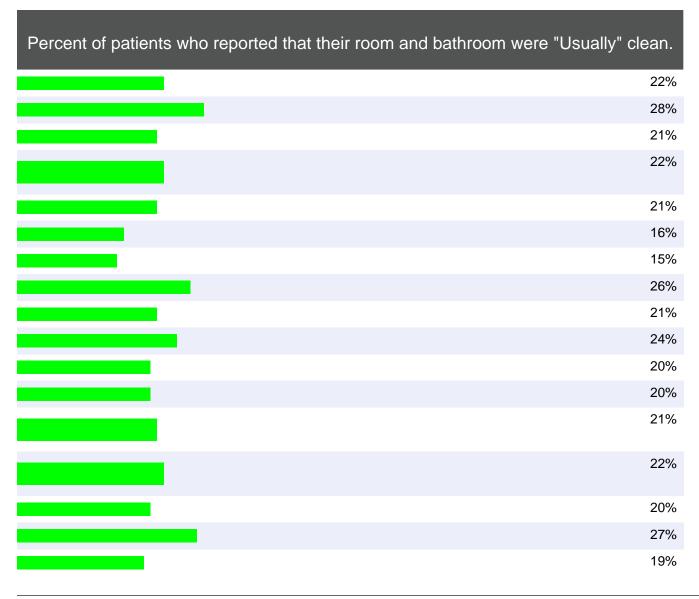
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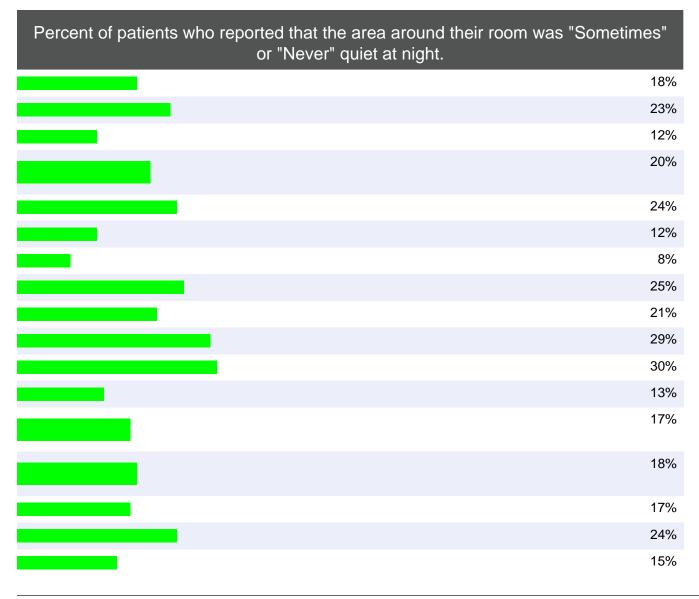
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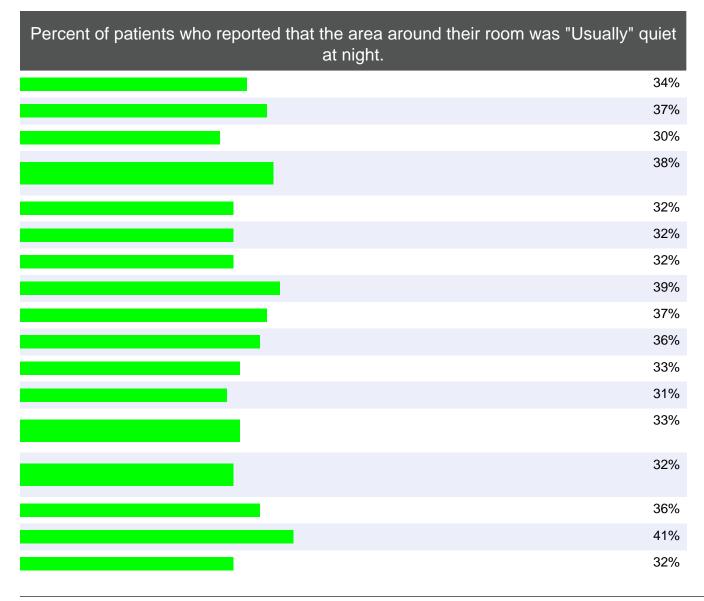
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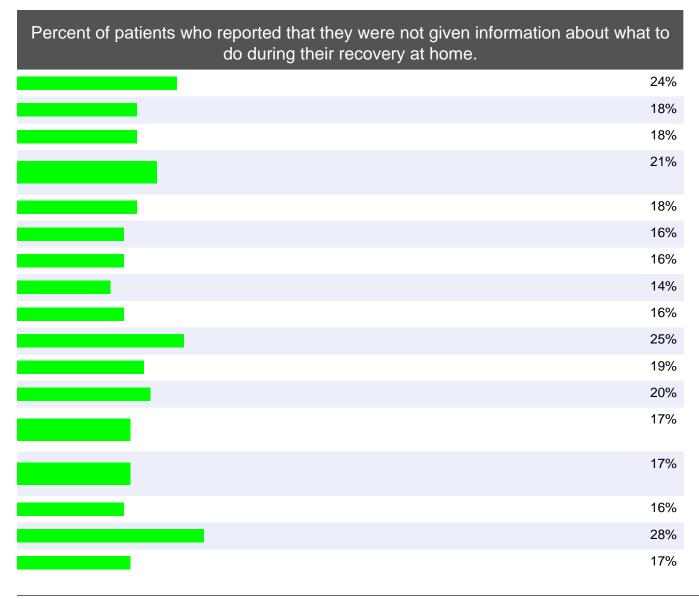
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



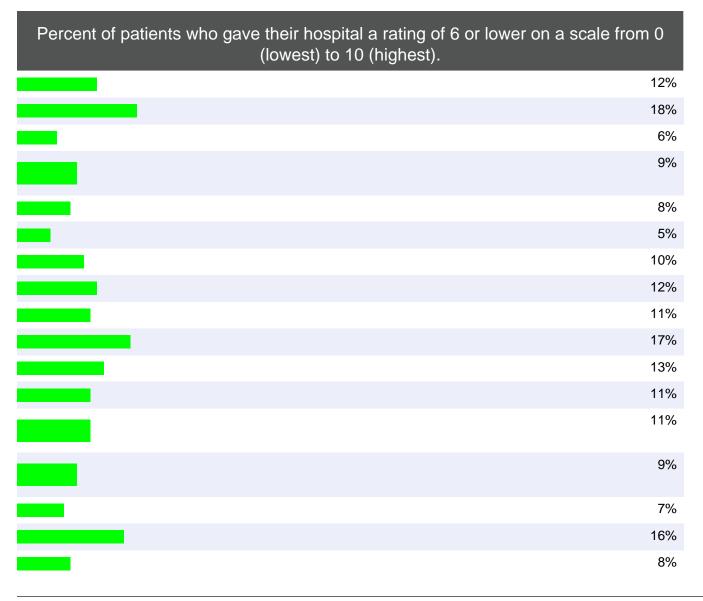
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



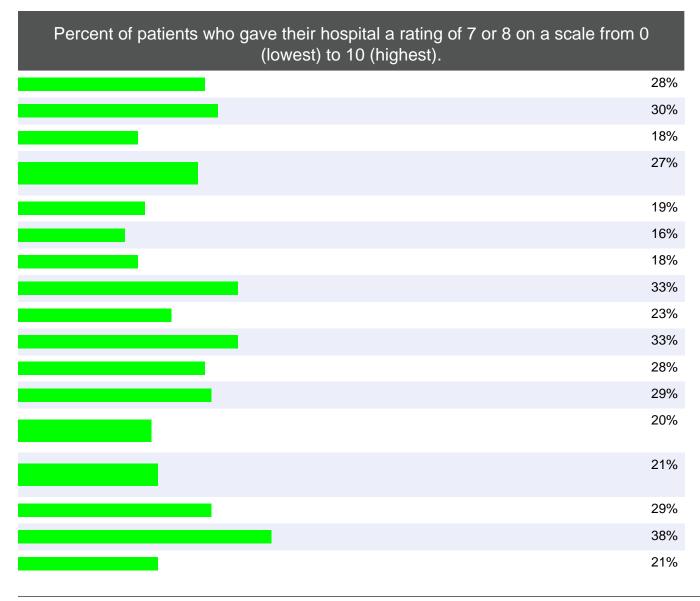
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



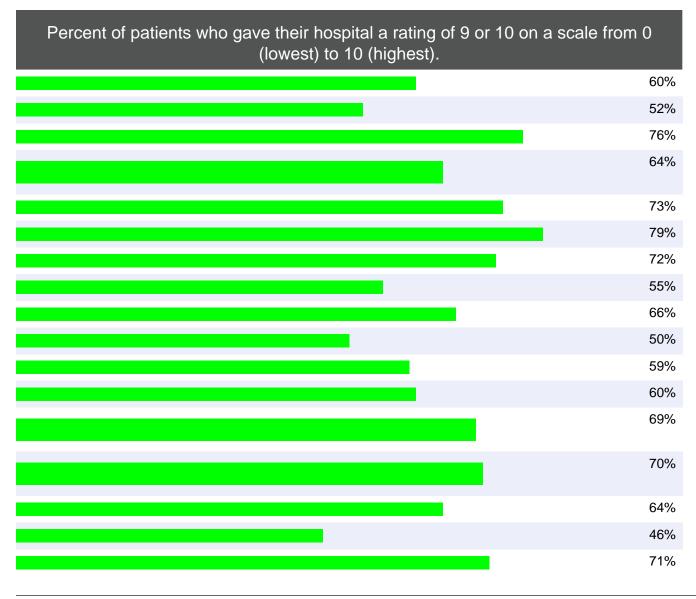
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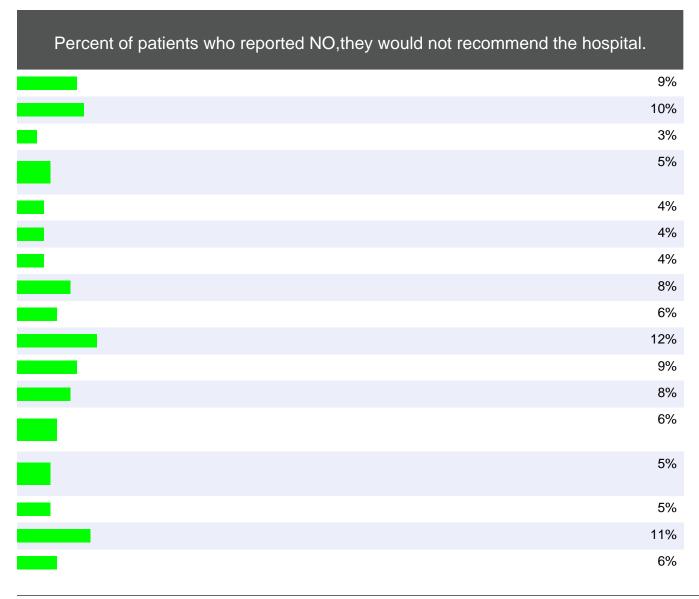
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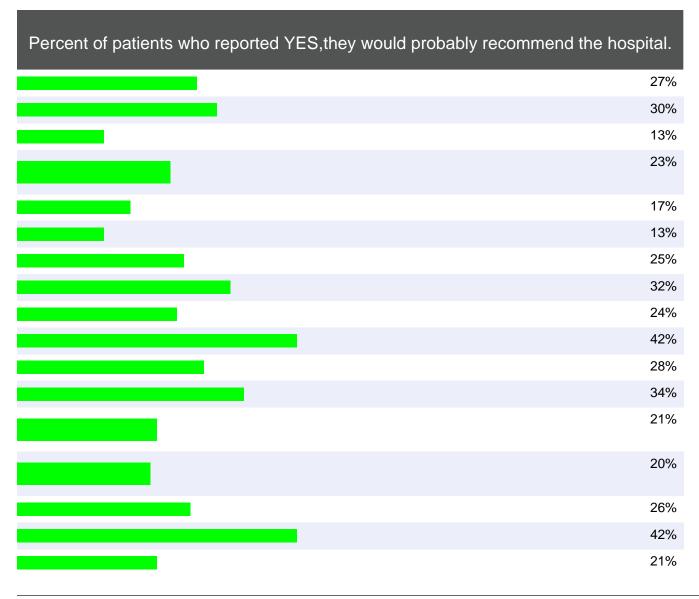
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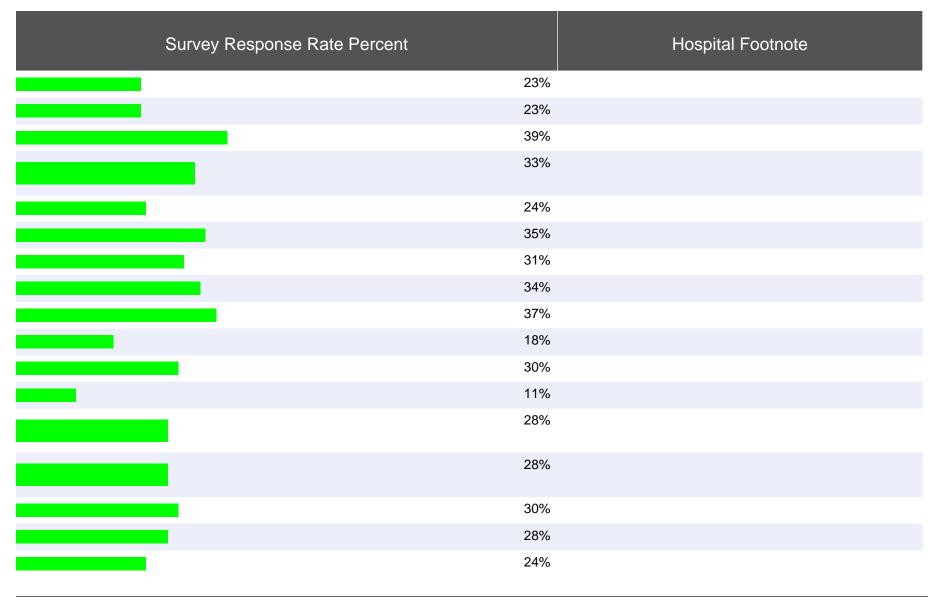
Based on Survey of Patients' Hospital Experiences (HCAHPS)



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	Number of Completed Surveys
300 or more	

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050038 SANTA CLARA VALLEY MEDICAL CENTER 751 SOUTH BASCOM AVENUE 050039 ENLOE MEDICAL CENTER 1531 ESPLANADE 050040 LAC/OLIVE VIEW-UCLA MEDICAL CENTER 14445 OLIVE VIEW DRIVE 050042 ST ELIZABETH COMMUNITY HOSPITAL 2550 SISTER MARY COLUMBA DRIVE 050043 ALTA BATES SUMMIT MEDICAL CENTER 350 HAWTHORNE AVENUE 050046 DJAI VALLEY COMMUNITY HOSPITAL 1306 MARICOPA HWY 050047 CALIFORNIA PACIFIC MEDICAL CTR-PACIFIC CAMPUS HOSP 2333 BUCHANAN STREET 050054 SAN GORGONIO MEMORIAL HOSPITAL LUKE'S CAMPUS 600 NORTH HIGHLAND SPRINGS AVENUE 050055 CALIFORNIA PACIFIC MEDICAL CTR - ST. LUKE'S CAMPUS 3555 CESAR CHAVEZ STREET 050056 ANTELOPE VALLEY HOSPITAL MED CENTER 1600 W AVE J 050057 KAWEAH DELTA MEDICAL CENTER 400 W MINERAL KING AVE 050060 GLENDALE MEM HOSPITAL & HLTH CENTER 1420 S CENTRAL AVE 050061 COMMUNITY REGIONAL MEDICAL CENTER 2823 FRESNO STREET 050067 OAK VALLEY DISTRICT HOSPITAL 350 S OAK AVE 050069 ST JOSEPH HOSPITAL 1100 WEST STEWART DR 050070 KAISER FOUNDATION HOSPITAL - SOUTH 1200 EL CAMINO REAL			
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ST ELIZABETH COMMUNITY HOSPITAL 2550 SISTER MARY COLUMBA DRIVE	050039	ENLOE MEDICAL CENTER	1531 ESPLANADE
DRIVE DERIVE	050040	LAC/OLIVE VIEW-UCLA MEDICAL CENTER	14445 OLIVE VIEW DRIVE
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CAMPUS HOSP SAN GORGONIO MEMORIAL HOSPITAL 600 NORTH HIGHLAND SPRINGS AVENUE CALIFORNIA PACIFIC MEDICAL CTR - ST. LUKE'S CAMPUS CALIFORNIA PACIFIC MEDICAL CTR - ST. LUKE'S CAMPUS CALIFORNIA PACIFIC MEDICAL CTR - ST. LUKE'S CAMPUS CAMPUS CAMPUS CALIFORNIA PACIFIC MEDICAL CTR - ST. LUKE'S CAMPUS CAMPUS CAMPUS CALIFORNIA PACIFIC MEDICAL CTR - ST. COMPUS CAMPUS CENTER COMMUNITY MEDICAL CENTER COMMUNITY REGIONAL MEDICAL CENTER COMMUNITY REGIONAL MEDICAL CENTER COMMUNITY REGIONAL MEDICAL CENTER COMMUNITY REGIONAL MEDICAL CENTER COMMUNITY REGIONAL MEDICAL CENTER COMMUNITY REGIONAL MEDICAL CENTER COMMUNITY REGIONAL MEDICAL CENTER COMMUNITY REGIONAL MEDICAL CENTER COMMUNITY HOSPITAL COMMUNIT	050046	OJAI VALLEY COMMUNITY HOSPITAL	1306 MARICOPA HWY
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KAWEAH DELTA MEDICAL CENTER 400 W MINERAL KING AVE 050058 GLENDALE MEM HOSPITAL & HLTH CENTER 1420 S CENTRAL AVE 050060 COMMUNITY REGIONAL MEDICAL CENTER 2823 FRESNO STREET 050063 HOLLYWOOD PRESBYTERIAN MEDICAL CENTER 2600 N VERMONT AVE CENTER 050067 OAK VALLEY DISTRICT HOSPITAL 350 S OAK AVE 050069 ST JOSEPH HOSPITAL 1100 WEST STEWART DR 050070 KAISER FOUNDATION HOSPITAL - SOUTH 1200 EL CAMINO REAL	050055		3555 CESAR CHAVEZ STREET
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HOLLYWOOD PRESBYTERIAN MEDICAL CENTER 050067 OAK VALLEY DISTRICT HOSPITAL ST JOSEPH HOSPITAL 1300 N VERMONT AVE 350 S OAK AVE 1100 WEST STEWART DR KAISER FOUNDATION HOSPITAL - SOUTH 1200 EL CAMINO REAL	050058	GLENDALE MEM HOSPITAL & HLTH CENTER	1420 S CENTRAL AVE
CENTER 050067 OAK VALLEY DISTRICT HOSPITAL 350 S OAK AVE 050069 ST JOSEPH HOSPITAL 1100 WEST STEWART DR 050070 KAISER FOUNDATION HOSPITAL - SOUTH 1200 EL CAMINO REAL	050060	COMMUNITY REGIONAL MEDICAL CENTER	2823 FRESNO STREET
050069 ST JOSEPH HOSPITAL 1100 WEST STEWART DR 050070 KAISER FOUNDATION HOSPITAL - SOUTH 1200 EL CAMINO REAL	050063		1300 N VERMONT AVE
050070 KAISER FOUNDATION HOSPITAL - SOUTH 1200 EL CAMINO REAL	050067	OAK VALLEY DISTRICT HOSPITAL	350 S OAK AVE
	050069	ST JOSEPH HOSPITAL	1100 WEST STEWART DR
	050070		1200 EL CAMINO REAL

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SAN JOSE CA CHICO CA SYLMAR CA RED BLUFF CA OAKLAND CA EL CENTRO CA OJAI CA SAN FRANCISCO CA BANNING CA LANCASTER CA VISALIA CA GLENDALE CA FRESNO CA LOS ANGELES CA
SYLMAR CA RED BLUFF CA OAKLAND CA EL CENTRO CA OJAI CA SAN FRANCISCO CA BANNING CA SAN FRANCISCO CA LANCASTER CA VISALIA CA GLENDALE CA FRESNO CA
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LOS ANGELES CA
OAKDALE CA
ORANGE CA
SOUTH SAN CA FRANCISCO

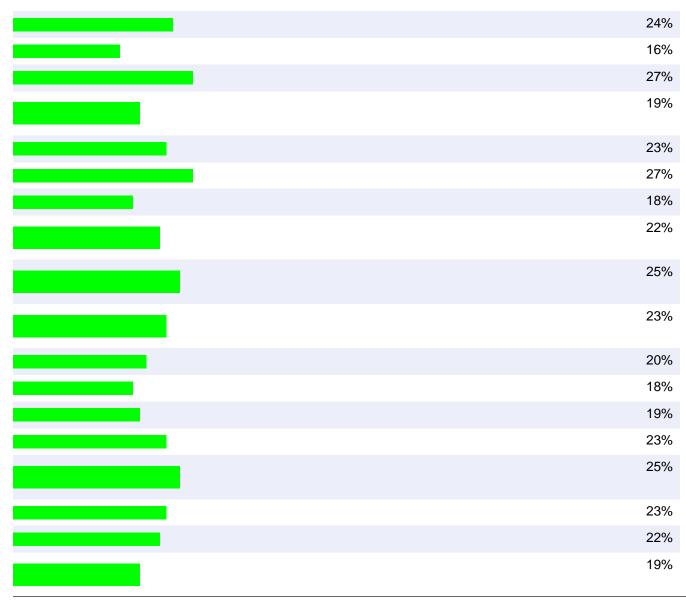
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96080	TEHAMA	5305298012
94609	ALAMEDA	5106554000
92243	IMPERIAL	7603397100
93023	VENTURA	8056402280
94115	SAN FRANCISCO	4156006000
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93534	LOS ANGELES	6619495501
93291	TULARE	5596242000
91204	LOS ANGELES	8185021900
93715	FRESNO	5594596000
90028	LOS ANGELES	2134133000
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92868	ORANGE	7146339111
94080	SAN MATEO	6507423200

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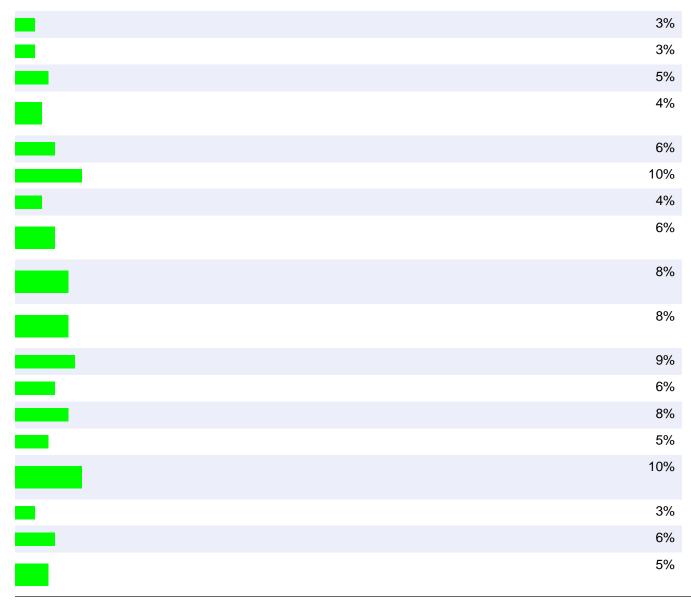
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CA MA NY Patient Satsifaction Survey Sept 11- Oct 12 10-22-

Based on Survey of Patients' Hospital Experiences (HCAHPS)



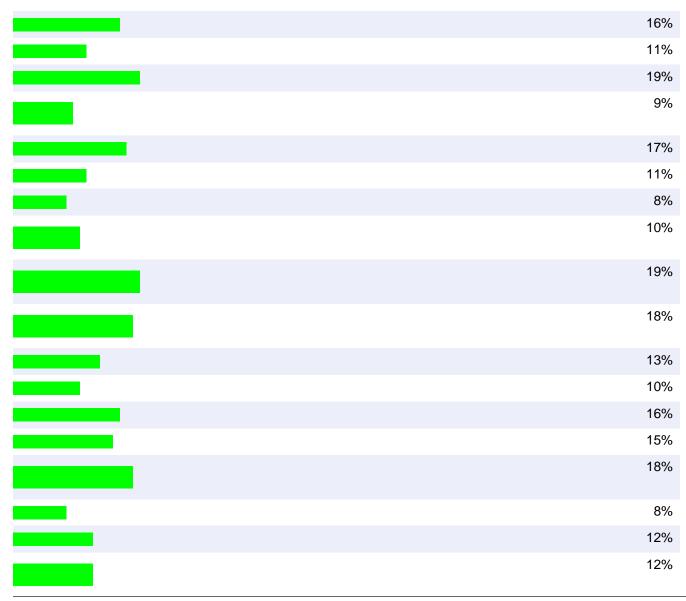
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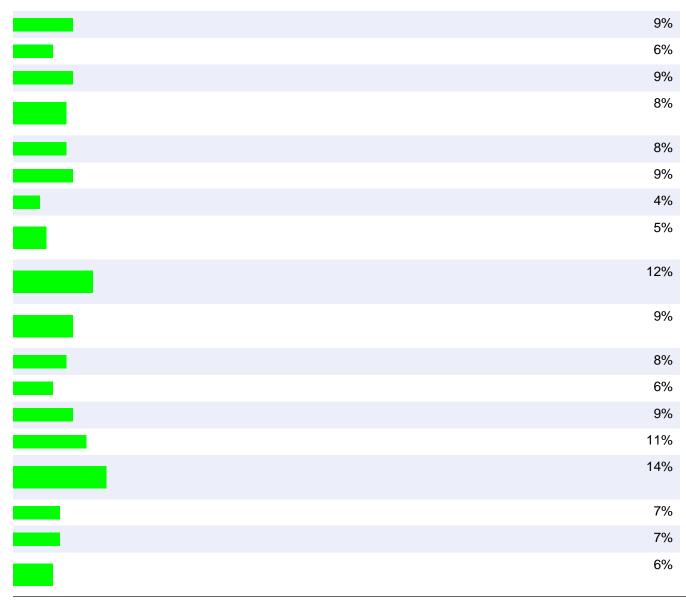
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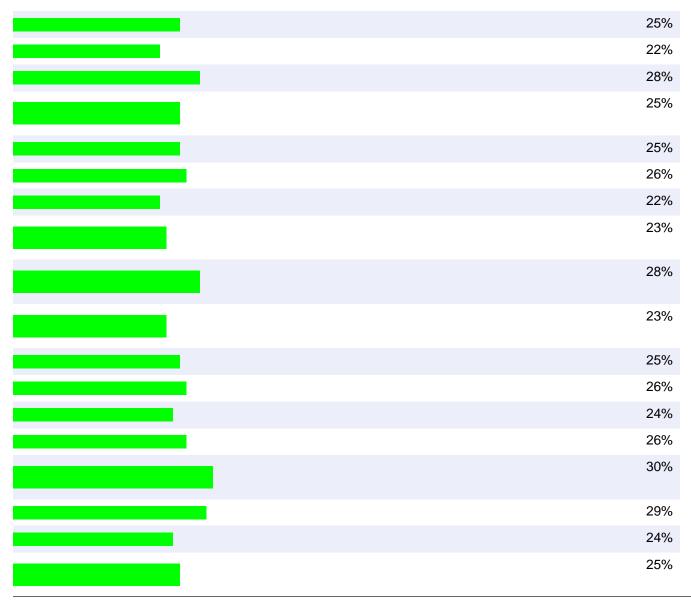
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CA MA NY Patient Satsifaction Survey Sept 11- Oct 12 10-22-

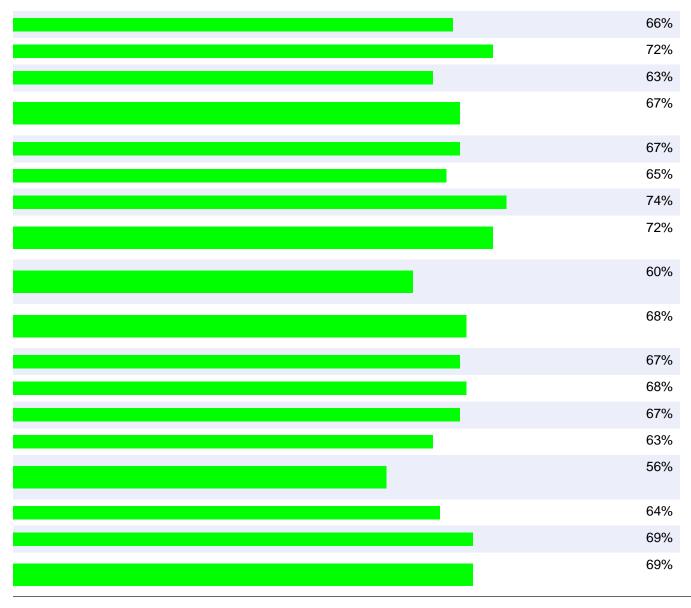
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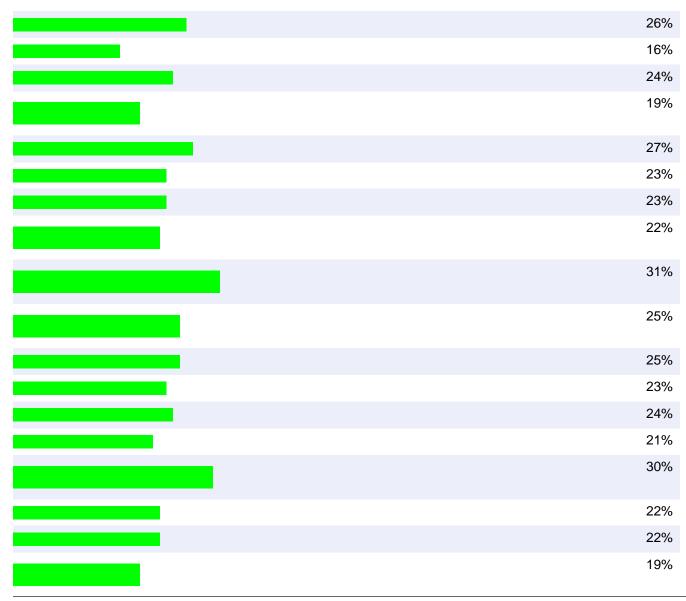
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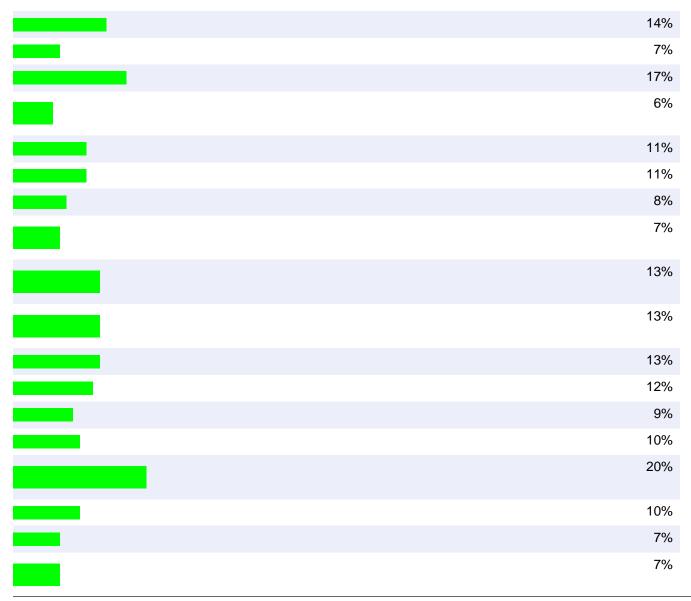
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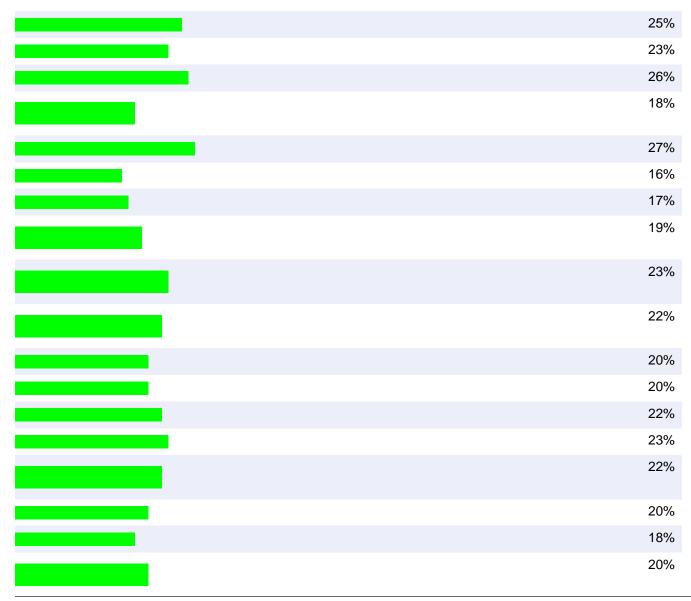
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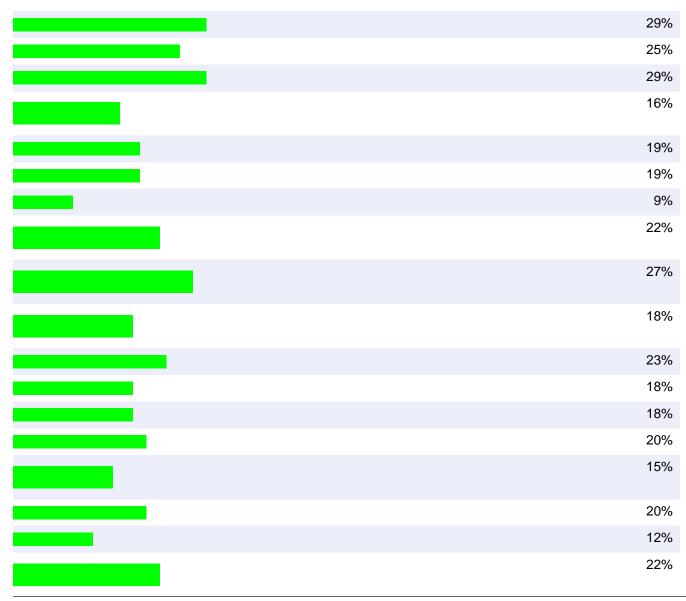
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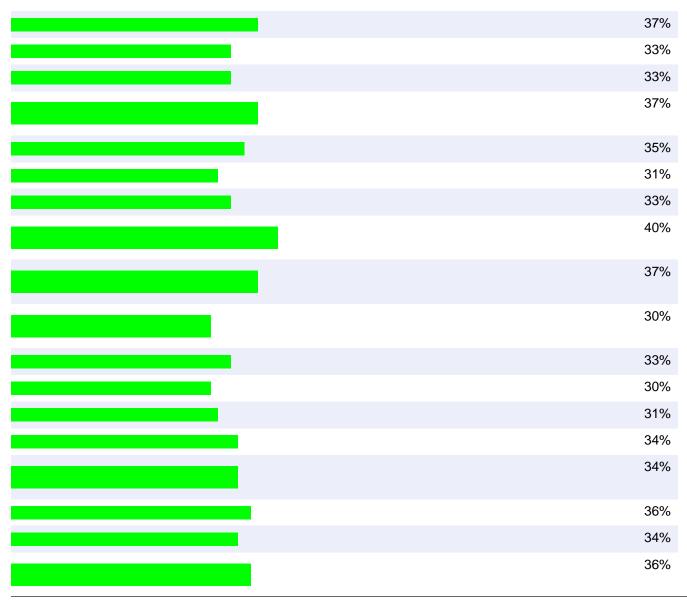
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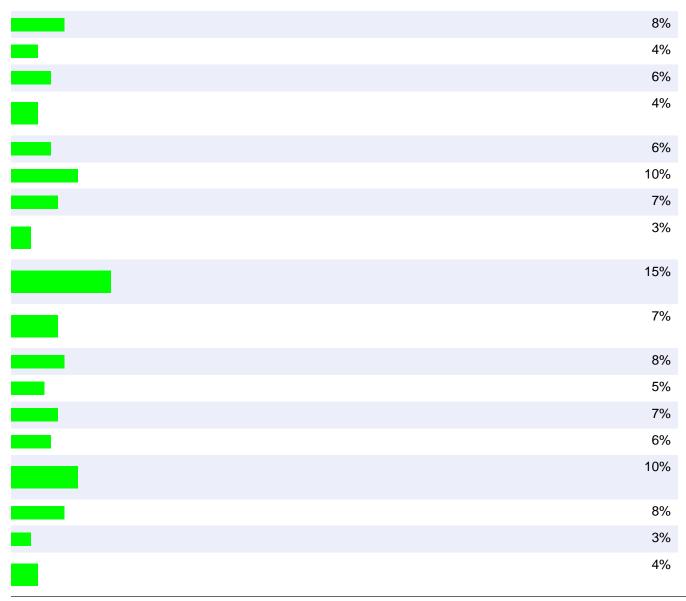
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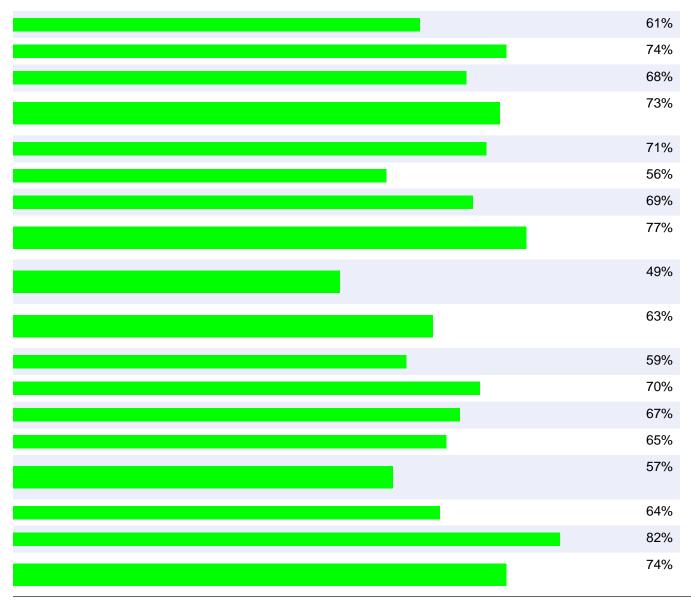
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Between 100 and 299
Between 100 and 299
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	SAN FRANCISCO	
050071	KAISER FOUNDATION HOSPITAL-SANTA CLARA	700 LAWRENCE EXPRESSWAY
050072	KAISER FOUNDATION HOSPITAL - WALNUT CREEK	1425 S MAIN ST
050073	KAISER FOUNDATION HOSPITAL AND REHAB CENTER	975 SERENO DR
050075	KAISER FOUNDATION HOSPITAL OAKLAND/RICHMOND	280 W MAC ARTHUR BLVD
050076	KAISER FOUNDATION HOSPITAL - SAN FRANCISCO	2425 GEARY BLVD
050077	SCRIPPS MERCY HOSPITAL	4077 5TH AVE
050078	PROVIDENCE LITTLE CO OF MARY MED CTR SAN PEDRO	1300 W 7TH ST
050079	DOCTORS MEDICAL CENTER-SAN PABLO	2000 VALE RD
050082	ST JOHNS REGIONAL MEDICAL CENTER	1600 N ROSE AVE
050084	ST JOSEPHS MED CENTER OF STOCKTON	1800 N CALIFORNIA ST
050089	COMMUNITY HOSPITAL OF SAN BERNARDINO	1805 MEDICAL CENTER DRIVE
050090	SONOMA VALLEY HOSPITAL	347 ANDRIEUX ST
050091	COMMUNITY AND MISSION HOSPITAL OF HUNTINGTON PARK	2623 E SLAUSON AVE
050093	SAINT AGNES MEDICAL CENTER	1303 E HERNDON AVE
050096	DOCTORS HOSPITAL OF WEST COVINA, INC	725 S ORANGE AVE

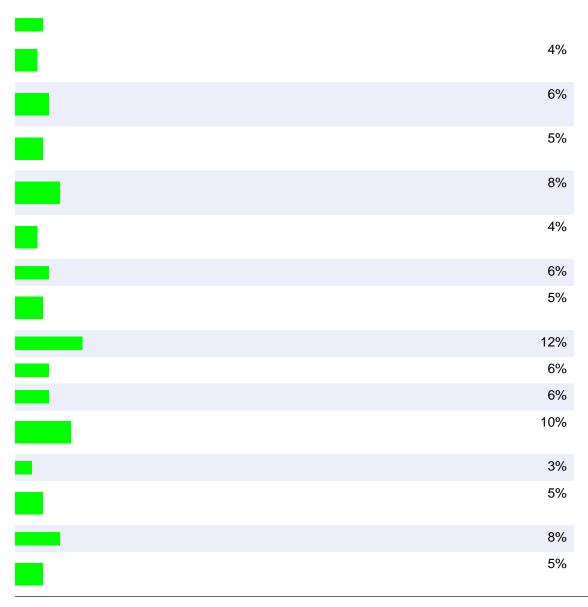
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FRANCISCO	
SANTA CLARA	CA
WALNUT CREEK	CA
VALLEJO	CA
OAKLAND	CA
SAN FRANCISCO	CA
SAN DIEGO	CA
SAN PEDRO	CA
SAN PABLO	CA
OXNARD	CA
STOCKTON	CA
SAN BERNARDINO	CA
SONOMA	CA
HUNTINGTON PARK	CA
FRESNO	CA
WEST COVINA	CA

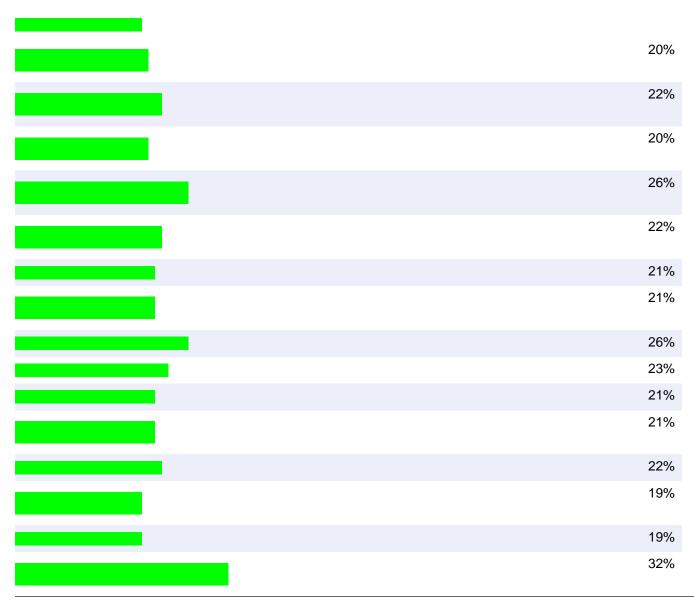
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94596	CONTRA COSTA	9252954000
94589	SOLANO	7076511000
94611	ALAMEDA	5107521000
94115	SAN FRANCISCO	4158332646
92103	SAN DIEGO	6192948111
90732	LOS ANGELES	3108323311
94806	CONTRA COSTA	5109705000
93030	VENTURA	8059882500
95204	SAN JOAQUIN	2099432000
92411	SAN BERNARDINO	9098876333
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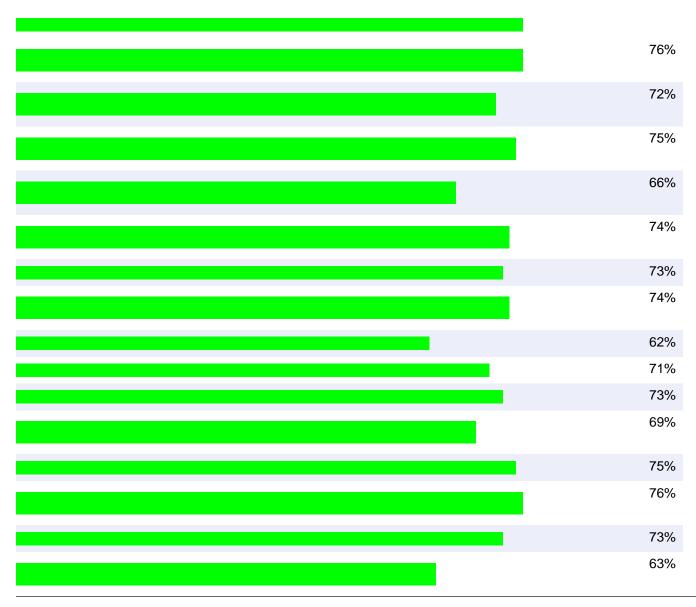
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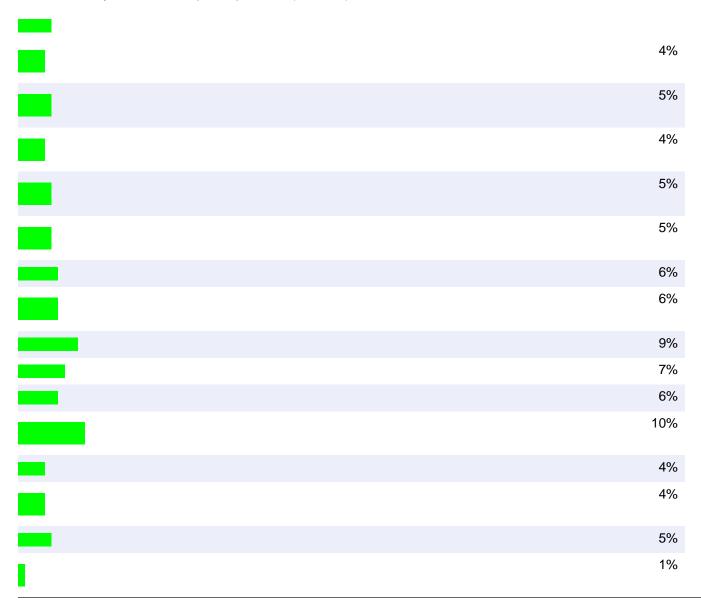
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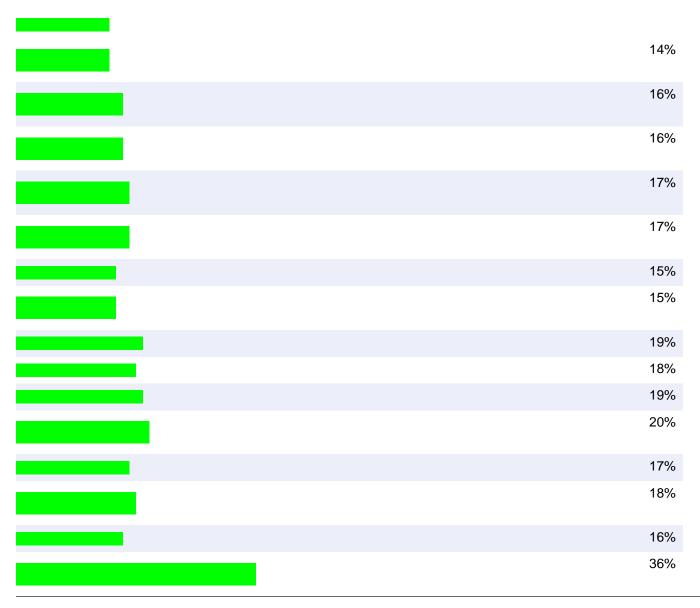
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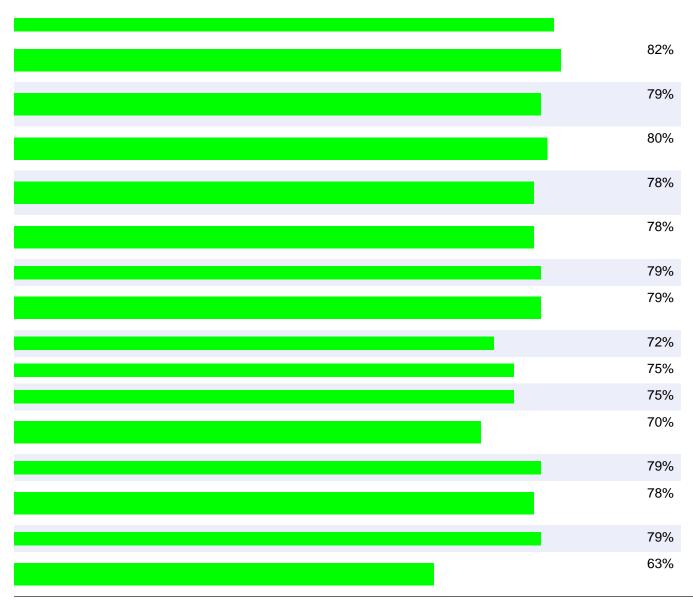
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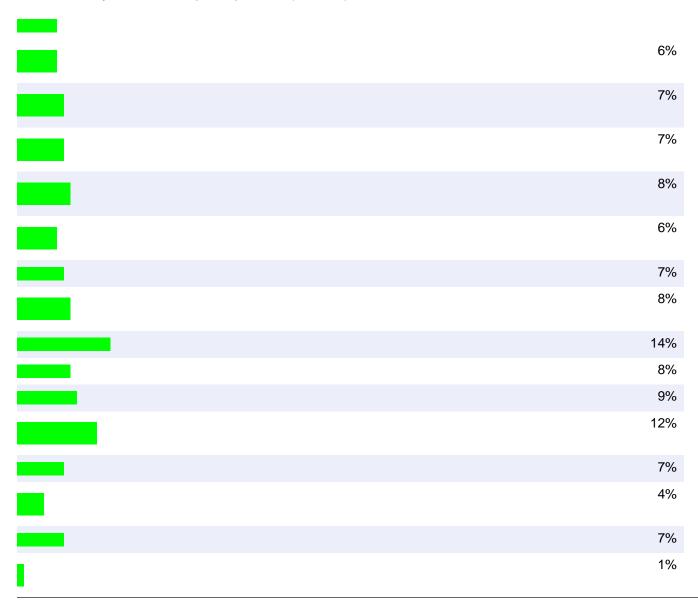
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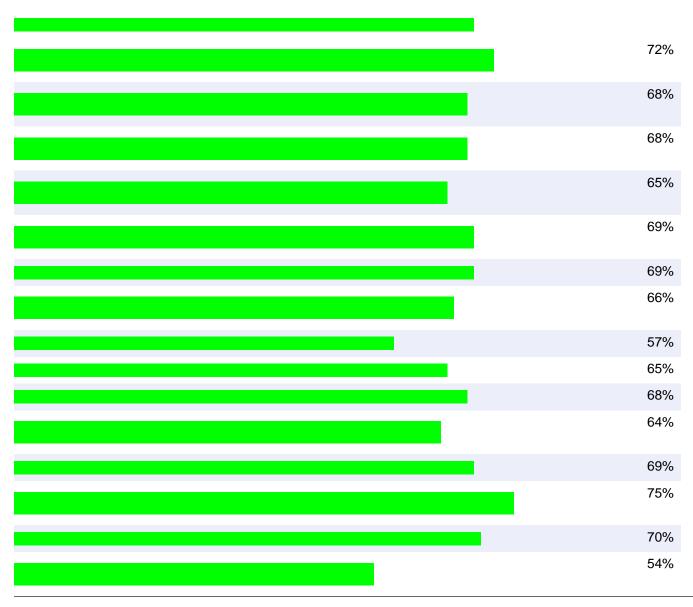
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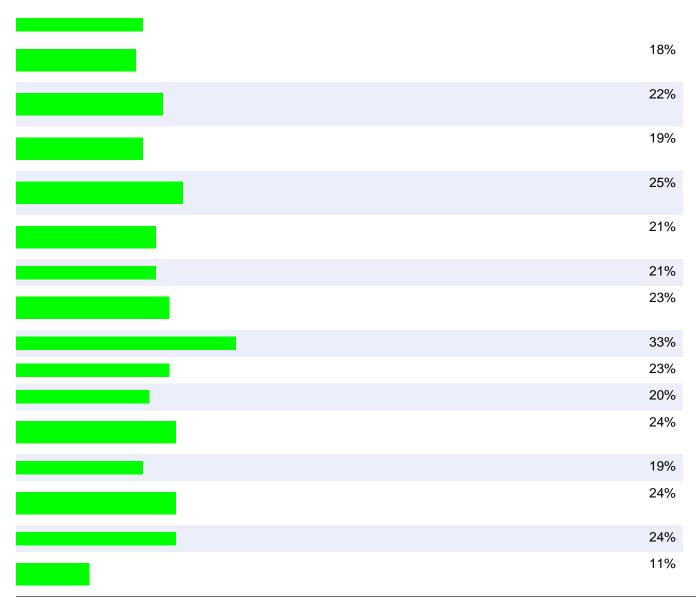
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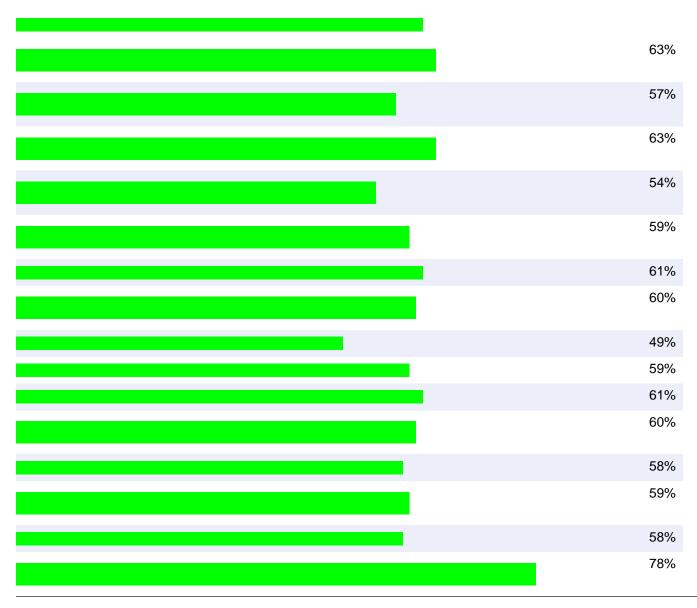
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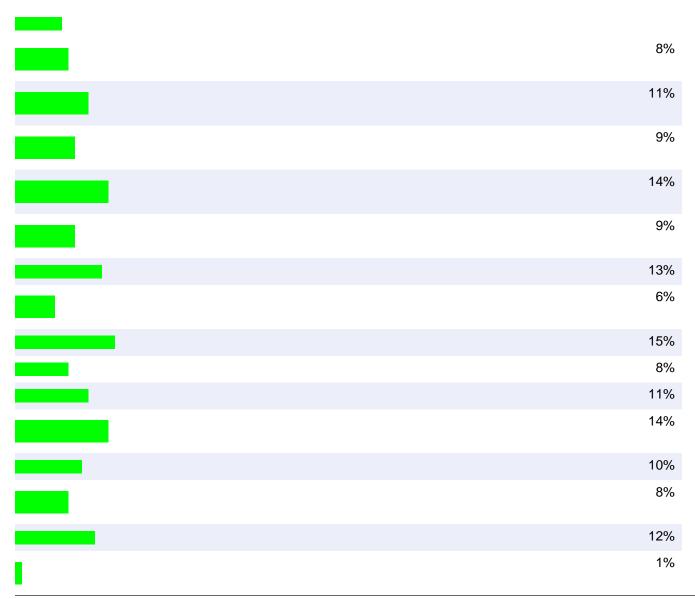
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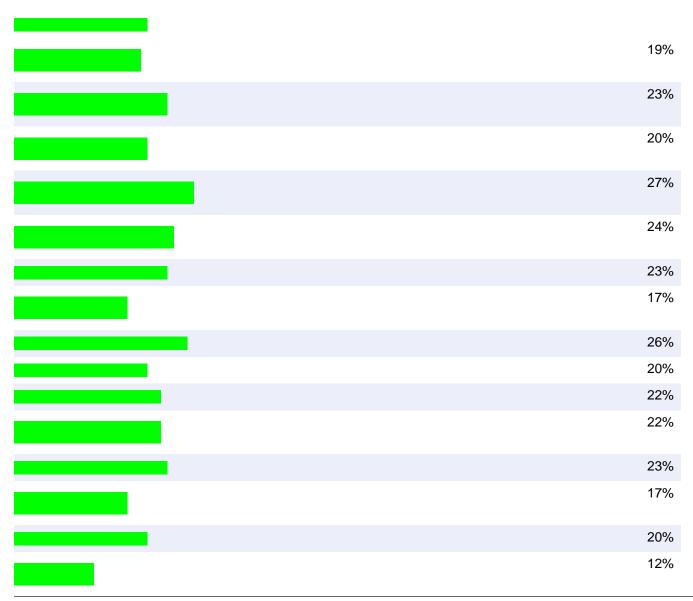
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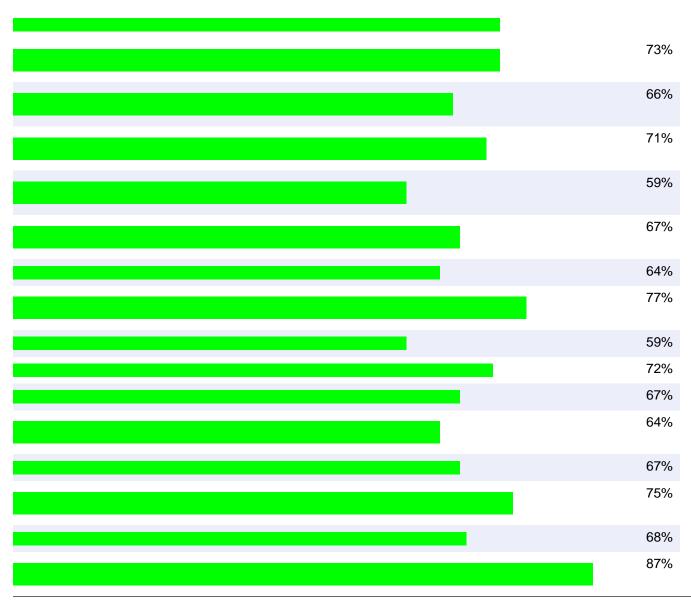
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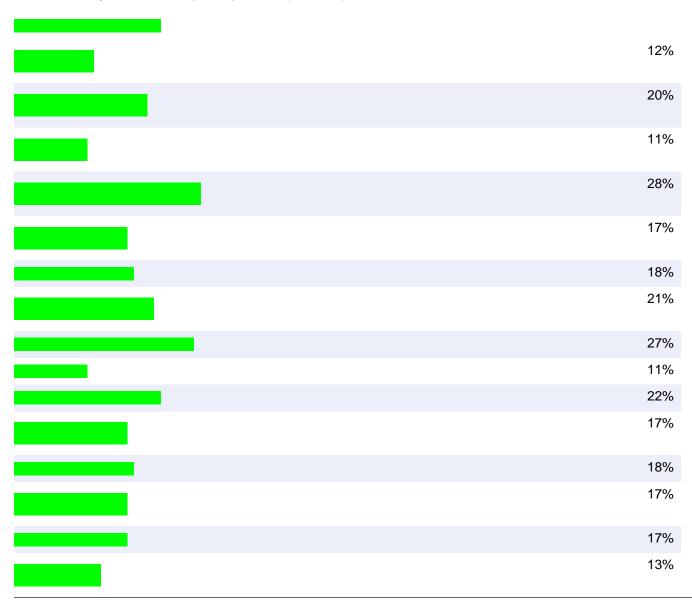
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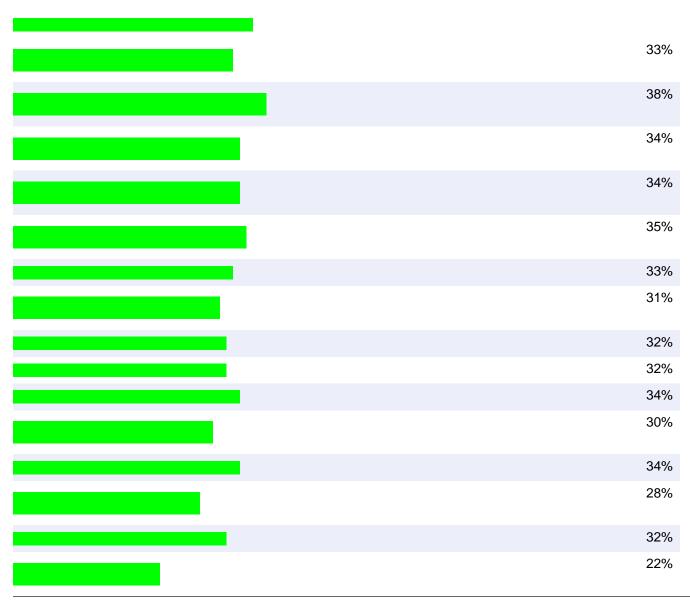
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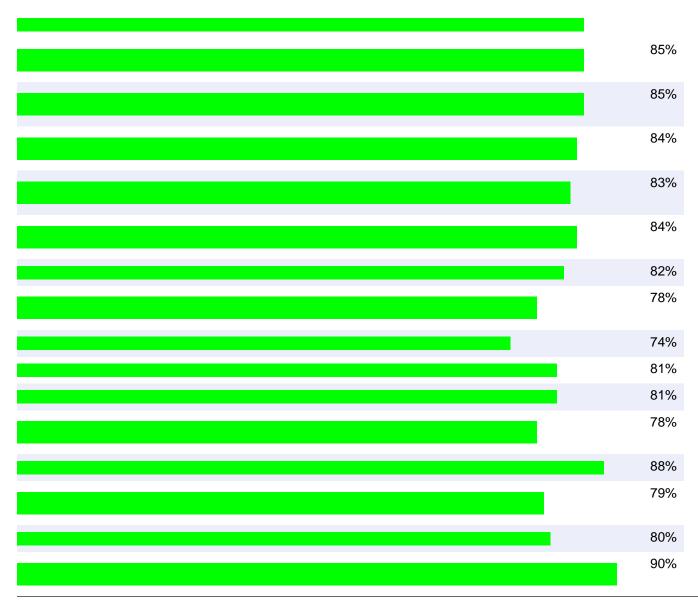
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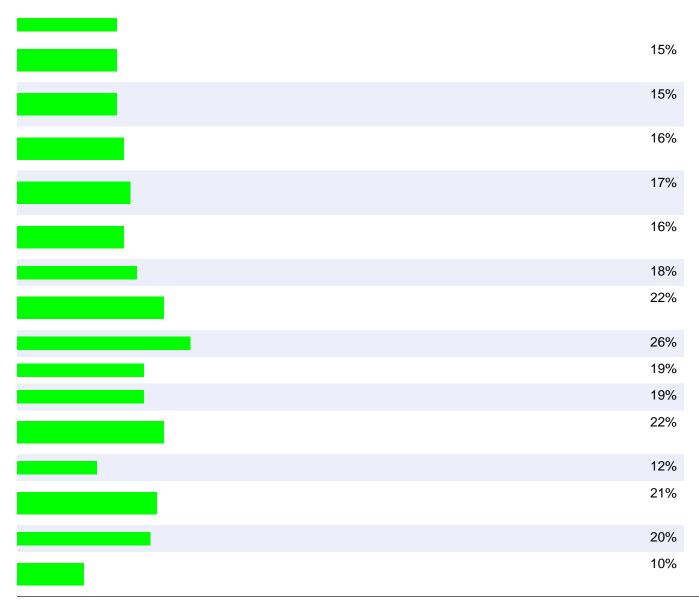
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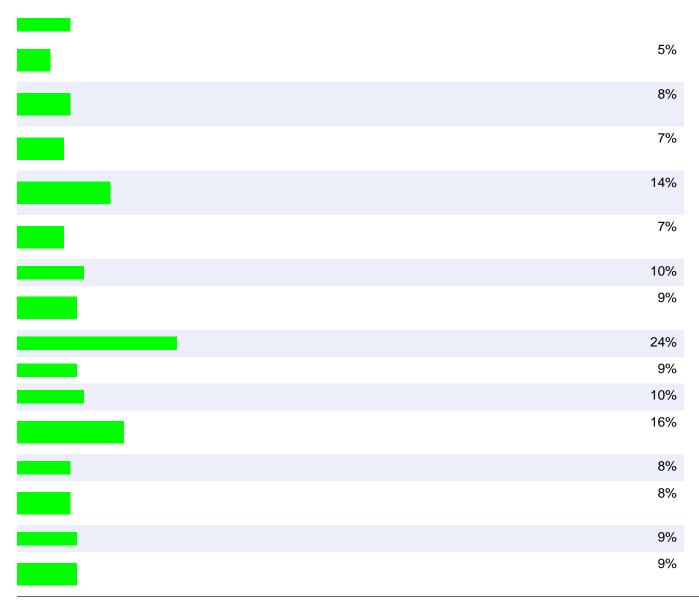
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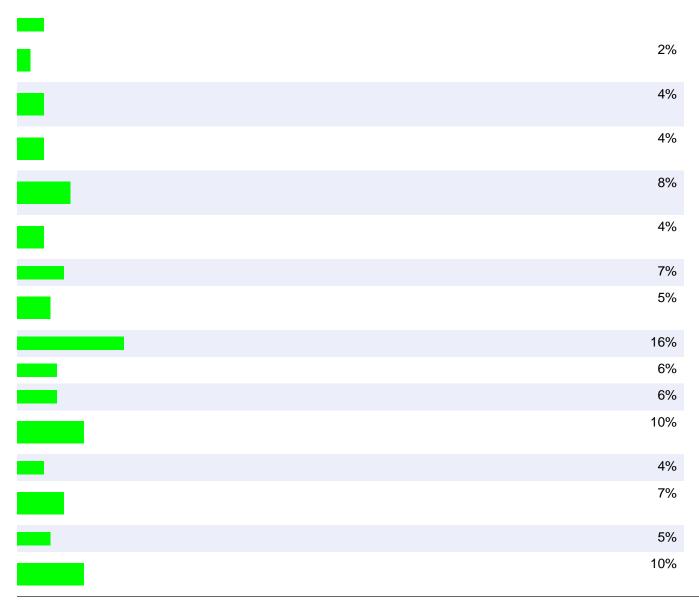
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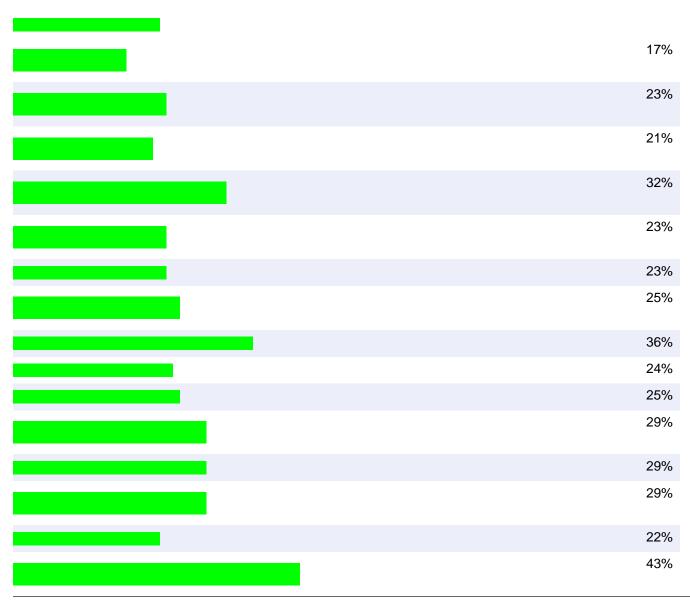
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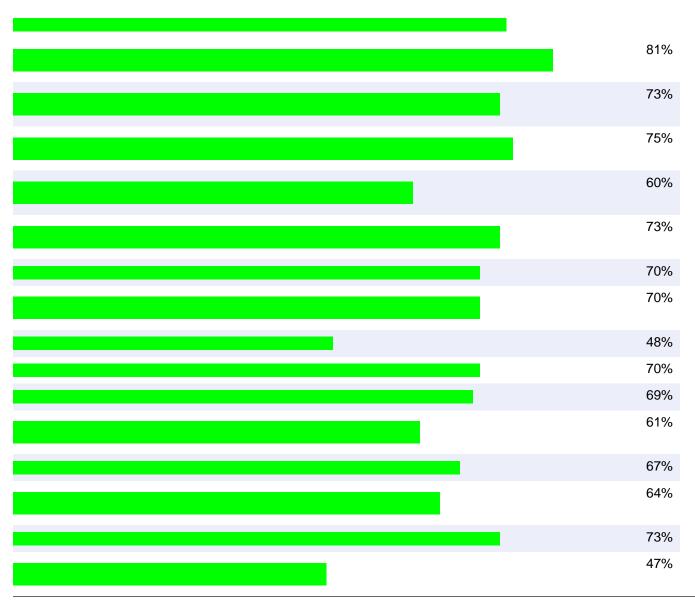
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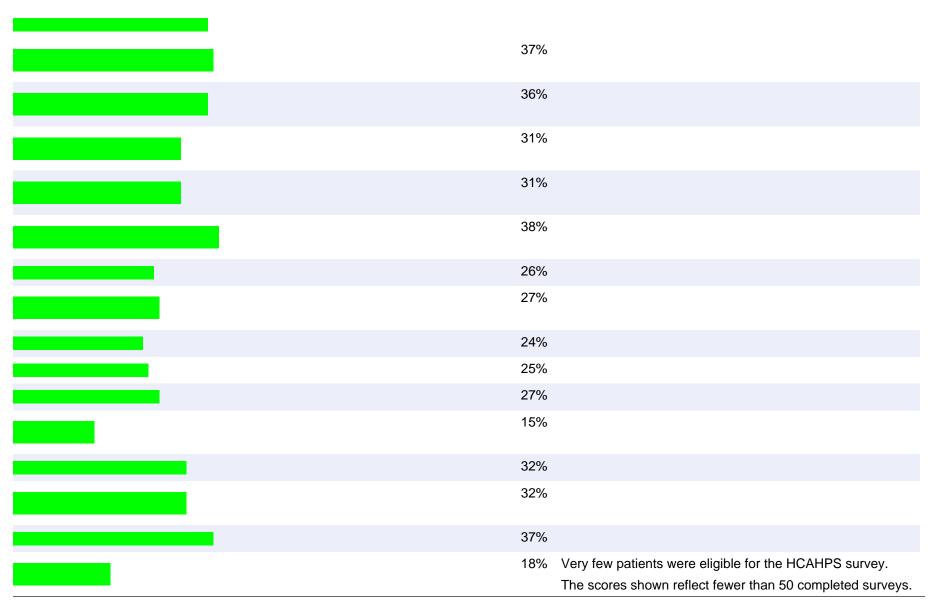
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300 or more
300 or more
Between 100 and 299
300 or more
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050099	SAN ANTONIO COMMUNITY HOSPITAL	999 SAN BERNARDINO RD
050100	SHARP MEMORIAL HOSPITAL	7901 FROST ST
050101	SUTTER SOLANO MEDICAL CENTER	300 HOSPITAL DR
050102	PARKVIEW COMMUNITY HOSPITAL MEDICAL CENTER	3865 JACKSON STREET
050103	WHITE MEMORIAL MEDICAL CENTER	1720 E CESAR AVENUE
050104	SAINT FRANCIS MEDICAL CENTER	3630 EAST IMPERIAL HIGHWAY
050107	MARIAN REGIONAL MEDICAL CENTER	1400 E CHURCH ST
050108	SUTTER GENERAL HOSPITAL	2801 L STREET
050110	LOMPOC VALLEY MEDICAL CENTER	1515 E OCEAN AVENUE
050111	TEMPLE COMMUNITY HOSPITAL	235 N HOOVER ST
050112	SANTA MONICA - UCLA MED CTR & ORTHOPAEDIC HOSPITAL	1250 16TH STREET
050113	SAN MATEO MEDICAL CENTER	222 W 39TH AVE
050115	PALOMAR MEDICAL CENTER	555 E VALLEY PARKWAY
050116	NORTHRIDGE HOSPITAL MEDICAL CENTER	18300 ROSCOE BLVD
050118	DOCTORS HOSPITAL OF MANTECA	1205 E NORTH ST
050121	ADVENTIST MEDICAL CENTER	115 MALL DRIVE
050122	DAMERON HOSPITAL	525 WEST ACACIA STREET
050124	VERDUGO HILLS HOSPITAL	1812 VERDUGO BLVD
050125	REGIONAL MEDICAL CENTER OF SAN JOSE	225 N JACKSON AVENUE

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UPLAND	CA
SAN DIEGO	CA
VALLEJO	CA
RIVERSIDE	CA
LOS ANGELES	CA
LYNWOOD	CA
SANTA MARIA	CA
SACRAMENTO	CA
LOMPOC	CA
LOS ANGELES	CA
SANTA MONICA	CA
SAN MATEO	CA
ESCONDIDO	CA
NORTHRIDGE	CA
MANTECA	CA
HANFORD	CA
STOCKTON	CA
GLENDALE	CA
SAN JOSE	CA

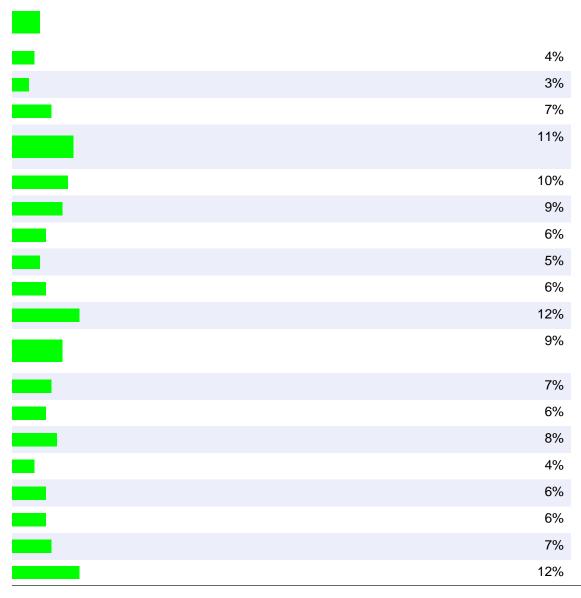
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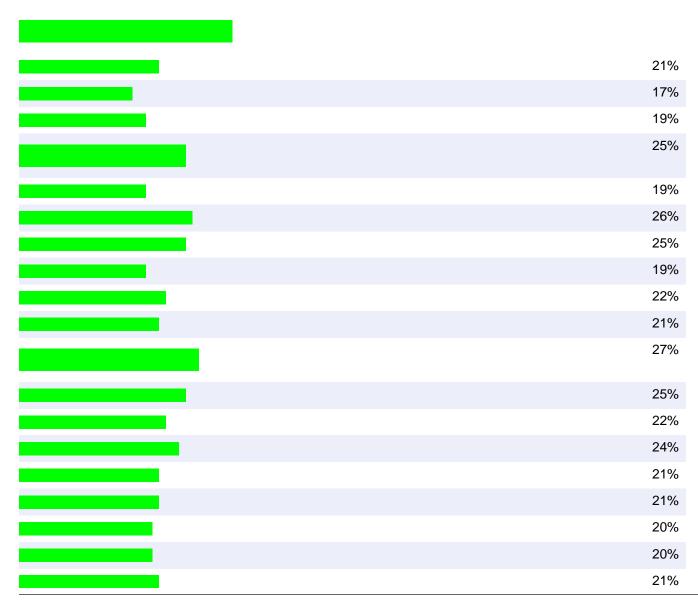
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90262	LOS ANGELES	3109008900
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95816	SACRAMENTO	9167338999
93436	SANTA BARBARA	8057373300
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92025	SAN DIEGO	7607393000
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95336	SAN JOAQUIN	2098233111
93230	KINGS	5595829000
95203	SAN JOAQUIN	2099445550
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95116	SANTA CLARA	4082595000

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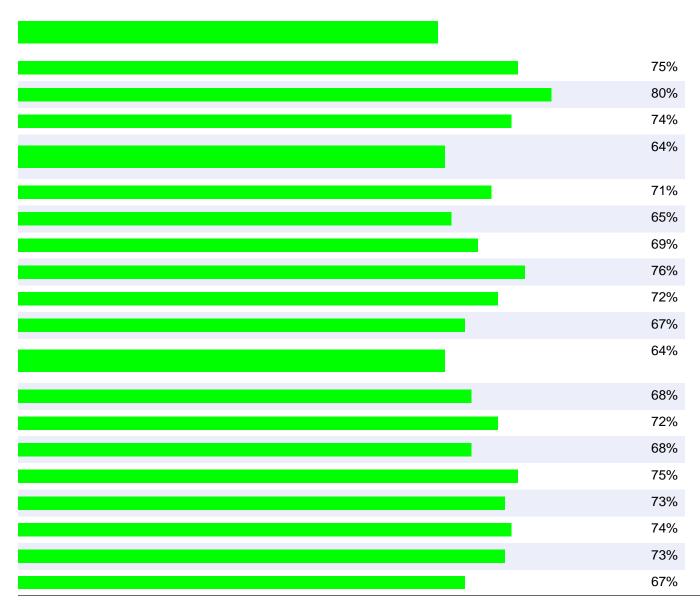
CA MA NY Patient Satsifaction Survey Sept 11- Oct 12 10-22-

Based on Survey of Patients' Hospital Experiences (HCAHPS)





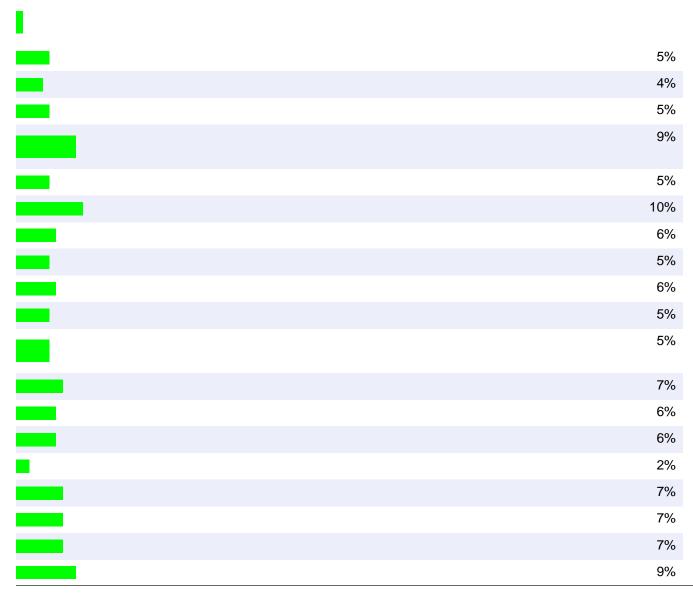
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CA MA NY Patient Satsifaction Survey Sept 11- Oct 12 10-22-

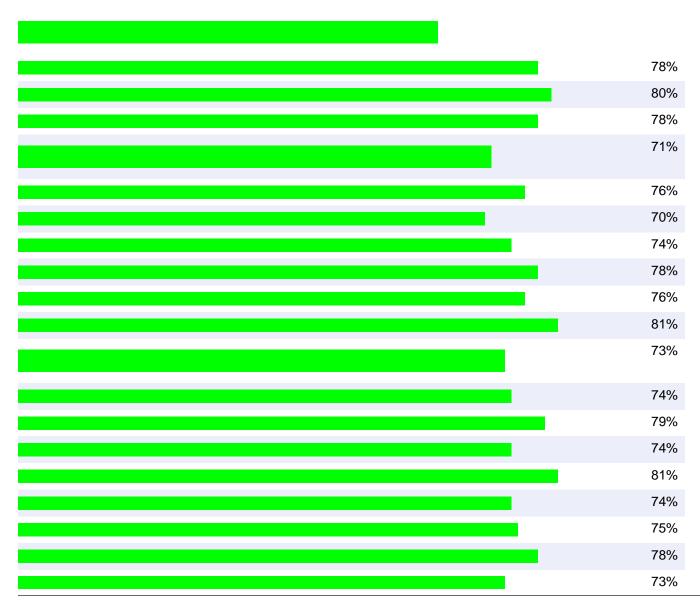
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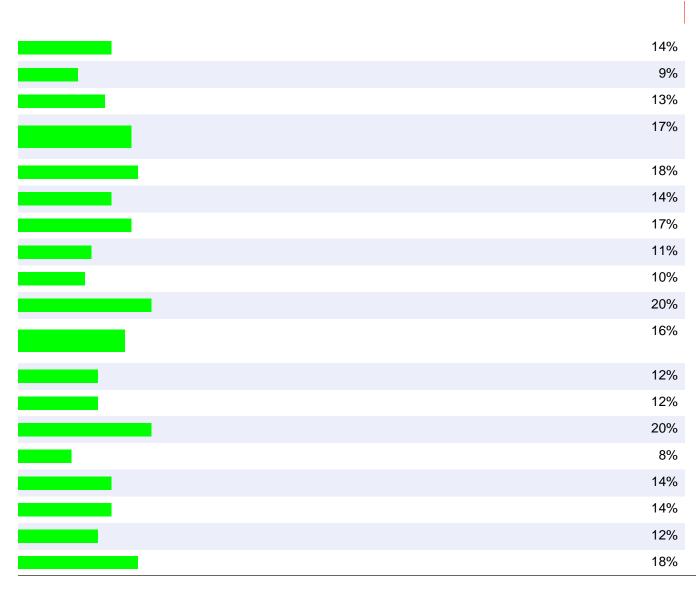
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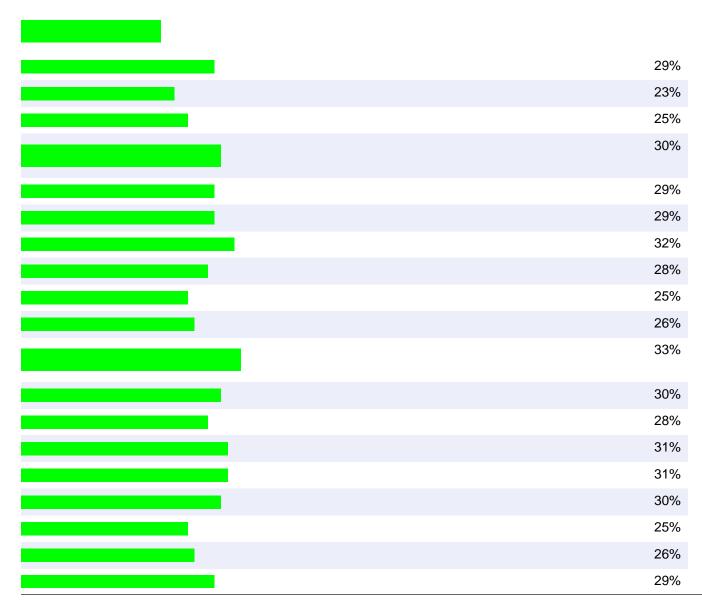
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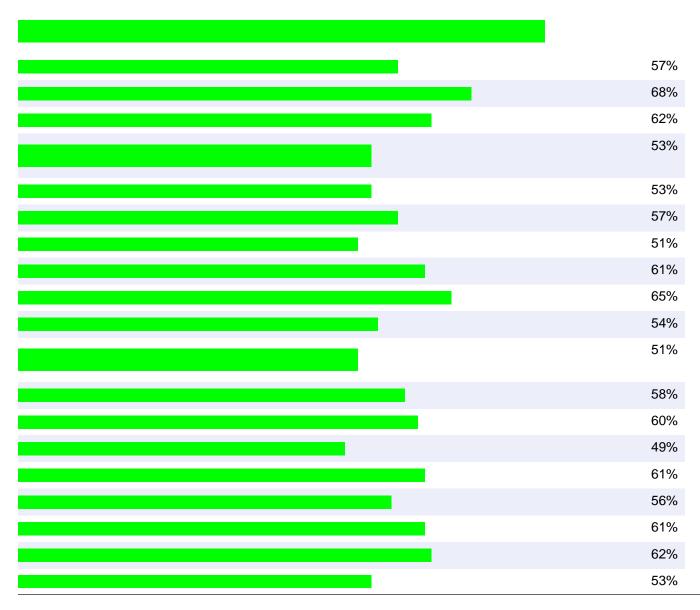
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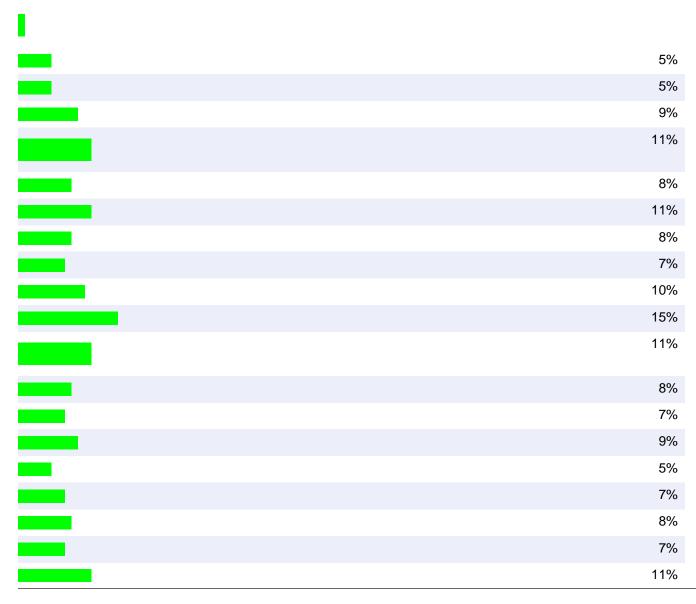
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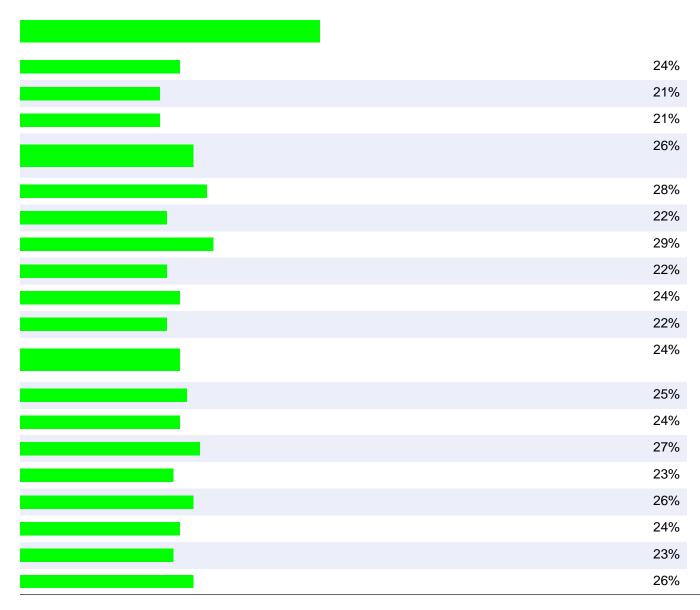
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CA MA NY Patient Satsifaction Survey Sept 11- Oct 12 10-22-

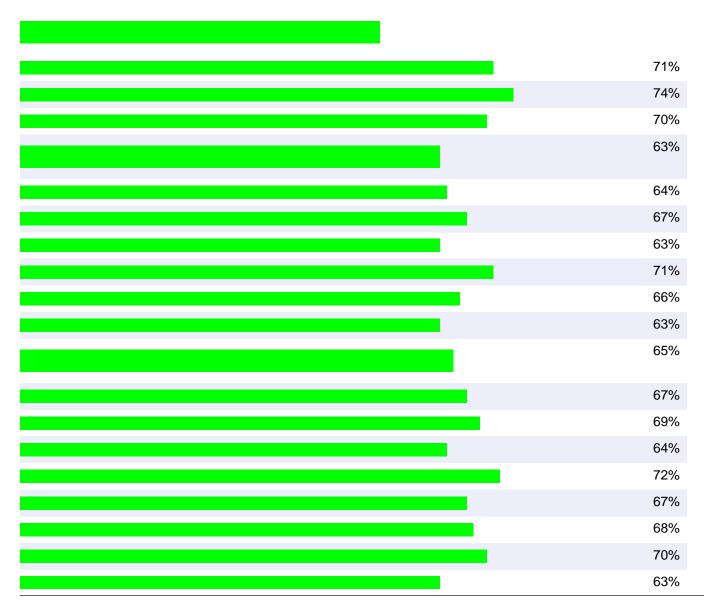
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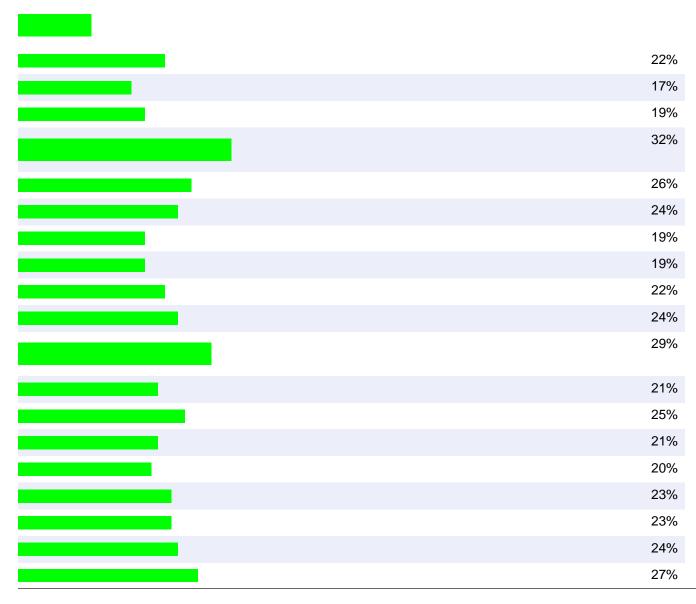
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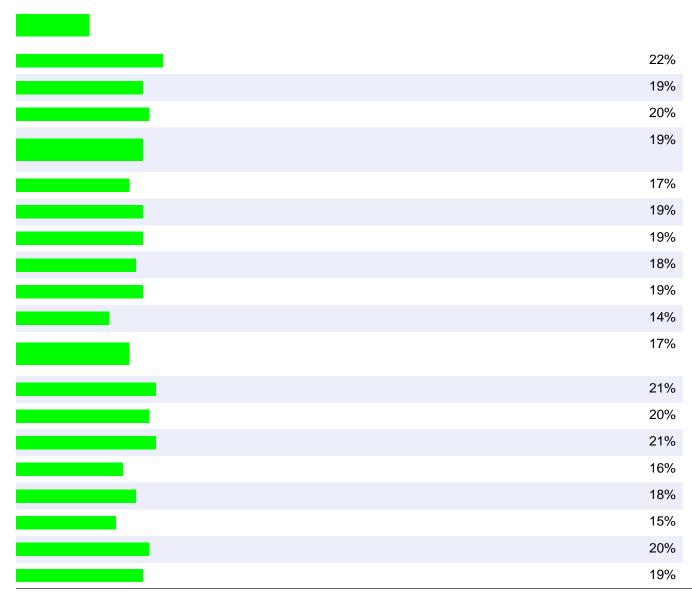
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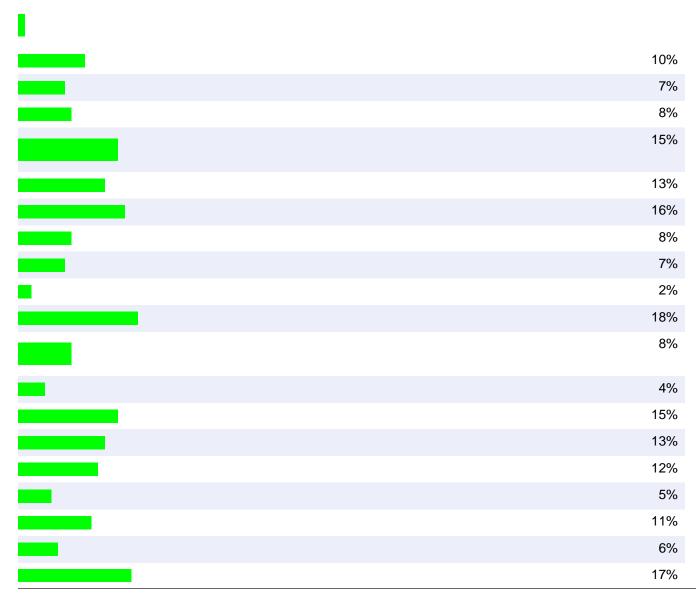
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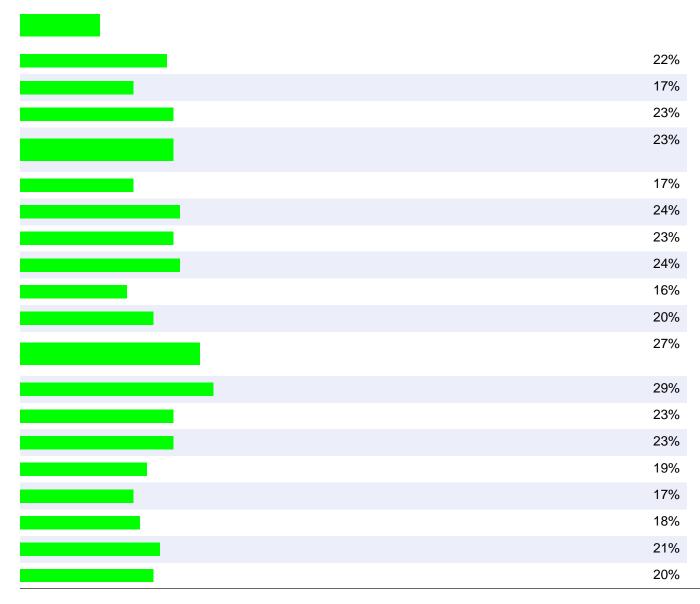
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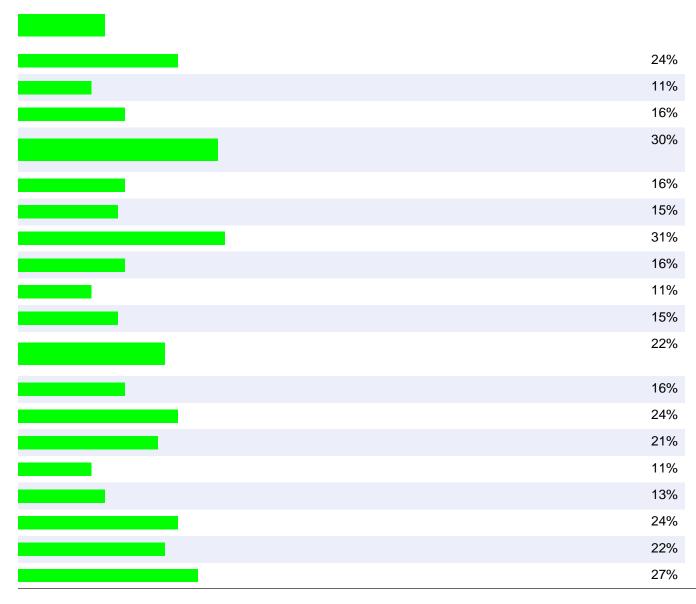
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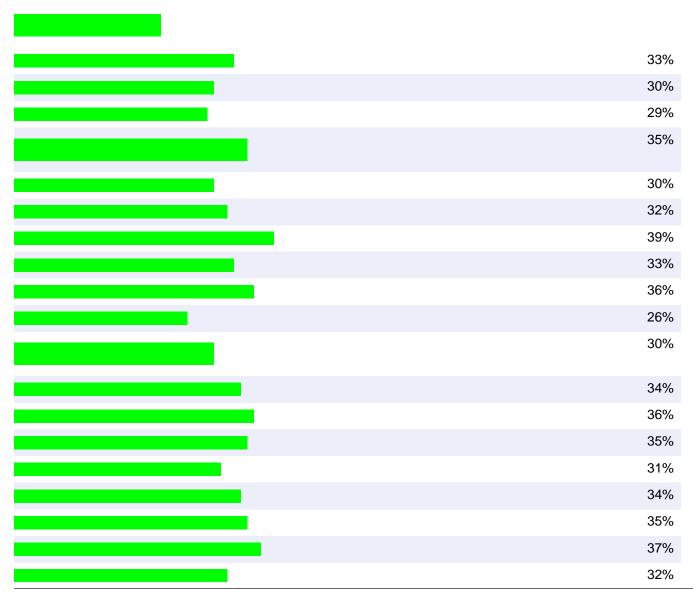
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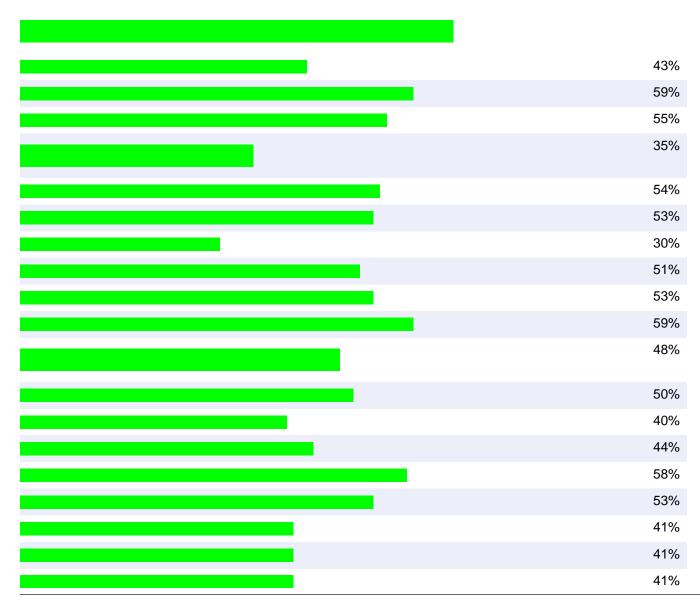
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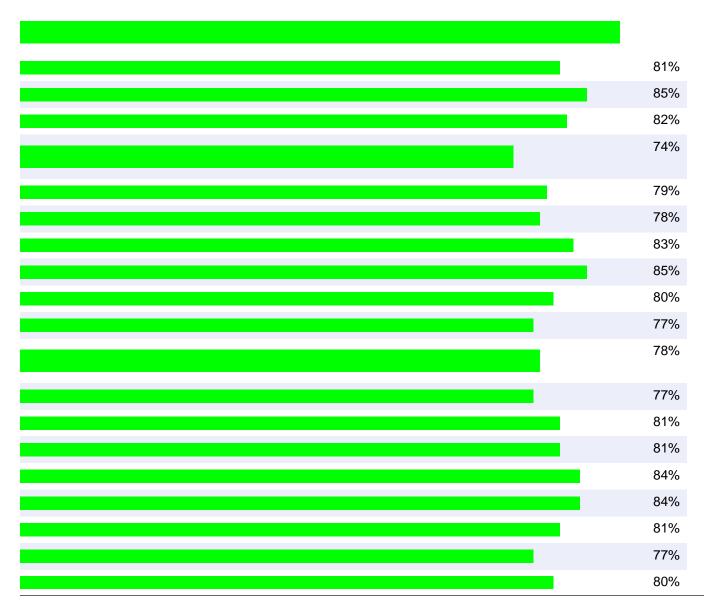
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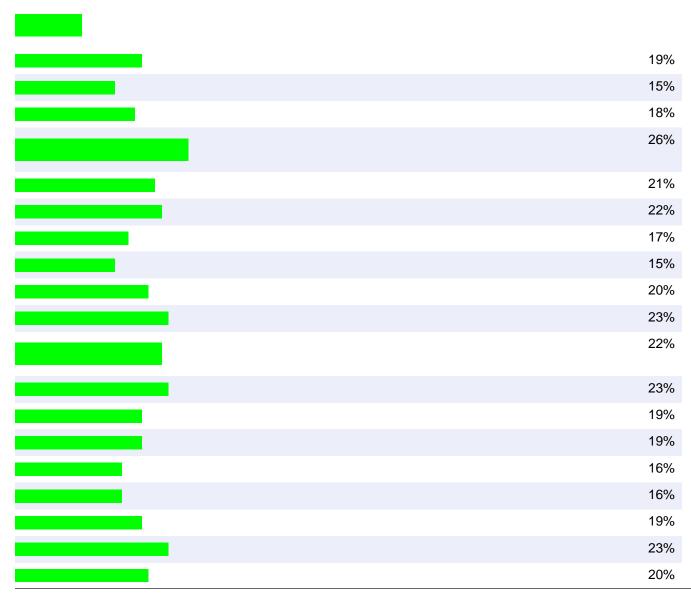
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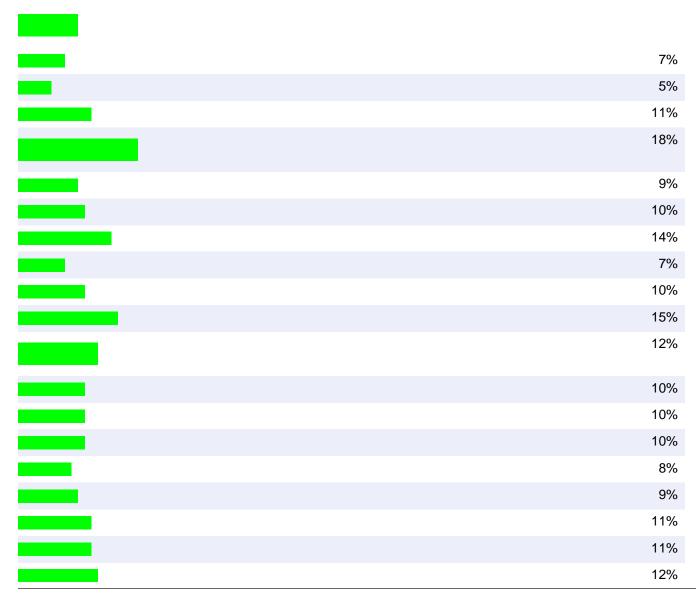
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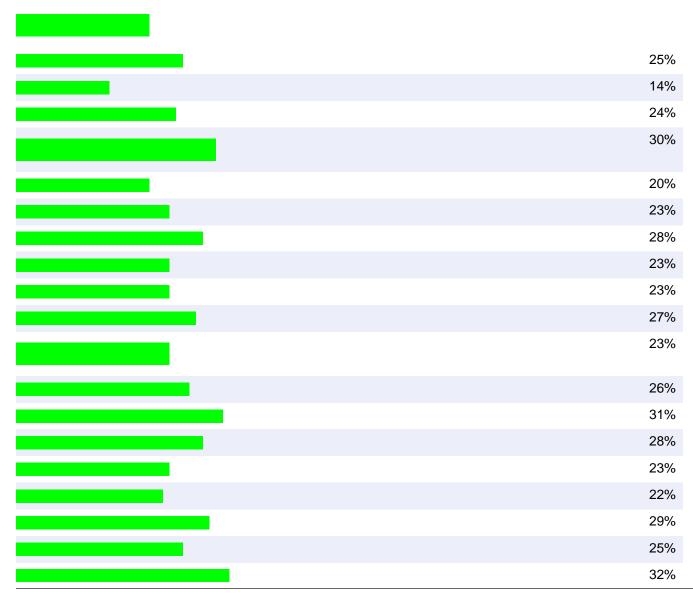
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CA MA NY Patient Satsifaction Survey Sept 11- Oct 12 10-22-

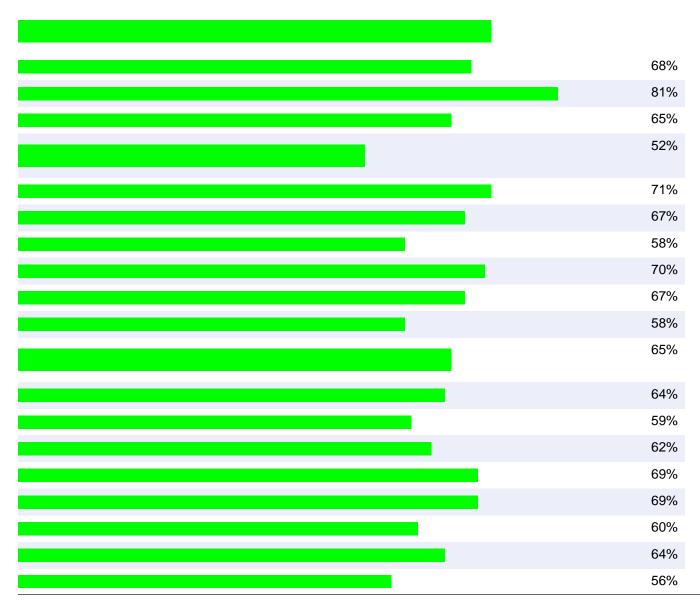
Based on Survey of Patients' Hospital Experiences (HCAHPS)



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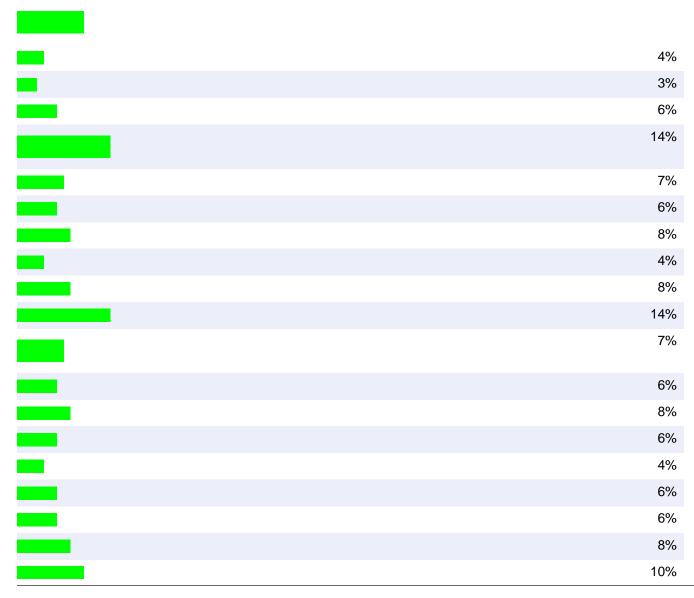
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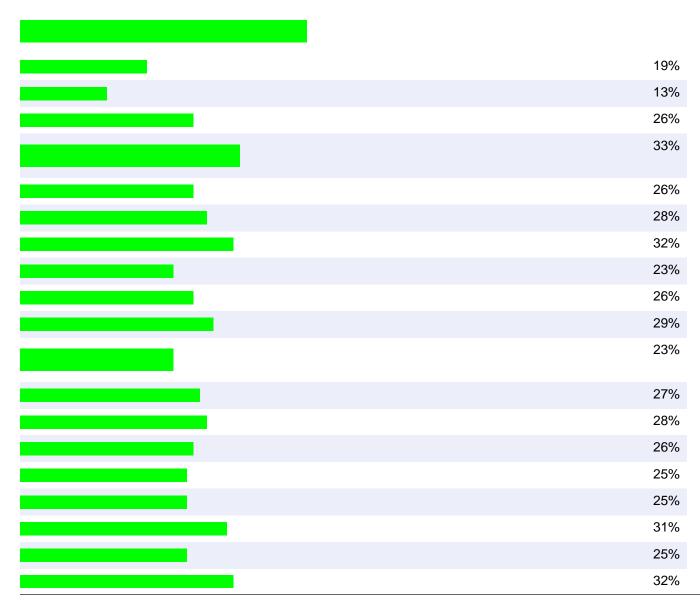
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CA MA NY Patient Satsifaction Survey Sept 11- Oct 12 10-22-

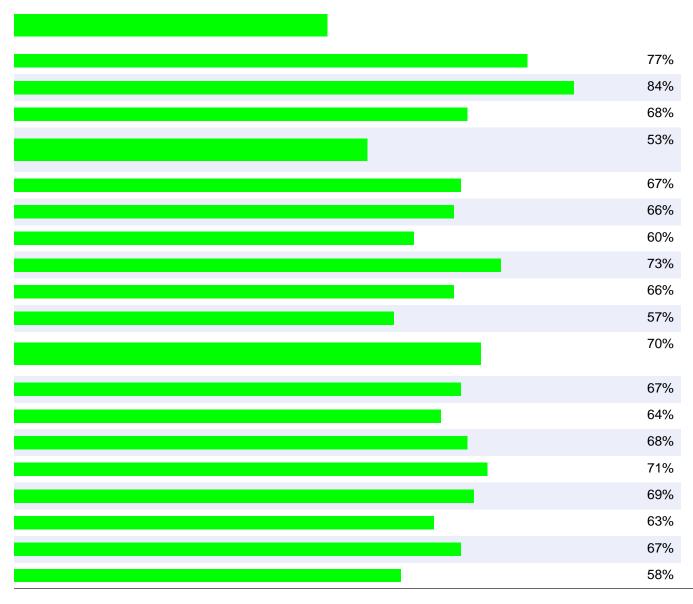
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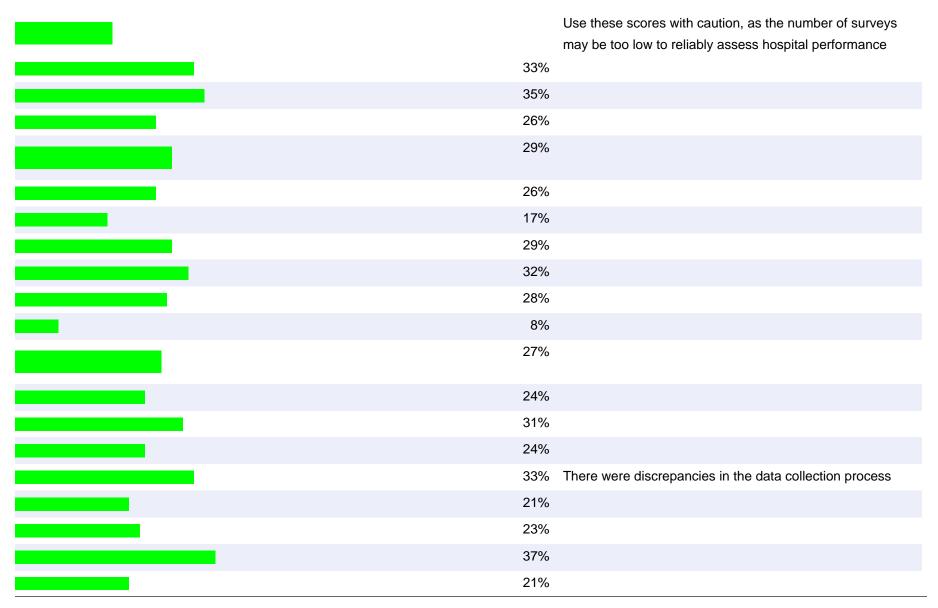
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300 or more
300 or more
Between 100 and 299
300 or more

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050126	VALLEY PRESBYTERIAN HOSPITAL	15107 VANOWEN ST
050127	WOODLAND MEMORIAL HOSPITAL	1325 COTTONWOOD STREET
050128	TRI-CITY MEDICAL CENTER	4002 VISTA WAY
050129	ST BERNARDINE MEDICAL CENTER	2101 N WATERMAN AVE
050131	NOVATO COMMUNITY HOSPITAL	180 ROWLAND WAY
050132	SAN GABRIEL VALLEY MEDICAL CENTER	438 W LAS TUNAS DRIVE
050133	RIDEOUT MEMORIAL HOSPITAL	726 4TH ST
050135	HOLLYWOOD COMMUNITY HOSPITAL OF HOLLYWOOD	6245 DE LONGPRE AVE
050136	PETALUMA VALLEY HOSPITAL	400 N MCDOWELL BLVD
050137	KAISER FOUNDATION HOSPITAL - PANORAMA CITY	13652 CANTARA ST
050138	KAISER FOUNDATION HOSPITAL - LOS ANGELES	4867 SUNSET BLVD
050139	KAISER FOUNDATION HOSPITAL - DOWNEY	9333 IMPERIAL HIGHWAY
050140	KAISER FOUNDATION HOSPITAL FONTANA	9961 SIERRA AVE
050145	COMMUNITY HOSPITAL OF THE MONTEREY PENINSULA	23625 W R HOLMAN HIGHWAY
050149	CALIFORNIA HOSPITAL MEDICAL CENTER LA	1401 SOUTH GRAND AVENUE
050150	SIERRA NEVADA MEMORIAL HOSPITAL	155 GLASSON WAY

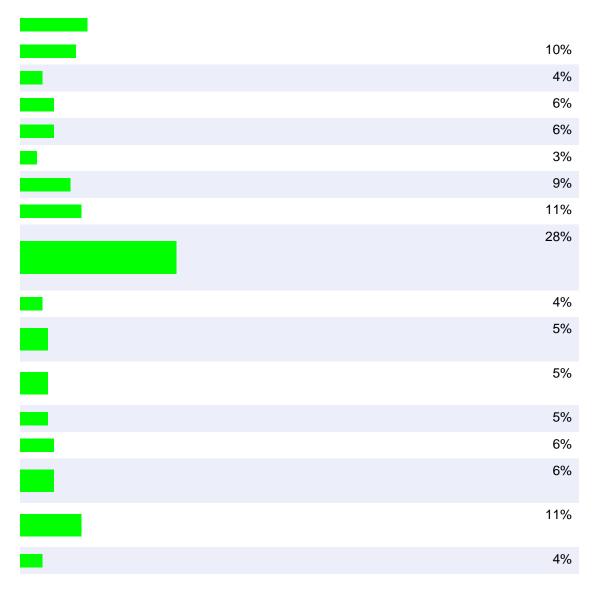
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VAN NUYS	CA
WOODLAND	CA
OCEANSIDE	CA
SAN BERNARDINO	CA
NOVATO	CA
SAN GABRIEL	CA
MARYSVILLE	CA
HOLLYWOOD	CA
PETALUMA	CA
PANORAMA CITY	CA
LOS ANGELES	CA
DOWNEY	CA
FONTANA	CA
MONTEREY	CA
LOS ANGELES	CA
GRASS VALLEY	CA

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91406	LOS ANGELES	8189023906
95695	YOLO	5306623961
92056	SAN DIEGO	7607248411
92404	SAN BERNARDINO	9098814440
94945	MARIN	4152091300
91776	LOS ANGELES	6262895454
95901	YUBA	5307494300
90028	LOS ANGELES	3234622271
94954	SONOMA	7077781111
91402	LOS ANGELES	8183753333
90027	LOS ANGELES	3237834011
90242	LOS ANGELES	5624616007
92335	SAN BERNARDINO	9094275500
93940	MONTEREY	8316245311
90015	LOS ANGELES	2137482411
95945	NEVADA	5302746000

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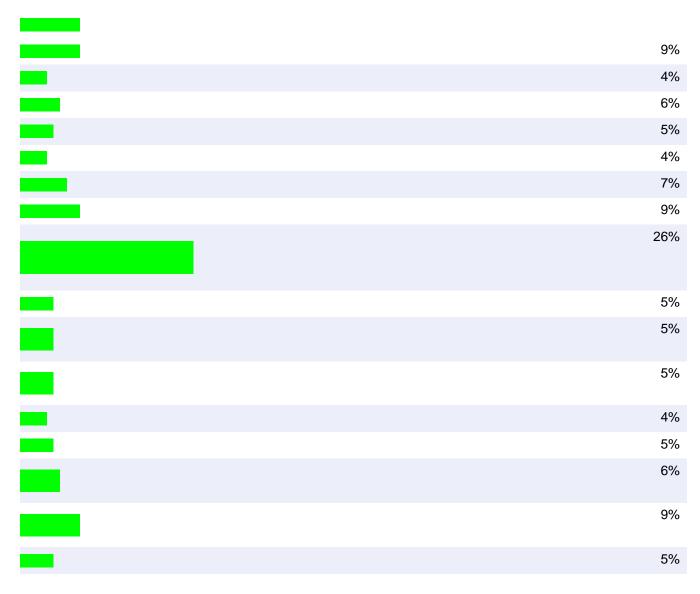
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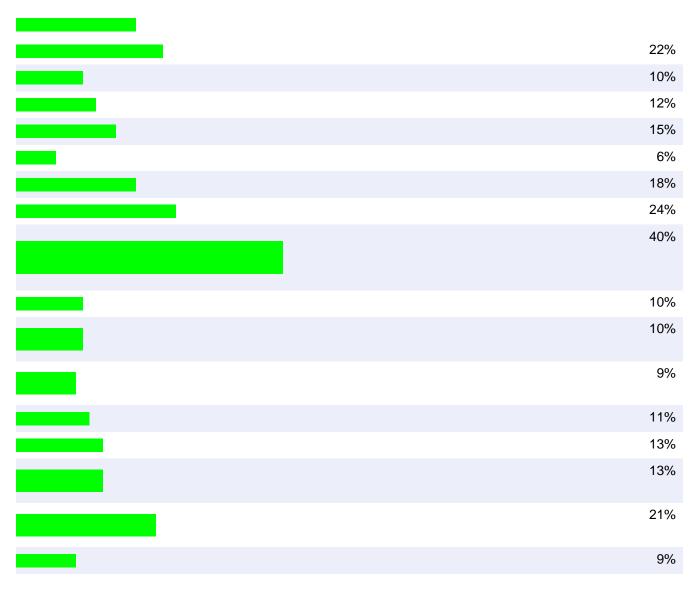
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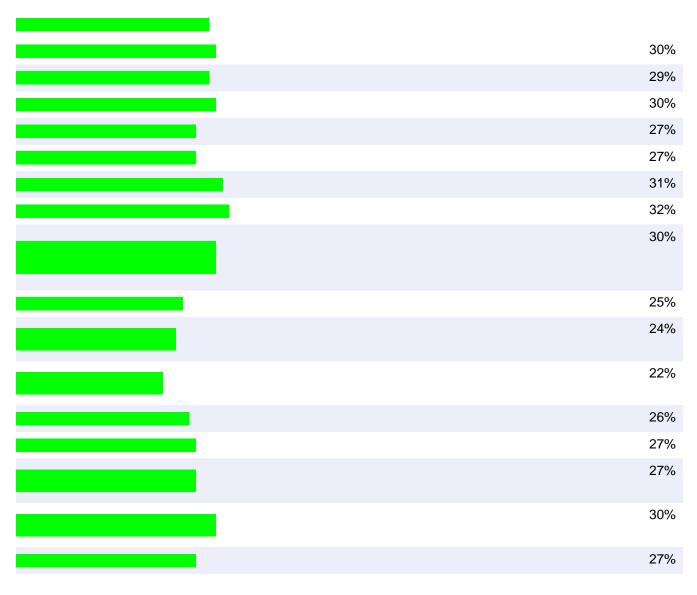
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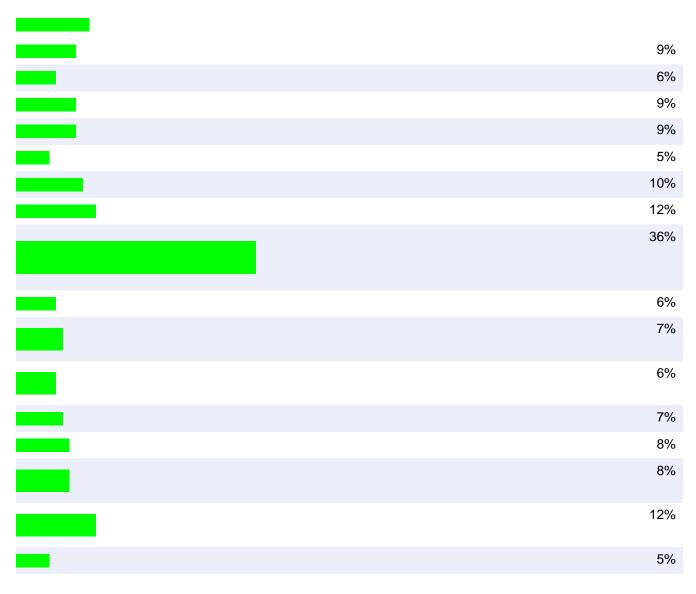
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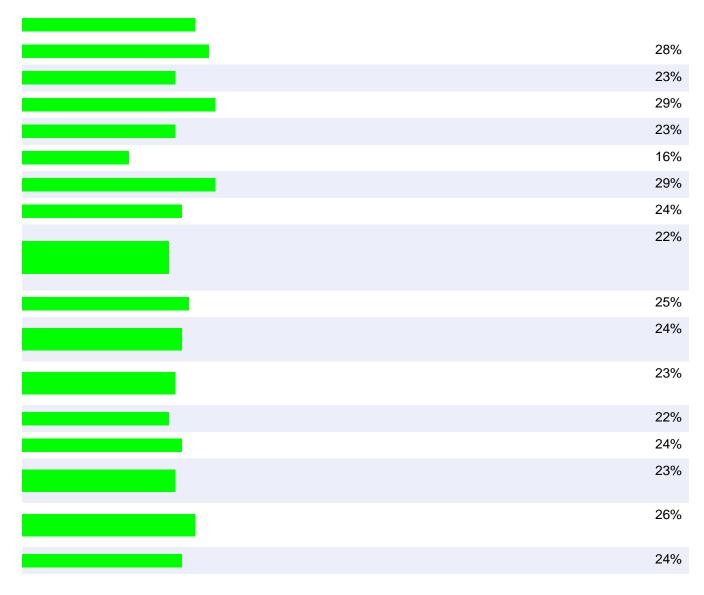
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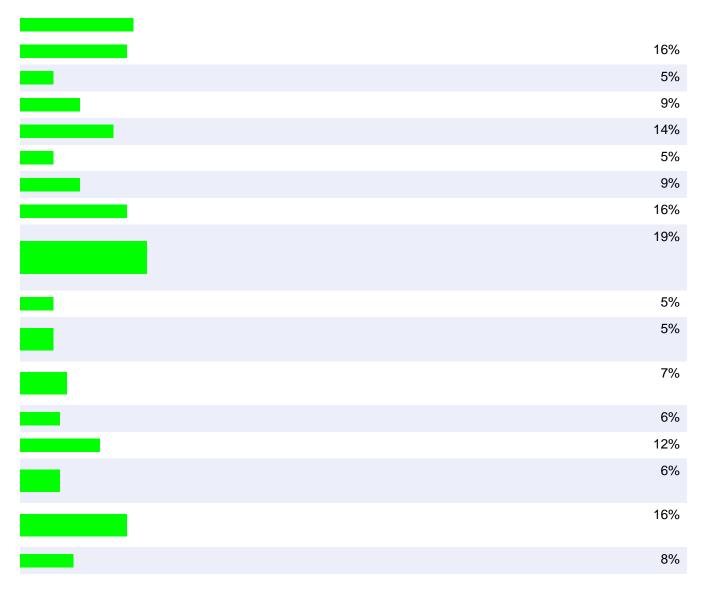
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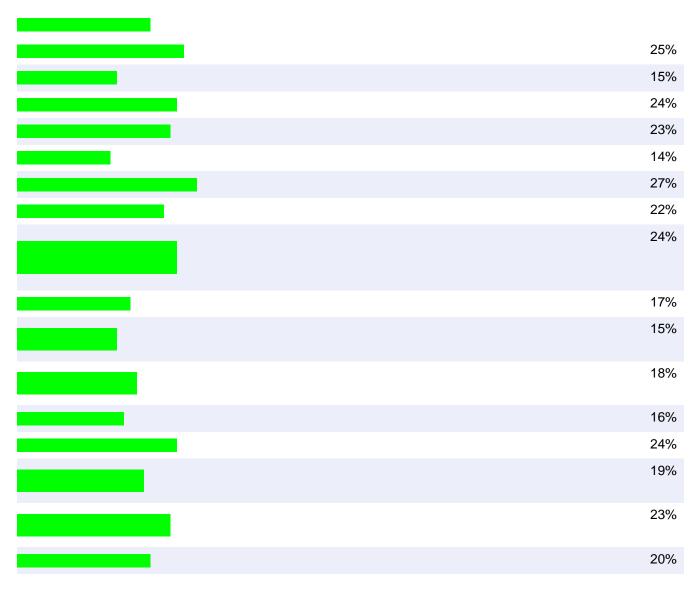
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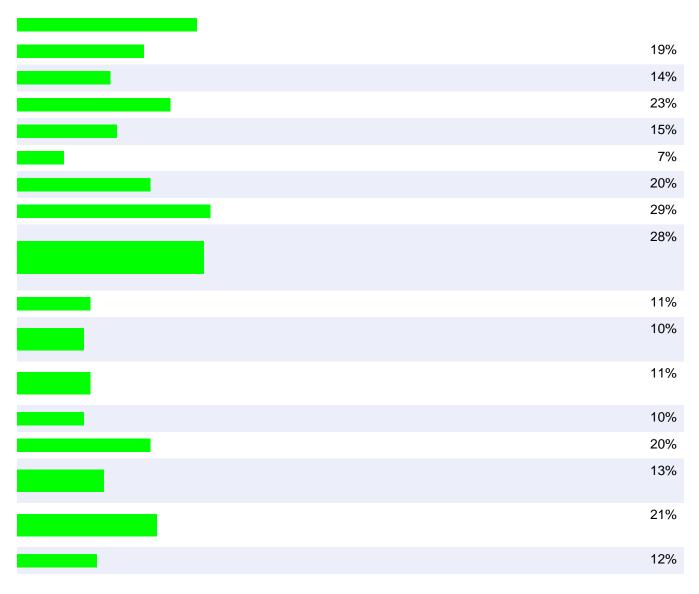
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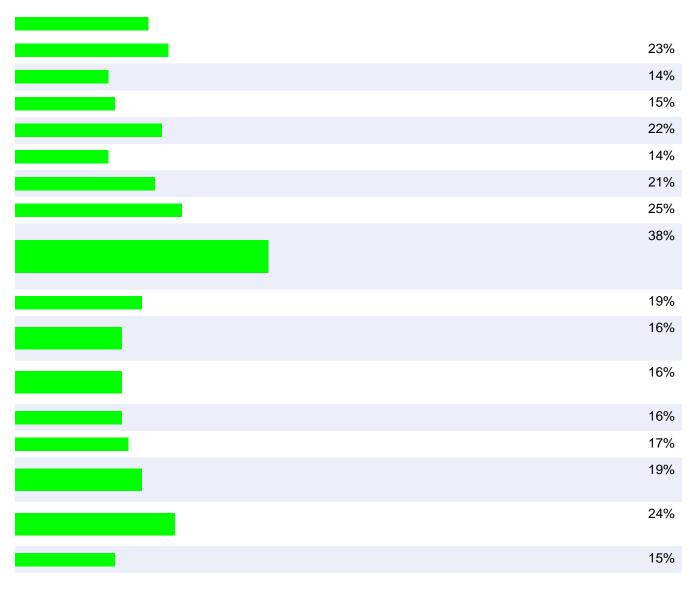
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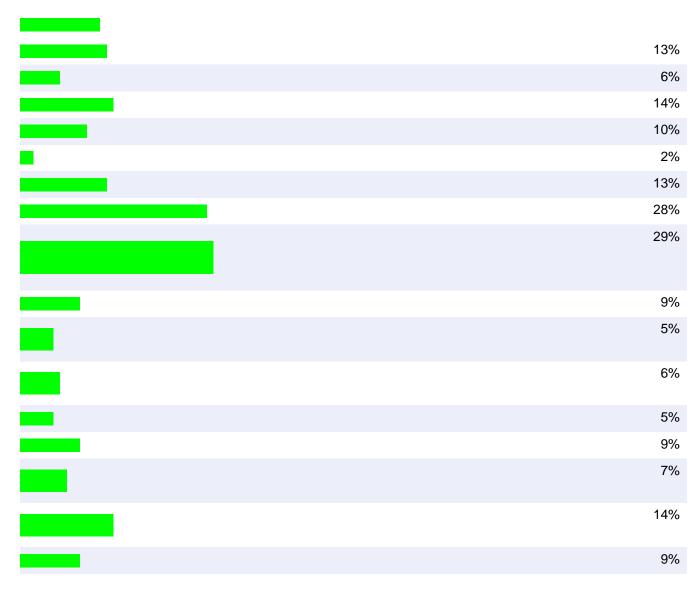
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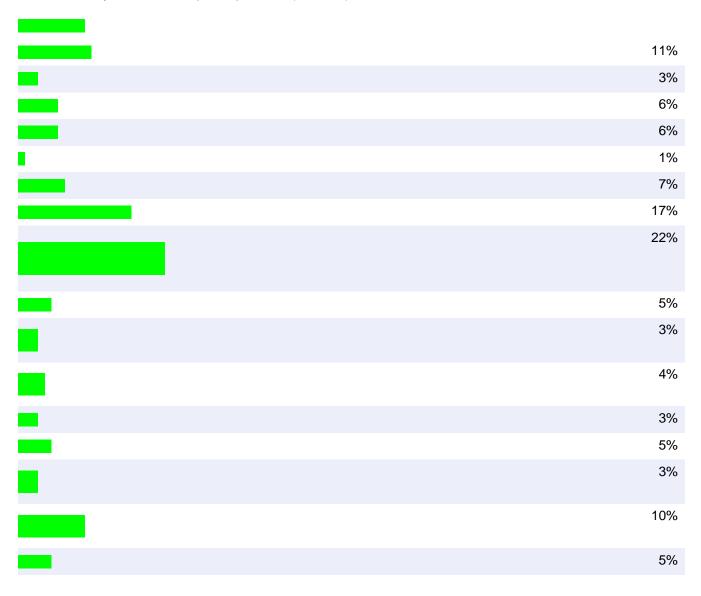
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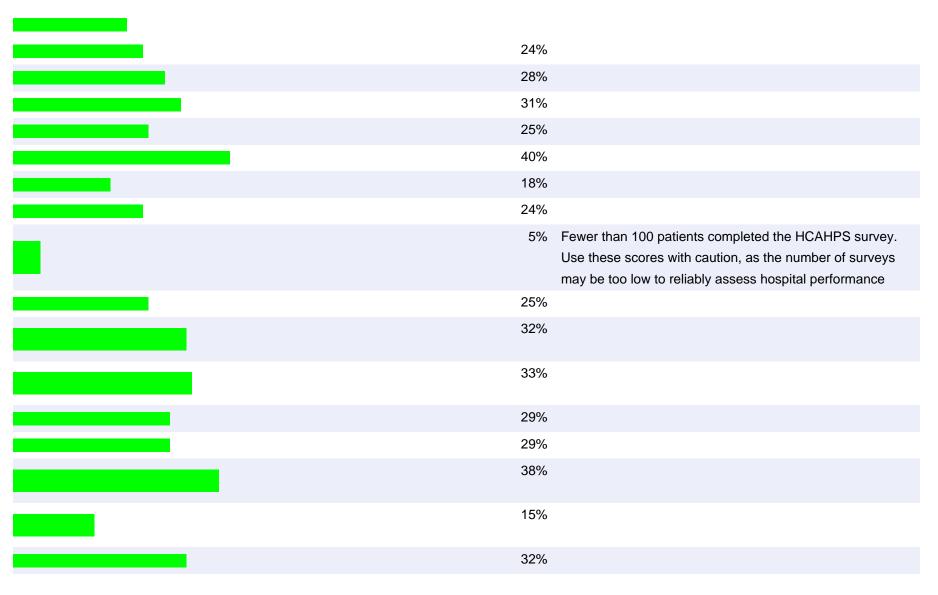
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300 or more
300 or more
Fewer than 100
300 or more

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050152	SAINT FRANCIS MEMORIAL HOSPITAL	900 HYDE ST
050153	O'CONNOR HOSPITAL	2105 FOREST AVENUE
050158	ENCINO HOSPITAL MEDICAL CENTER	16237 VENTURA BLVD
050159	VENTURA COUNTY MEDICAL CENTER	3291 LOMA VISTA RD
050167	SAN JOAQUIN GENERAL HOSPITAL	500 W HOSPITAL ROAD
050168	ST JUDE MEDICAL CENTER	101 E VALENCIA MESA DRIVE
050169	PRESBYTERIAN INTERCOMMUNITY HOSPITAL	12401 E WASHINGTON BLVD
050174	SANTA ROSA MEMORIAL HOSPITAL	1165 MONTGOMERY DR
050179	EMANUEL MEDICAL CENTER INC	825 DELBON AVE
050180	JOHN MUIR MEDICAL CENTER - WALNUT CREEK CAMPUS	1601 YGNACIO VALLEY RD
050189	GEORGE L MEE MEMORIAL HOSPITAL	300 CANAL STREET
050191	ST MARY MEDICAL CENTER	1050 LINDEN AVE
050192	ADVENTIST MEDICAL CENTER - REEDLEY	372 W CYPRESS AVE
050194	WATSONVILLE COMMUNITY HOSPITAL	75 NIELSON STREET
050195	WASHINGTON HOSPITAL	2000 MOWRY AVE
050196	CENTRAL VALLEY GENERAL HOSPITAL	1025 N DOUTY ST
050197	SEQUOIA HOSPITAL	170 ALAMEDA DE LAS PULGAS
050204	PALMDALE REGIONAL MEDICAL CENTER	38600 MEDICAL CENTER DRIVE
050205	EAST VALLEY HOSPITAL MEDICAL CENTER	150 WEST ROUTE 66

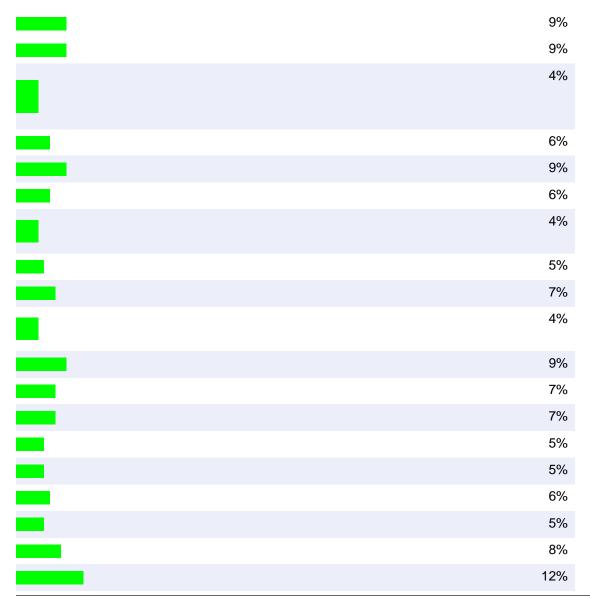
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SAN FRANCISCO	CA
SAN JOSE	CA
ENCINO	CA
VENTURA	CA
FRENCH CAMP	CA
FULLERTON	CA
WHITTIER	CA
SANTA ROSA	CA
TURLOCK	CA
WALNUT CREEK	CA
KING CITY	CA
LONG BEACH	CA
REEDLEY	CA
WATSONVILLE	CA
FREMONT	CA
HANFORD	CA
REDWOOD CITY	CA
PALMDALE	CA
GLENDORA	CA

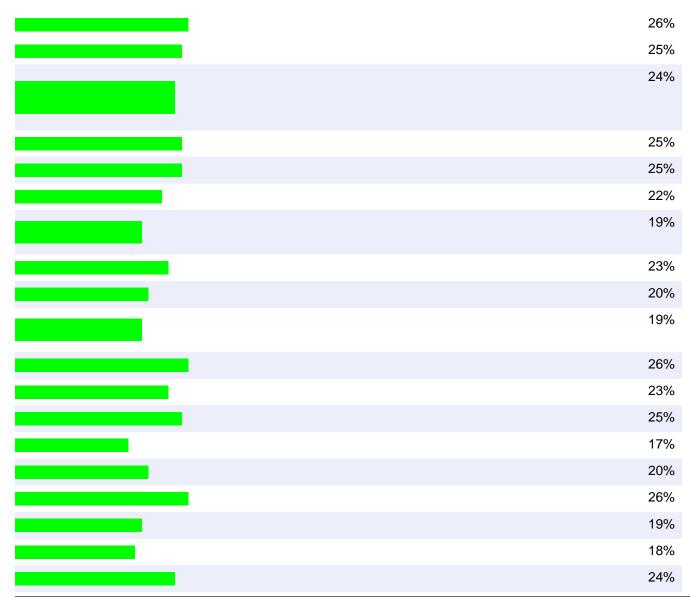
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95128	SANTA CLARA	4089472500
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93003	VENTURA	8056526075
95231	SAN JOAQUIN	2094686000
92835	ORANGE	7149923000
90602	LOS ANGELES	5266980811
95405	SONOMA	7075255300
95382	STANISLAUS	2096674200
94598	CONTRA COSTA	9259393000
93930	MONTEREY	8313856000
90813	LOS ANGELES	5624919000
93654	FRESNO	5596388155
95076	SANTA CRUZ	8317244741
94538	ALAMEDA	5107971111
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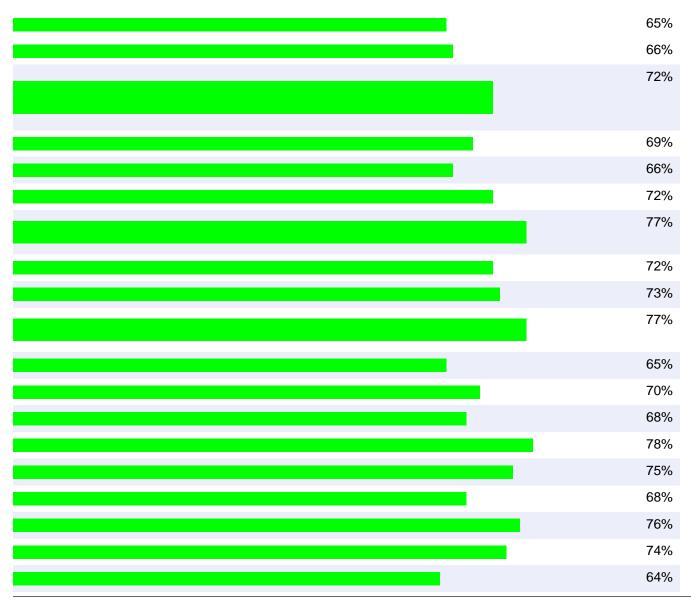
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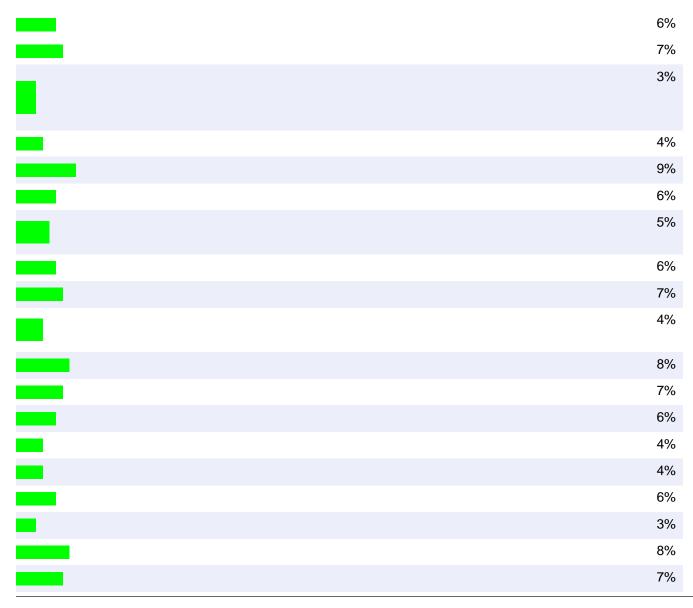
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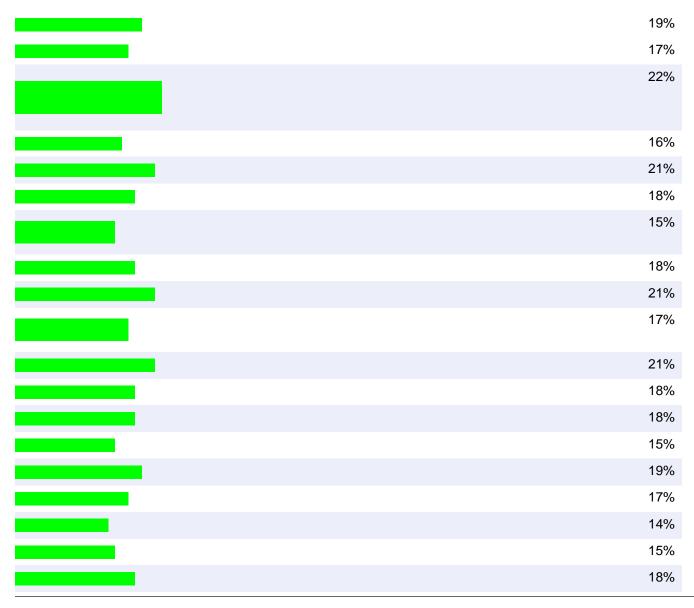
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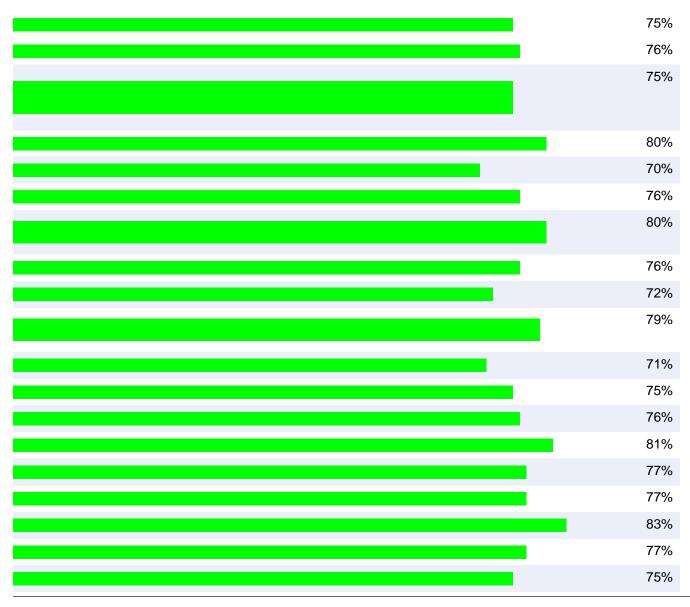
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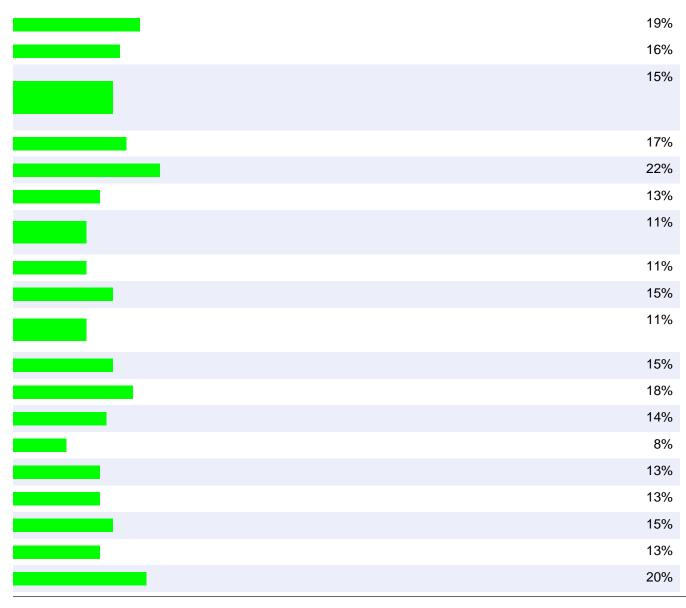
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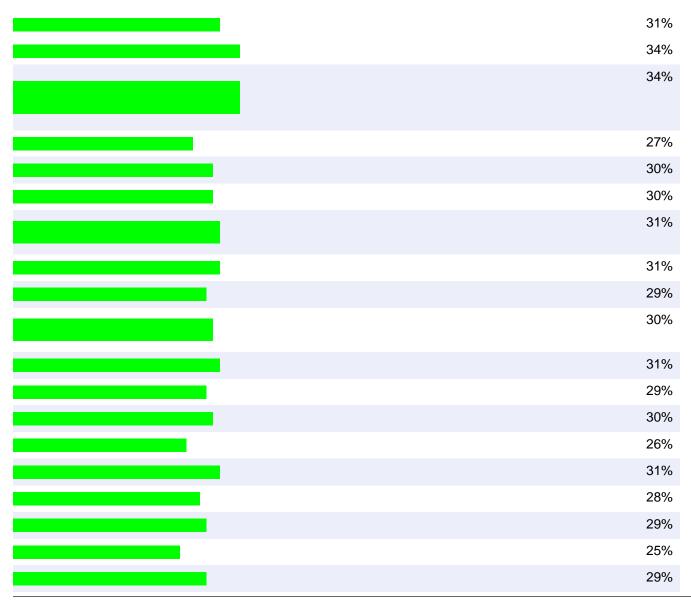
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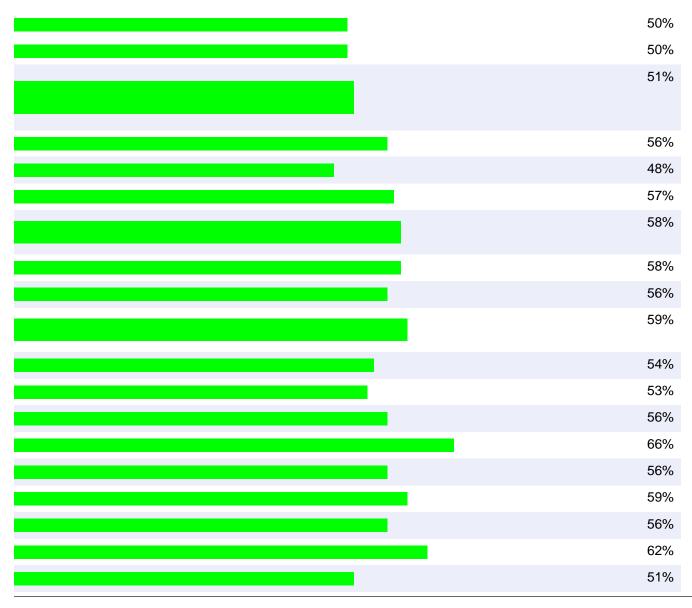
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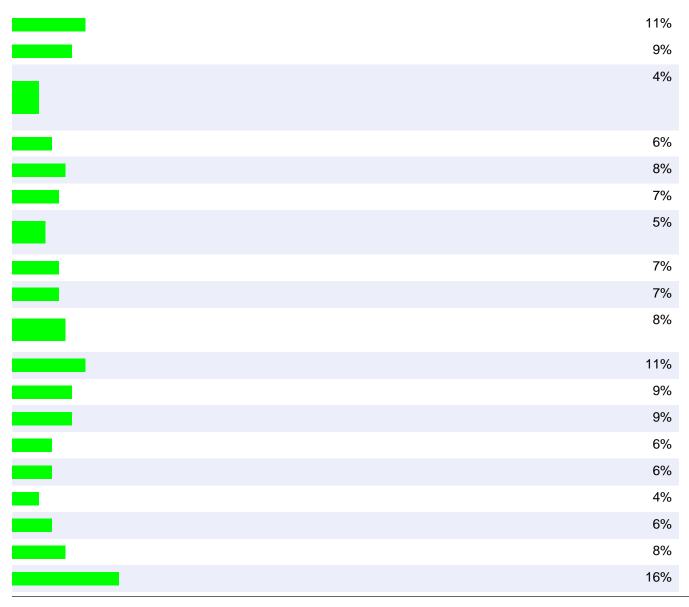
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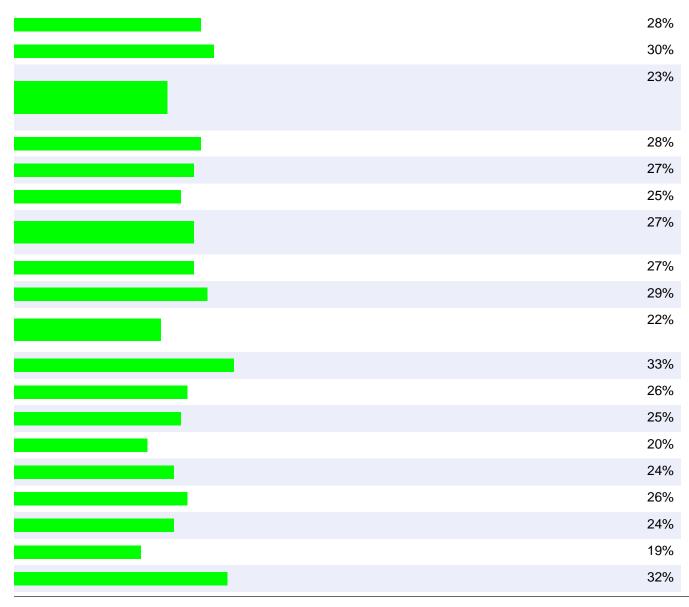
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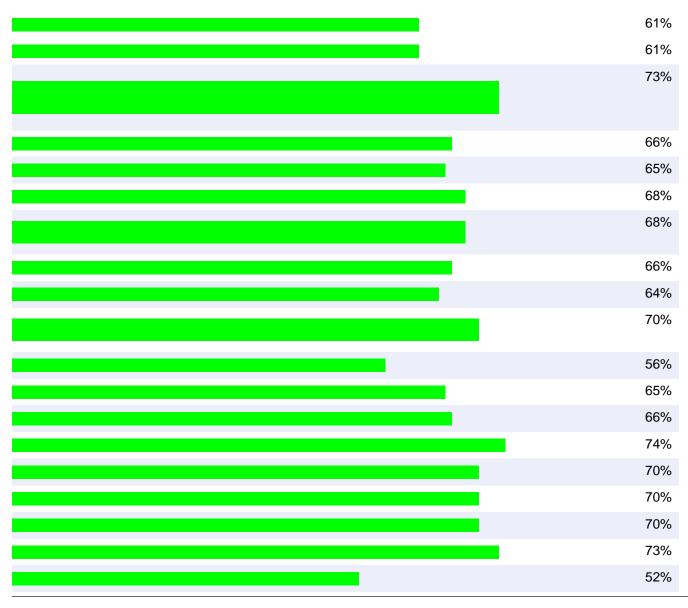
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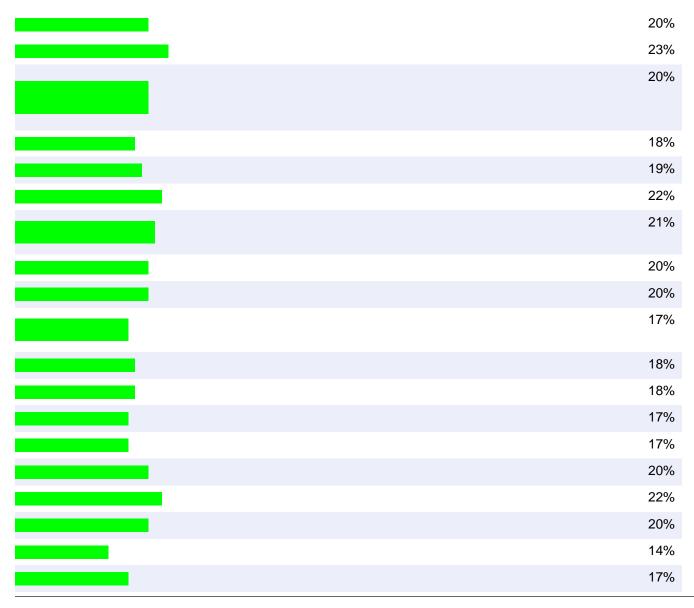
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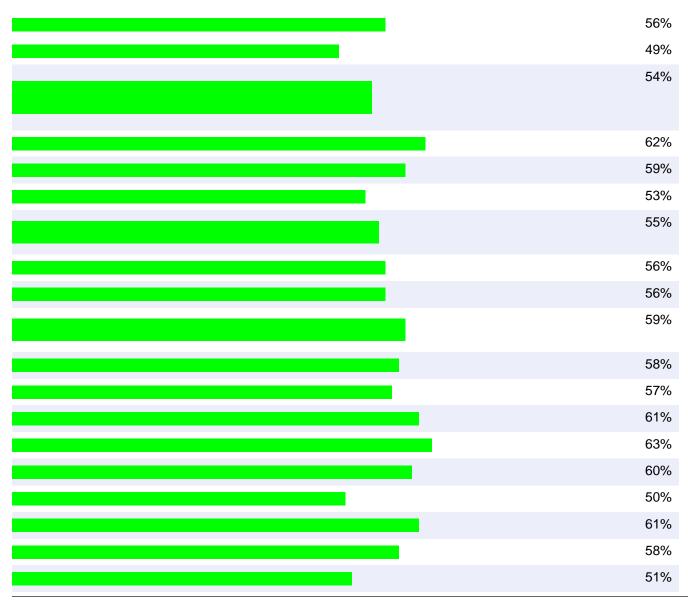
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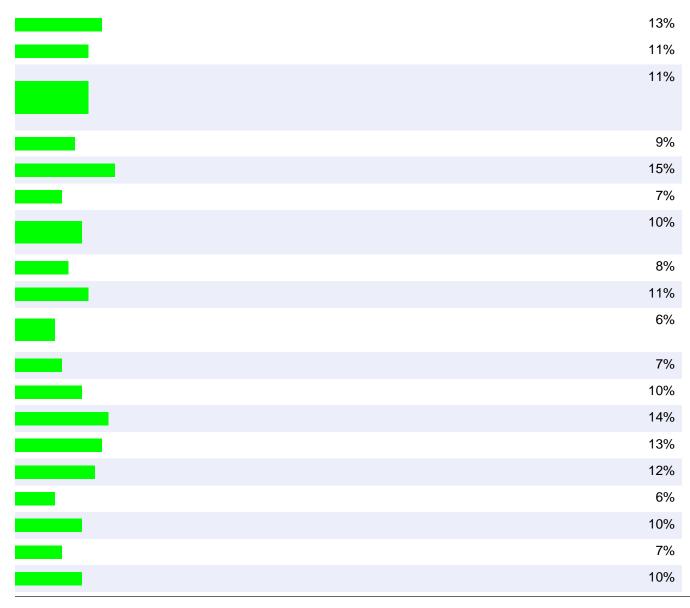
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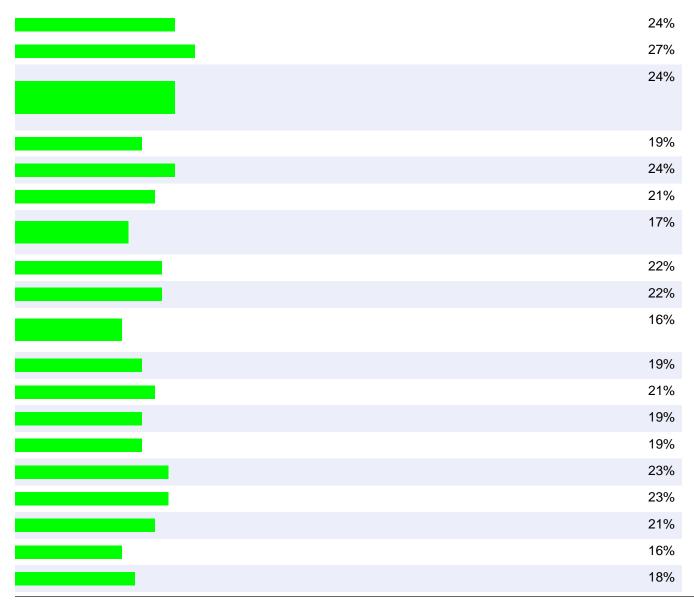
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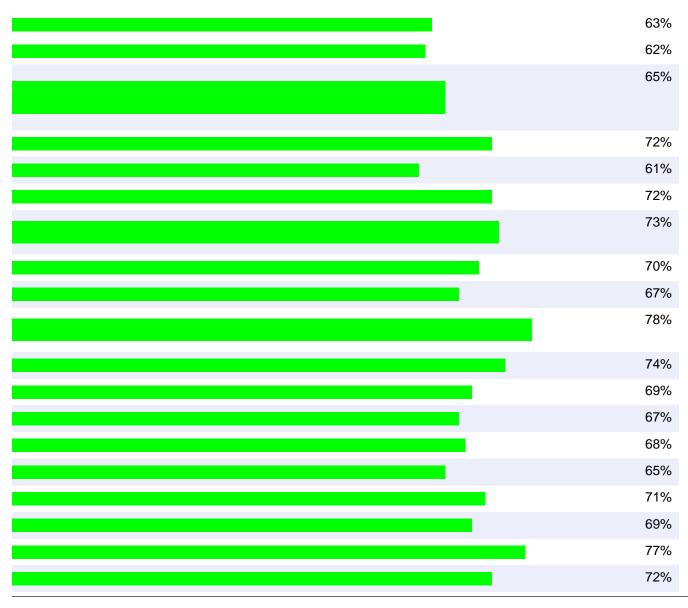
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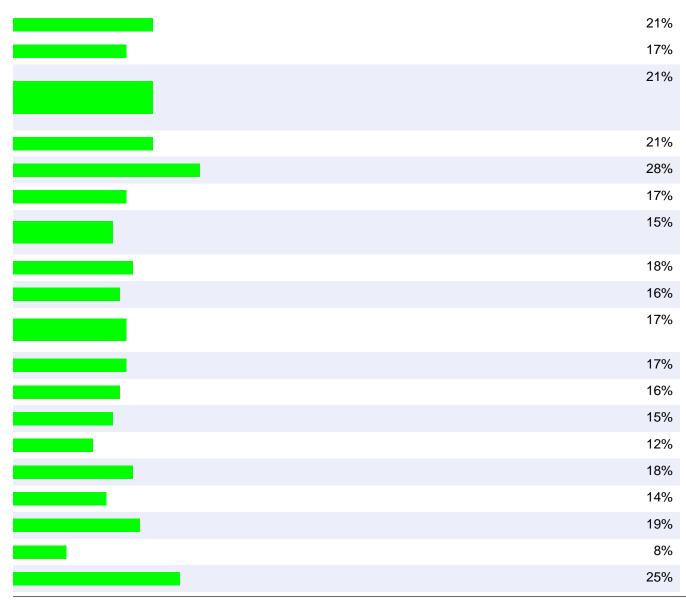
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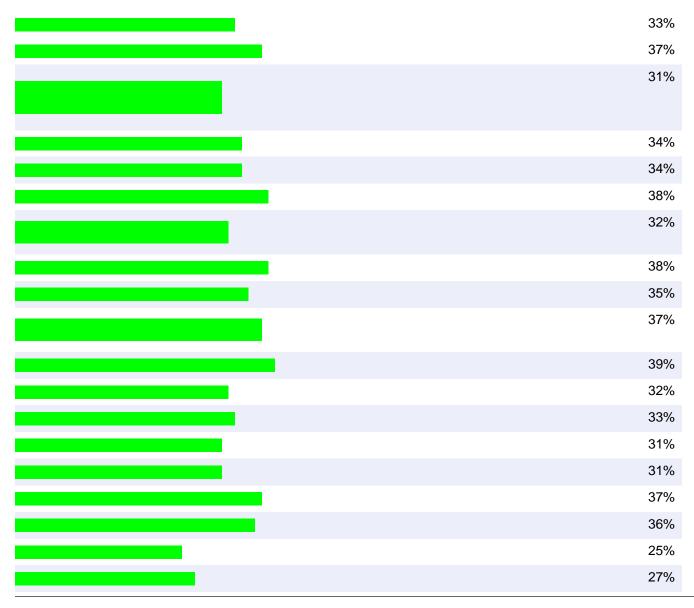
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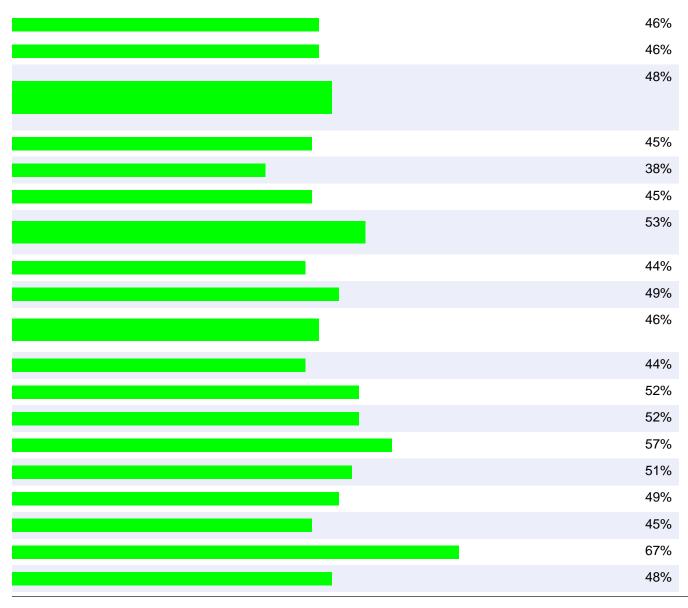
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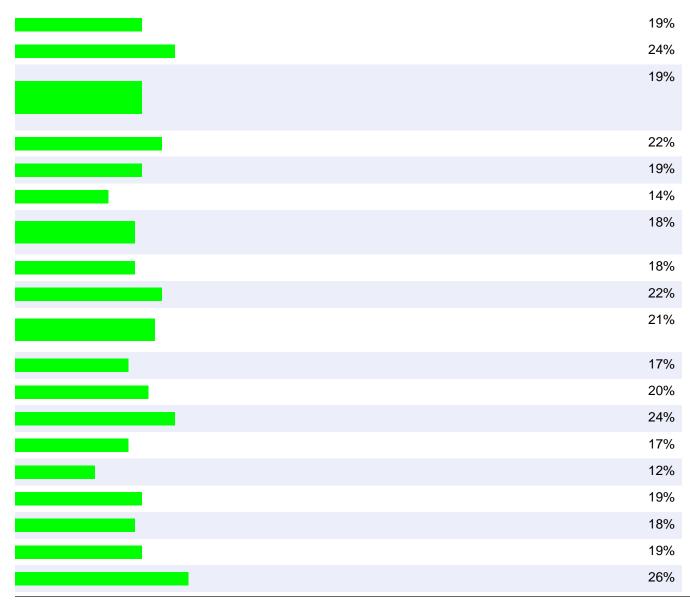
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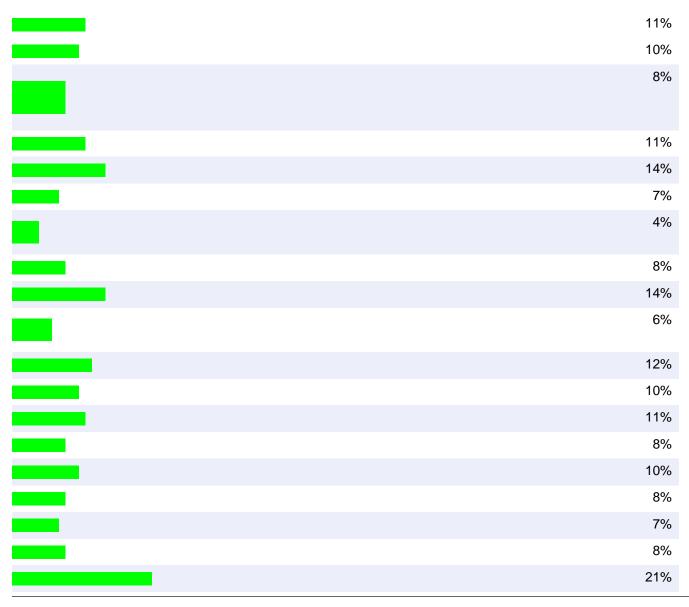
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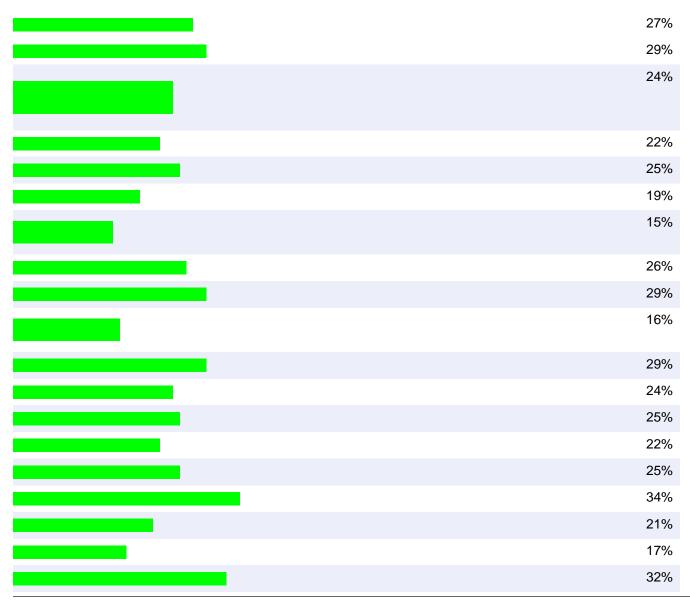
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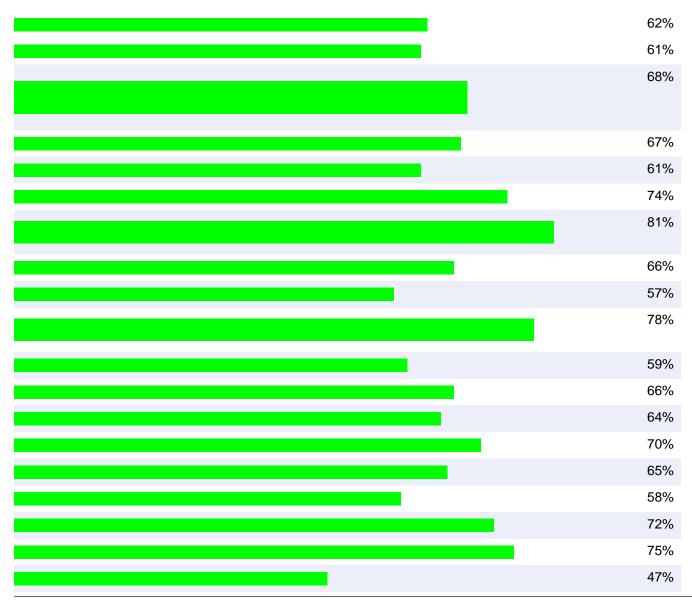
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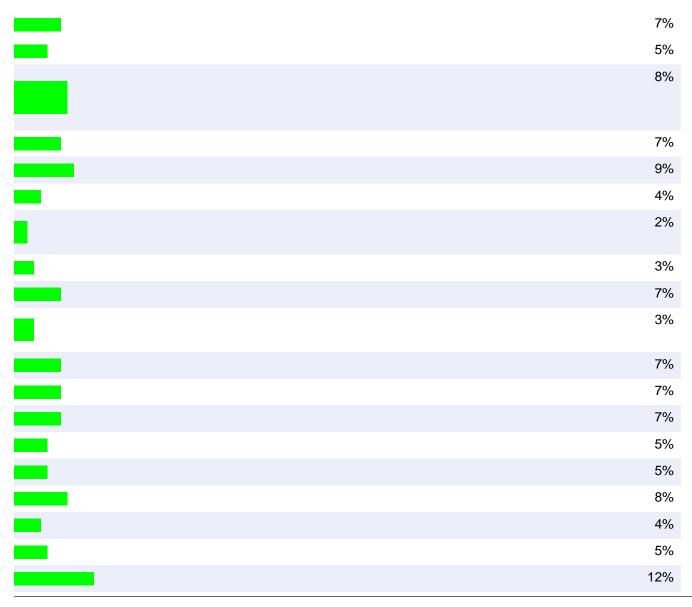
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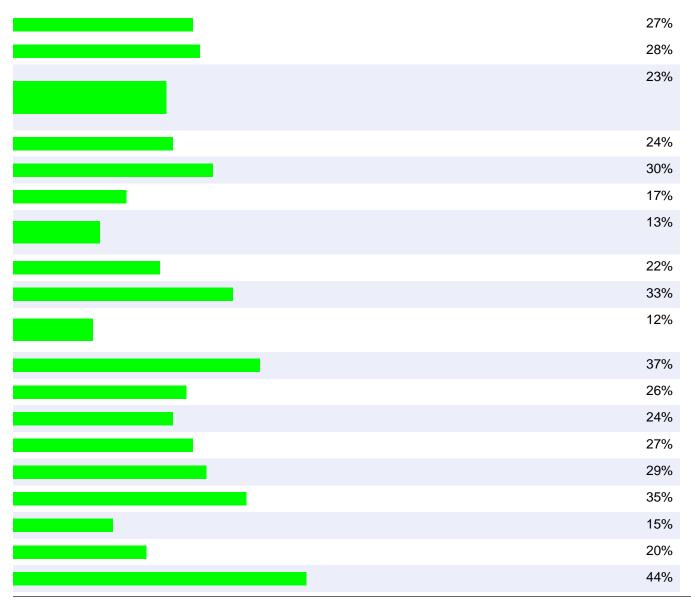
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300 or more
300 or more
Fewer than 100
300 or more
Between 100 and 299
300 or more
Between 100 and 299
300 or more
300 or more
Between 100 and 299
300 or more
300 or more
Between 100 and 299

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23%
27%
10% Fewer than 100 patients completed the HCAHPS survey. Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance
22%
22%
29%
30%
31%
26%
35%
23%
18%
27%
33%
28%
17%
39%
30%
13%

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050211	ALAMEDA HOSPITAL	2070 CLINTON AVE
050222	SHARP CHULA VISTA MEDICAL CENTER	751 MEDICAL CENTER COURT
050224	HOAG MEMORIAL HOSPITAL PRESBYTERIAN	ONE HOAG DRIVE
050225	FEATHER RIVER HOSPITAL	5974 PENTZ ROAD
050226	AHMC ANAHEIM REGIONAL MEDICAL CENTER	1111 W LA PALMA AVENUE
050228	SAN FRANCISCO GENERAL HOSPITAL	1001 POTRERO AVENUE
050230	GARDEN GROVE HOSPITAL & MEDICAL CENTER	12601 GARDEN GROVE BLVD
050231	POMONA VALLEY HOSPITAL MEDICAL CENTER	1798 N GAREY AVE
050232	FRENCH HOSPITAL MEDICAL CENTER	1911 JOHNSON AVE
050234	SHARP CORONADO HOSPITAL AND HLTHCR CTR	250 PROSPECT PLACE
050235	PROVIDENCE SAINT JOSEPH MEDICAL CTR	501 SOUTH BUENA VISTA
050236	SIMI VALLEY HOSPITAL & HEALTH CARE SERVICES	2975 N SYCAMORE DR
050238	METHODIST HOSPITAL OF SOUTHERN CA	300 W HUNTINGTON DR
050239	GLENDALE ADVENTIST MEDICAL CENTER	1509 E WILSON TERRACE
050242	DOMINICAN HOSPITAL	1555 SOQUEL DRIVE
050243	DESERT REGIONAL MEDICAL CENTER	1150 NORTH INDIAN CANYON DRIVE
050245	ARROWHEAD REGIONAL MEDICAL CENTER	400 NORTH PEPPER AVENUE

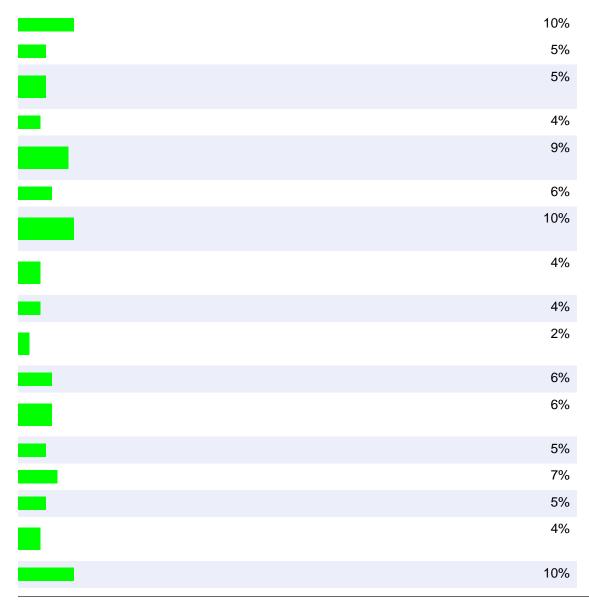
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ALAMEDA	CA
CHULA VISTA	CA
NEWPORT BEACH	CA
PARADISE	CA
ANAHEIM	CA
SAN FRANCISCO	CA
GARDEN GROVE	CA
POMONA	CA
SAN LUIS OBISPO	CA
CORONADO	CA
BURBANK	CA
SIMI VALLEY	CA
ARCADIA	CA
GLENDALE	CA
SANTA CRUZ	CA
PALM SPRINGS	CA
COLTON	CA

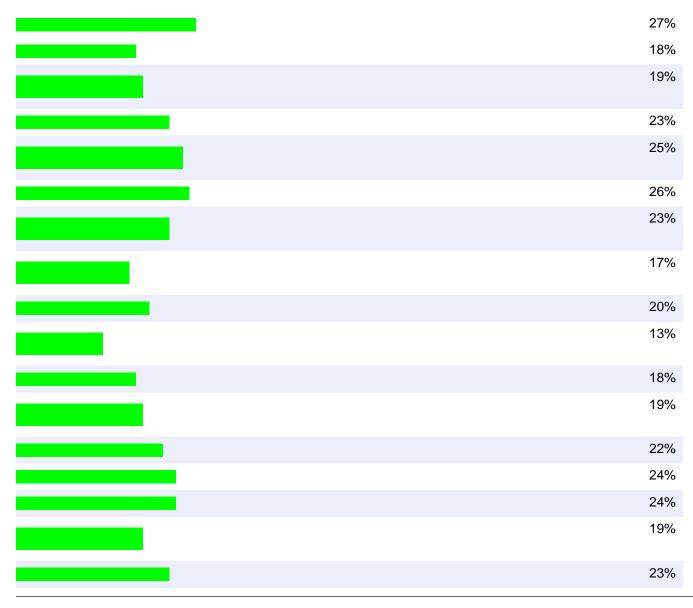
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91911	SAN DIEGO	6195025800
92663	ORANGE	9496458600
95969	BUTTE	5308779361
92801	ORANGE	7147741450
94110	SAN FRANCISCO	4152068000
92843	ORANGE	7145375160
91767	LOS ANGELES	9098659500
93401	SAN LUIS OBISPO	8055435353
92118	SAN DIEGO	6194356251
91505	LOS ANGELES	8188435111
93065	VENTURA	8059556000
91006	LOS ANGELES	6264454441
91206	LOS ANGELES	8184098202
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92262	RIVERSIDE	7603236511
92324	SAN BERNARDINO	9095801000

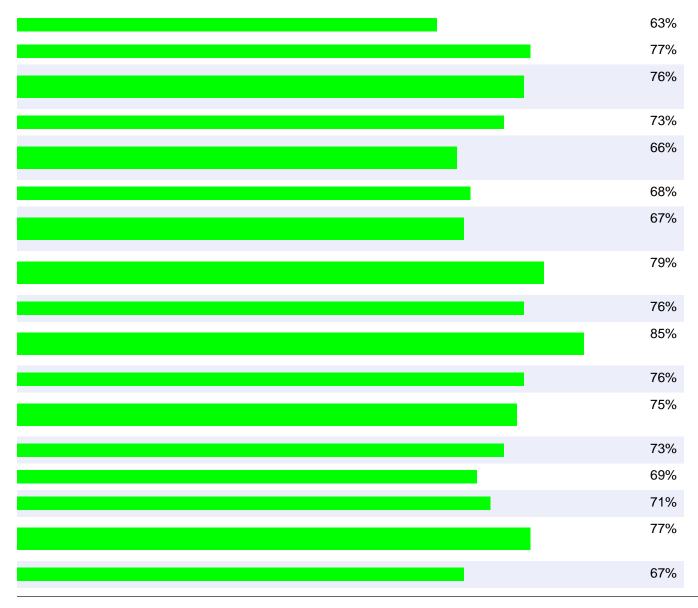
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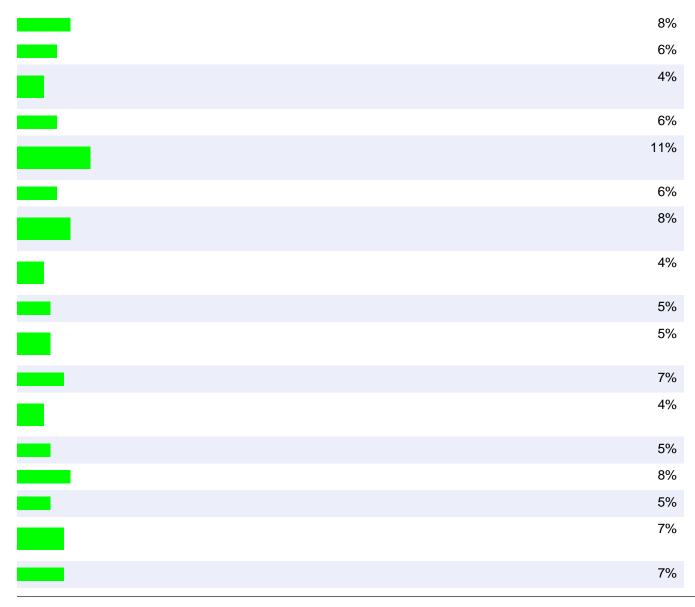
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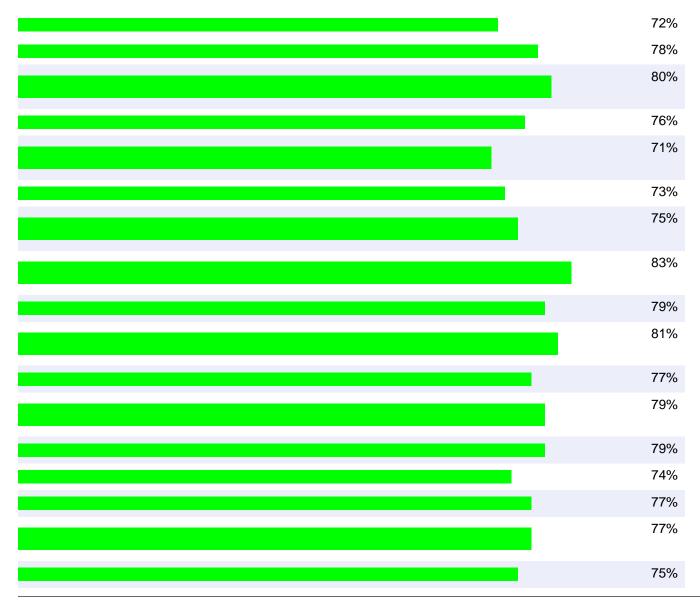
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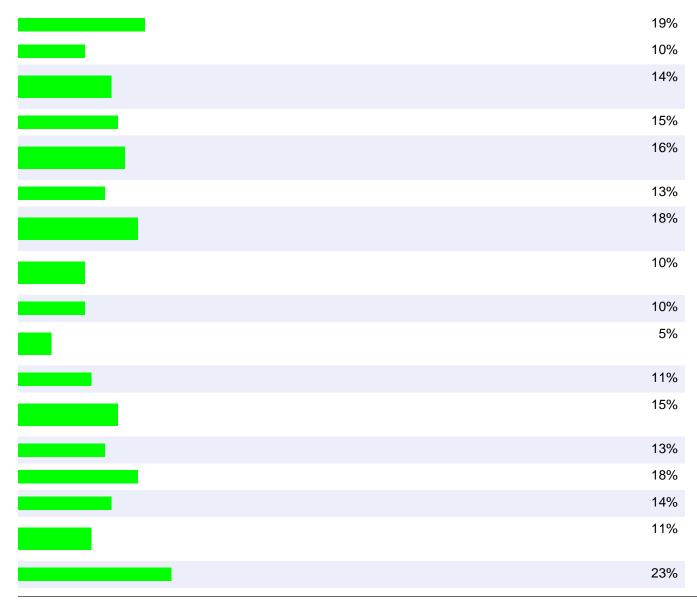
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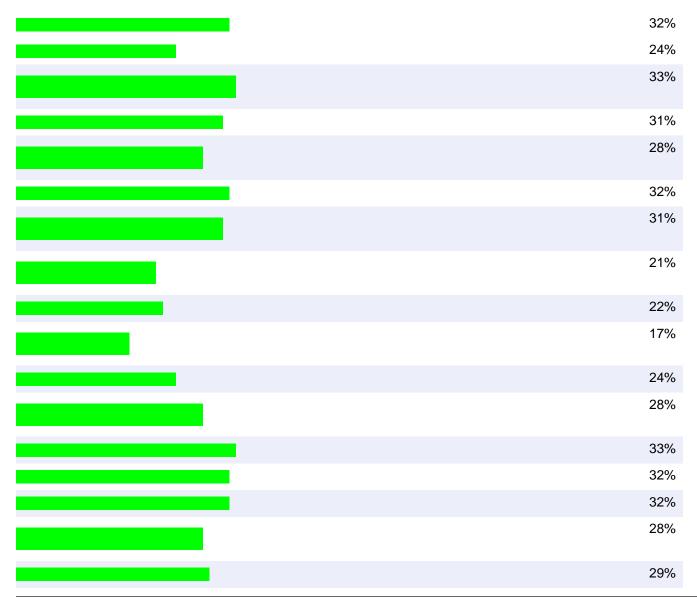
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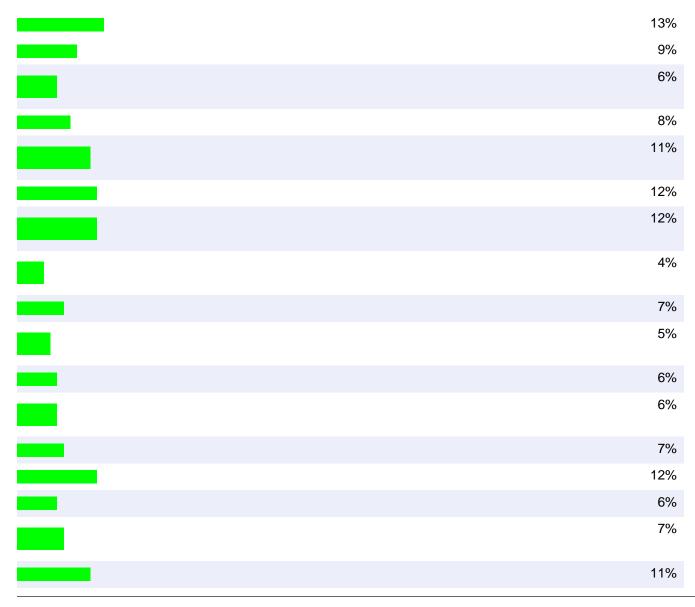
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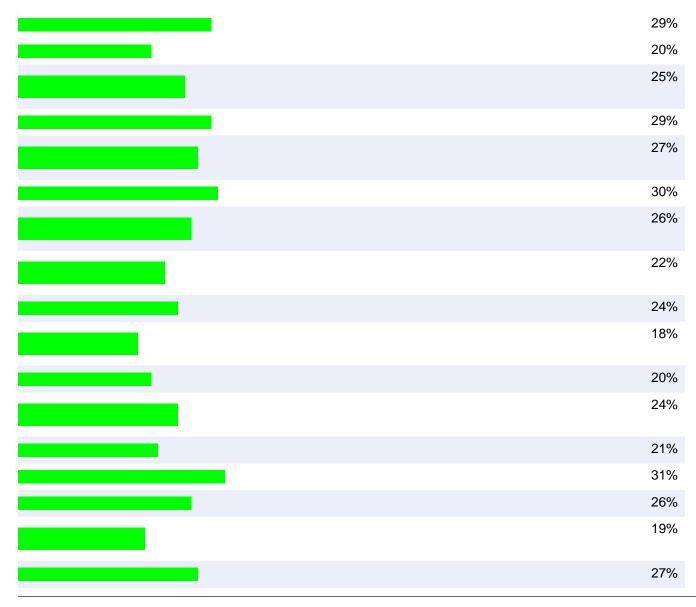
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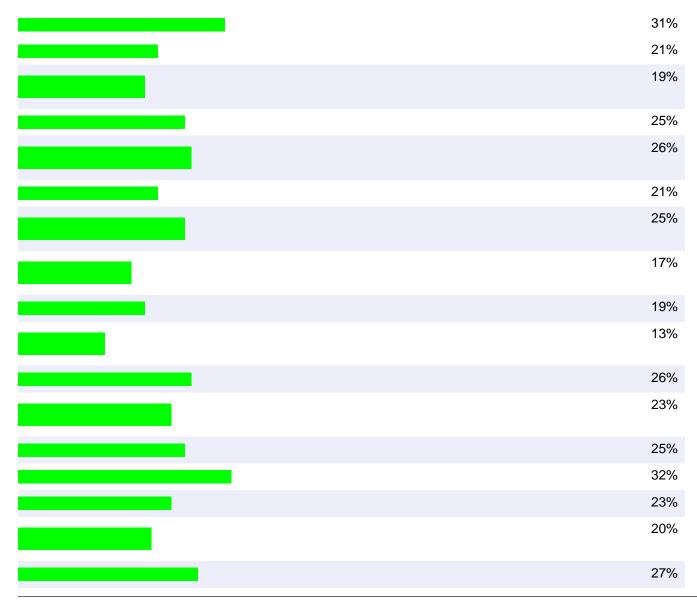
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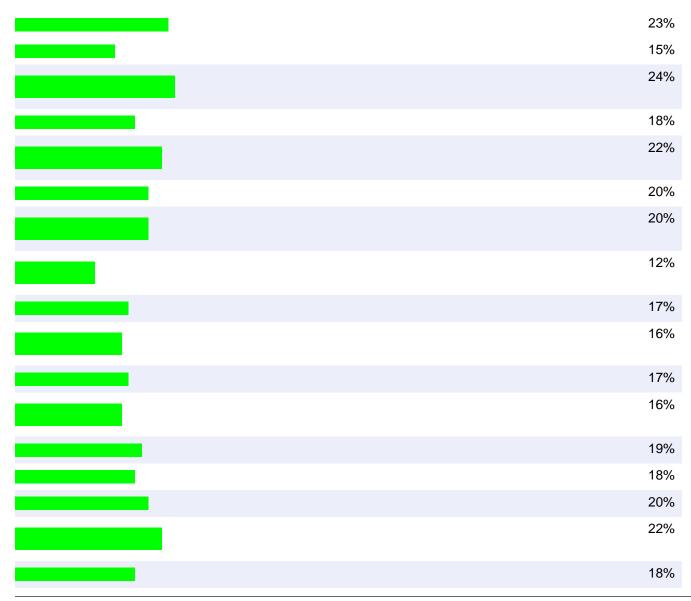
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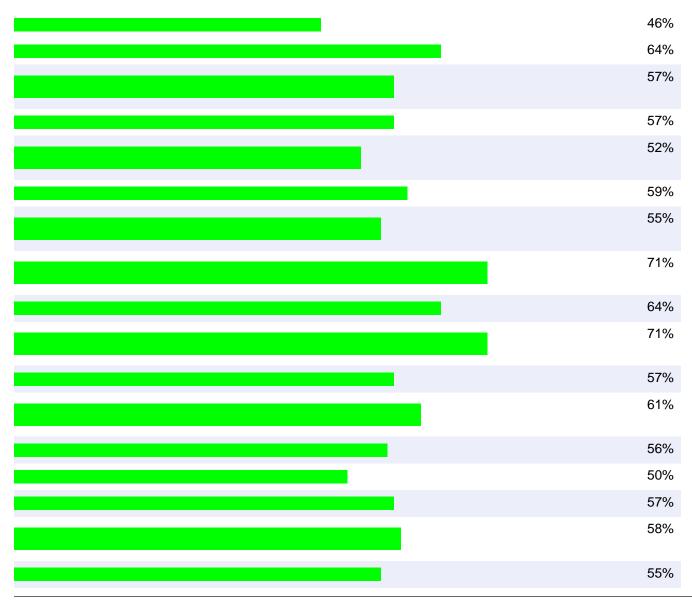
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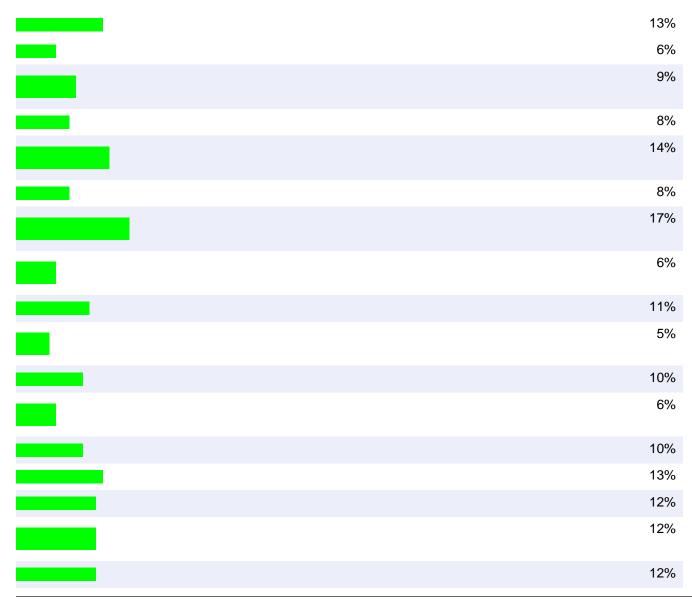
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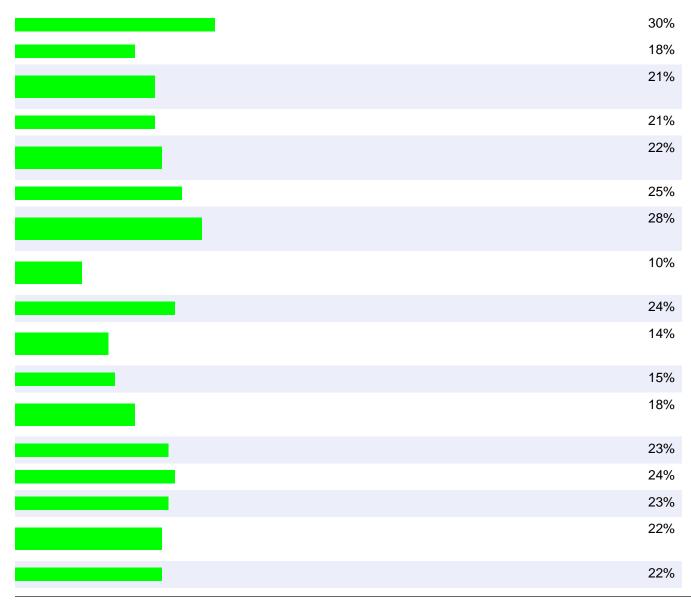
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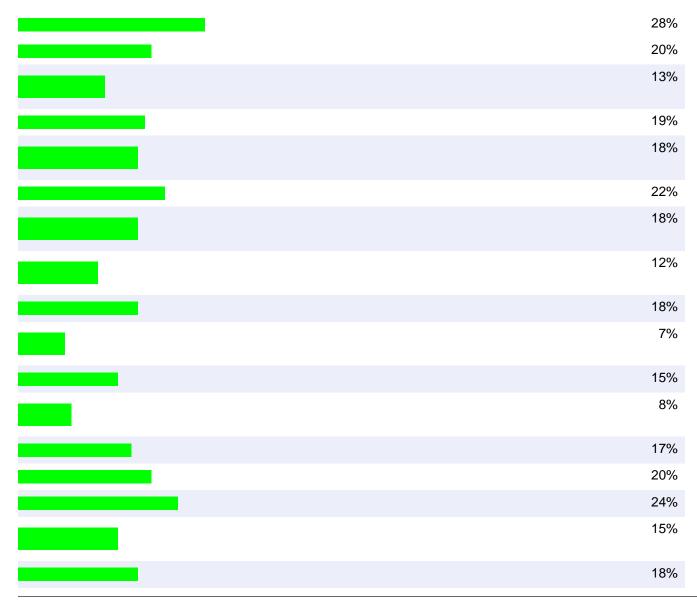
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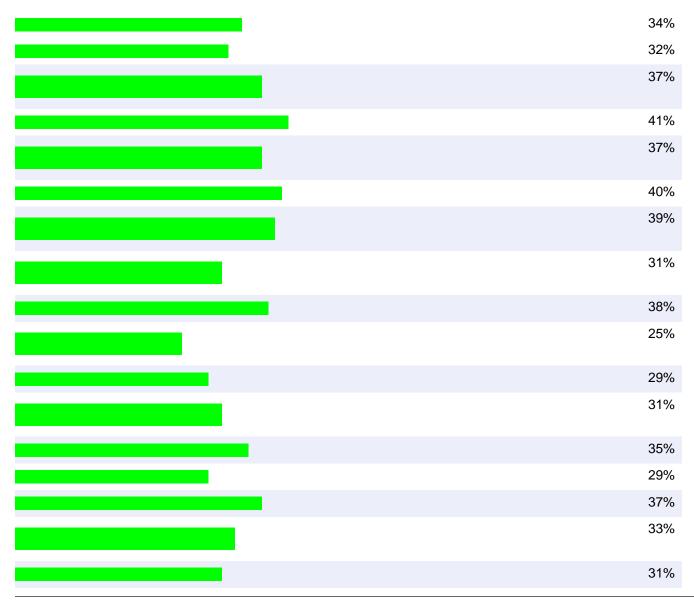
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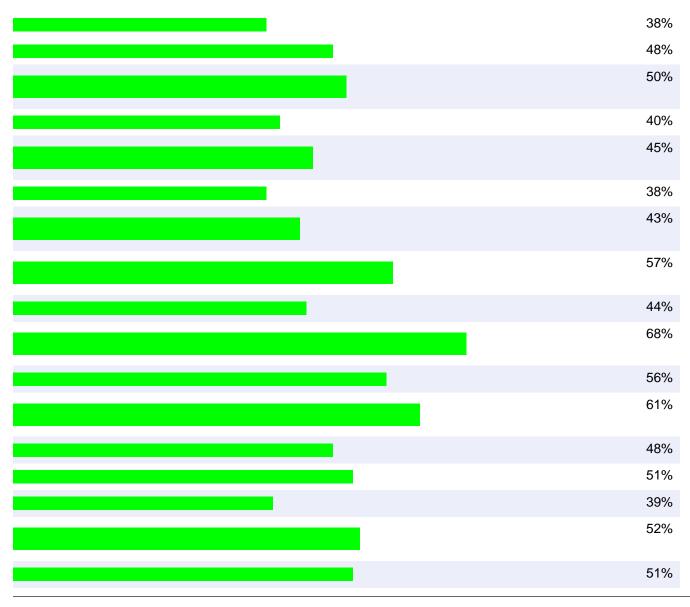
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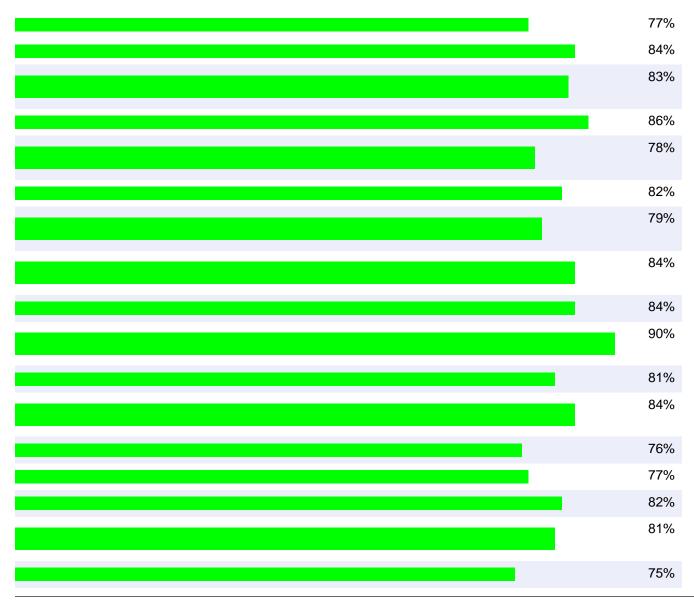
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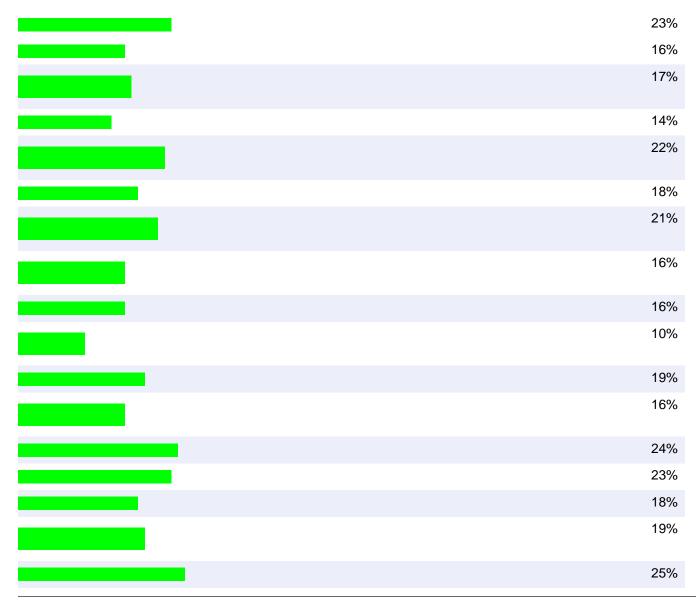
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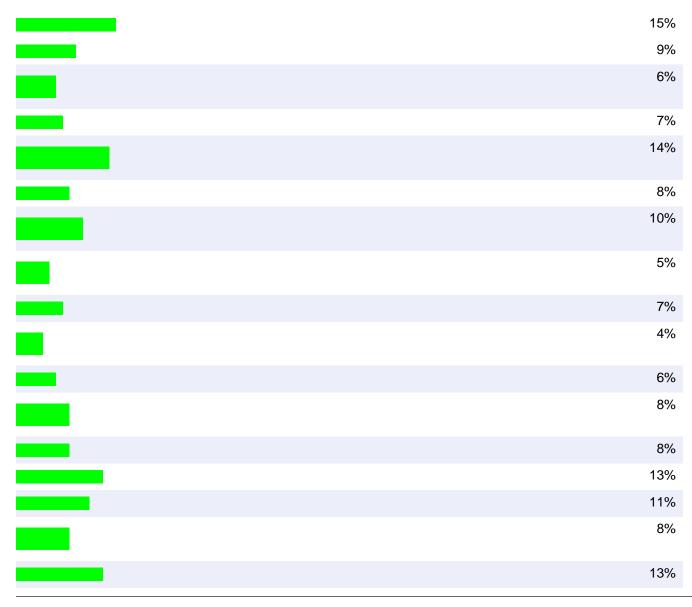
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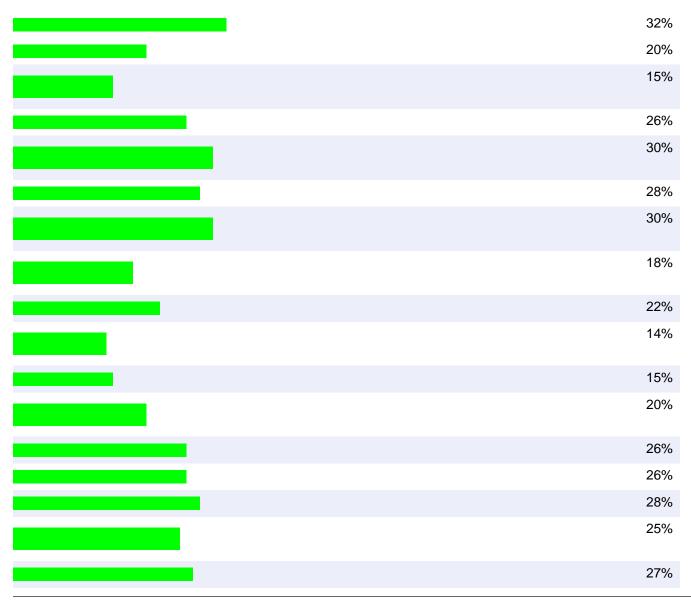
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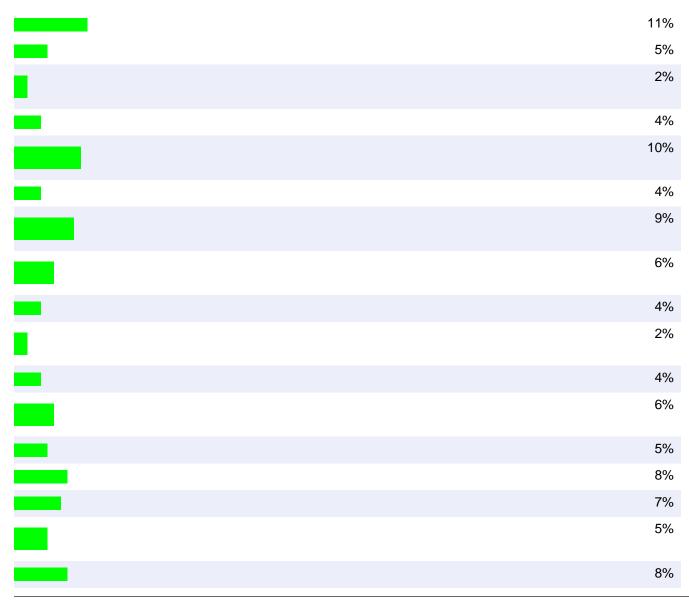
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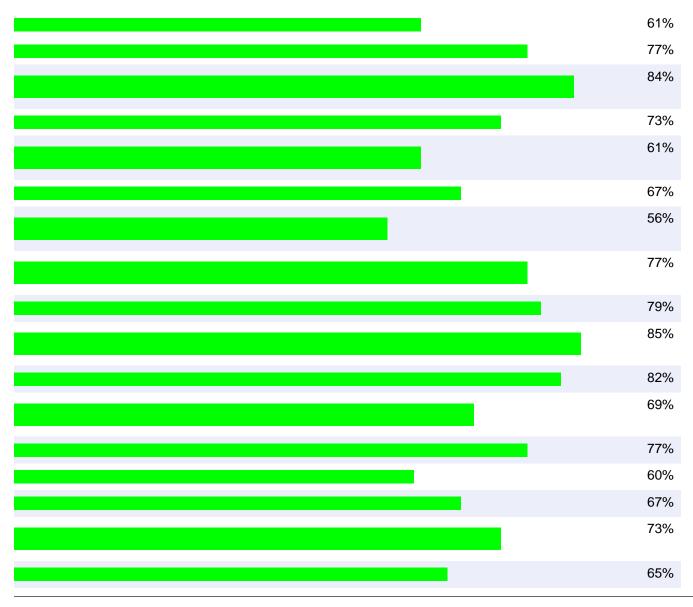
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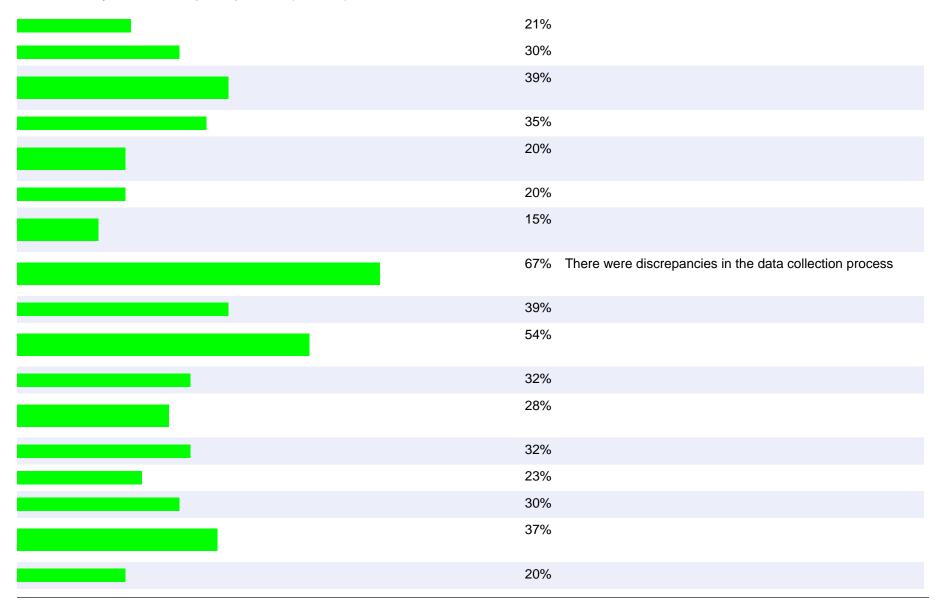


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300 or more Between 100 and 299 300 or more 300 or more 300 or more 300 or more Between 100 and 299 300 or more 300 or more 300 or more 300 or more

300 or more

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050248	NATIVIDAD MEDICAL CENTER	1441 CONSTITUTION BOULEVARD
050254	MARSHALL MEDICAL CENTER (1-RH)	1100 MARSHALL WAY
050257	GOOD SAMARITAN HOSPITAL	901 OLIVE DRIVE
050261	SIERRA VIEW DISTRICT HOSPITAL	465 W PUTNAM AVE
050262	RONALD REAGAN UCLA MEDICAL CENTER	757 WESTWOOD PLAZA
050272	REDLANDS COMMUNITY HOSPITAL	350 TERRACINA BLVD
050276	CONTRA COSTA REGIONAL MEDICAL CENTER	2500 ALHAMBRA AVE
050277	PACIFIC HOSPITAL OF LONG BEACH	2776 PACIFIC AVE
050278	PROVIDENCE HOLY CROSS MEDICAL CENTER	15031 RINALDI ST
050279	HI-DESERT MEDICAL CENTER	6601 WHITE FEATHER ROAD
050280	MERCY MEDICAL CENTER REDDING	2175 ROSALINE AVE, CLAIRMONT HGTS
050281	ALHAMBRA HOSPITAL MEDICAL CENTER	100 S RAYMOND AVE
050283	VALLEYCARE MEDICAL CENTER	5555 WEST LAS POSITAS BOULEVARD
050289	SETON MEDICAL CENTER	1900 SULLIVAN AVENUE
050290	SAINT JOHN'S HEALTH CENTER	2121 SANTA MONICA BLVD
050291	SUTTER MEDICAL CENTER OF SANTA ROSA	3325 CHANATE RD
050292	RIVERSIDE COUNTY REGIONAL MEDICAL CENTER	26520 CACTUS AVENUE
050295	MERCY HOSPITAL	2215 TRUXTUN AVENUE

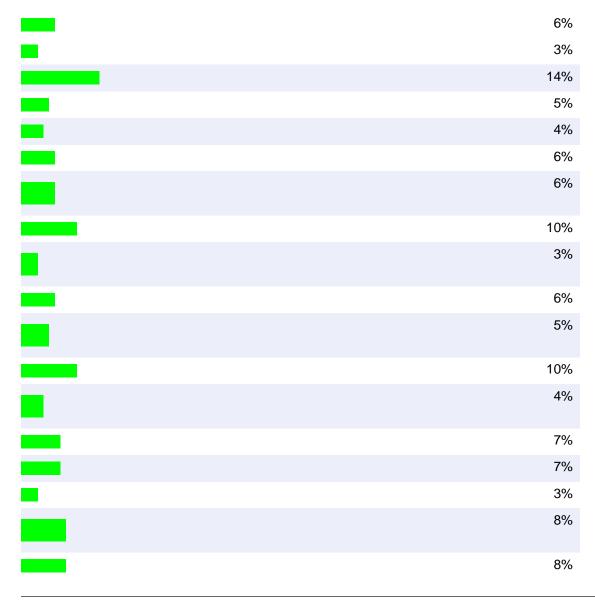
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SALINAS	CA
PLACERVILLE	CA
BAKERSFIELD	CA
PORTERVILLE	CA
LOS ANGELES	CA
REDLANDS	CA
MARTINEZ	CA
LONG BEACH	CA
MISSION HILLS	CA
JOSHUA TREE	CA
REDDING	CA
ALHAMBRA	CA
PLEASANTON	CA
DALY CITY	CA
SANTA MONICA	CA
SANTA ROSA	CA
MORENO VALLEY	CA
BAKERSFIELD	CA

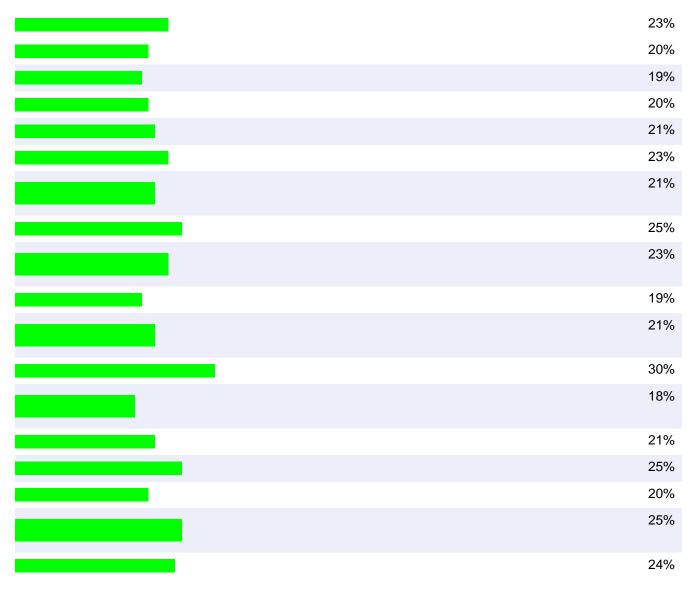
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93308	KERN	6613994461
93257	TULARE	5597841110
90095	LOS ANGELES	3108256301
92373	SAN BERNARDINO	9093355500
94553	CONTRA COSTA	9253705000
90806	LOS ANGELES	5625951911
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96001	SHASTA	5302256102
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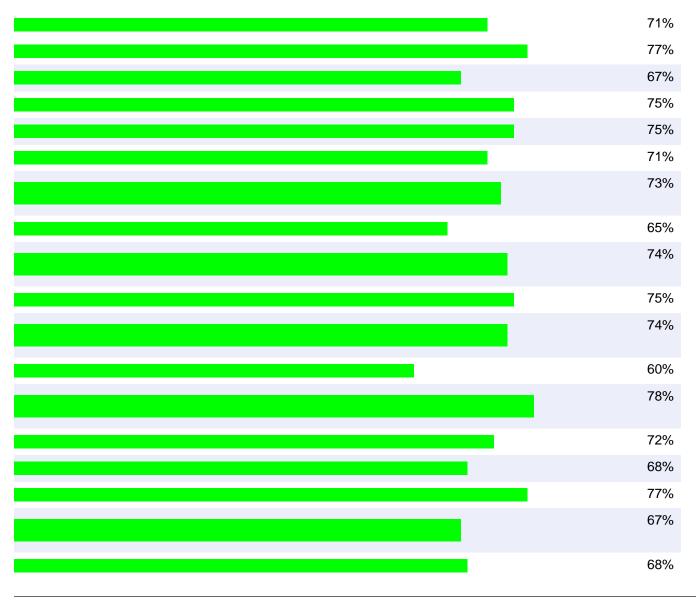
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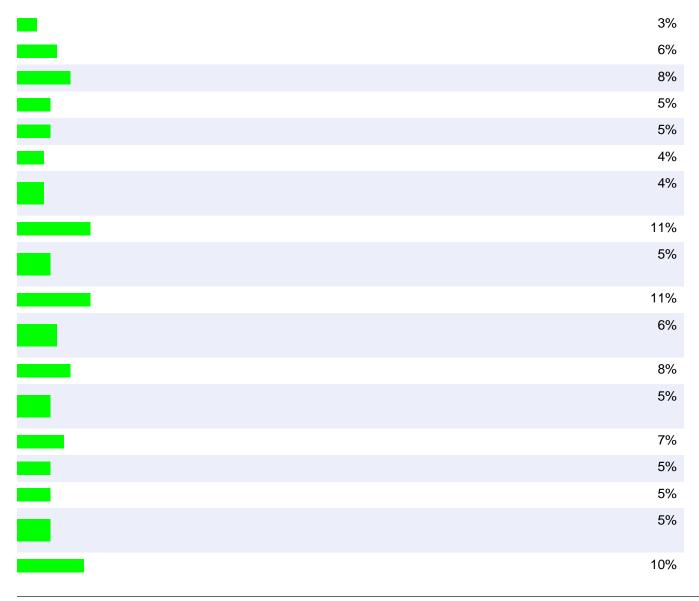
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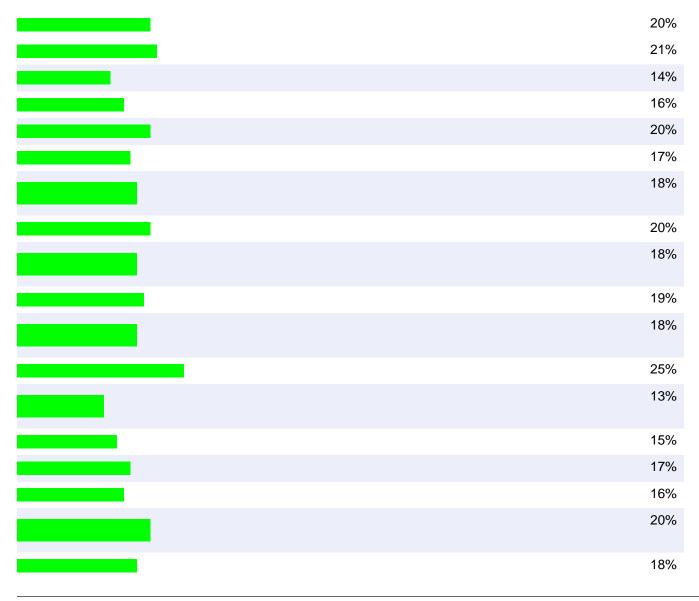
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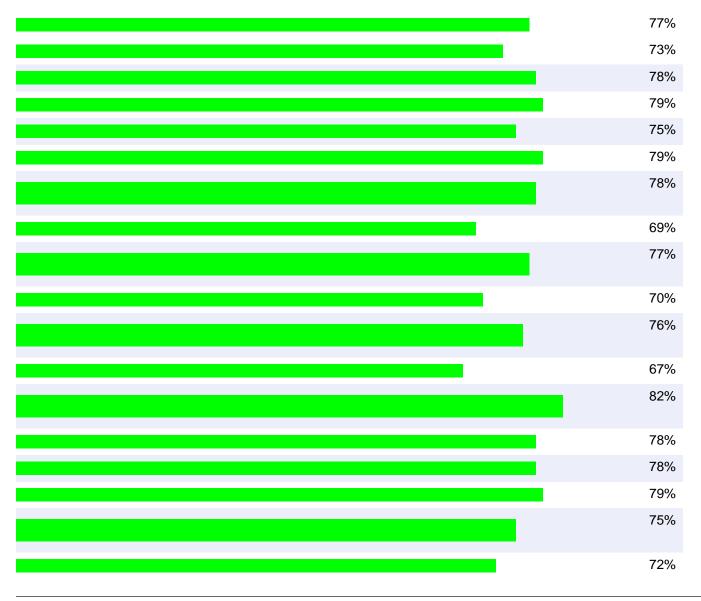
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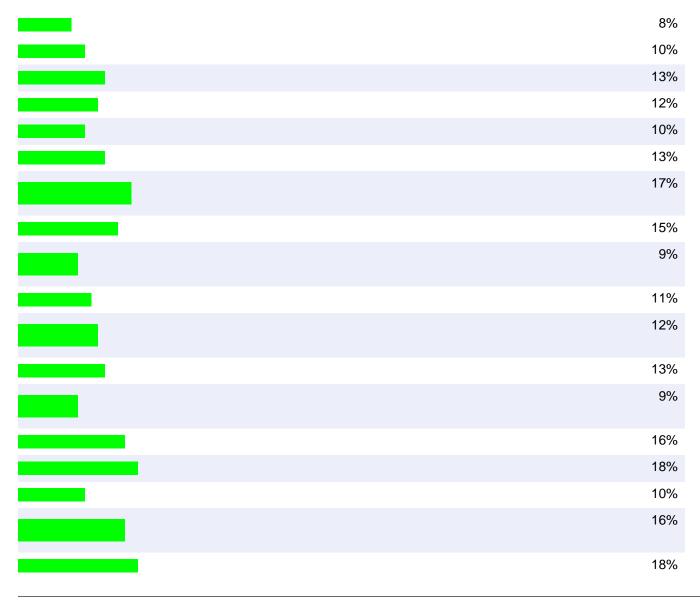
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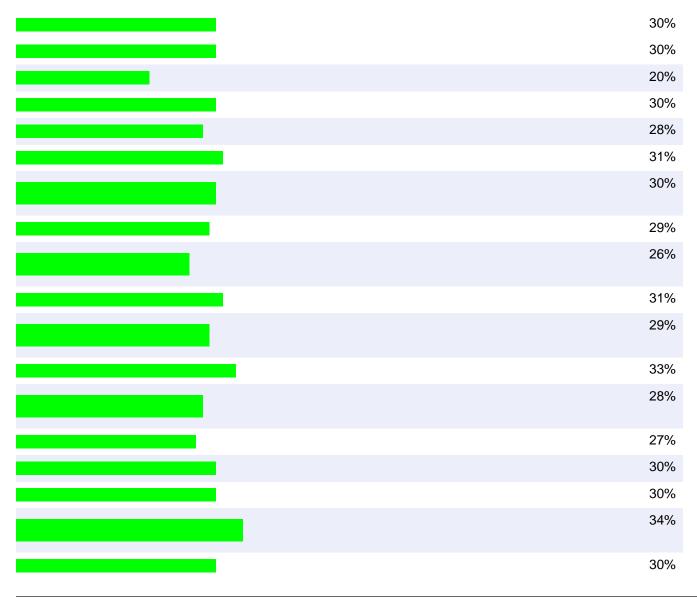
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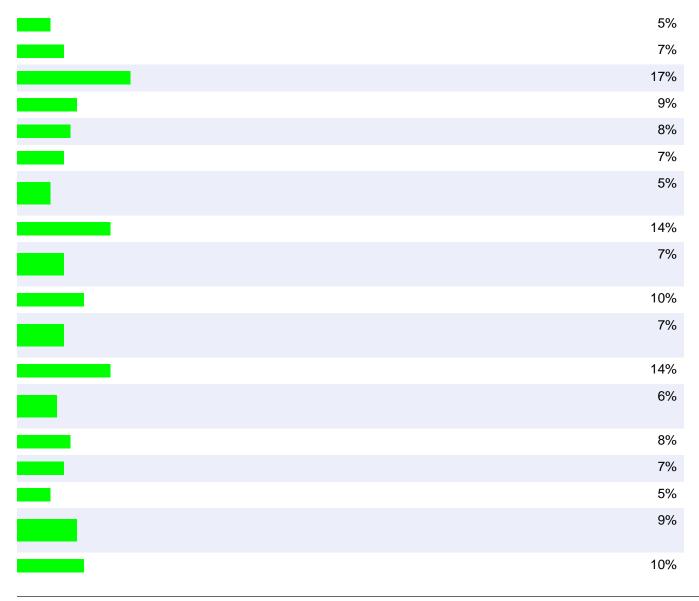
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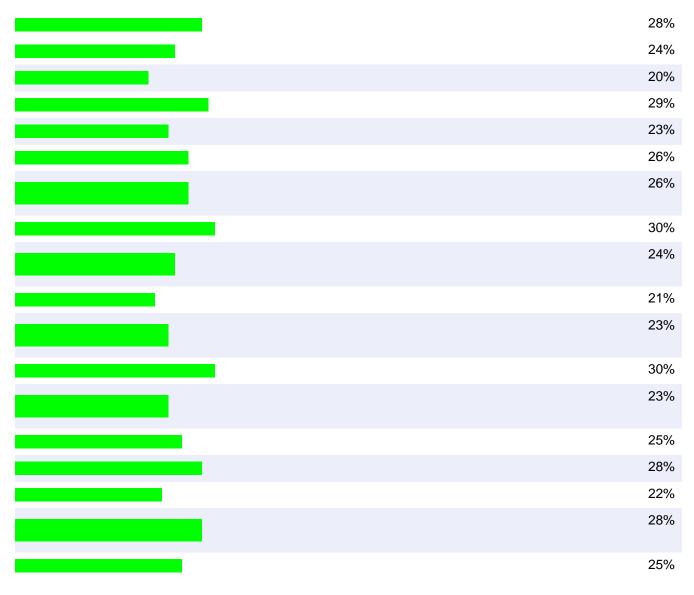
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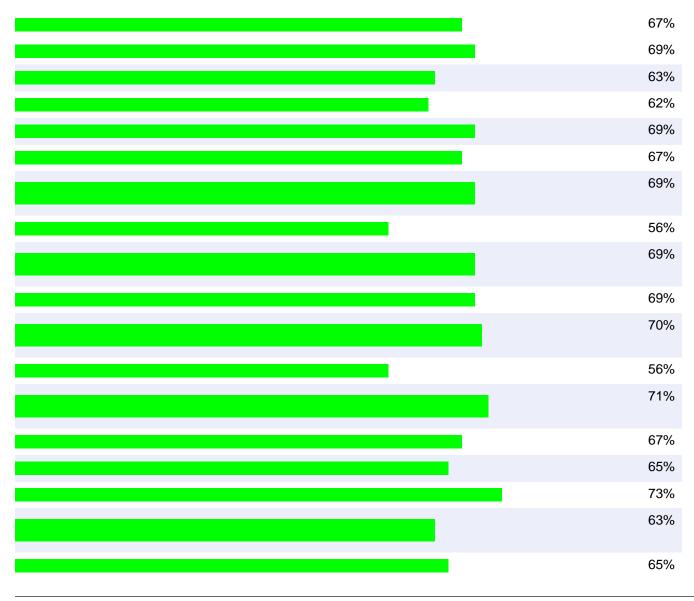
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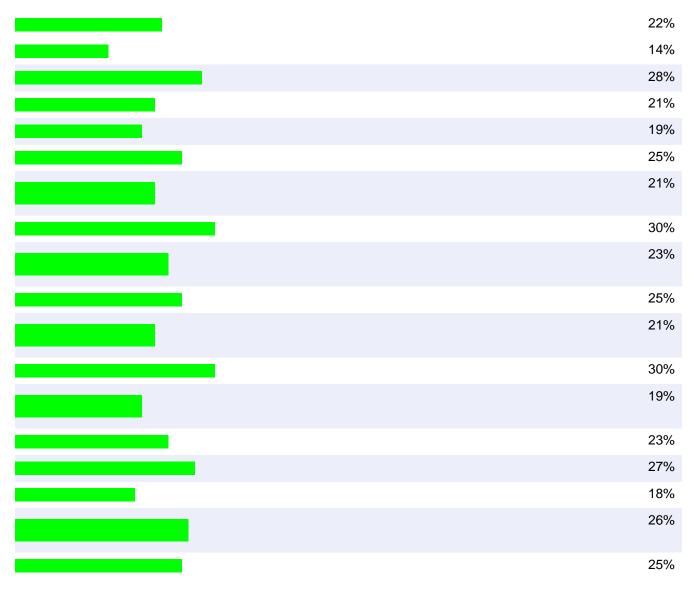
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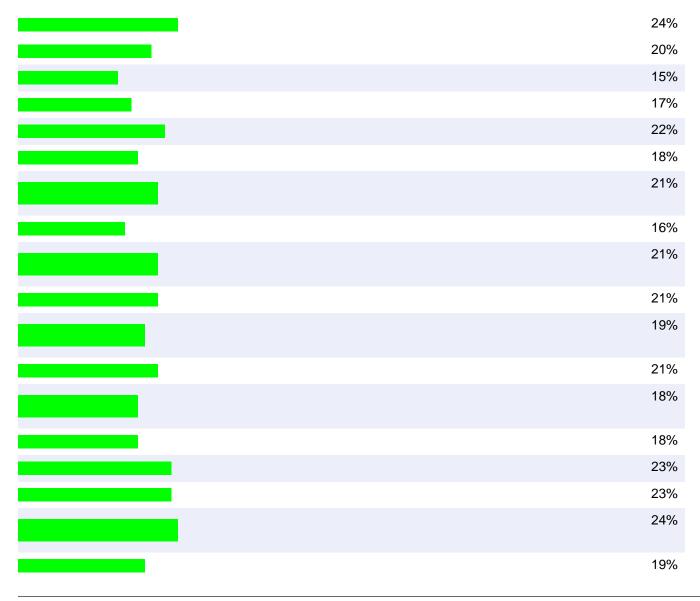
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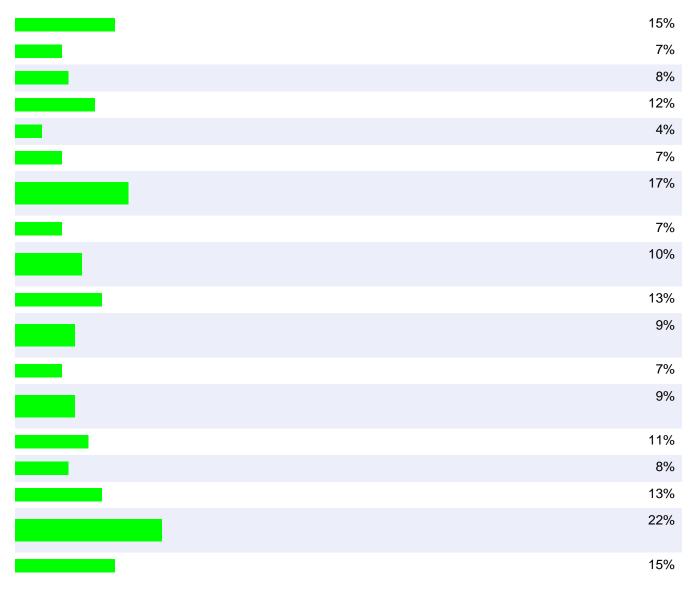
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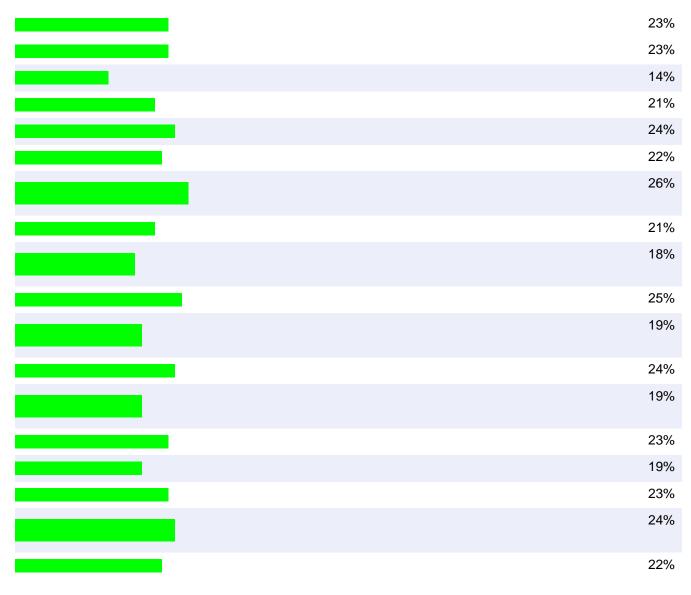
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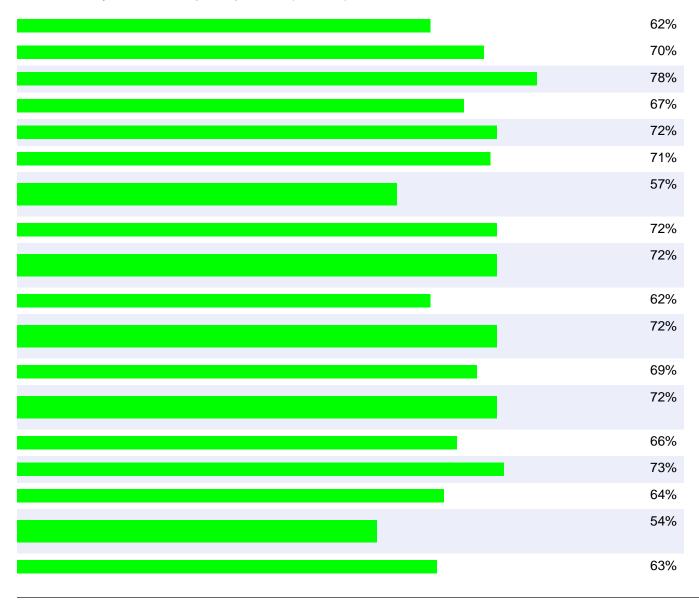
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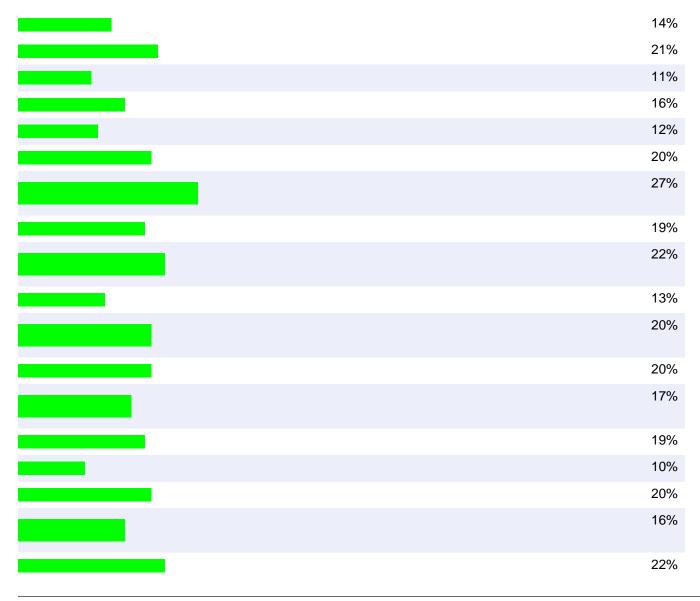
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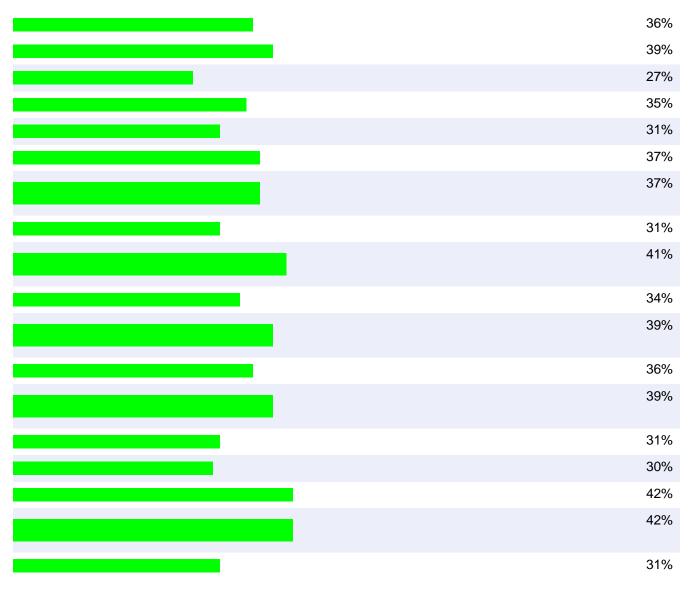
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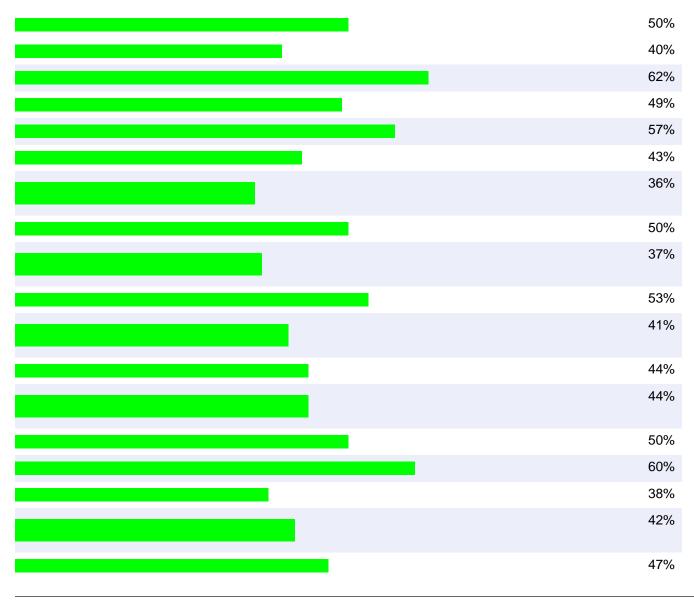
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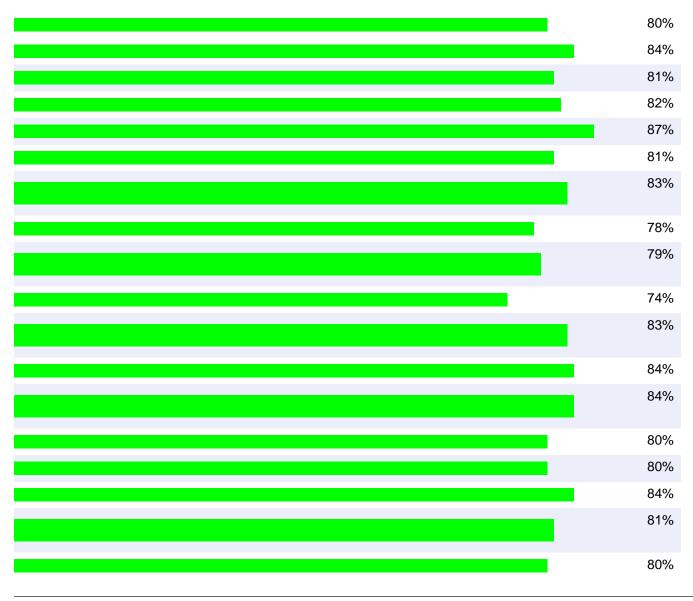
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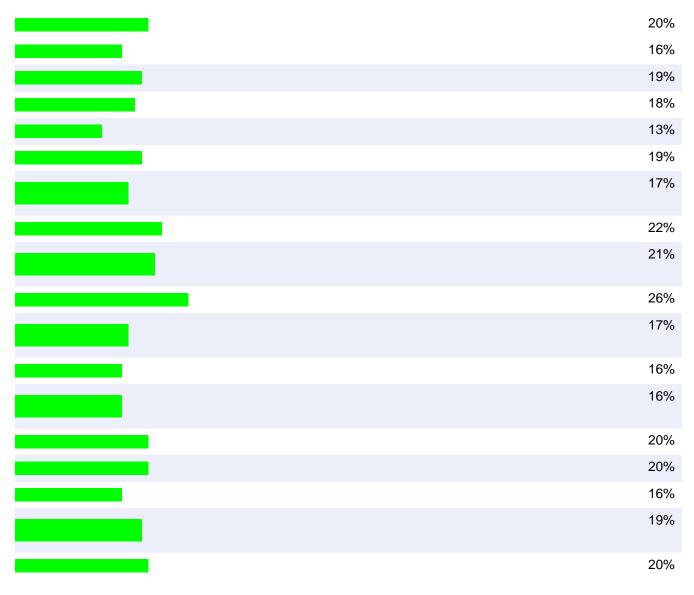
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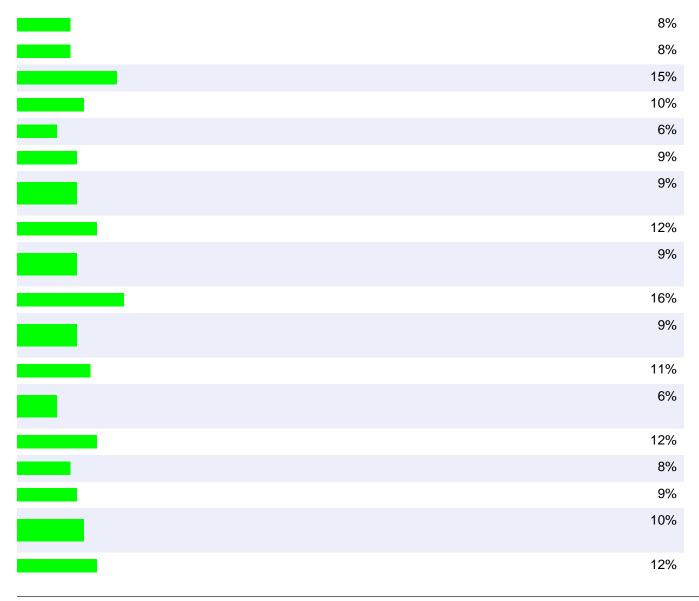
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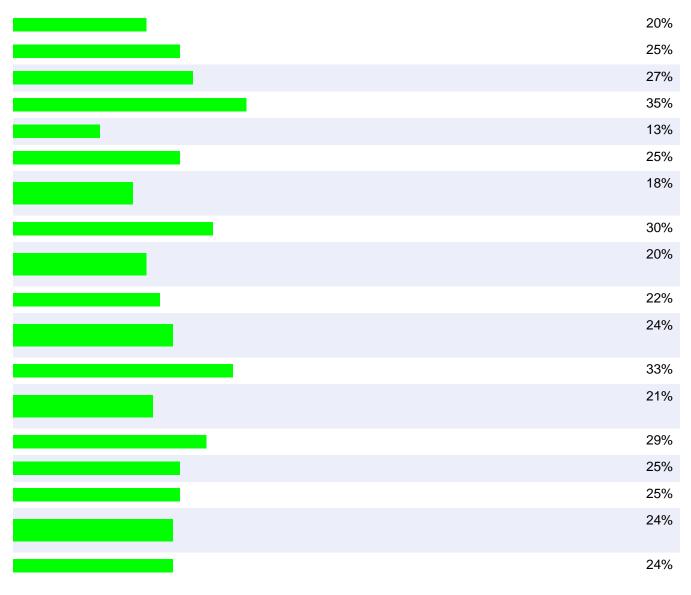
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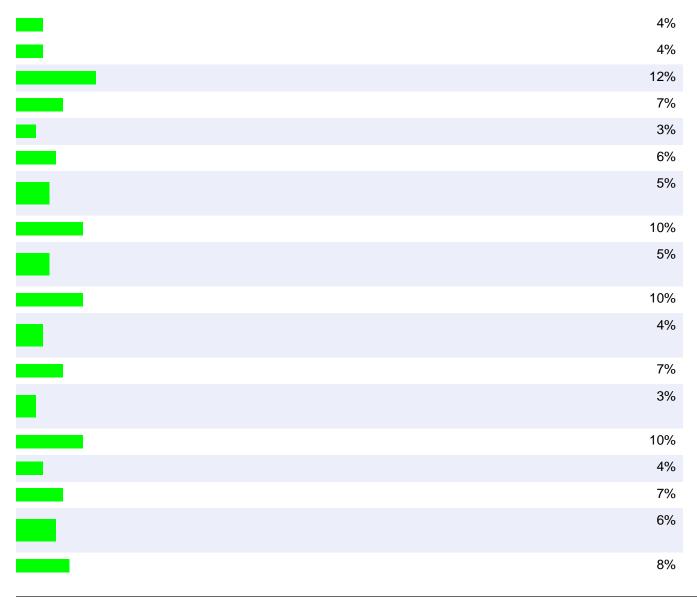
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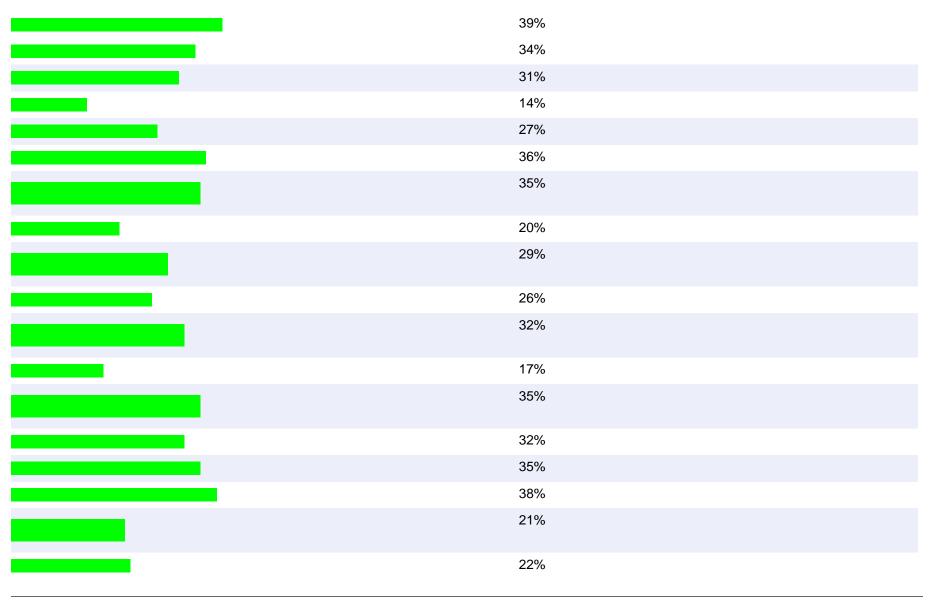
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300 or more
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Between 100 and 299
Between 100 and 299
300 or more
Between 100 and 299
300 or more

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DESCRIPE SOUTH SEVENTH AVENUE			
050300ST MARY MEDICAL CENTER18300 HIGHWAY 18050301UKIAH VALLEY MEDICAL CENTER/HOSPITAL D275 HOSPITAL DRIVE050305ALTA BATES SUMMIT MEDICAL CENTER - ALTA BATES CAMP2450 ASHBY AVE050308EL CAMINO HOSPITAL2500 GRANT ROAD050309SUTTER ROSEVILLE MEDICAL CENTERONE MEDICAL PLAZA050313SUTTER TRACY COMMUNITY HOSPITAL1420 N TRACY BLVD050315KERN MEDICAL CENTER1700 MOUNT VERNON AVENUE050320ALAMEDA COUNTY MEDICAL CENTER1411 E 31ST ST050324SCRIPPS MEMORIAL HOSPITAL LA JOLLA9888 GENESEE AVENUE050327LOMA LINDA UNIVERSITY MEDICAL CENTER11234 ANDERSON ST050329CORONA REGIONAL MEDICAL CENTER3800 SOUTH MAIN STREET050334SALINAS VALLEY MEMORIAL HOSPITAL450 EAST ROMIE LANE050335SONORA REGIONAL MEDICAL CENTER1000 GREENLEY ROAD050336LODI MEMORIAL HOSPITAL975 S FAIRMONT AVENUE050342PIONEERS MEMORIAL HEALTHCARE DISTRICT207 WEST LEGION ROAD050348UNIVERSITY OF CALIFORNIA IRVINE MED CENTER101 CITY DRIVE SOUTH	050296	HAZEL HAWKINS MEMORIAL HOSPITAL	911 SUNSET DRIVE
UKIAH VALLEY MEDICAL CENTER/HOSPITAL D 050305 ALTA BATES SUMMIT MEDICAL CENTER - ALTA BATES SUMMIT MEDICAL CENTER - ALTA BATES CAMP 050308 EL CAMINO HOSPITAL 2500 GRANT ROAD 050309 SUTTER ROSEVILLE MEDICAL CENTER ONE MEDICAL PLAZA 050313 SUTTER TRACY COMMUNITY HOSPITAL 1420 N TRACY BLVD 050315 KERN MEDICAL CENTER 1700 MOUNT VERNON AVENUE 050320 ALAMEDA COUNTY MEDICAL CENTER 1411 E 31ST ST 050324 SCRIPPS MEMORIAL HOSPITAL LA JOLLA 9888 GENESEE AVENUE 050327 LOMA LINDA UNIVERSITY MEDICAL CENTER 11234 ANDERSON ST 050329 CORONA REGIONAL MEDICAL CENTER 800 SOUTH MAIN STREET 050334 SALINAS VALLEY MEMORIAL HOSPITAL 450 EAST ROMIE LANE 050335 SONORA REGIONAL MEDICAL CENTER 1000 GREENLEY ROAD 050336 LODI MEMORIAL HOSPITAL 975 S FAIRMONT AVENUE 050342 PIONEERS MEMORIAL HEALTHCARE DISTRICT 050348 UNIVERSITY OF CALIFORNIA IRVINE MED 101 CITY DRIVE SOUTH	050298	BARSTOW COMMUNITY HOSPITAL	555 SOUTH SEVENTH AVENUE
D OSO305 ALTA BATES SUMMIT MEDICAL CENTER - ALTA BATES CAMP OSO308 EL CAMINO HOSPITAL SUTTER ROSEVILLE MEDICAL CENTER ONE MEDICAL PLAZA OSO313 SUTTER TRACY COMMUNITY HOSPITAL 1420 N TRACY BLVD OSO315 KERN MEDICAL CENTER TYOO MOUNT VERNON AVENUE OSO320 ALAMEDA COUNTY MEDICAL CENTER TYOO MOUNT VERNON AVENUE OSO324 SCRIPPS MEMORIAL HOSPITAL LA JOLLA SCRIPPS MEMORIAL HOSPITAL LA JOLLA SOSO329 CORONA REGIONAL MEDICAL CENTER TI234 ANDERSON ST OSO334 SALINAS VALLEY MEMORIAL HOSPITAL SOSO356 SONORA REGIONAL MEDICAL CENTER TOO GREENLEY ROAD OSO336 LODI MEMORIAL HOSPITAL TOO GREENLEY ROAD OSO342 PIONEERS MEMORIAL HEALTHCARE DISTRICT OSO348 UNIVERSITY OF CALIFORNIA IRVINE MED TO I CITY DRIVE SOUTH CENTER	050300	ST MARY MEDICAL CENTER	18300 HIGHWAY 18
ALTA BATES CAMP 050308 EL CAMINO HOSPITAL 2500 GRANT ROAD 060309 SUTTER ROSEVILLE MEDICAL CENTER ONE MEDICAL PLAZA 050313 SUTTER TRACY COMMUNITY HOSPITAL 1420 N TRACY BLVD 050315 KERN MEDICAL CENTER 1700 MOUNT VERNON AVENUE 050320 ALAMEDA COUNTY MEDICAL CENTER 1411 E 31ST ST 050324 SCRIPPS MEMORIAL HOSPITAL LA JOLLA 9888 GENESEE AVENUE 050327 LOMA LINDA UNIVERSITY MEDICAL CENTER 11234 ANDERSON ST 050329 CORONA REGIONAL MEDICAL CENTER 800 SOUTH MAIN STREET 050334 SALINAS VALLEY MEMORIAL HOSPITAL 450 EAST ROMIE LANE 050335 SONORA REGIONAL MEDICAL CENTER 1000 GREENLEY ROAD 050336 LODI MEMORIAL HOSPITAL 975 S FAIRMONT AVENUE 050342 PIONEERS MEMORIAL HEALTHCARE DISTRICT 050348 UNIVERSITY OF CALIFORNIA IRVINE MED 101 CITY DRIVE SOUTH CENTER	050301		275 HOSPITAL DRIVE
050309 SUTTER ROSEVILLE MEDICAL CENTER ONE MEDICAL PLAZA 050313 SUTTER TRACY COMMUNITY HOSPITAL 1420 N TRACY BLVD 050315 KERN MEDICAL CENTER 1700 MOUNT VERNON AVENUE 050320 ALAMEDA COUNTY MEDICAL CENTER 1411 E 31ST ST 050324 SCRIPPS MEMORIAL HOSPITAL LA JOLLA 9888 GENESEE AVENUE 050327 LOMA LINDA UNIVERSITY MEDICAL CENTER 11234 ANDERSON ST 050329 CORONA REGIONAL MEDICAL CENTER 800 SOUTH MAIN STREET 050334 SALINAS VALLEY MEMORIAL HOSPITAL 450 EAST ROMIE LANE 050335 SONORA REGIONAL MEDICAL CENTER 1000 GREENLEY ROAD 050336 LODI MEMORIAL HOSPITAL 975 S FAIRMONT AVENUE 050342 PIONEERS MEMORIAL HEALTHCARE DISTRICT 050348 UNIVERSITY OF CALIFORNIA IRVINE MED 101 CITY DRIVE SOUTH	050305		2450 ASHBY AVE
050313 SUTTER TRACY COMMUNITY HOSPITAL 1420 N TRACY BLVD 050315 KERN MEDICAL CENTER 1700 MOUNT VERNON AVENUE 050320 ALAMEDA COUNTY MEDICAL CENTER 1411 E 31ST ST 050324 SCRIPPS MEMORIAL HOSPITAL LA JOLLA 9888 GENESEE AVENUE 050327 LOMA LINDA UNIVERSITY MEDICAL CENTER 11234 ANDERSON ST 050329 CORONA REGIONAL MEDICAL CENTER 800 SOUTH MAIN STREET 050334 SALINAS VALLEY MEMORIAL HOSPITAL 450 EAST ROMIE LANE 050335 SONORA REGIONAL MEDICAL CENTER 1000 GREENLEY ROAD 050336 LODI MEMORIAL HOSPITAL 975 S FAIRMONT AVENUE 050342 PIONEERS MEMORIAL HEALTHCARE DISTRICT 050348 UNIVERSITY OF CALIFORNIA IRVINE MED CENTER	050308	EL CAMINO HOSPITAL	2500 GRANT ROAD
050315 KERN MEDICAL CENTER 1700 MOUNT VERNON AVENUE 050320 ALAMEDA COUNTY MEDICAL CENTER 1411 E 31ST ST 050324 SCRIPPS MEMORIAL HOSPITAL LA JOLLA 9888 GENESEE AVENUE 050327 LOMA LINDA UNIVERSITY MEDICAL CENTER 11234 ANDERSON ST 050329 CORONA REGIONAL MEDICAL CENTER 800 SOUTH MAIN STREET 050334 SALINAS VALLEY MEMORIAL HOSPITAL 450 EAST ROMIE LANE 050335 SONORA REGIONAL MEDICAL CENTER 1000 GREENLEY ROAD 050336 LODI MEMORIAL HOSPITAL 975 S FAIRMONT AVENUE 050342 PIONEERS MEMORIAL HEALTHCARE DISTRICT 050348 UNIVERSITY OF CALIFORNIA IRVINE MED 101 CITY DRIVE SOUTH	050309	SUTTER ROSEVILLE MEDICAL CENTER	ONE MEDICAL PLAZA
050320 ALAMEDA COUNTY MEDICAL CENTER 1411 E 31ST ST 050324 SCRIPPS MEMORIAL HOSPITAL LA JOLLA 9888 GENESEE AVENUE 050327 LOMA LINDA UNIVERSITY MEDICAL CENTER 11234 ANDERSON ST 050329 CORONA REGIONAL MEDICAL CENTER 800 SOUTH MAIN STREET 050334 SALINAS VALLEY MEMORIAL HOSPITAL 450 EAST ROMIE LANE 050335 SONORA REGIONAL MEDICAL CENTER 1000 GREENLEY ROAD 050336 LODI MEMORIAL HOSPITAL 975 S FAIRMONT AVENUE 050342 PIONEERS MEMORIAL HEALTHCARE DISTRICT 050348 UNIVERSITY OF CALIFORNIA IRVINE MED 101 CITY DRIVE SOUTH	050313	SUTTER TRACY COMMUNITY HOSPITAL	1420 N TRACY BLVD
SCRIPPS MEMORIAL HOSPITAL LA JOLLA 9888 GENESEE AVENUE LOMA LINDA UNIVERSITY MEDICAL CENTER 11234 ANDERSON ST CORONA REGIONAL MEDICAL CENTER 800 SOUTH MAIN STREET SALINAS VALLEY MEMORIAL HOSPITAL 450 EAST ROMIE LANE SONORA REGIONAL MEDICAL CENTER 1000 GREENLEY ROAD LODI MEMORIAL HOSPITAL 975 S FAIRMONT AVENUE PIONEERS MEMORIAL HEALTHCARE DISTRICT UNIVERSITY OF CALIFORNIA IRVINE MED 101 CITY DRIVE SOUTH CENTER	050315	KERN MEDICAL CENTER	1700 MOUNT VERNON AVENUE
LOMA LINDA UNIVERSITY MEDICAL CENTER 11234 ANDERSON ST CORONA REGIONAL MEDICAL CENTER 800 SOUTH MAIN STREET SOUTH MAIN STREET SALINAS VALLEY MEMORIAL HOSPITAL 450 EAST ROMIE LANE SONORA REGIONAL MEDICAL CENTER 1000 GREENLEY ROAD LODI MEMORIAL HOSPITAL 975 S FAIRMONT AVENUE DISTRICT DISTRICT UNIVERSITY OF CALIFORNIA IRVINE MED 101 CITY DRIVE SOUTH CENTER	050320	ALAMEDA COUNTY MEDICAL CENTER	1411 E 31ST ST
CORONA REGIONAL MEDICAL CENTER 800 SOUTH MAIN STREET 050334 SALINAS VALLEY MEMORIAL HOSPITAL 450 EAST ROMIE LANE 050335 SONORA REGIONAL MEDICAL CENTER 1000 GREENLEY ROAD 050336 LODI MEMORIAL HOSPITAL 975 S FAIRMONT AVENUE 050342 PIONEERS MEMORIAL HEALTHCARE 207 WEST LEGION ROAD DISTRICT 050348 UNIVERSITY OF CALIFORNIA IRVINE MED 101 CITY DRIVE SOUTH CENTER	050324	SCRIPPS MEMORIAL HOSPITAL LA JOLLA	9888 GENESEE AVENUE
SALINAS VALLEY MEMORIAL HOSPITAL 450 EAST ROMIE LANE 050335 SONORA REGIONAL MEDICAL CENTER 1000 GREENLEY ROAD 050336 LODI MEMORIAL HOSPITAL 975 S FAIRMONT AVENUE 050342 PIONEERS MEMORIAL HEALTHCARE DISTRICT 050348 UNIVERSITY OF CALIFORNIA IRVINE MED CENTER	050327	LOMA LINDA UNIVERSITY MEDICAL CENTER	11234 ANDERSON ST
050335 SONORA REGIONAL MEDICAL CENTER 1000 GREENLEY ROAD 050336 LODI MEMORIAL HOSPITAL 975 S FAIRMONT AVENUE 050342 PIONEERS MEMORIAL HEALTHCARE 207 WEST LEGION ROAD DISTRICT 050348 UNIVERSITY OF CALIFORNIA IRVINE MED 101 CITY DRIVE SOUTH CENTER	050329	CORONA REGIONAL MEDICAL CENTER	800 SOUTH MAIN STREET
050336 LODI MEMORIAL HOSPITAL 975 S FAIRMONT AVENUE 050342 PIONEERS MEMORIAL HEALTHCARE 207 WEST LEGION ROAD DISTRICT 050348 UNIVERSITY OF CALIFORNIA IRVINE MED 101 CITY DRIVE SOUTH CENTER	050334	SALINAS VALLEY MEMORIAL HOSPITAL	450 EAST ROMIE LANE
050342 PIONEERS MEMORIAL HEALTHCARE 207 WEST LEGION ROAD DISTRICT UNIVERSITY OF CALIFORNIA IRVINE MED 101 CITY DRIVE SOUTH CENTER	050335	SONORA REGIONAL MEDICAL CENTER	1000 GREENLEY ROAD
DISTRICT UNIVERSITY OF CALIFORNIA IRVINE MED 101 CITY DRIVE SOUTH CENTER	050336	LODI MEMORIAL HOSPITAL	975 S FAIRMONT AVENUE
CENTER	050342		207 WEST LEGION ROAD
050349 CORCORAN DISTRICT HOSPITAL 1310 HANNA AVE	050348		101 CITY DRIVE SOUTH
	050349	CORCORAN DISTRICT HOSPITAL	1310 HANNA AVE

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HOLLISTER	CA
BARSTOW	CA
APPLE VALLEY	CA
UKIAH	CA
BERKELEY	CA
MOUNTAIN VIEW	CA
ROSEVILLE	CA
TRACY	CA
BAKERSFIELD	CA
OAKLAND	CA
LA JOLLA	CA
LOMA LINDA	CA
CORONA	CA
SALINAS	CA
SONORA	CA
LODI	CA
BRAWLEY	CA
ORANGE	CA
CORCORAN	CA

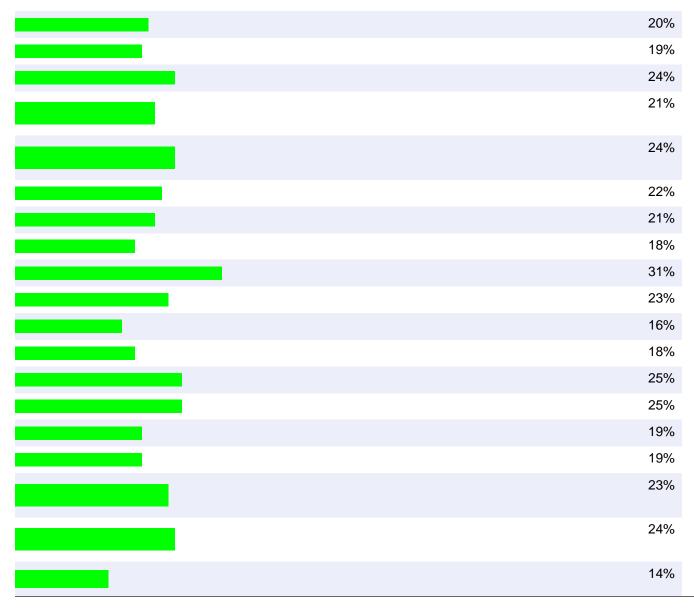
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92311	SAN BERNARDINO	7602561761
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95482	MENDOCINO	7074623111
94705	ALAMEDA	5102044444
94040	SANTA CLARA	6509407000
95661	PLACER	9167811000
95376	SAN JOAQUIN	2098351500
93306	KERN	6613262000
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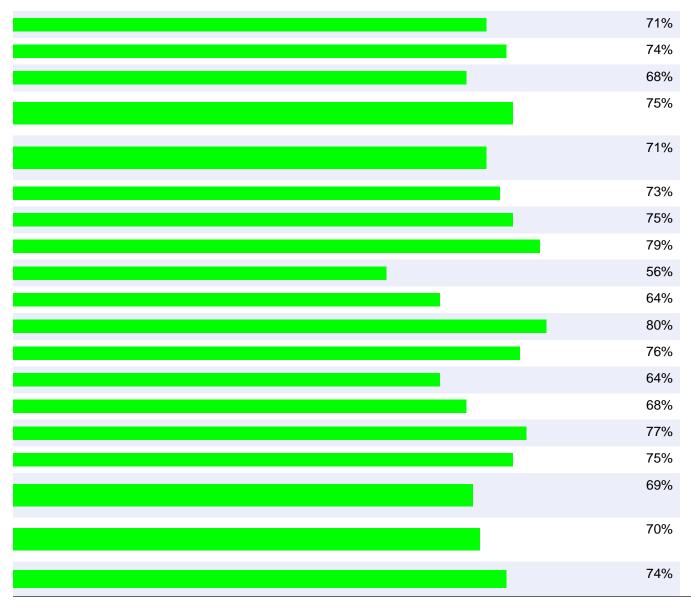
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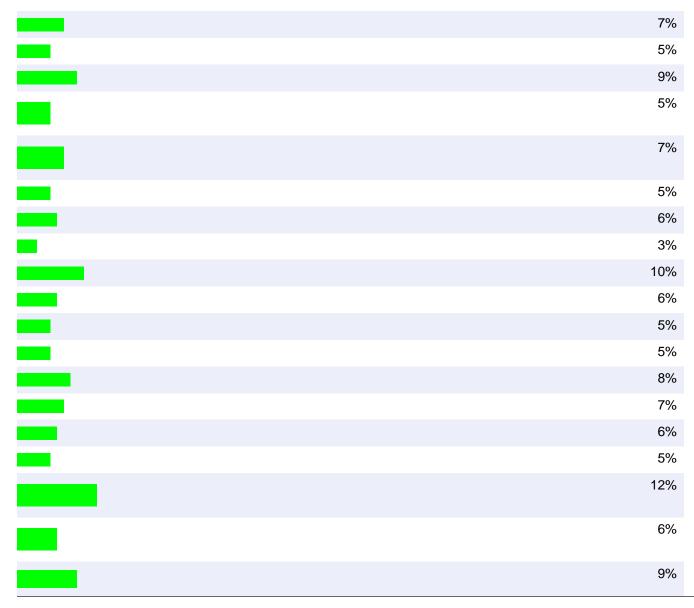
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CA MA NY Patient Satsifaction Survey Sept 11- Oct 12 10-22-

Based on Survey of Patients' Hospital Experiences (HCAHPS)



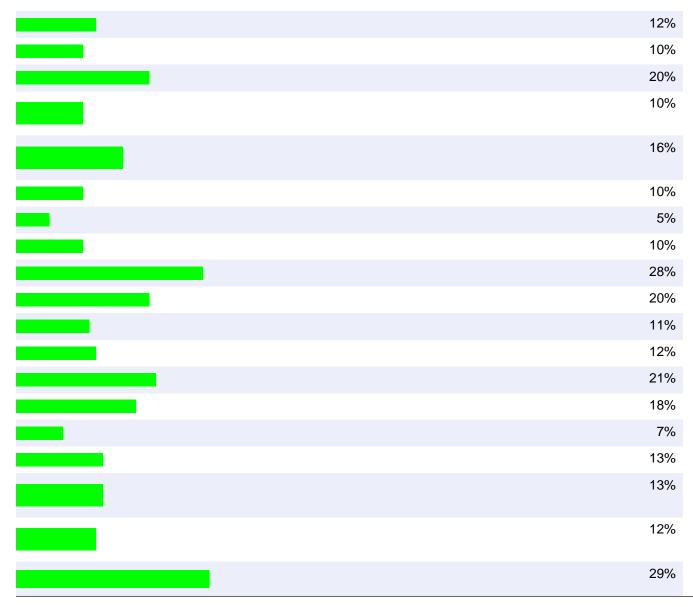
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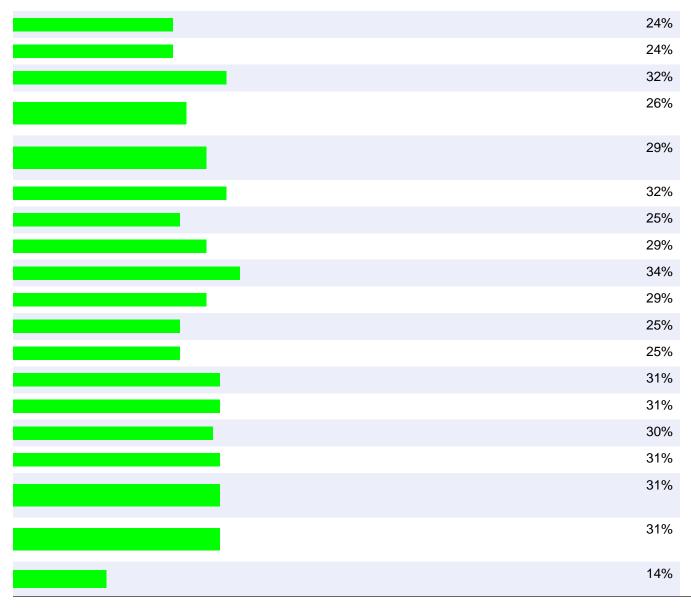
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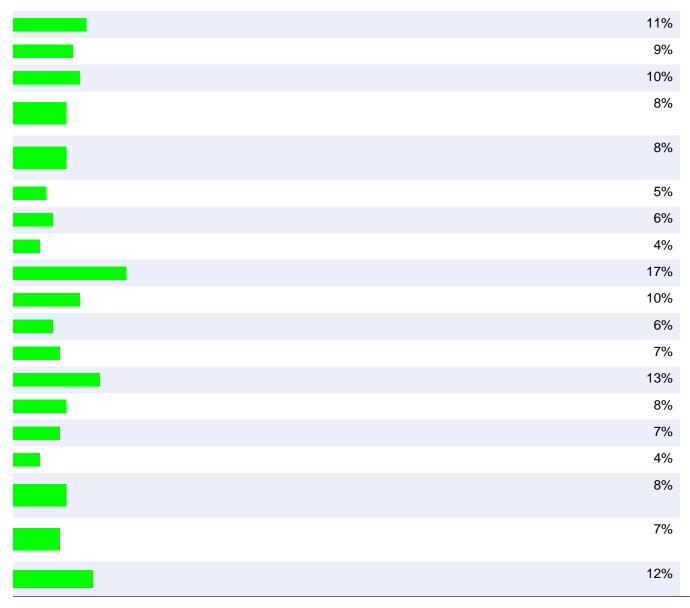
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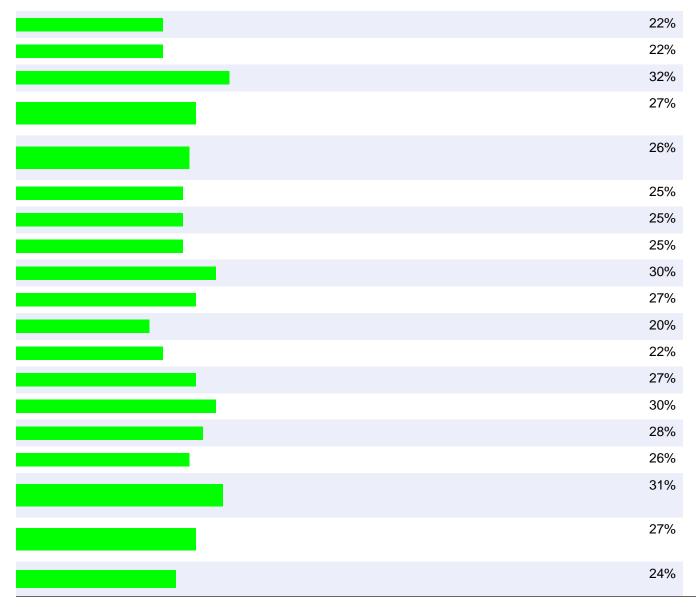
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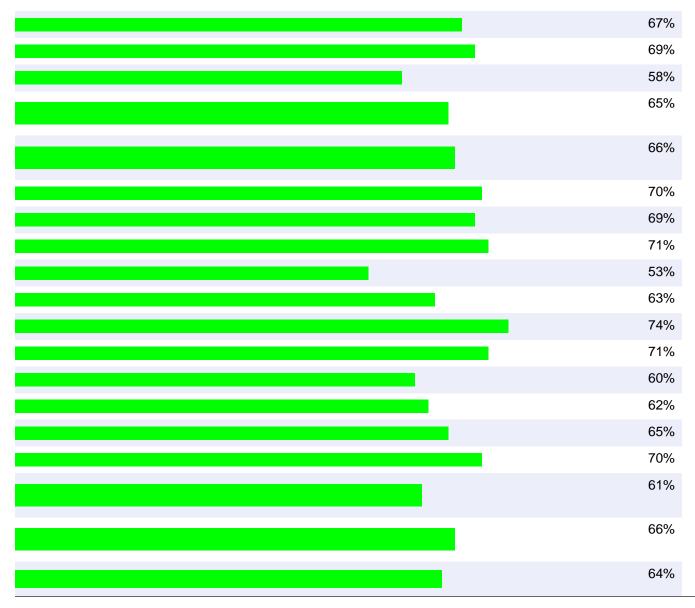
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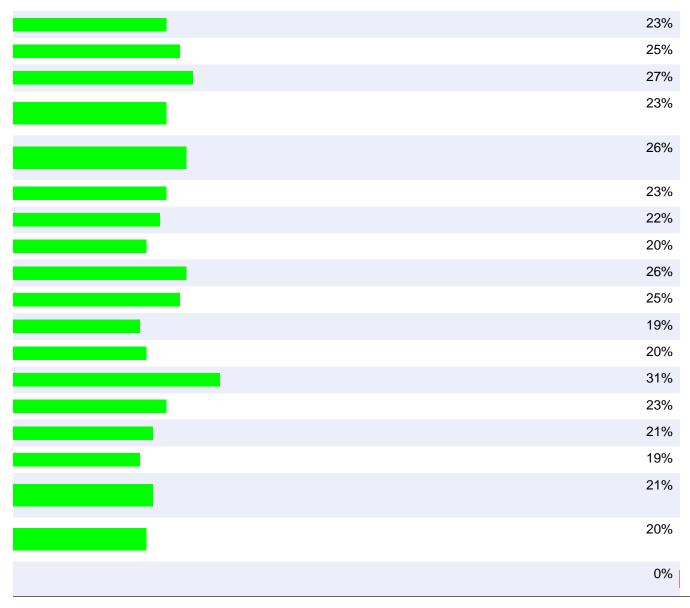
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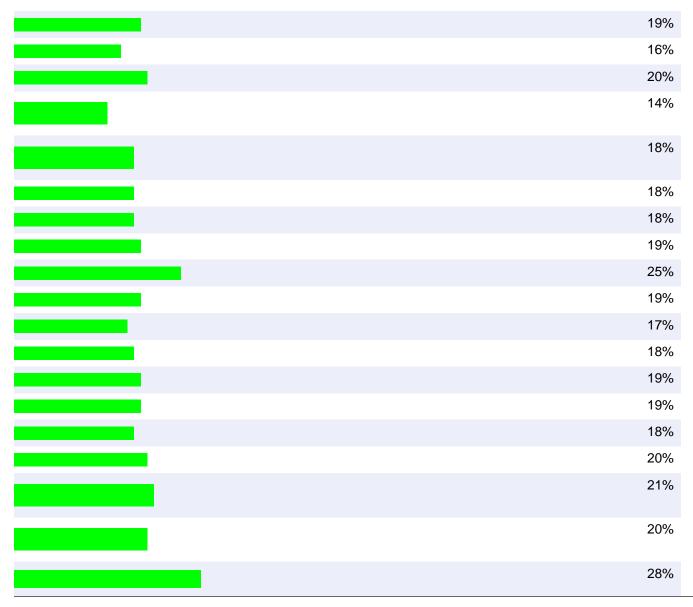
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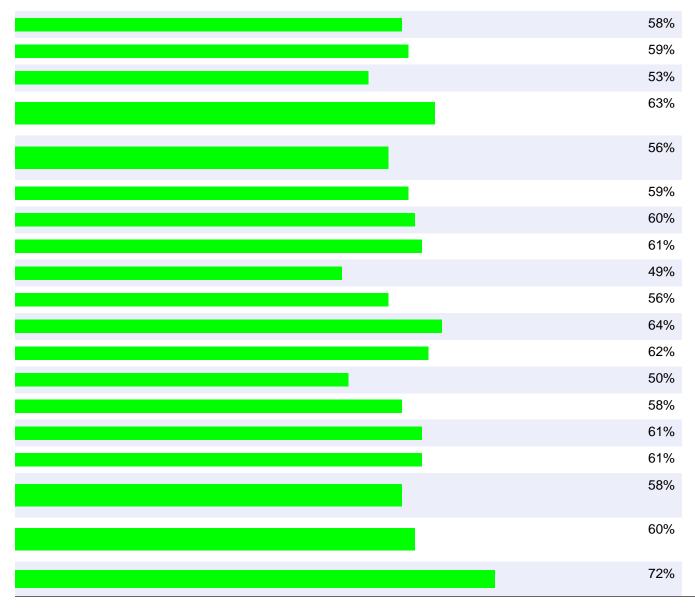
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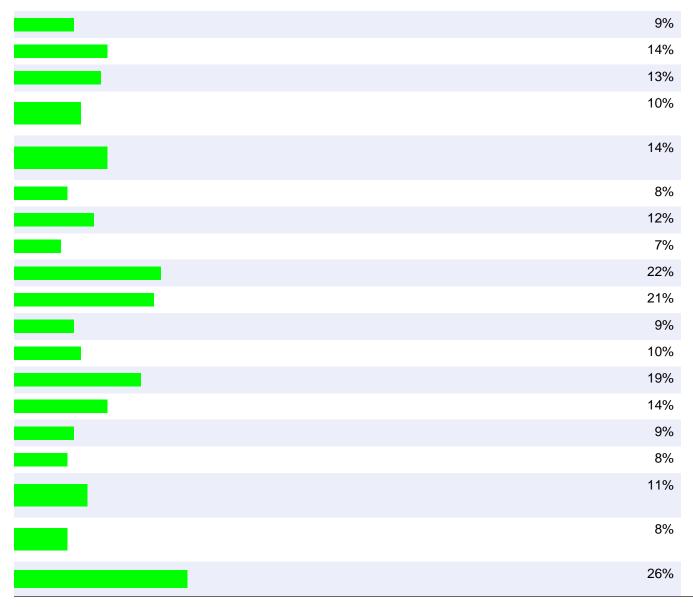
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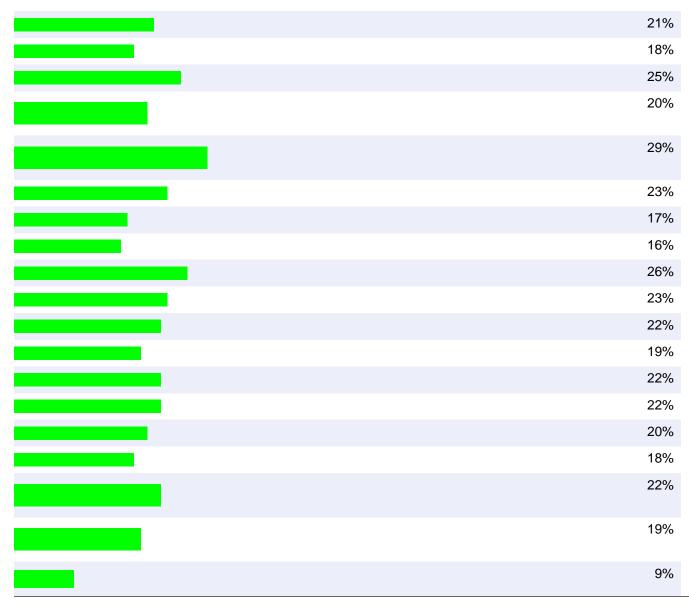
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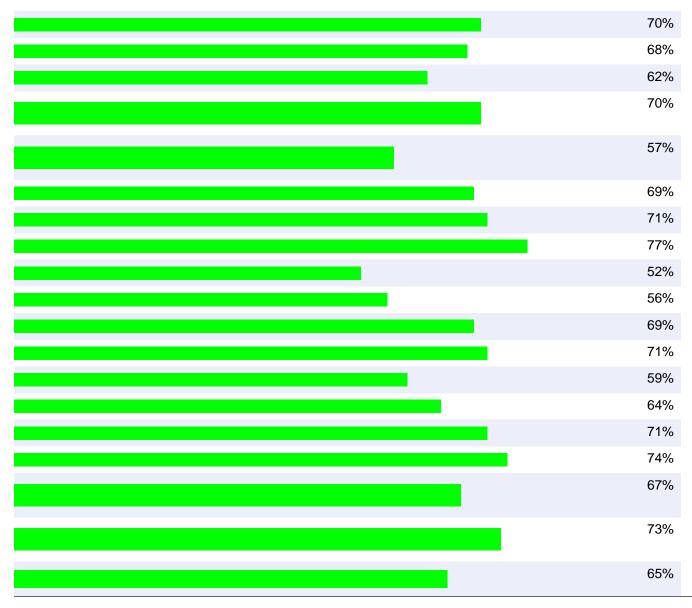
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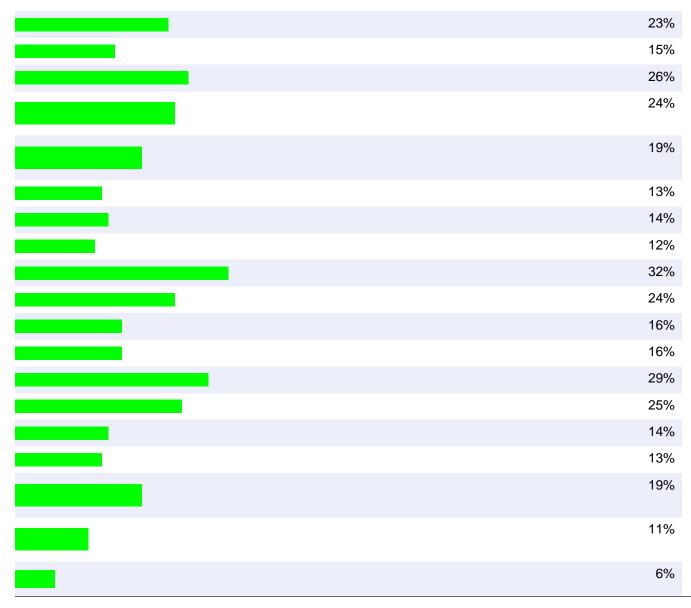
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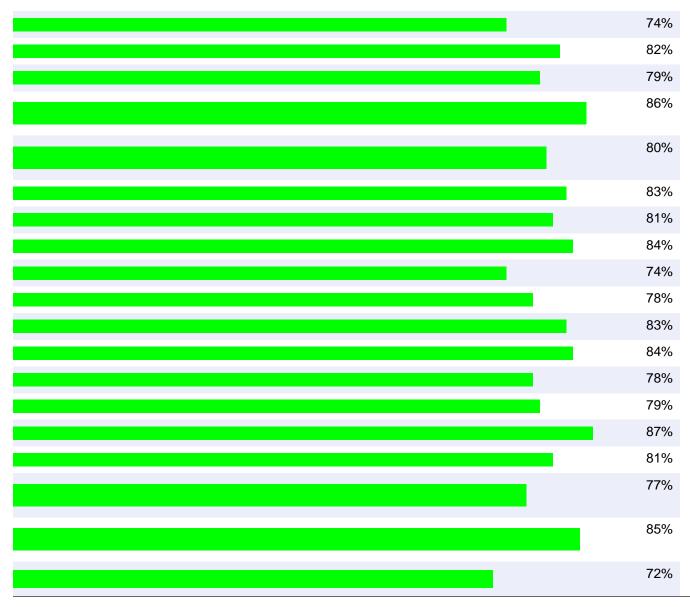
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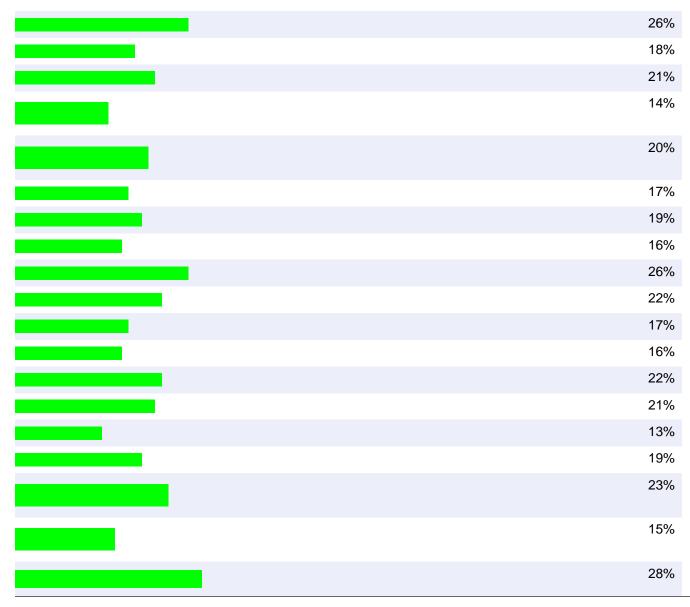
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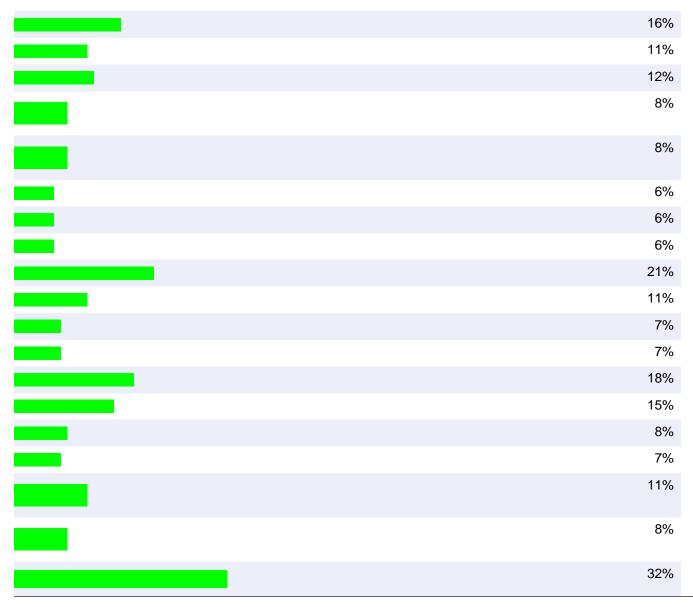
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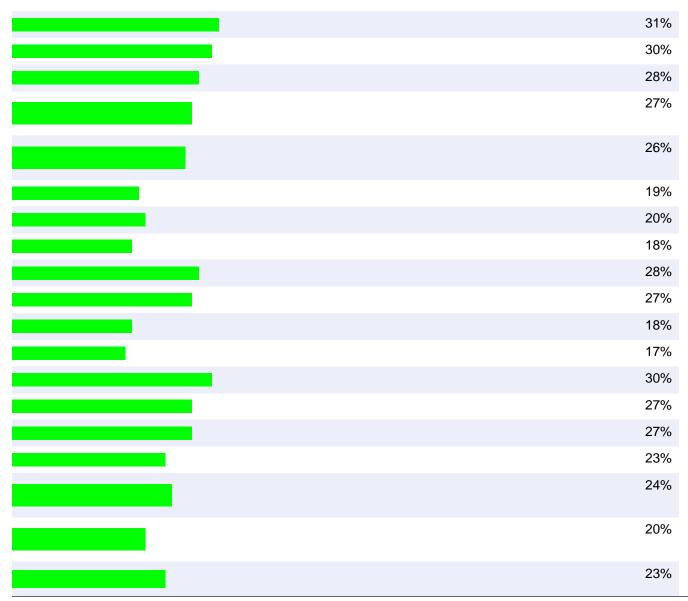
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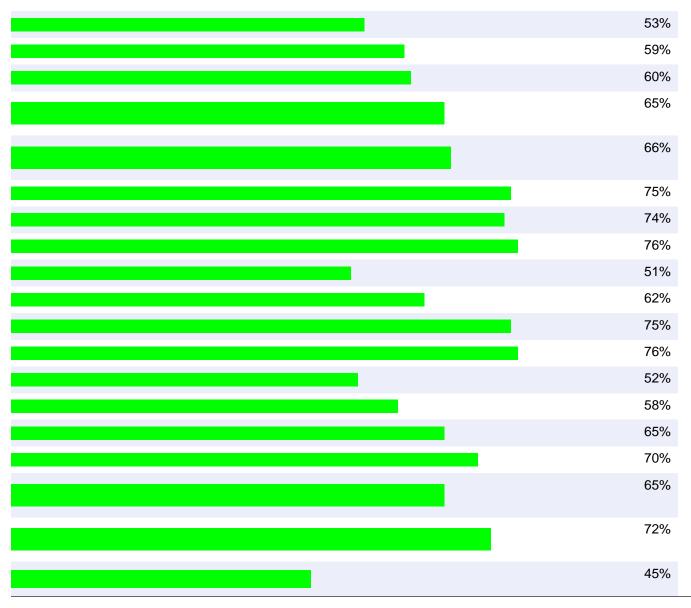
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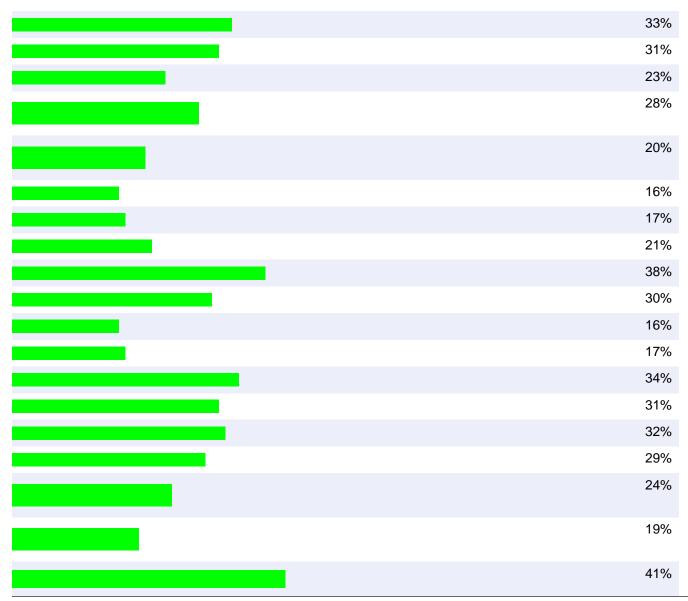
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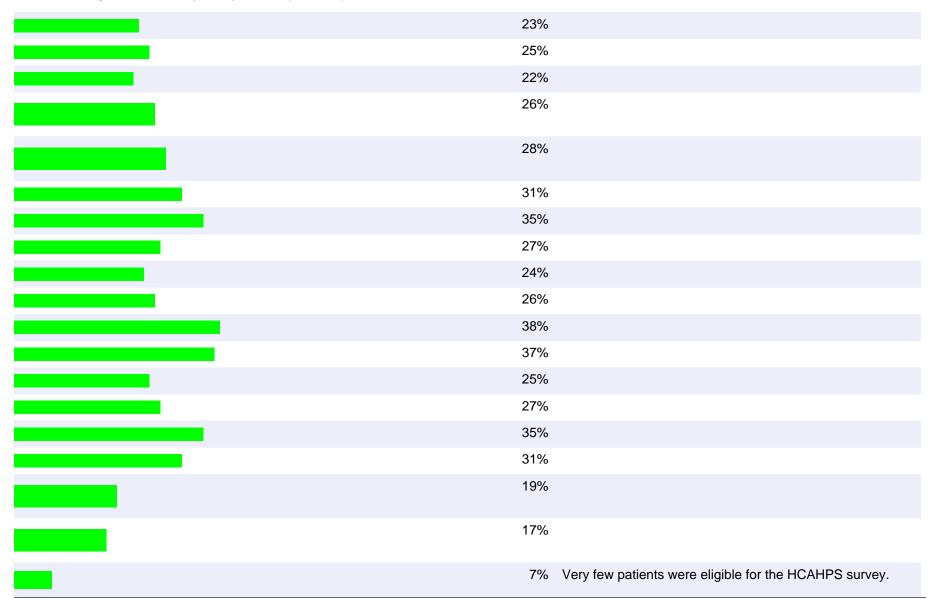
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300 or more		
300 or more		
Fewer than 100		

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050350	BEVERLY HOSPITAL	309 W BEVERLY BLVD
050351	TORRANCE MEMORIAL MEDICAL CENTER	3330 LOMITA BLVD
050352	BARTON MEMORIAL HOSPITAL	2170 SOUTH AVENUE
050353	PROVIDENCE LITTLE COMPANY OF MARY MED CTR TORRANCE	4101 TORRANCE BLVD
050357	GOLETA VALLEY COTTAGE HOSPITAL	351 S PATTERSON AVE
050359	TULARE REGIONAL MEDICAL CENTER	869 CHERRY AVENUE
050360	MARIN GENERAL HOSPITAL	250 BON AIR ROAD, PO BOX 8010
050367	NORTHBAY MEDICAL CENTER	1200 B GALE WILSON BLVD
050373	LAC+USC MEDICAL CENTER	1200 N STATE ST
050376	LAC/HARBOR-UCLA MED CENTER	1000 W CARSON ST
050378	PACIFICA HOSPITAL OF THE VALLEY	9449 SAN FERNANDO RD
050380	GOOD SAMARITAN HOSPITAL	2425 SAMARITAN DRIVE
050382	CITRUS VALLEY MEDICAL CENTER-IC CAMPUS	210 W SAN BERNARDINO ROAD
050385	PALM DRIVE HOSPITAL	501 PETALUMA AVE
050390	HEMET VALLEY MEDICAL CENTER	1117 EAST DEVONSHIRE
050393	DOWNEY REGIONAL MEDICAL CENTER	11500 BROOKSHIRE AVENUE
050394	COMMUNITY MEMORIAL HOSPITAL SAN BUENAVENTURA	147 N BRENT ST

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MONTEBELLO	CA
TORRANCE	CA
SOUTH LAKE TAHOE	CA
TORRANCE	CA
SANTA BARBARA	CA
TULARE	CA
GREENBRAE	CA
FAIRFIELD	CA
LOS ANGELES	CA
TORRANCE	CA
SUN VALLEY	CA
SAN JOSE	CA
COVINA	CA
SEBASTOPOL	CA
HEMET	CA
DOWNEY	CA
VENTURA	CA

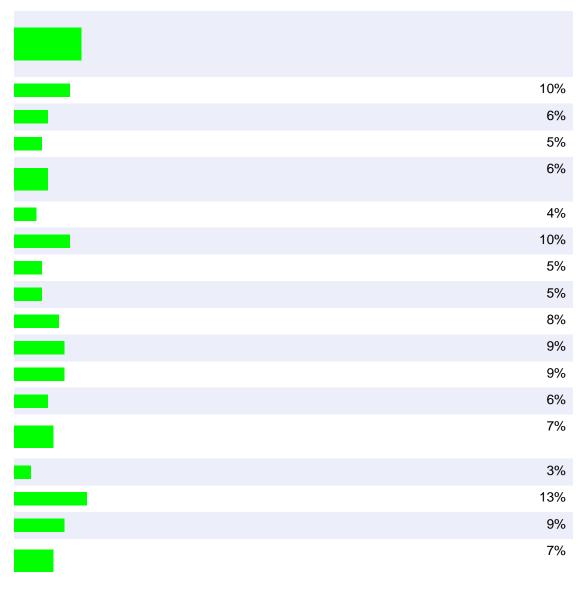
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90640	LOS ANGELES	3237261222
90509	LOS ANGELES	3103259110
96158	EL DORADO	5305413420
90503	LOS ANGELES	3105407676
93111	SANTA BARBARA	8056816446
93274	TULARE	5596880821
94904	MARIN	4159257900
94533	SOLANO	7076465000
90033	ORANGE	3232262800
90509	LOS ANGELES	3102222101
91352	LOS ANGELES	8187673310
95124	SANTA CLARA	4085592011
91723	LOS ANGELES	6268142468
95472	SONOMA	7078238511
92543	RIVERSIDE	9516522811
90241	LOS ANGELES	5269045000
93003	VENTURA	8056525011

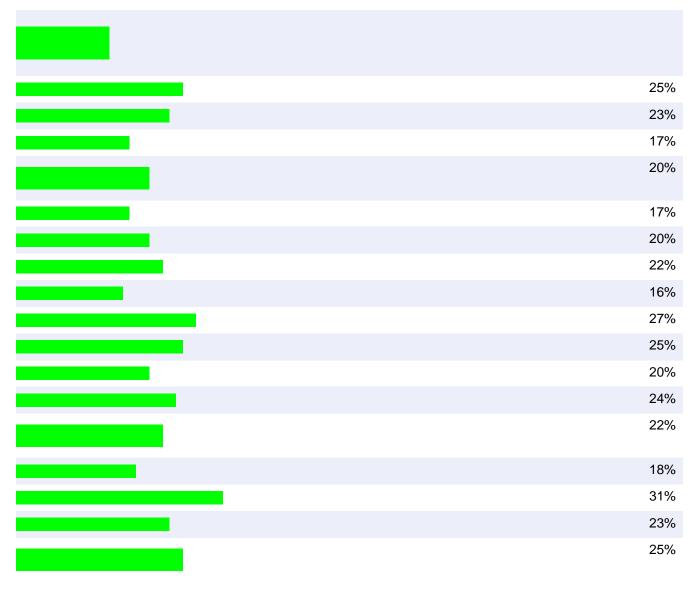
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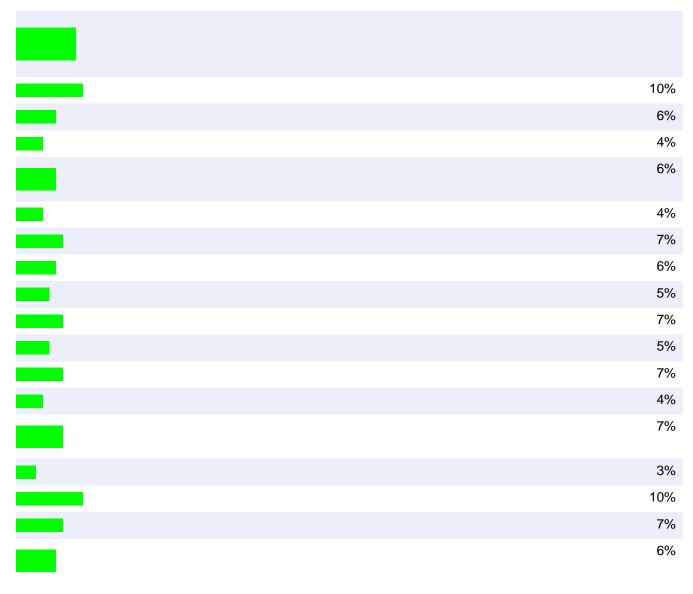
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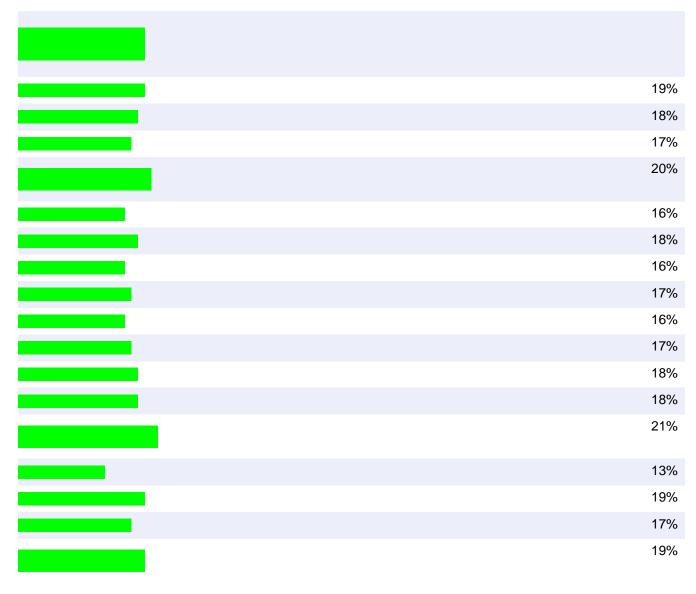
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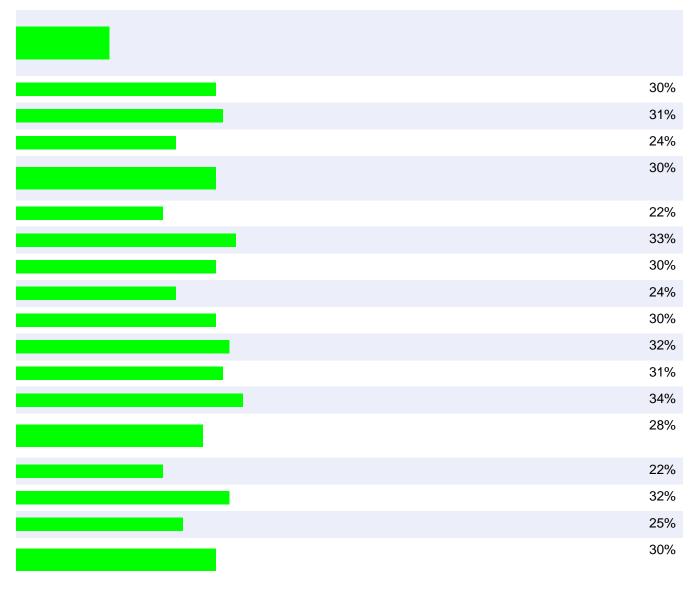
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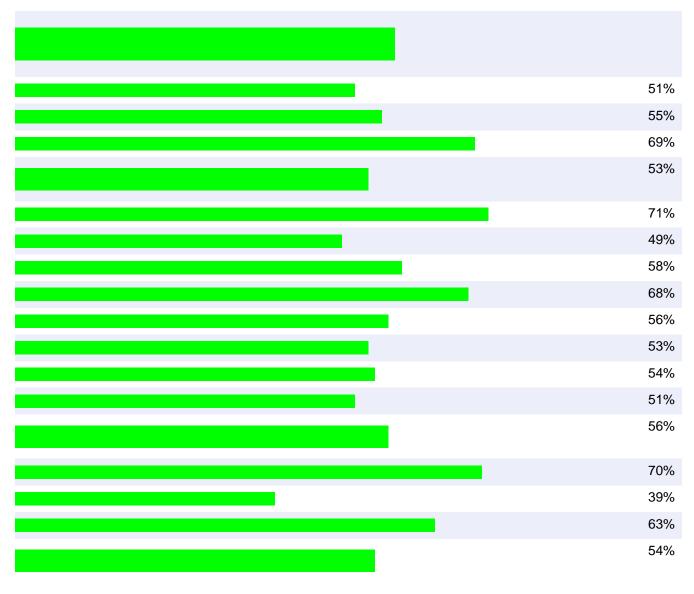
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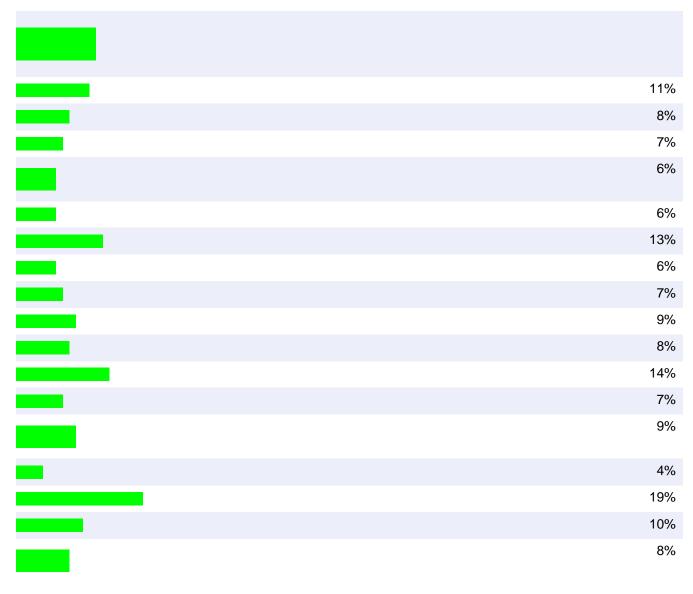
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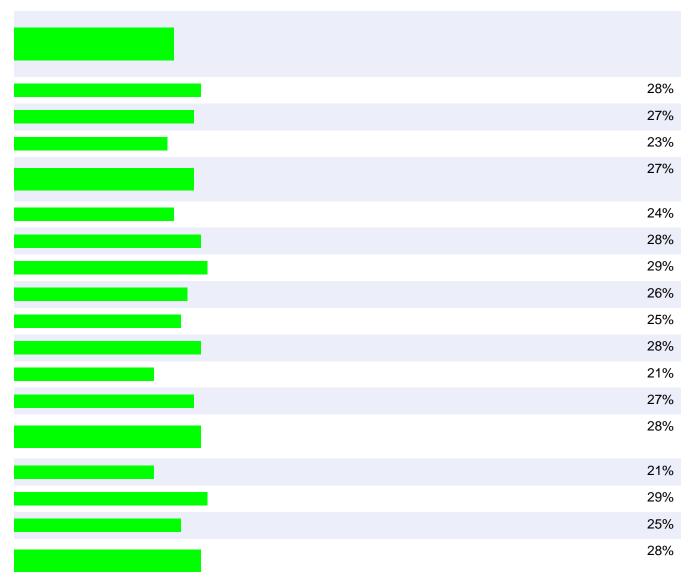
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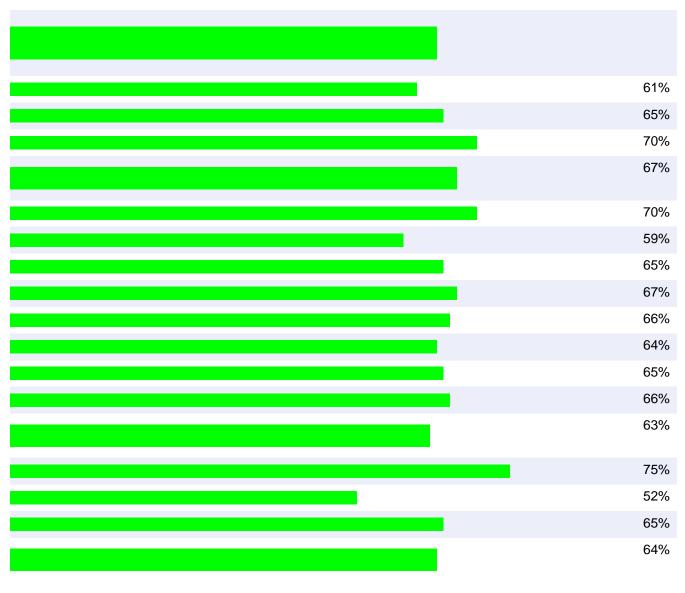
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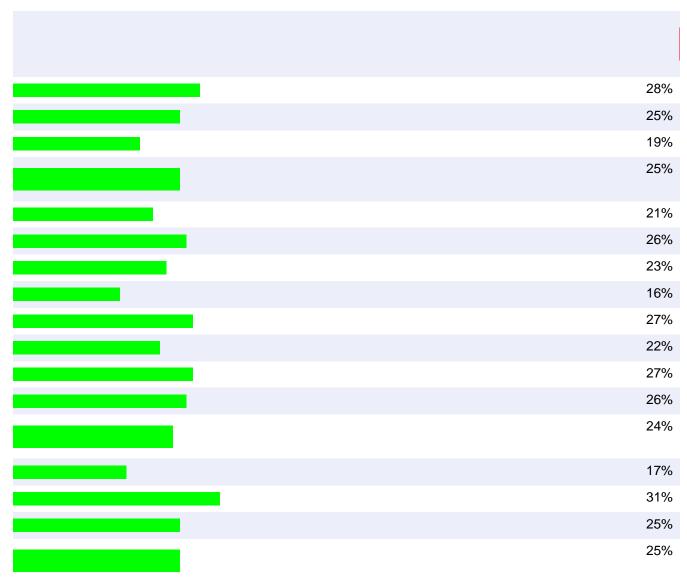
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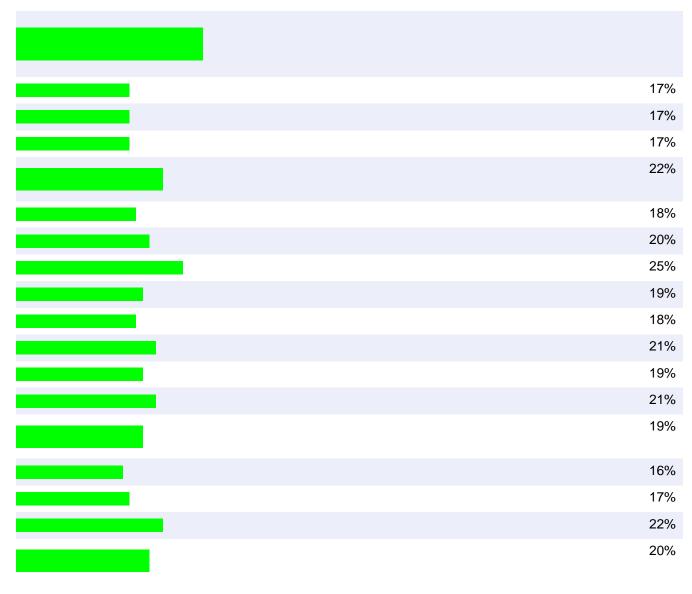
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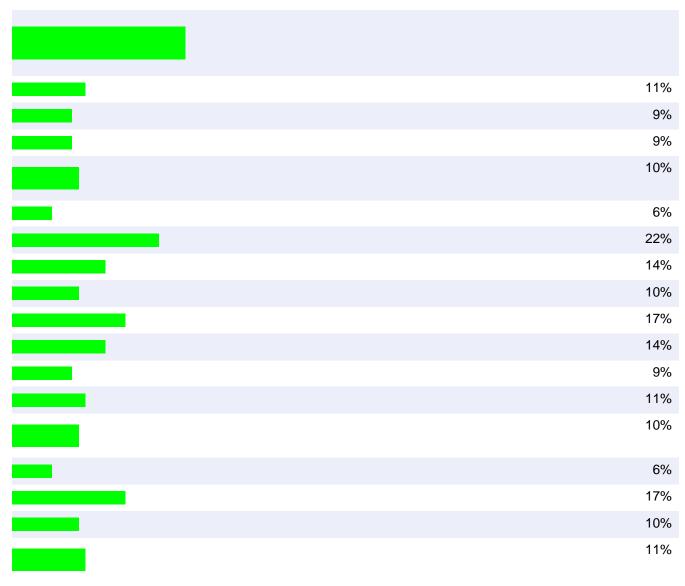
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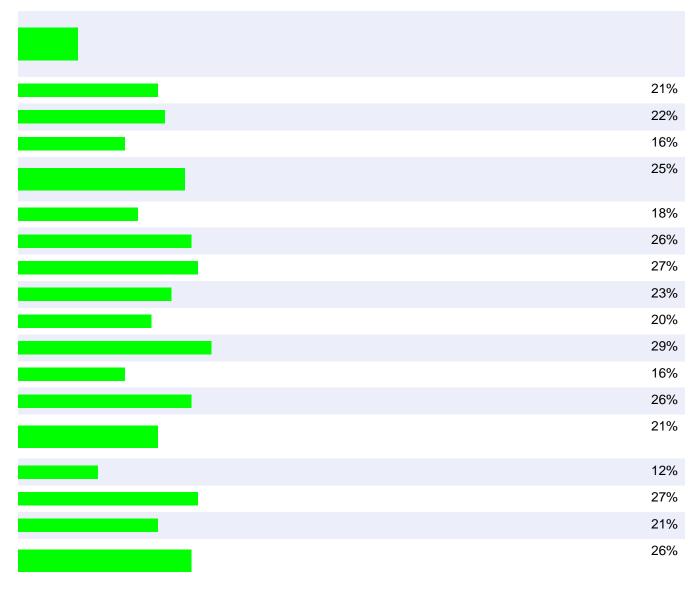
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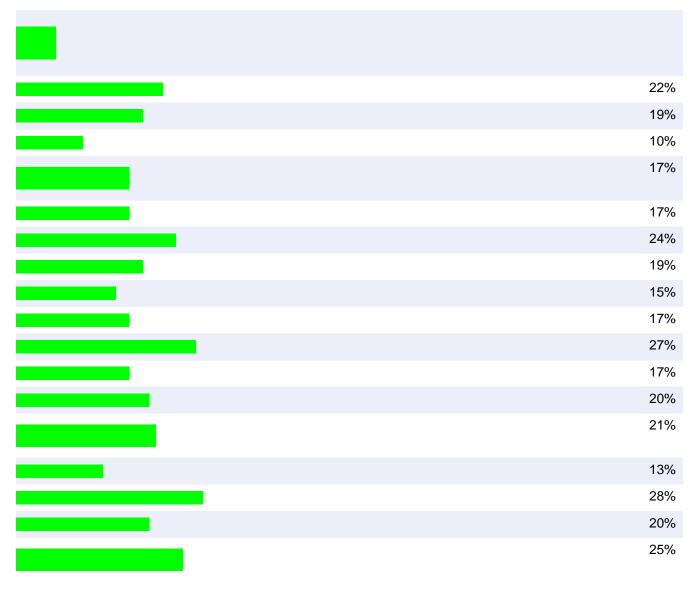
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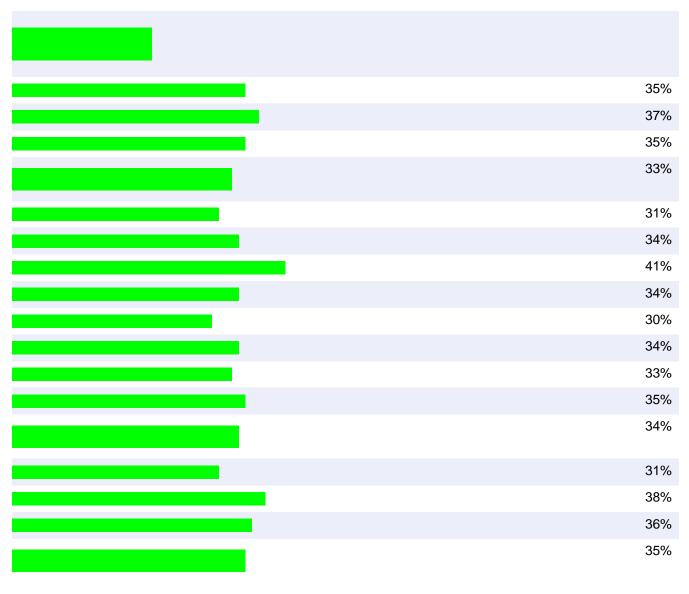
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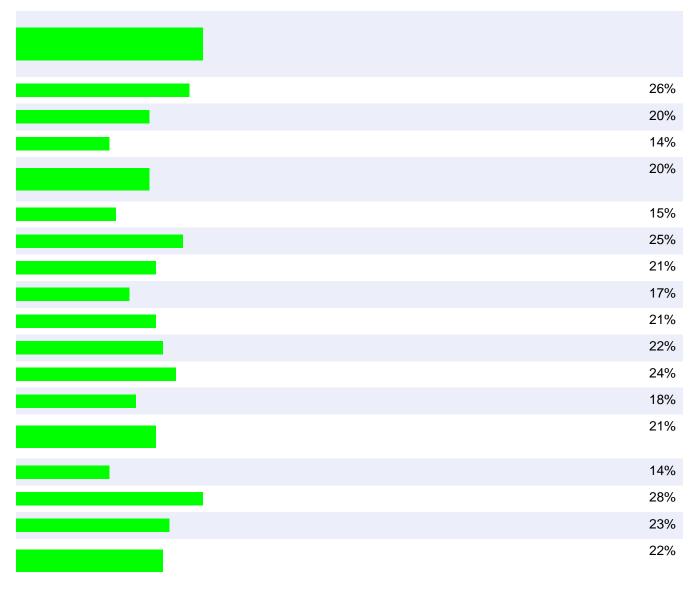
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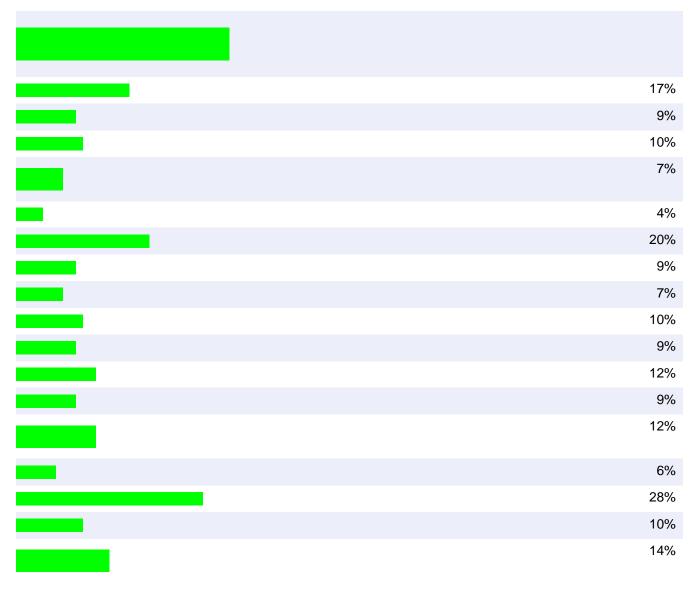
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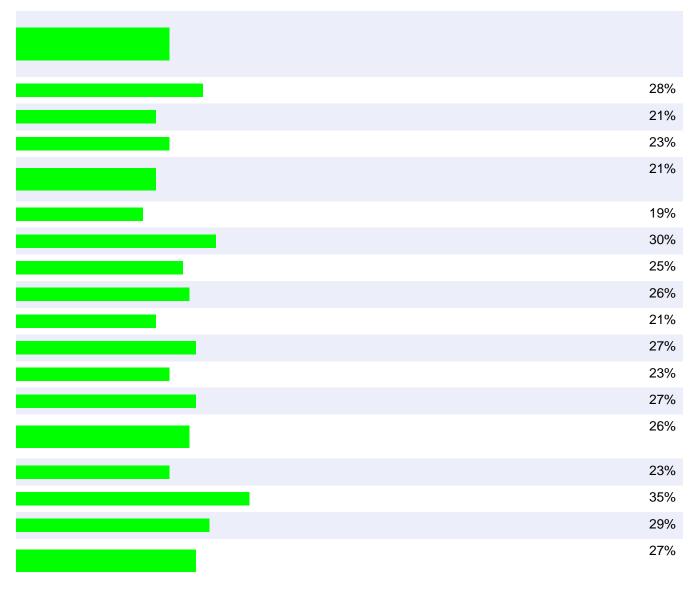
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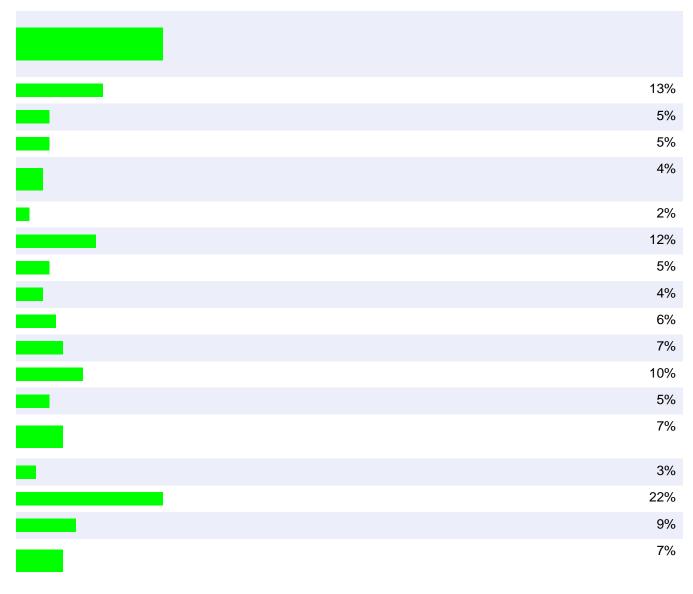
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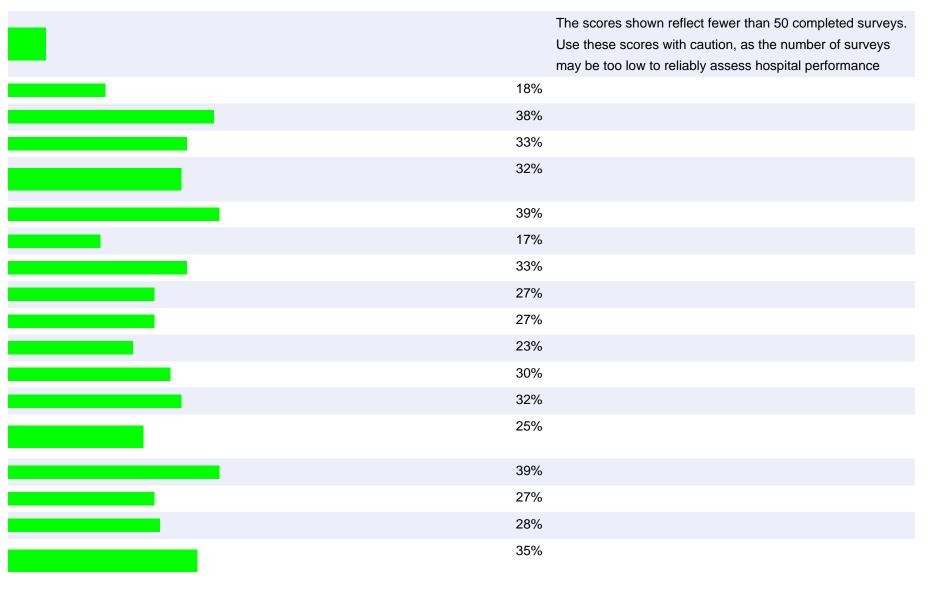
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300 or more
300 or more
300 or more
300 or more
300 or more
Between 100 and 299
300 or more
300 or more

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050396	SANTA BARBARA COTTAGE HOSPITAL	400 WEST PUEBLO
050397	COALINGA REGIONAL MEDICAL CENTER	1191 PHELPS AVENUE
050407	CHINESE HOSPITAL	845 JACKSON ST
050411	KAISER FOUNDATION HOSPITAL - SOUTH BAY	25825 SOUTH VERMONT AVENUE
050414	MERCY HOSPITAL OF FOLSOM	1650 CREEKSIDE DRIVE
050417	SUTTER COAST HOSPITAL	800 E WASHINGTON BLVD
050423	PALO VERDE HOSPITAL	250 NORTH FIRST STREET
050424	SCRIPPS GREEN HOSPITAL	10666 NORTH TORREY PINES ROAD
050425	KAISER FOUNDATION HOSPITAL - SACRAMENTO	2025 MORSE AVENUE
050426	WEST ANAHEIM MEDICAL CENTER	3033 W ORANGE AVENUE
050434	COLUSA REGIONAL MEDICAL CENTER	199 EAST WEBSTER ST
050435	FALLBROOK HOSPITAL	624 E ELDER ST
050438	HUNTINGTON MEMORIAL HOSPITAL	100 W CALIFORNIA BLVD
050441	STANFORD HOSPITAL	300 PASTEUR DRIVE
050444	MERCY MEDICAL CENTER	333 MERCY AVENUE
050448	RIDGECREST REGIONAL HOSPITAL	1081 NORTH CHINA LAKE BLVD
050454	UCSF MEDICAL CENTER	505 PARNASSUS AVE, BOX 0296
050455	SAN JOAQUIN COMMUNITY HOSPITAL	2615 CHESTER AVENUE

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SANTA BARBARA	CA
COALINGA	CA
SAN FRANCISCO	CA
HARBOR CITY	CA
FOLSOM	CA
CRESCENT CITY	CA
BLYTHE	CA
LA JOLLA	CA
SACRAMENTO	CA
ANAHEIM	CA
COLUSA	CA
FALLBROOK	CA
PASADENA	CA
STANFORD	CA
MERCED	CA
RIDGECREST	CA
SAN FRANCISCO	CA
BAKERSFIELD	CA

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93102	SANTA BARBARA	8056827111
93210	FRESNO	5599356400
94133	SAN FRANCISCO	4159822400
90710	LOS ANGELES	3105176441
95630	SACRAMENTO	9169837400
95531	DEL NORTE	7074648860
92225	RIVERSIDE	7609224115
92037	SAN DIEGO	8585543600
95825	SACRAMENTO	9169735000
92804	ORANGE	7148273000
95932	COLUSA	5304585821
92028	SAN DIEGO	7607281191
91109	LOS ANGELES	6263975000
94305	SANTA CLARA	6507235708
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94143	SAN FRANCISCO	4153532733
93301	KERN	6613953000

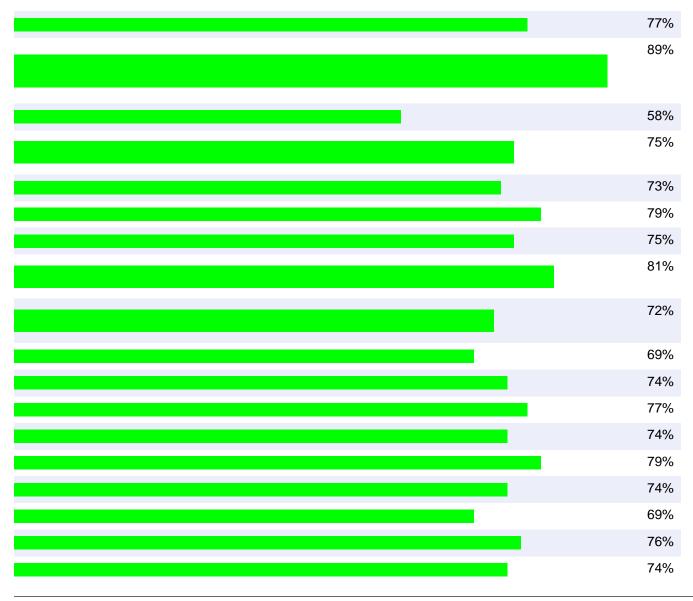
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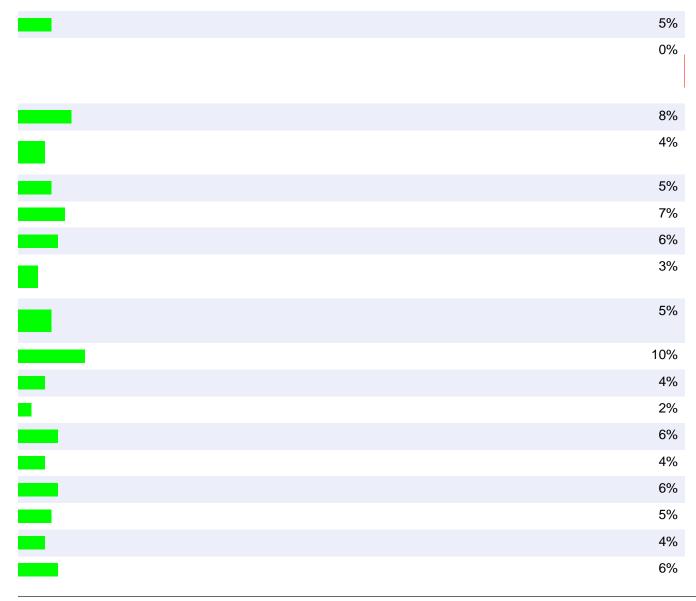
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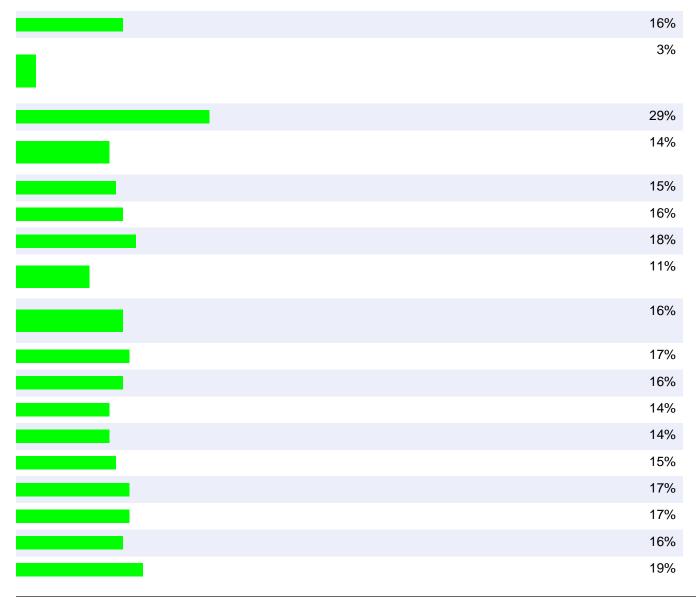
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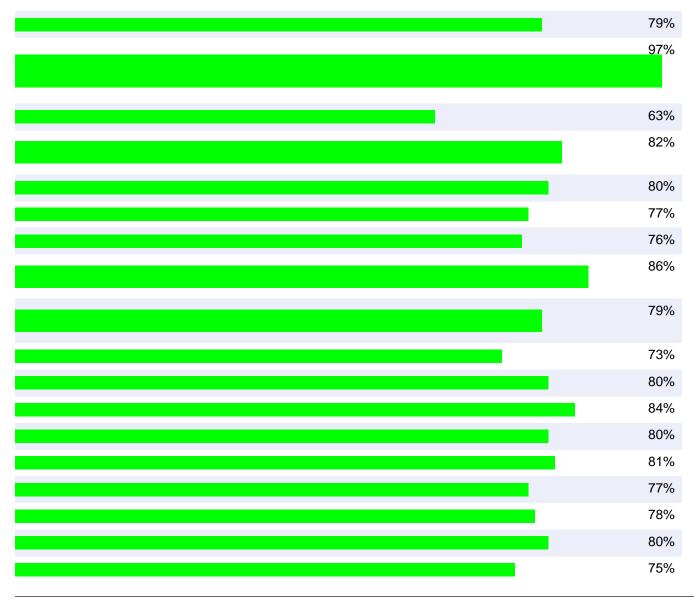
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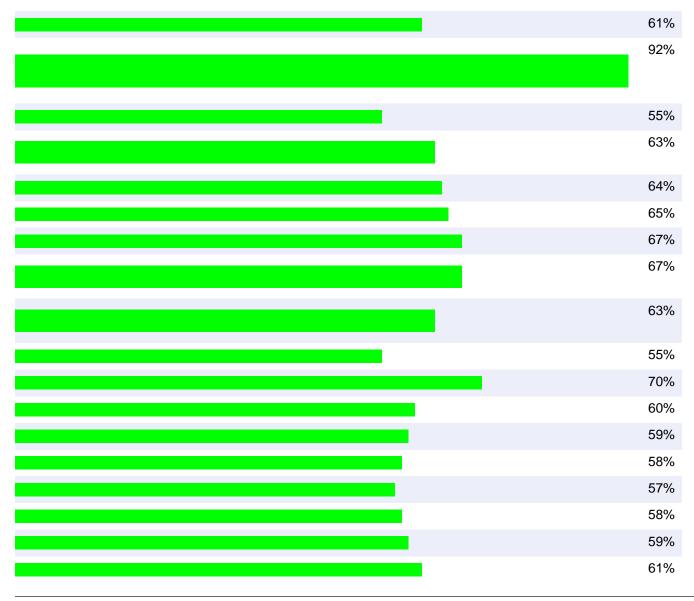
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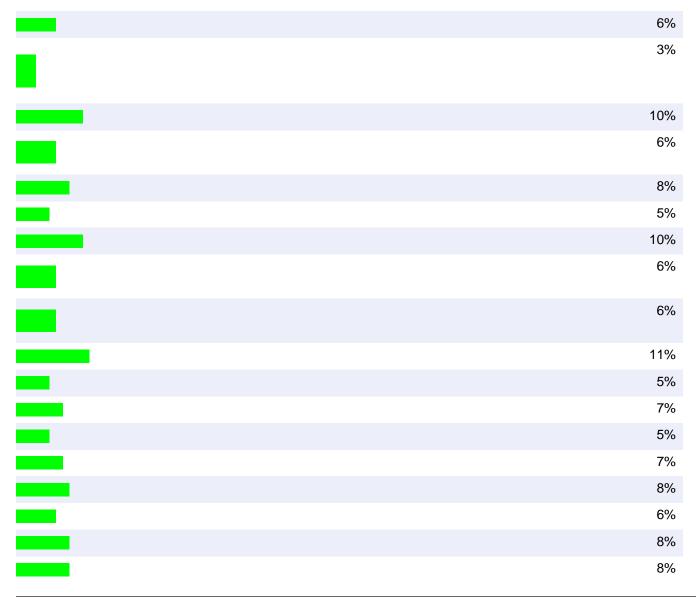
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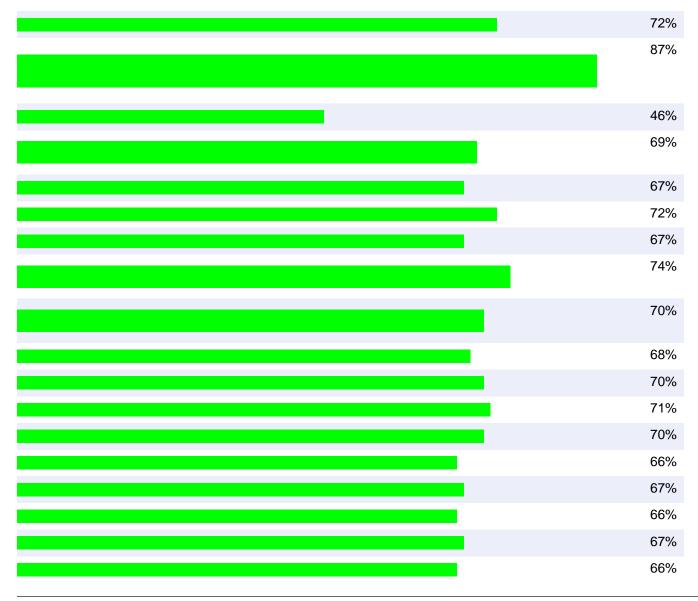
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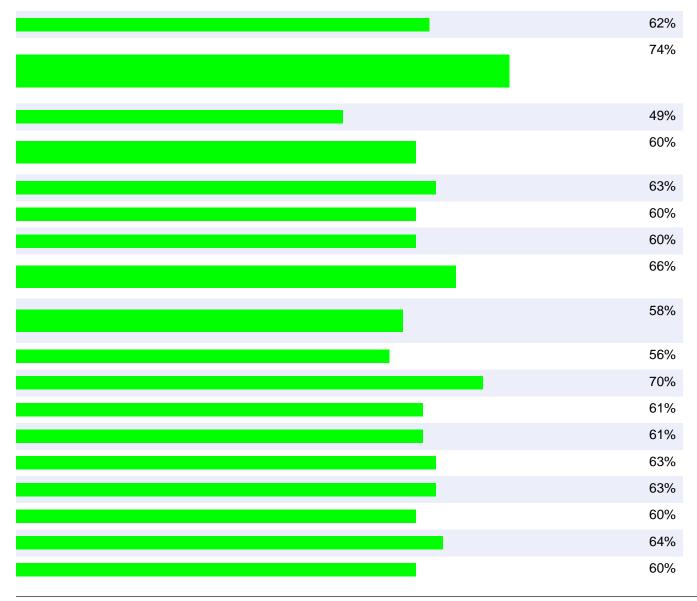
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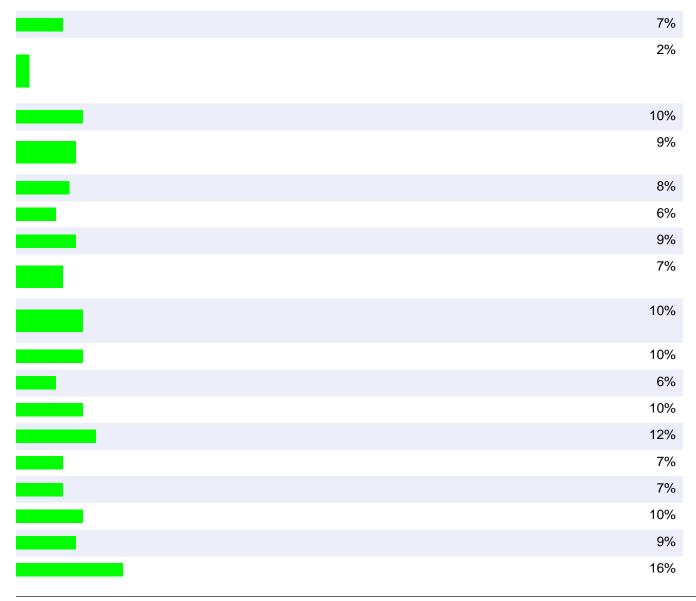
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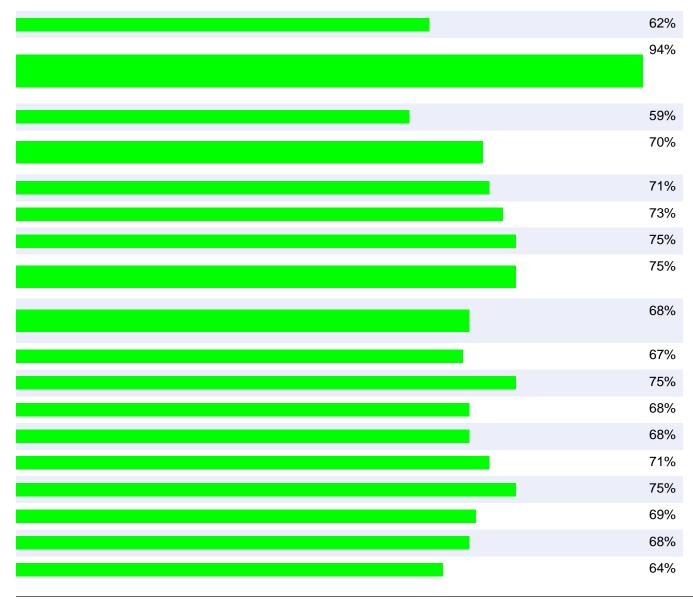
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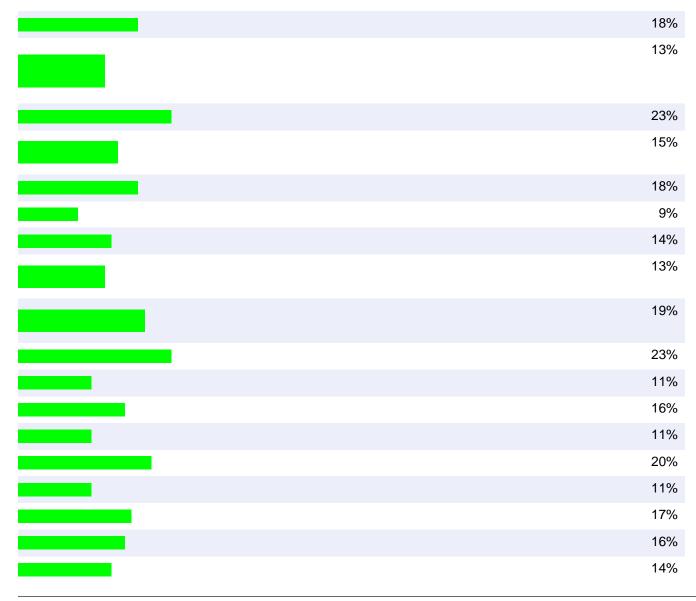
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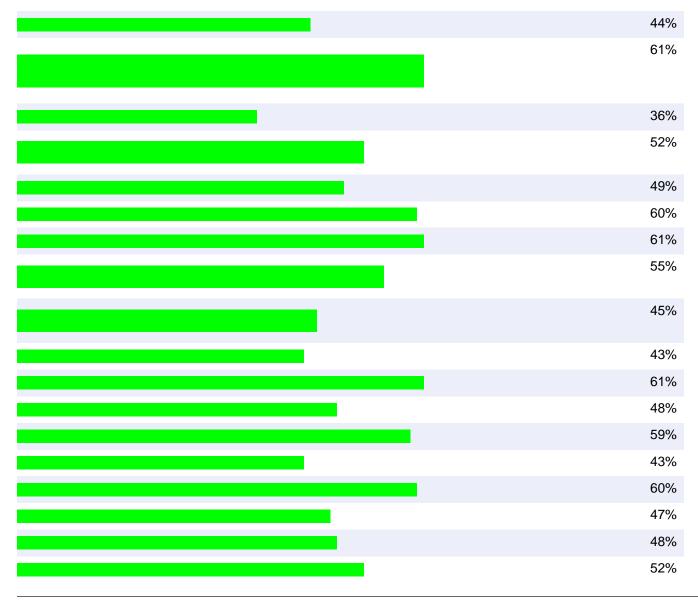
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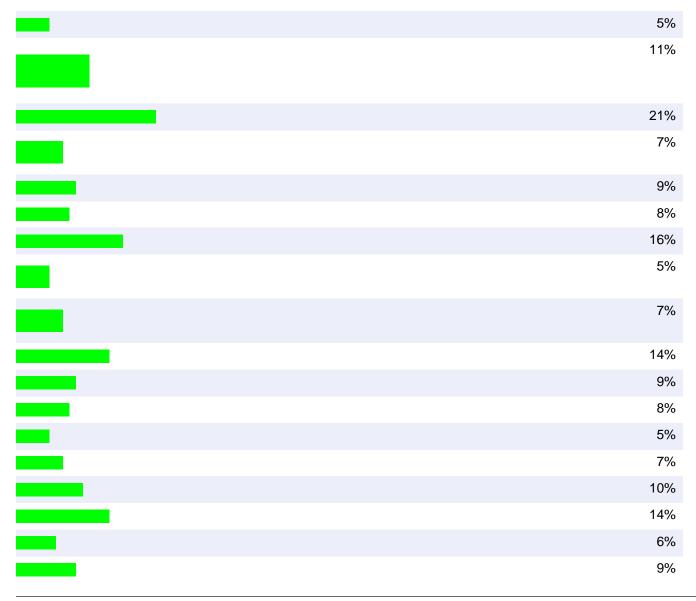
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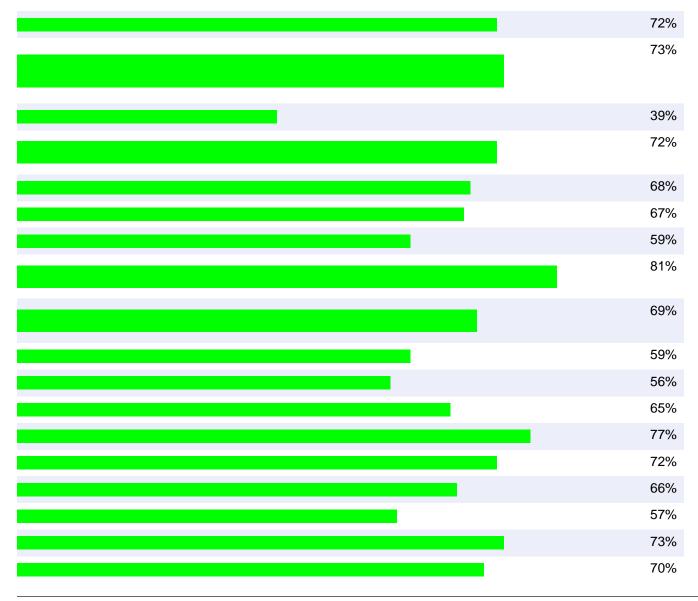
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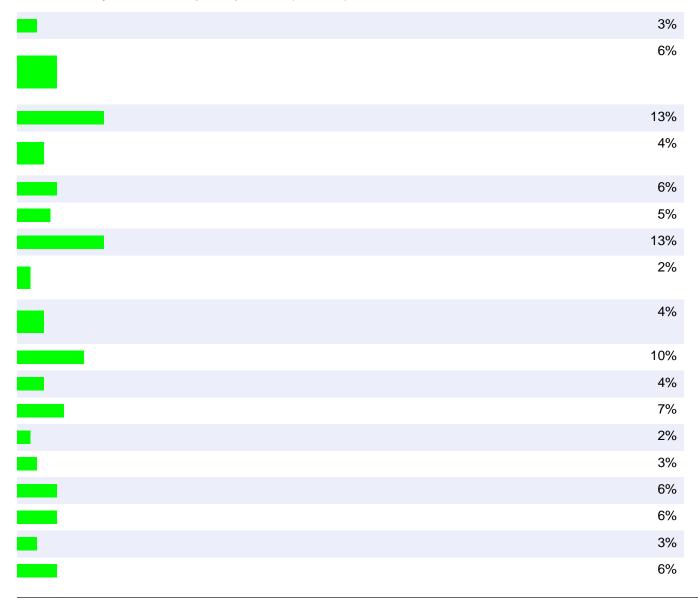
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300 or more
Fewer than 100
300 or more
Between 100 and 299
300 or more
300 or more
300 or more
Between 100 and 299
300 or more

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36%
23% Fewer than 100 patients completed the HCAHPS survey. Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance
30%
31%
36%
30%
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36%
12%
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32%
35%
38%
23%
21%
37%
19%

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050457	ST MARY'S MEDICAL CENTER	450 STANYAN ST
050464	DOCTORS MEDICAL CENTER	1441 FLORIDA AVENUE
050468	MEMORIAL HOSPITAL OF GARDENA	1145 W REDONDO BEACH BLVD
050471	GOOD SAMARITAN HOSPITAL	1225 WILSHIRE BOULEVARD
050481	WEST HILLS HOSPITAL & MEDICAL CENTER	7300 MEDICAL CENTER DR
050485	LONG BEACH MEMORIAL MEDICAL CENTER	2801 ATLANTIC AVE
050488	EDEN MEDICAL CENTER	20103 LAKE CHABOT ROAD
050492	CLOVIS COMMUNITY MEDICAL CENTER	2755 HERNDON AVE
050496	JOHN MUIR MEDICAL CENTER - CONCORD CAMPUS	2540 EAST ST
050498	SUTTER AUBURN FAITH HOSPITAL	11815 EDUCATION STREET
050502	SAINT VINCENT MEDICAL CENTER	2131 W 3RD ST
050503	SCRIPPS MEMORIAL HOSPITAL - ENCINITAS	354 SANTA FE DRIVE
050506	SIERRA VISTA REGIONAL MEDICAL CENTER	1010 MURRAY ST
050510	KAISER FOUNDATION HOSPITAL	99 MONTECILLO RD
050512	KAISER FOUNDATION HOSPITAL FREMONT/HAYWARD	27400 HESPERIAN BLVD
050515	KAISER FOUNDATION HOSPITAL - SAN DIEGO	4647 ZION AVE
050516	MERCY SAN JUAN MEDICAL CENTER	6501 COYLE AVE
050517	VICTOR VALLEY COMMUNITY HOSPITAL	15248 11TH ST
050523	SUTTER DELTA MEDICAL CENTER	3901 LONE TREE WAY
050526	HUNTINGTON BEACH HOSPITAL	17772 BEACH BLVD

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SAN FRANCISCO	CA
MODESTO	CA
GARDENA	CA
LOS ANGELES	CA
WEST HILLS	CA
LONG BEACH	CA
CASTRO VALLEY	CA
CLOVIS	CA
CONCORD	CA
AUBURN	CA
LOS ANGELES	CA
ENCINITAS	CA
SAN LUIS OBISPO	CA
SAN RAFAEL	CA
HAYWARD	CA
SAN DIEGO	CA
CARMICHAEL	CA
VICTORVILLE	CA
ANTIOCH	CA
HUNTINGTON BEACH	CA

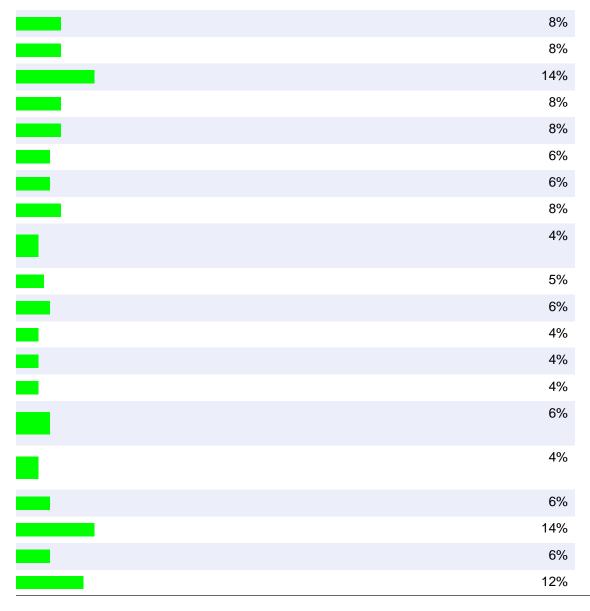
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94546	ALAMEDA	5105371234
93611	FRESNO	5593244000
94520	CONTRA COSTA	9256742002
95603	PLACER	5308884500
90057	LOS ANGELES	2134847111
92024	SAN DIEGO	7607536501
93405	SAN LUIS OBISPO	8505467600
94903	MARIN	4154442000
94545	ALAMEDA	5107844000
92120	SAN DIEGO	6195285000
95608	SACRAMENTO	9165375000
92392	SAN BERNARDINO	7602458691
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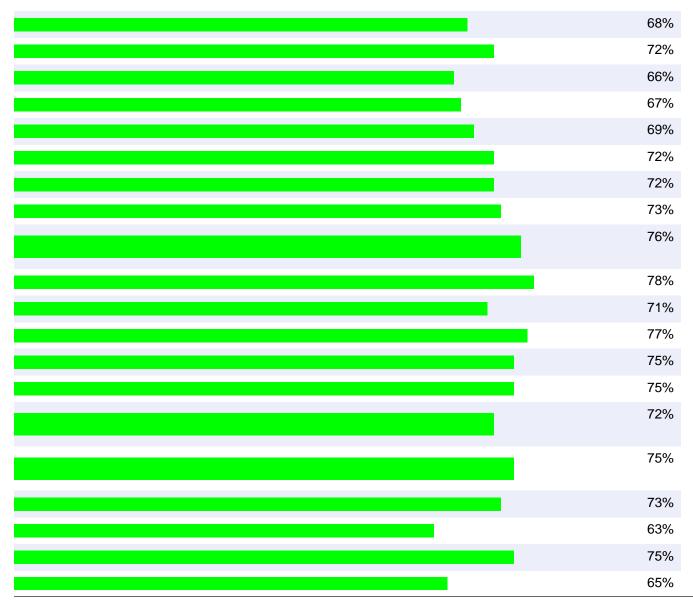
Based on Survey of Patients' Hospital Experiences (HCAHPS)



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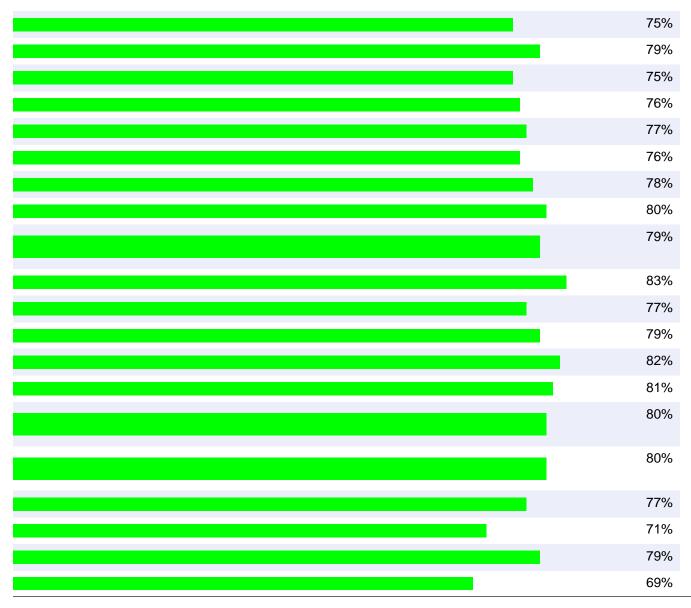
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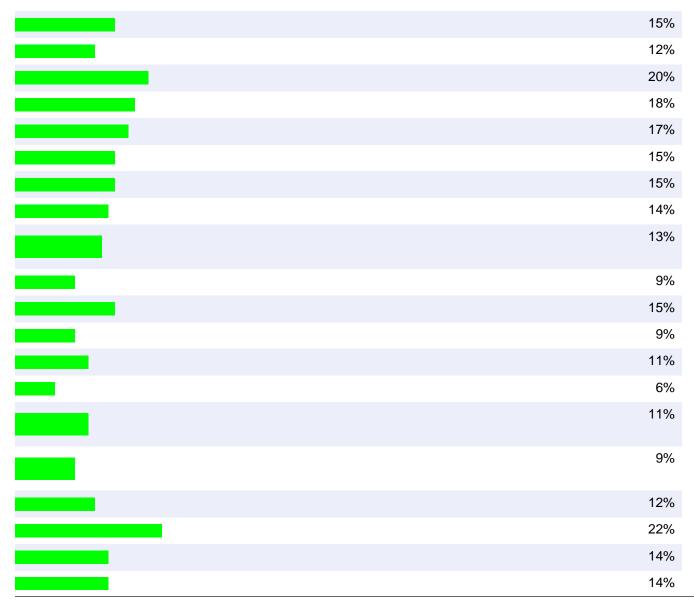
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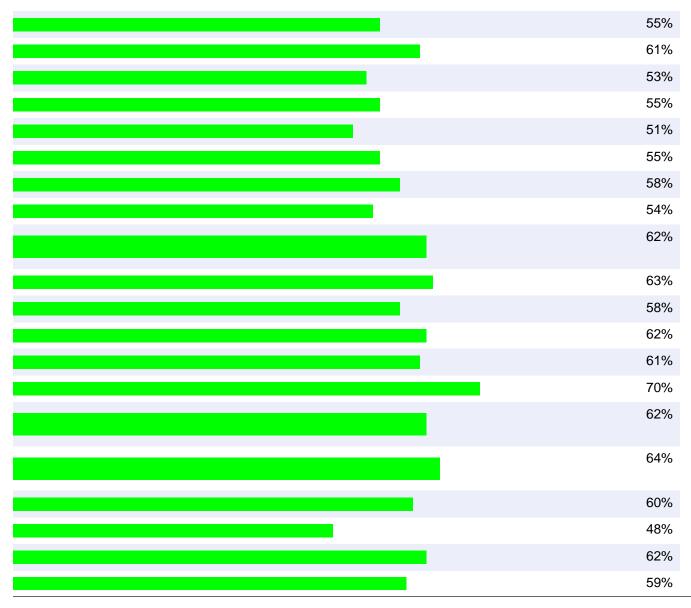
Based on Survey of Patients' Hospital Experiences (HCAHPS)



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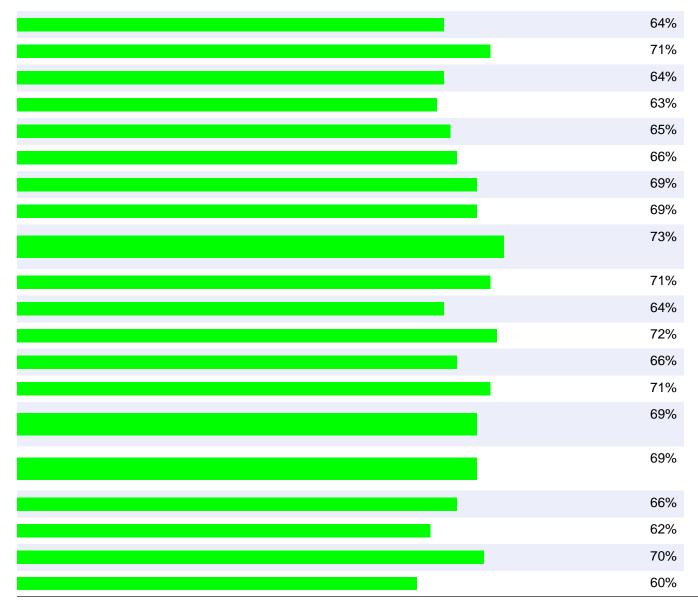
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11%
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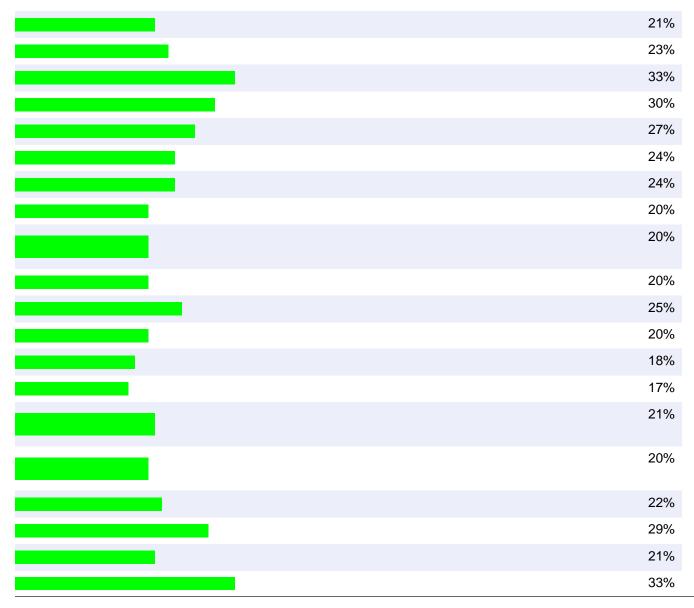
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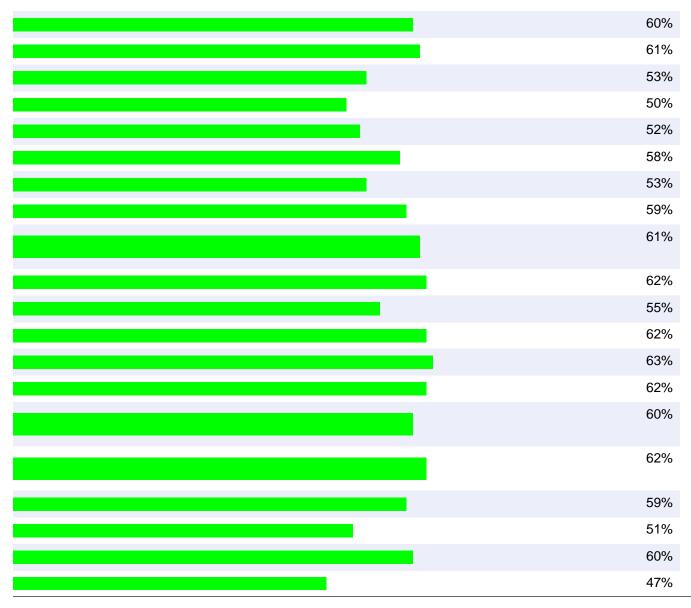
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19%
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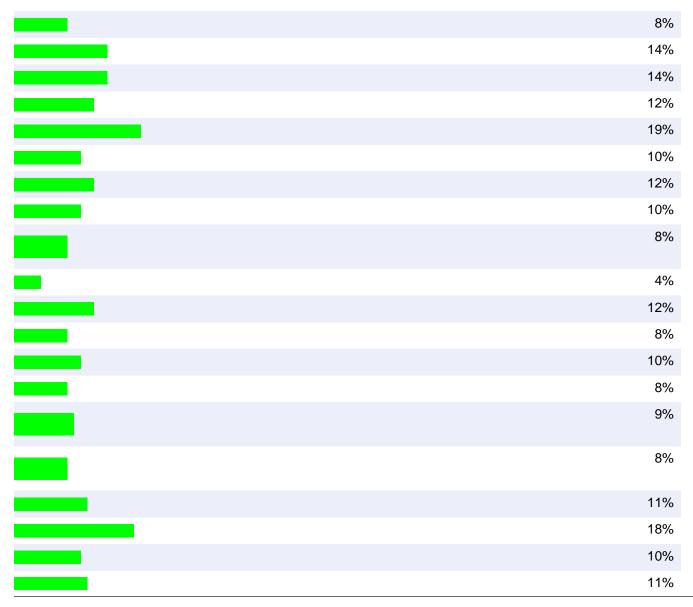
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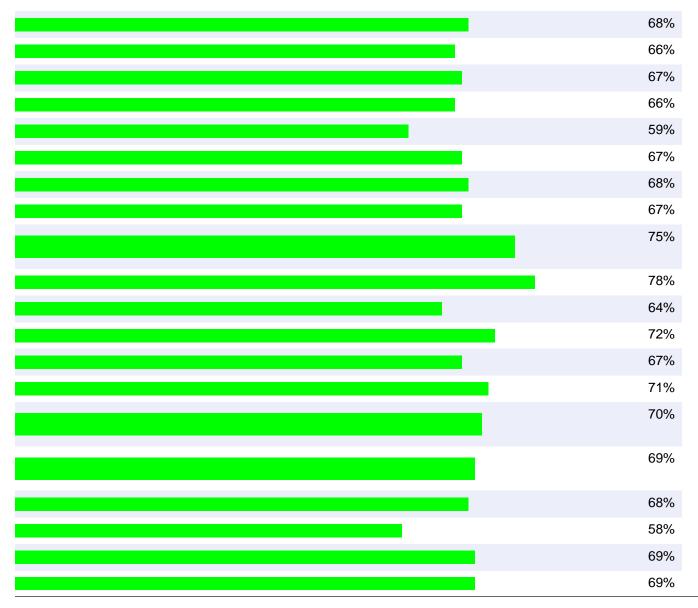
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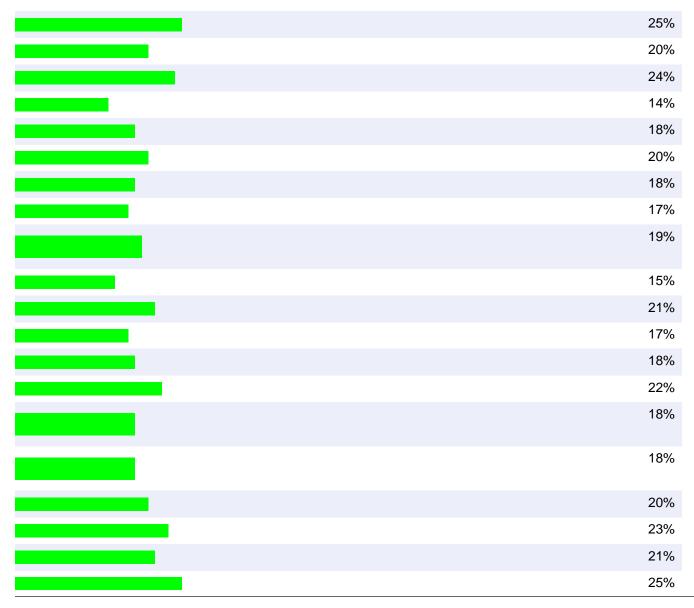
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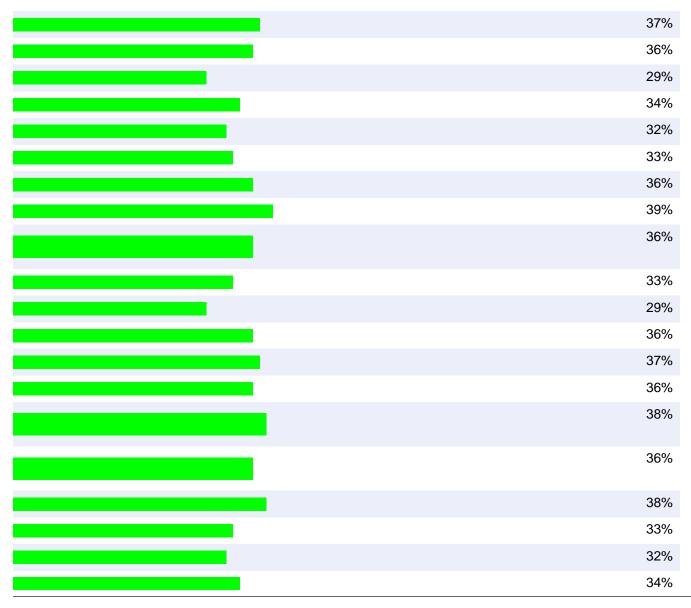
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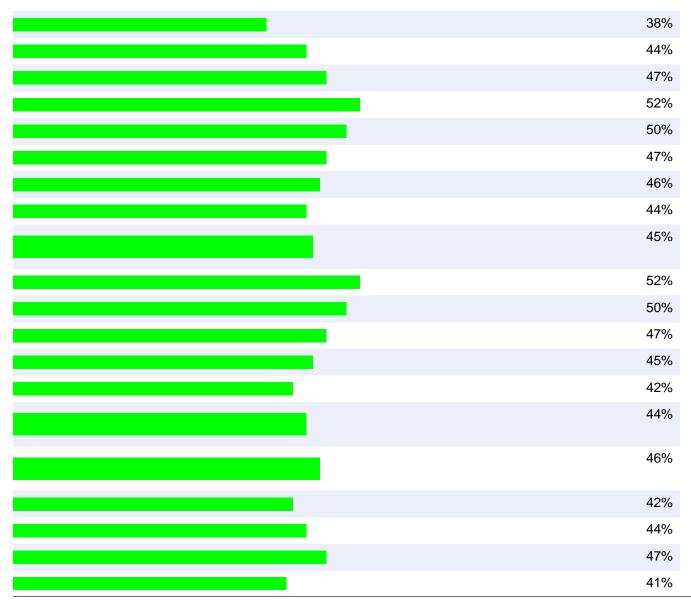
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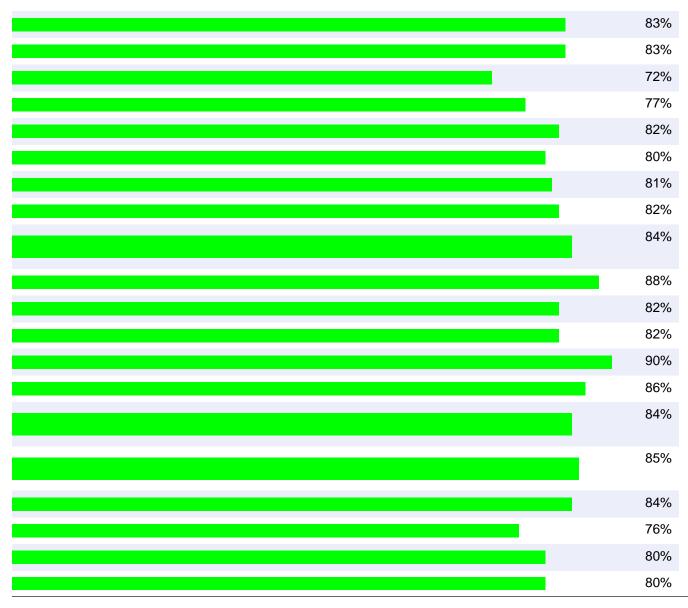
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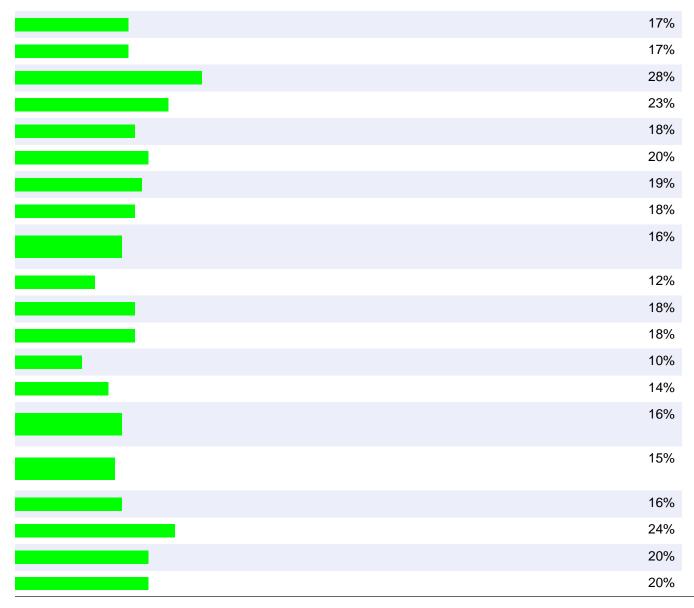
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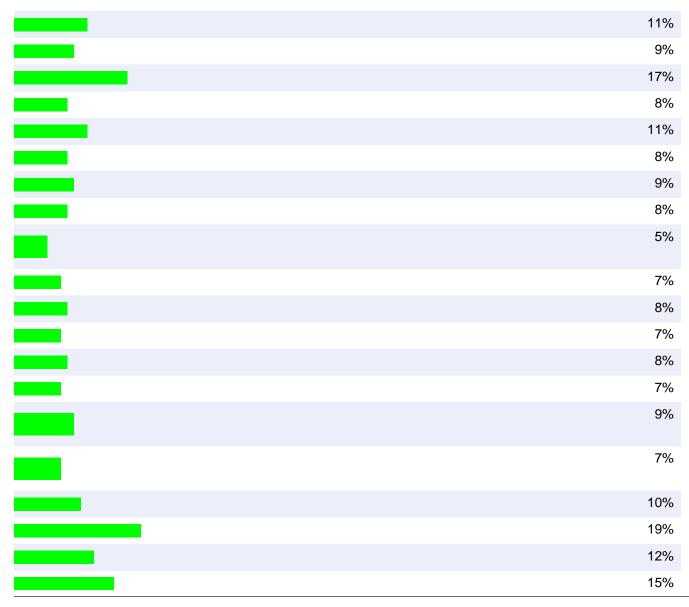
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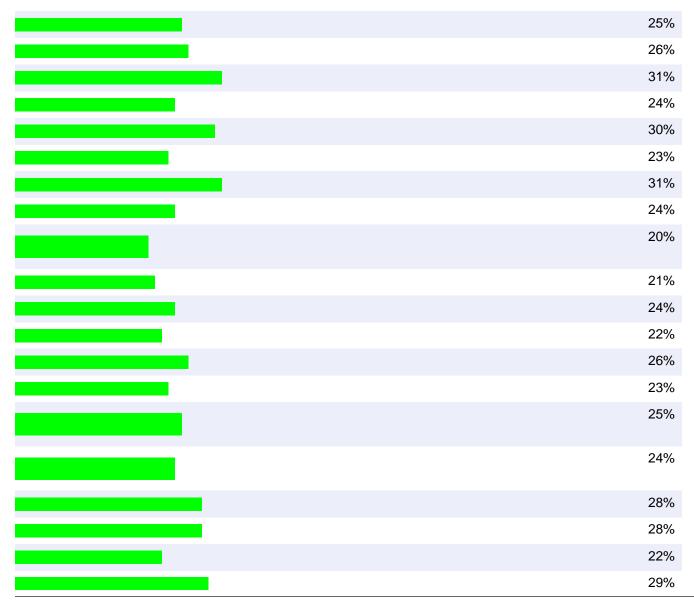
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CA MA NY Patient Satsifaction Survey Sept 11- Oct 12 10-22-

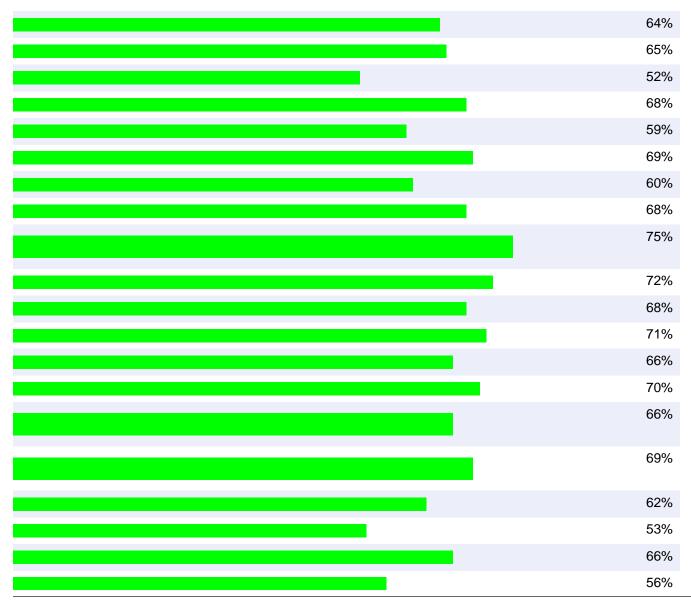
Based on Survey of Patients' Hospital Experiences (HCAHPS)



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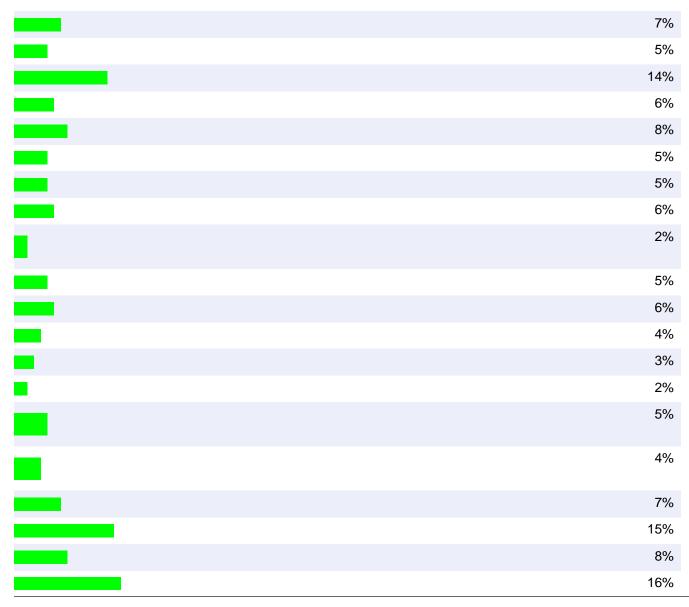
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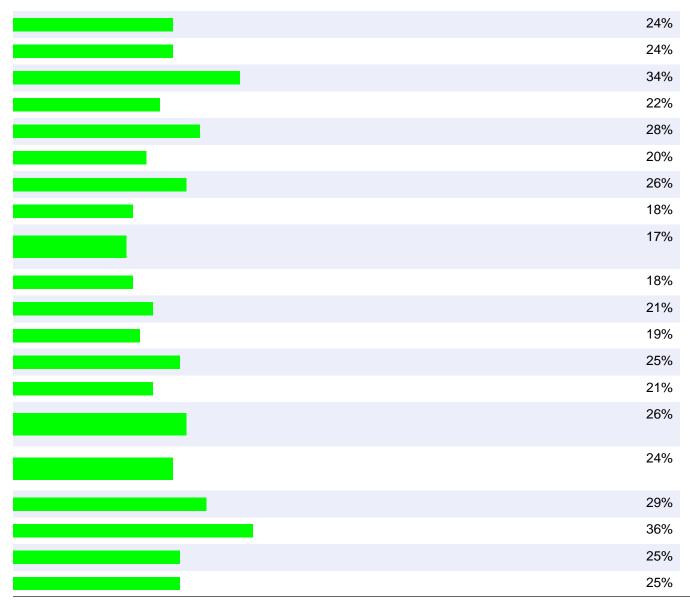
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CA MA NY Patient Satsifaction Survey Sept 11- Oct 12 10-22-

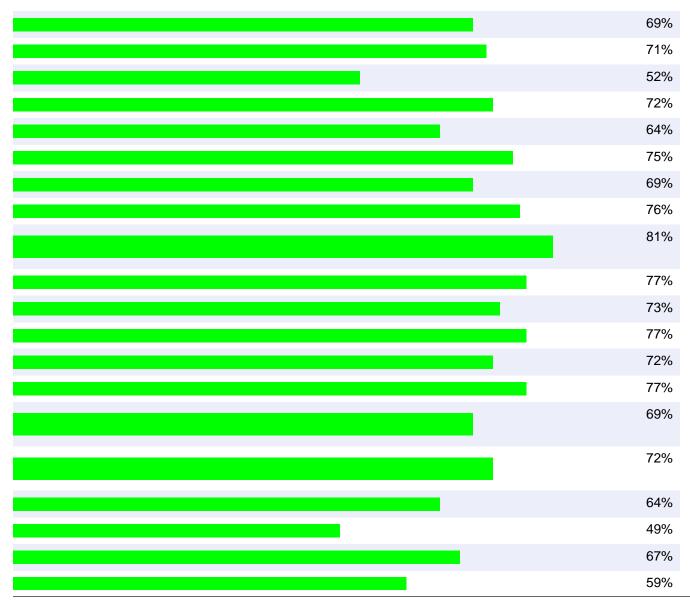
Based on Survey of Patients' Hospital Experiences (HCAHPS)



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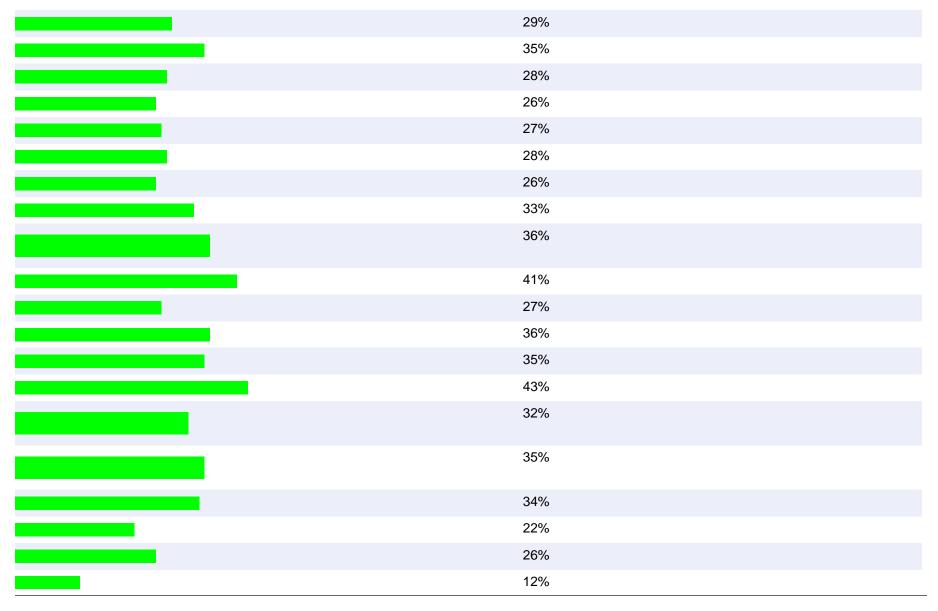
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300 or more
300 or more
Between 100 and 299

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050528	MEMORIAL HOSPITAL LOS BANOS	520 WEST I ST
050531	BELLFLOWER MEDICAL CENTER	9542 E ARTESIA BLVD
050534	JOHN F KENNEDY MEMORIAL HOSPITAL, INC	47-111 MONROE STREET
050537	SUTTER DAVIS HOSPITAL	2000 SUTTER PLACE
050541	KAISER FOUNDATION HOSPITAL - REDWOOD CITY	1150 VETERANS BOULEVARD
050543	COLLEGE HOSPITAL COSTA MESA	301 VICTORIA STREET
050547	SONOMA DEVELOPMENTAL CENTER	P O BOX 1493
050549	LOS ROBLES HOSPITAL & MEDICAL CENTER	215 W JANSS RD
050551	LOS ALAMITOS MEDICAL CENTER	3751 KATELLA AVENUE
050552	MOTION PICTURE & TELEVISION HOSPITAL	23388 MULHOLLAND DRIVE
050557	MEMORIAL MEDICAL CENTER	1700 COFFEE RD
050561	KAISER FOUNDATION HOSPITAL - WEST LA	6041 CADILLAC AVE
050567	MISSION HOSPITAL REGIONAL MED CENTER	27700 MEDICAL CENTER RD
050568	MADERA COMMUNITY HOSPITAL	1250 E ALMOND AVE
050570	FOUNTAIN VALLEY REGIONAL HOSPITAL & MEDICAL CENTER	17100 EUCLID STREET

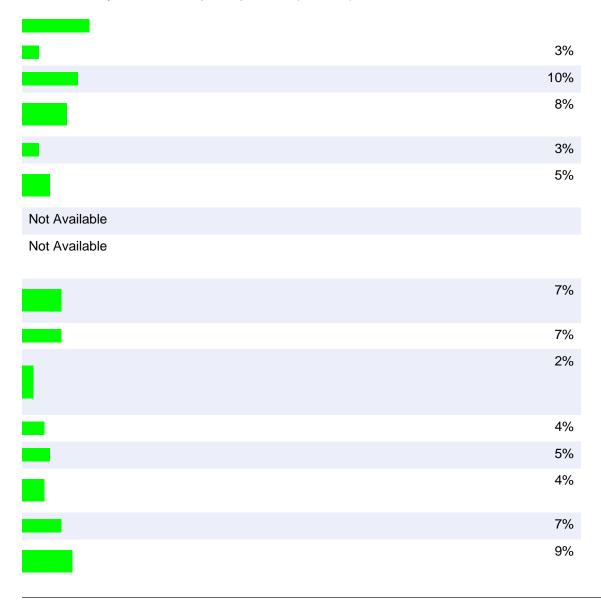
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LOS BANOS	CA
BELLFLOWER	CA
INDIO	CA
DAVIS	CA
REDWOOD CITY	CA
COSTA MESA	CA
ELDRIDGE	CA
THOUSAND OAKS	CA
LOS ALAMITOS	CA
WOODLAND HILLS	CA
MODESTO	CA
LOS ANGELES	CA
MISSION VIEJO	CA
MADERA	CA
FOUNTAIN VALLEY	CA

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93635	MERCED	2098260591
90706	LOS ANGELES	5629258355
92201	RIVERSIDE	7603476191
95616	YOLO	5307566440
94063	SAN MATEO	6502992000
92627	ORANGE	9496422734
95431	SONOMA	7079386393
91360	VENTURA	8054972727
90720	ORANGE	5627993220
91364	LOS ANGELES	8188761888
95355	STANISLAUS	2095264500
90034	LOS ANGELES	2138572201
92691	ORANGE	9493641400
93637	MADERA	5596755555
92708	ORANGE	7149667200

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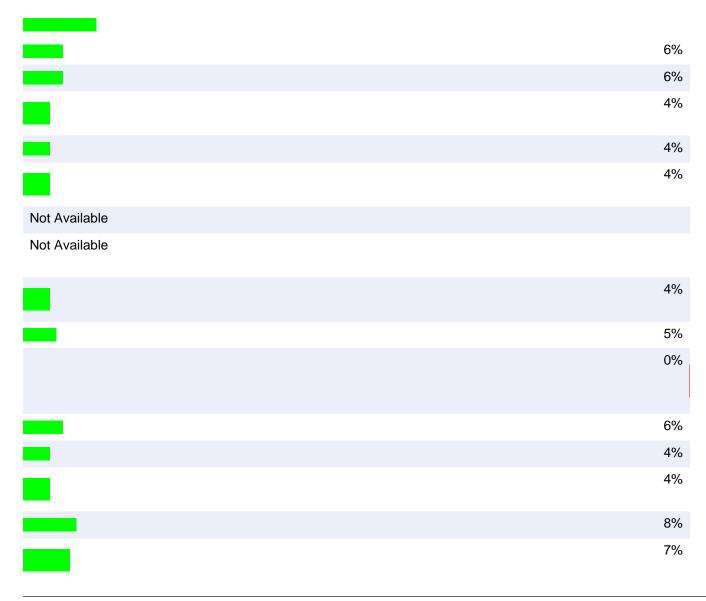
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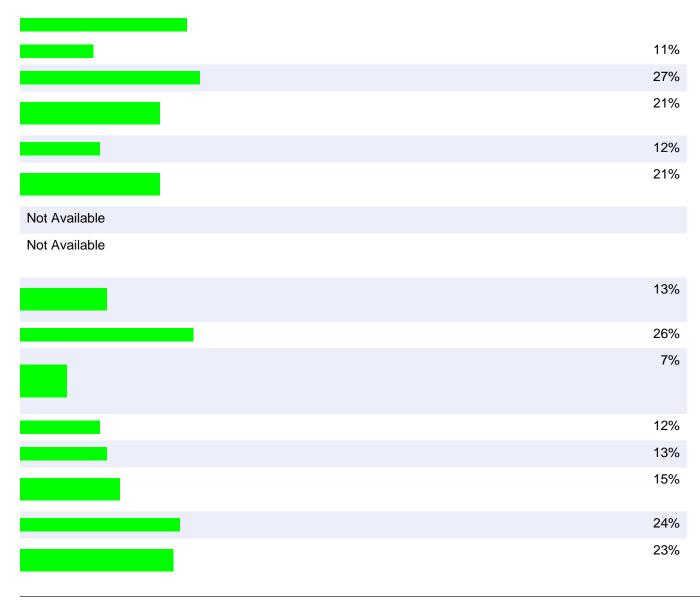
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300 or more
300 or more
Not Available
Not Available
300 or more
300 or more
Fewer than 100
300 or more

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	24%
	28%
	36%
	37%
	35%
Not Available	Survey results are not available for this reporting period
Not Available	No or very few patients were eligible for the HCAHPS survey
	30%
	32%
	36% Fewer than 100 patients completed the HCAHPS survey. Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance
	33%
	28%
	28%
	26%
	24%

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050573	EISENHOWER MEDICAL CENTER	39-000 BOB HOPE DRIVE
050575	TRI-CITY REGIONAL MEDICAL CENTER	21530 S PIONEER BLVD
050580	LA PALMA INTERCOMMUNITY HOSPITAL	7901 WALKER STREET
050581	LAKEWOOD REGIONAL MEDICAL CENTER	3700 E SOUTH ST
050586	CHINO VALLEY MEDICAL CENTER	5451 WALNUT AVE
050588	SAN DIMAS COMMUNITY HOSPITAL	1350 W COVINA BLVD
050589	PLACENTIA LINDA HOSPITAL	1301 N ROSE DRIVE
050590	METHODIST HOSPITAL OF SACRAMENTO	7500 HOSPITAL DRIVE
050597	FOOTHILL PRESBYTERIAN HOSPITAL	250 S GRAND AVE
050599	UNIVERSITY OF CALIFORNIA DAVIS MEDICAL CENTER	2315 STOCKTON BOULEVARD
050603	SADDLEBACK MEMORIAL MEDICAL CENTER	24451 HEALTH CENTER DRIVE
050604	KAISER FOUNDATION HOSPITAL-SAN JOSE	250 HOSPITAL PARKWAY
050608	DELANO REGIONAL MEDICAL CENTER	1401 GARCES HIGHWAY
050609	KAISER FOUNDATION HOSPITAL ANAHEIM	441 N LAKEVIEW AVENUE
050616	ST JOHNS PLEASANT VALLEY HOSPITAL	2309 ANTONIO AVE
050618	BEAR VALLEY COMMUNITY HOSPITAL	41870 GARSTIN DR
050624	HENRY MAYO NEWHALL MEMORIAL HOSPITAL	23845 MCBEAN PKWY
050625	CEDARS-SINAI MEDICAL CENTER	8700 BEVERLY BLVD

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RANCHO MIRAGE CA HAWAIIAN GARDENS CA LA PALMA CA LAKEWOOD CA CHINO CA SAN DIMAS CA PLACENTIA CA SACRAMENTO CA GLENDORA CA SACRAMENTO CA LAGUNA HILLS CA SAN JOSE CA DELANO CA ANAHEIM CA CAMARILLO CA LAGUNA HILLS CA CA DELANO CA ANAHEIM CA CA CAMARILLO CA LOS ANGELES CA LOS ANGELES CA		
LA PALMA CA LAKEWOOD CA CHINO CA SAN DIMAS CA PLACENTIA CA SACRAMENTO CA GLENDORA CA SACRAMENTO CA LAGUNA HILLS CA SAN JOSE CA DELANO CA ANAHEIM CA CAMARILLO CA SIG BEAR LAKE CA VALENCIA CA VALENCIA CA CA CA VALENCIA CA	RANCHO MIRAGE	CA
LAKEWOOD CA CHINO CA SAN DIMAS CA PLACENTIA CA SACRAMENTO CA GLENDORA CA SACRAMENTO CA LAGUNA HILLS CA SAN JOSE CA DELANO CA ANAHEIM CA CAMARILLO CA BIG BEAR LAKE CA VALENCIA CA	HAWAIIAN GARDENS	CA
CHINO CA SAN DIMAS CA PLACENTIA CA SACRAMENTO CA GLENDORA CA SACRAMENTO CA LAGUNA HILLS CA SAN JOSE CA DELANO CA ANAHEIM CA CAMARILLO CA BIG BEAR LAKE CA VALENCIA CA	LA PALMA	CA
SAN DIMAS CA PLACENTIA CA SACRAMENTO CA GLENDORA CA SACRAMENTO CA LAGUNA HILLS CA SAN JOSE CA DELANO CA ANAHEIM CA CAMARILLO CA BIG BEAR LAKE CA	LAKEWOOD	CA
PLACENTIA CA SACRAMENTO CA GLENDORA CA SACRAMENTO CA LAGUNA HILLS CA SAN JOSE CA DELANO CA ANAHEIM CA CAMARILLO CA BIG BEAR LAKE CA VALENCIA CA	CHINO	CA
SACRAMENTO CA GLENDORA CA SACRAMENTO CA LAGUNA HILLS CA SAN JOSE CA DELANO CA ANAHEIM CA CAMARILLO CA BIG BEAR LAKE CA VALENCIA CA	SAN DIMAS	CA
GLENDORA CA SACRAMENTO CA LAGUNA HILLS CA SAN JOSE CA DELANO CA ANAHEIM CA CAMARILLO CA BIG BEAR LAKE CA VALENCIA CA	PLACENTIA	CA
SACRAMENTO CA LAGUNA HILLS CA SAN JOSE CA DELANO CA ANAHEIM CA CAMARILLO CA BIG BEAR LAKE CA VALENCIA CA	SACRAMENTO	CA
LAGUNA HILLS CA SAN JOSE CA DELANO CA ANAHEIM CA CAMARILLO CA BIG BEAR LAKE CA VALENCIA CA CA	GLENDORA	CA
SAN JOSE CA DELANO CA ANAHEIM CA CAMARILLO CA BIG BEAR LAKE CA VALENCIA CA	SACRAMENTO	CA
SAN JOSE CA DELANO CA ANAHEIM CA CAMARILLO CA BIG BEAR LAKE CA VALENCIA CA		
DELANO CA ANAHEIM CA CAMARILLO CA BIG BEAR LAKE CA VALENCIA CA	LAGUNA HILLS	CA
ANAHEIM CA CAMARILLO CA BIG BEAR LAKE CA VALENCIA CA	SAN JOSE	CA
CAMARILLO CA BIG BEAR LAKE CA VALENCIA CA	DELANO	CA
BIG BEAR LAKE CA VALENCIA CA	ANAHEIM	CA
VALENCIA CA	CAMARILLO	CA
	BIG BEAR LAKE	CA
	VALENCIA	CA
LOS ANGELES CA		
	LOS ANGELES	CA

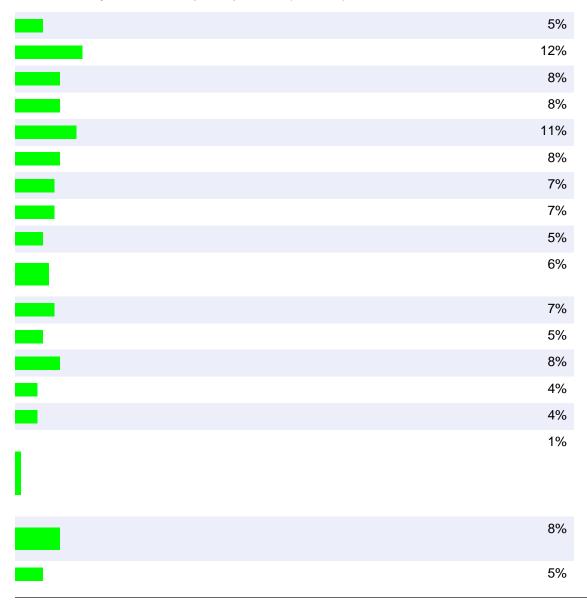
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90623	ORANGE	7146707400
90712	LOS ANGELES	5626026751
91710	SAN BERNARDINO	9096276111
91773	LOS ANGELES	9095996811
92870	ORANGE	7149932000
95823	SACRAMENTO	9164236010
91740	LOS ANGELES	6269638411
95817	SACRAMENTO	9167342011
92653	ORANGE	9498374500
95119	SANTA CLARA	4089727000
93215	KERN	6617254800
92807	ORANGE	7142794000
93010	VENTURA	8053895800
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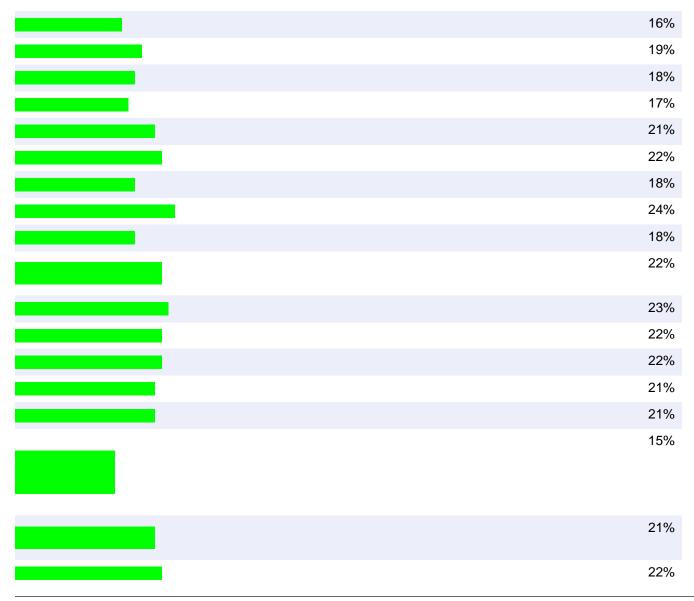
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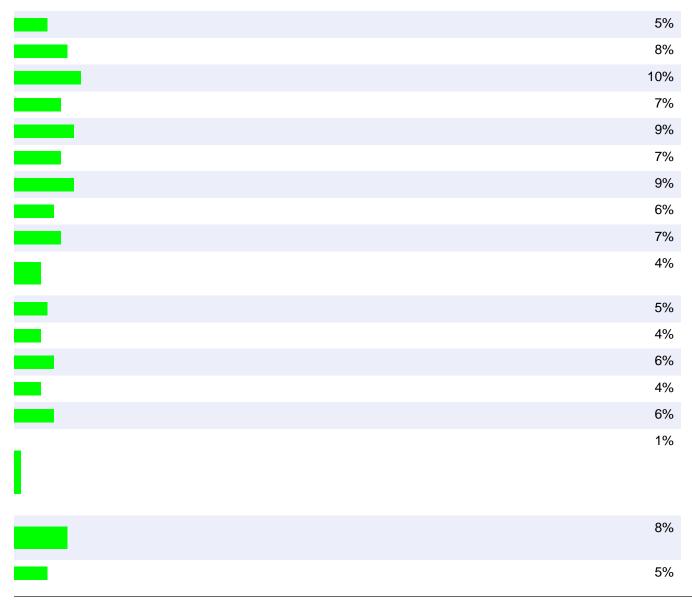
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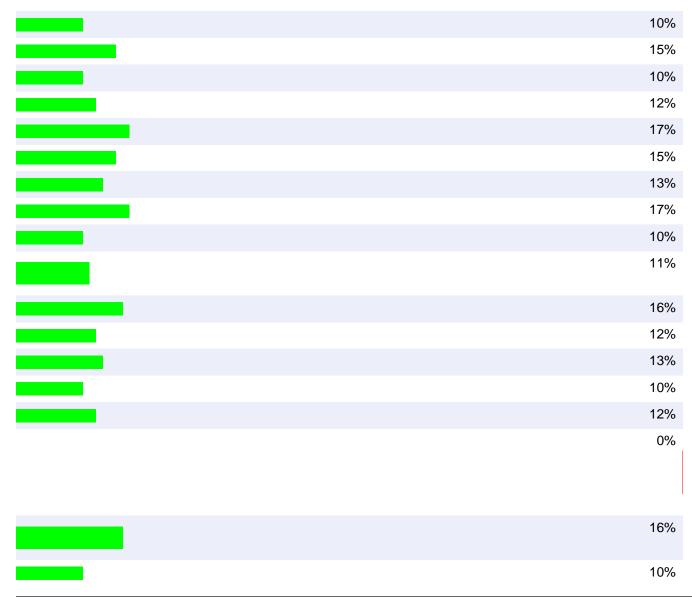
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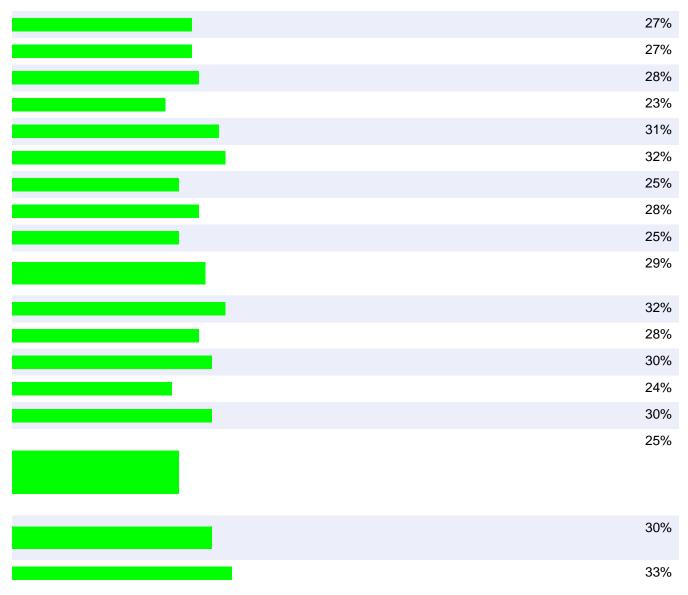
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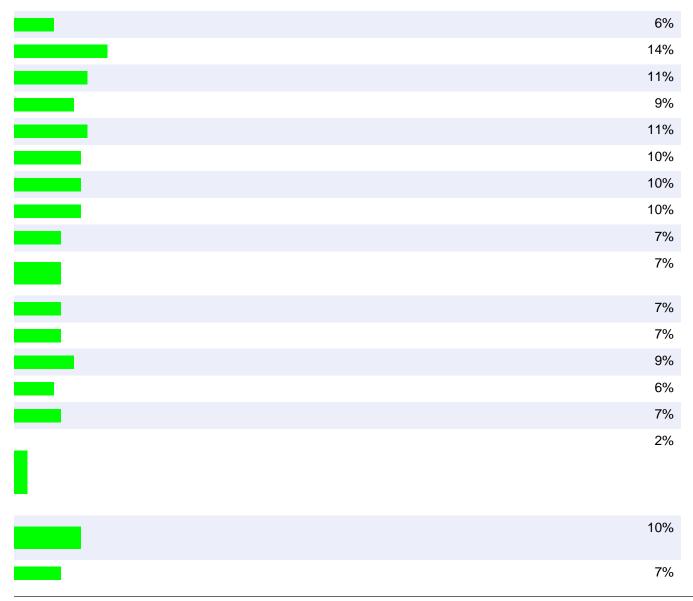
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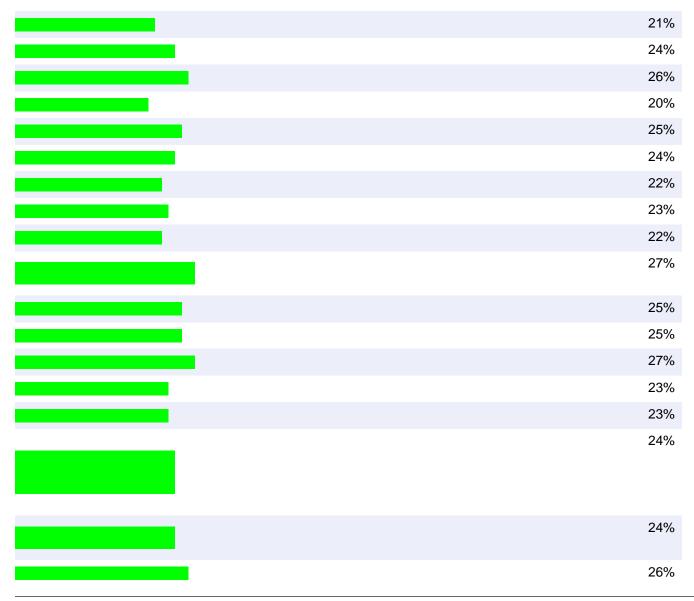
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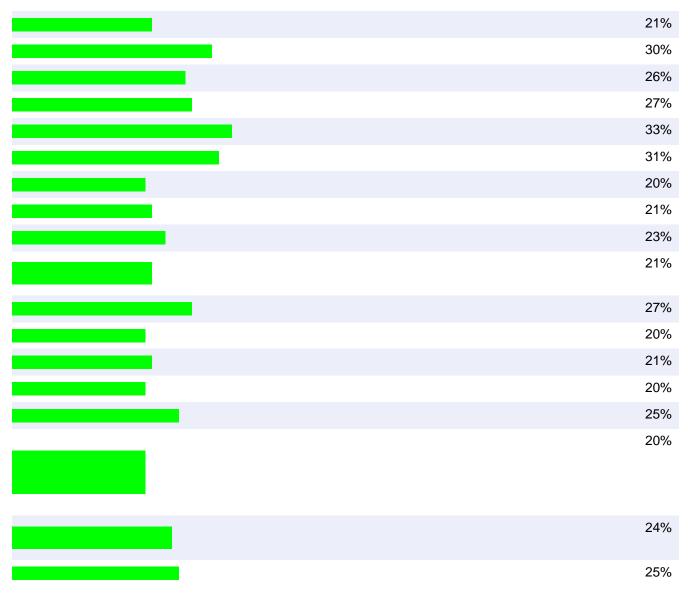
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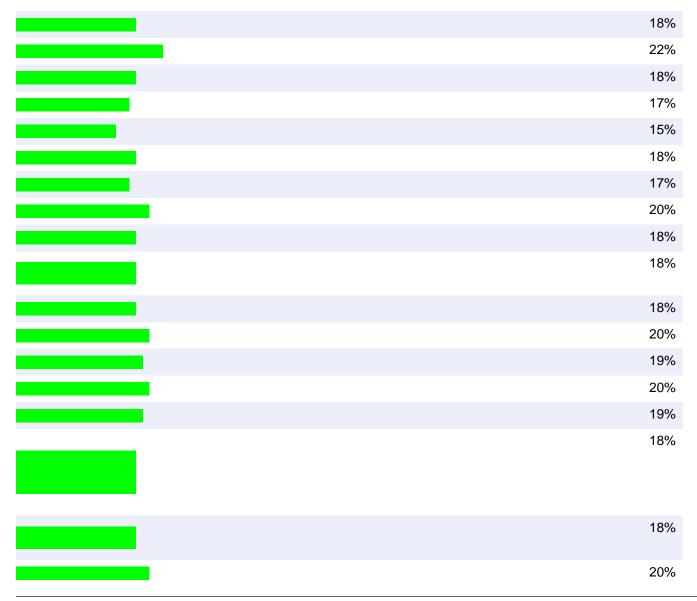
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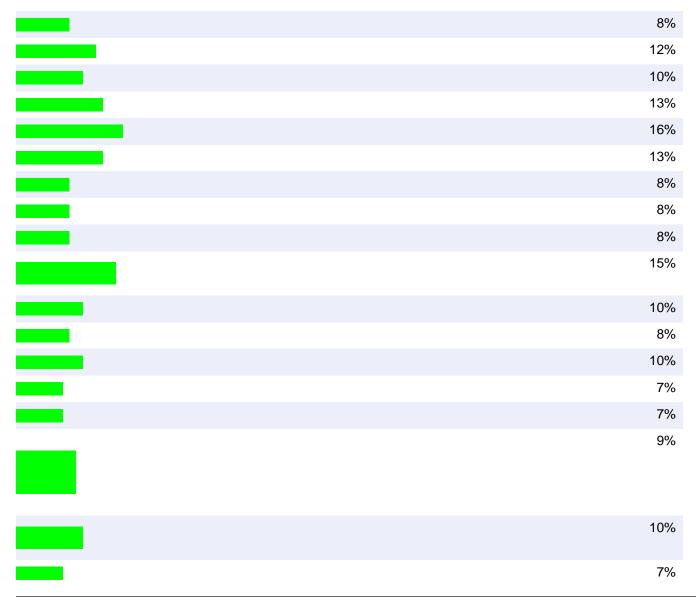
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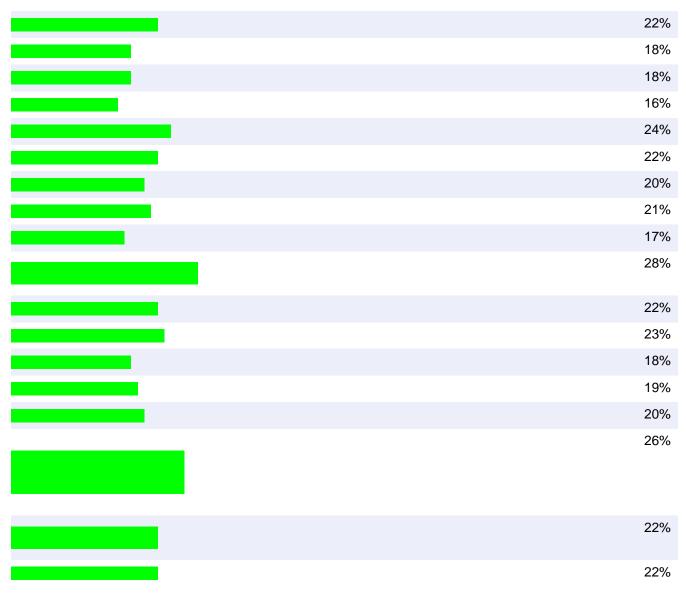
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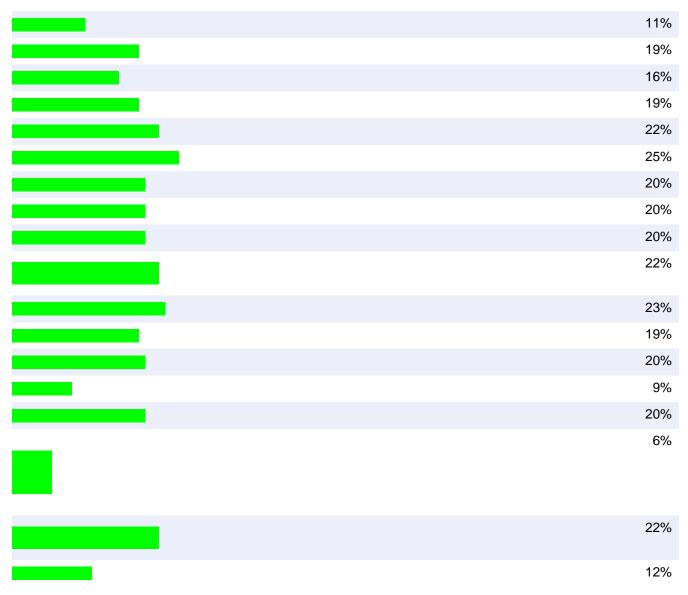
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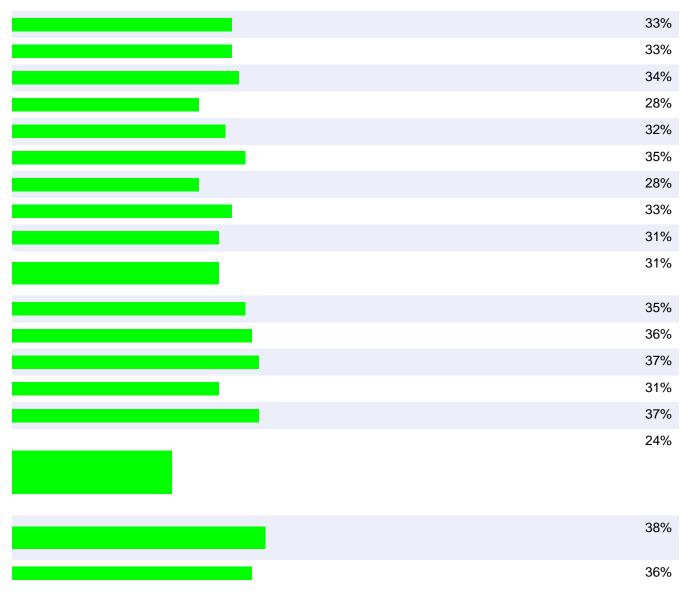
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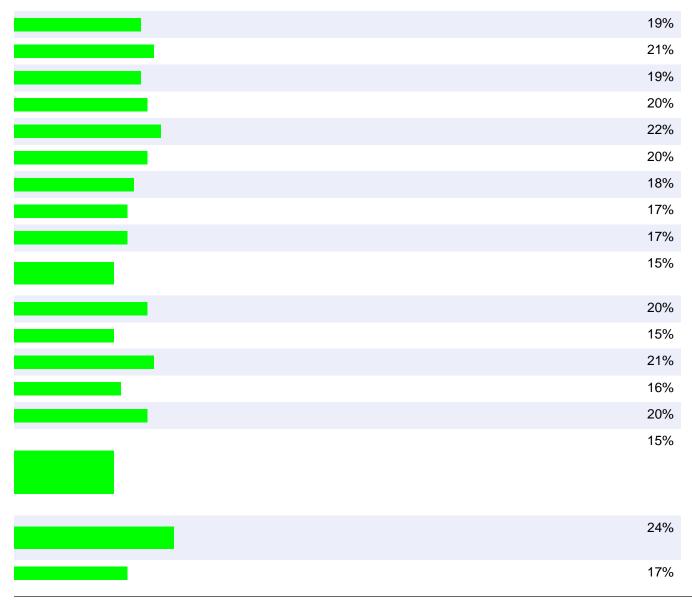
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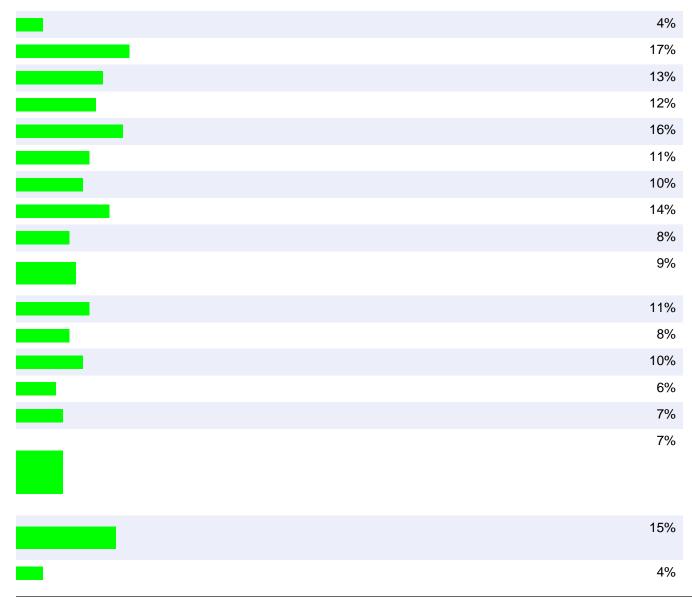
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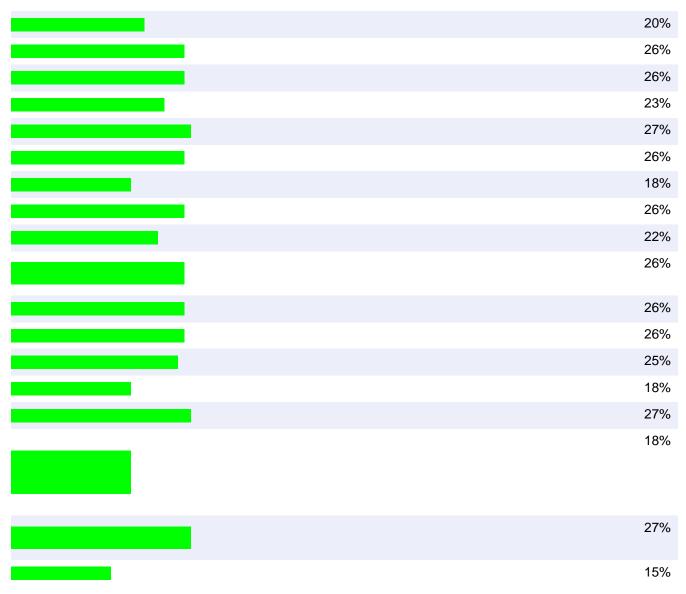
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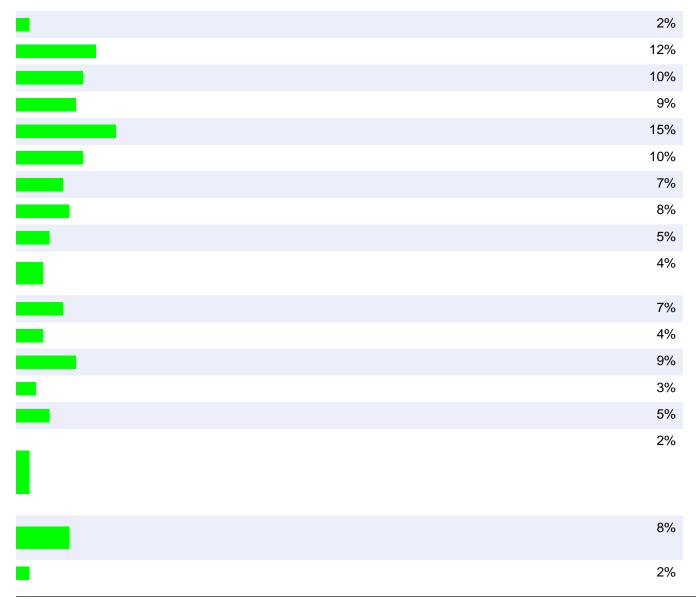
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300 or more
300 or more
Between 100 and 299
300 or more
300 or more
Fewer than 100
300 or more
300 or more

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41%
23%
10%
28% There were discrepancies in the data collection process
14%
17%
31% There were discrepancies in the data collection process
32%
30%
27%
34%
32%
34%
33%
31%
42% Fewer than 100 patients completed the HCAHPS survey.
Use these scores with caution, as the number of surveys
may be too low to reliably assess hospital performance.,
There were discrepancies in the data collection process
26%
28%

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050633	TWIN CITIES COMMUNITY HOSPITAL	1100 LAS TABLAS RD
050636	POMERADO HOSPITAL	15615 POMERADO ROAD
050641	EAST LOS ANGELES DOCTORS HOSPITAL	4060 WHITTIER BLVD
050644	LOS ANGELES METROPOLITAN MEDICAL CTR	2231 S WESTERN AVE
050660	USC KENNETH NORRIS JR CANCER HOSPITAL	1441 EASTLAKE AVE
050663	LOS ANGELES COMMUNITY HOSPITAL	4081 E OLYMPIC BLVD
050668	LAGUNA HONDA HOSPITAL & REHABILITATION CENTER	375 LAGUNA HONDA BLVD
050674	KAISER FOUNDATION HOSP SO SACRAMENTO	6600 BRUCEVILLE ROAD
050677	KAISER FOUNDATION HOSPITAL - WOODLAND HILLS	5601 DE SOTO
050678	ORANGE COAST MEMORIAL MEDICAL CENTER	9920 TALBERT AVENUE
050684	MENIFEE VALLEY MEDICAL CENTER	28400 MCCALL BOULEVARD
050686	KAISER FOUNDATION HOSPITAL, RIVERSIDE	10800 MAGNOLIA AVENUE
050688	SAINT LOUISE REGIONAL HOSPITAL	9400 NO NAME UNO
050689	SAN RAMON REGIONAL MEDICAL CTR	6001 NORRIS CANYON ROAD
050690	KAISER FOUNDATION HOSPITAL-SANTA ROSA	401 BICENTENNIAL WAY
050696	KECK HOSPITAL OF USC	1500 SAN PABLO ST

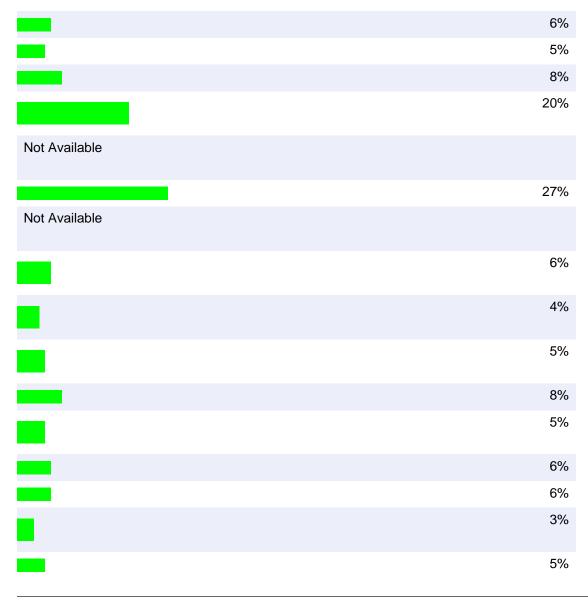
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TEMPLETON	CA
POWAY	CA
LOS ANGELES	CA
SAN FRANCISCO	CA
SACRAMENTO	CA
WOODLAND HILLS	CA
FOUNTAIN VALLEY	CA
SUN CITY	CA
RIVERSIDE	CA
GILROY	CA
SAN RAMON	CA
SANTA ROSA	CA
LOS ANGELES	CA

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93465	SAN LUIS OBISPO	8054343500
92064	SAN DIEGO	8584856511
90023	LOS ANGELES	3232685514
90018	LOS ANGELES	3237307300
90089	LOS ANGELES	3238653000
90023	LOS ANGELES	3233670477
94116	SAN FRANCISCO	4157592300
95823	SACRAMENTO	9166882000
91367	LOS ANGELES	8187193800
92708	ORANGE	7143787406
92585	RIVERSIDE	9516798888
92505	RIVERSIDE	9513532000
95020	SANTA CLARA	4088482000
94583	CONTRA COSTA	9252759200
95403	SONOMA	7075714000
90033	LOS ANGELES	3234428656

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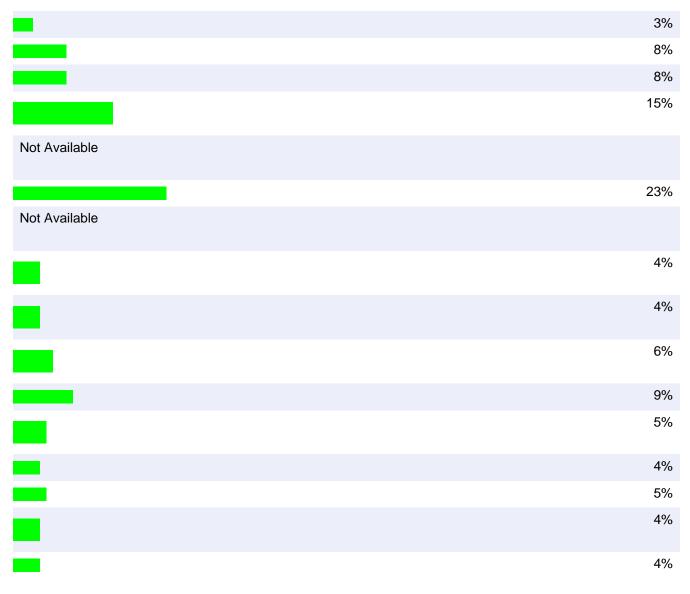
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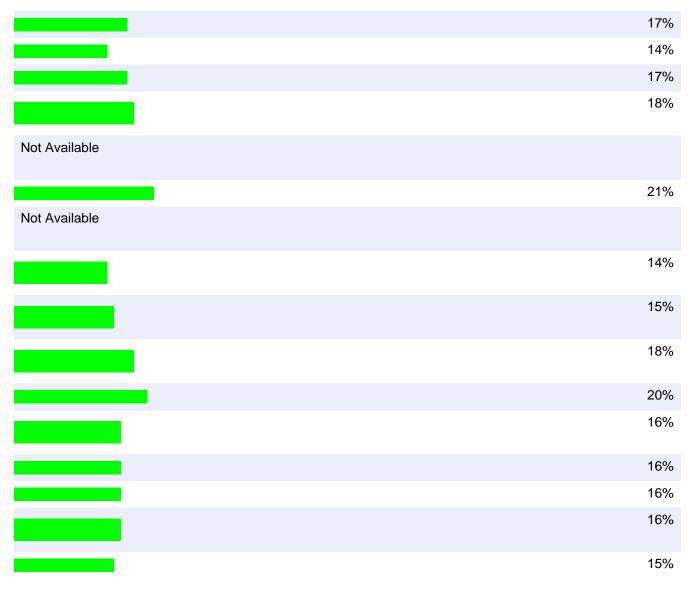
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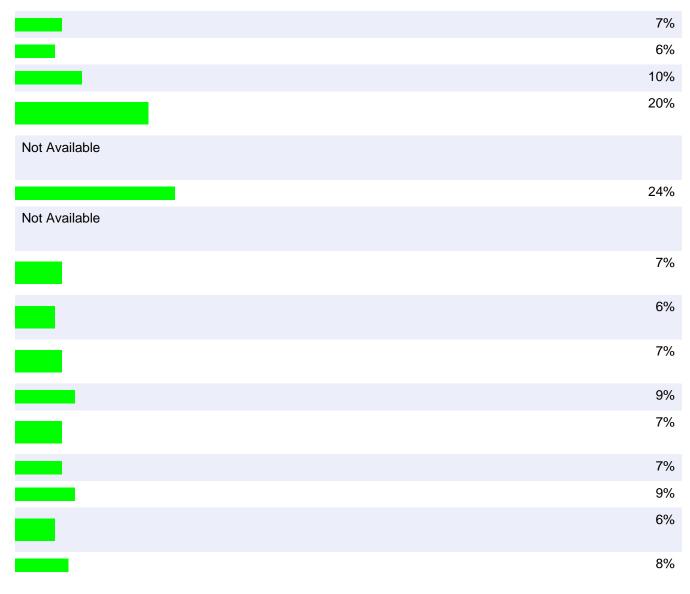
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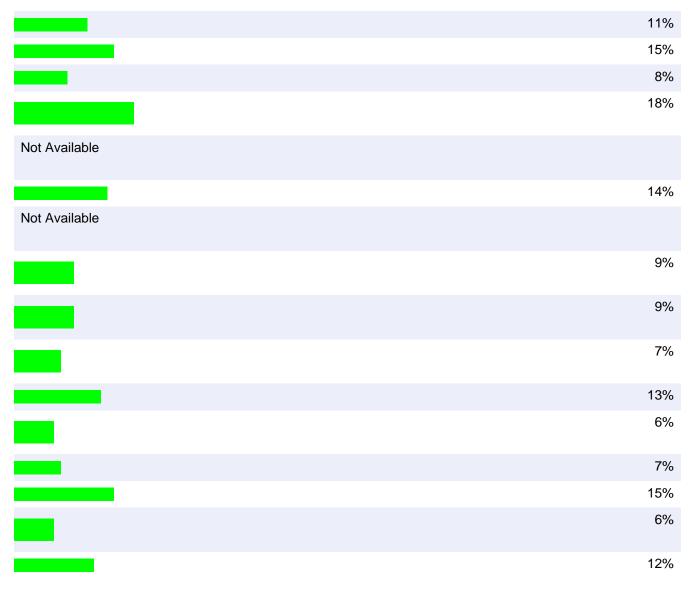
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	17%
	21%
	13%
	17%
Not Available	
	12%
Not Available	
	18%
	16%
	19%
	18%
	18%
	20%
	20%
	20%
	21%

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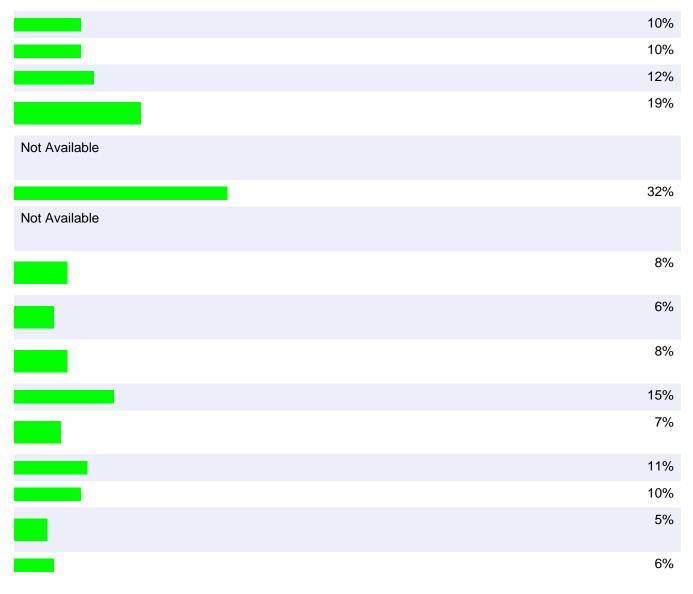
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300 or more
300 or more
300 or more
Between 100 and 299
Not Available
Between 100 and 299
Not Available
300 or more

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	35%
	37%
	29%
	10%
Not Available	Survey results are not available for this reporting period
	5%
Not Available	No or very few patients were eligible for the HCAHPS survey
	27%
	39%
	31%
	34%
	29%
	25%
	31% There were discrepancies in the data collection process
	36%
	34%

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050697	PATIENTS' HOSPITAL OF REDDING	2900 EUREKA WAY
050701	SOUTHWEST HEALTHCARE SYSTEM	25500 MEDICAL CENTER DRIVE
050704	MISSION COMMUNITY HOSPITAL - PANORAMA	14850 ROSCOE BLVD
050708	FRESNO SURGICAL HOSPITAL	6125 NORTH FRESNO ST
050709	DESERT VALLEY HOSPITAL	16850 BEAR VALLEY RD
050710	KAISER FOUNDATION HOSPITAL - FRESNO	7300 NORTH FRESNO ST
050714	SUTTER MATERNITY & SURGERY CENTER OF SANTA CRUZ	2900 CHANTICLEER AVENUE
050717	LAC/RANCHO LOS AMIGOS NATIONAL REHABILITATION CTR	7601 EAST IMPERIAL HIGHWAY
050723	KAISER FOUNDATION HOSPITAL - BALDWIN PARK	1011 BALDWIN PARK BLVD
050724	BAKERSFIELD HEART HOSPITAL	3001 SILLECT AVENUE
050726	STANISLAUS SURGICAL HOSPITAL	1421 OAKDALE ROAD
050727	COMMUNITY HOSPITAL OF LONG BEACH	1720 TERMINO AVENUE
050732	FRESNO HEART AND SURGICAL HOSPITAL	15 EAST AUDUBON DRIVE
050735	WHITTIER HOSPITAL MEDICAL CENTER	9080 COLIMA RD
050736	MONTEREY PARK HOSPITAL	900 S ATLANTIC BLVD
050737	GARFIELD MEDICAL CENTER	525 N GARFIELD AVE
050738	GREATER EL MONTE COMMUNITY HOSPITAL	1701 SANTA ANITA AVE
050739	CENTINELA HOSPITAL MEDICAL CENTER	555 EAST HARDY STREET

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REDDING	CA
MURRIETA	CA
PANORAMA CITY	CA
FRESNO	CA
VICTORVILLE	CA
FRESNO	CA
SANTA CRUZ	CA
DOWNEY	CA
BALDWIN PARK	CA
BAKERSFIELD	CA
MODESTO	CA
LONG BEACH	CA
FRESNO	CA
WHITTIER	CA
MONTEREY PARK	CA
MONTEREY PARK	CA
SOUTH EL MONTE	CA
INGLEWOOD	CA

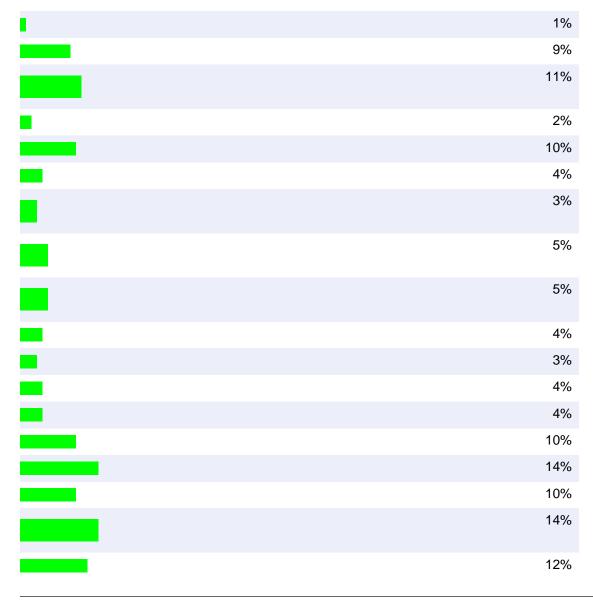
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92395	SAN BERNARDINO	7602418000
93720	FRESNO	5594484500
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93308	KERN	6613166000
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93720	FRESNO	5594338000
90605	LOS ANGELES	5629453561
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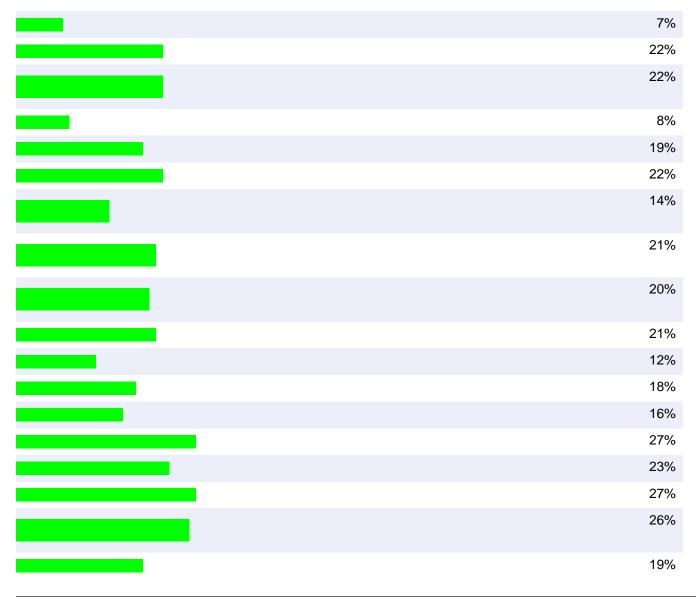
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CA MA NY Patient Satsifaction Survey Sept 11- Oct 12 10-22-

Based on Survey of Patients' Hospital Experiences (HCAHPS)



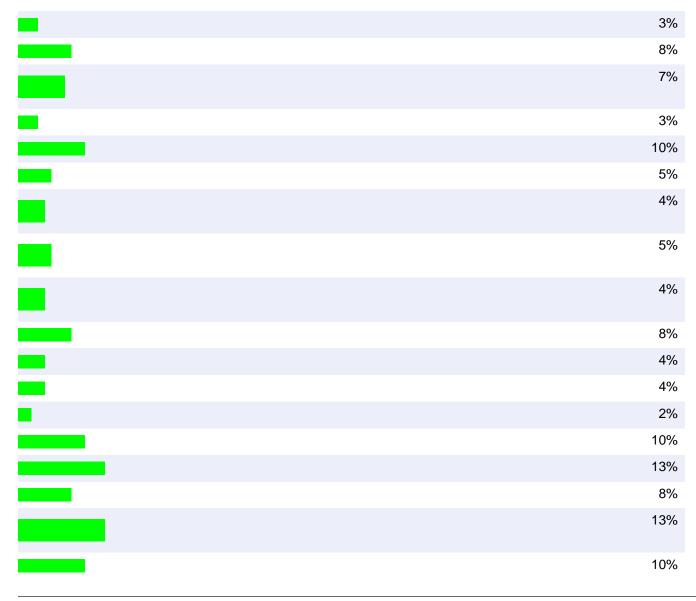
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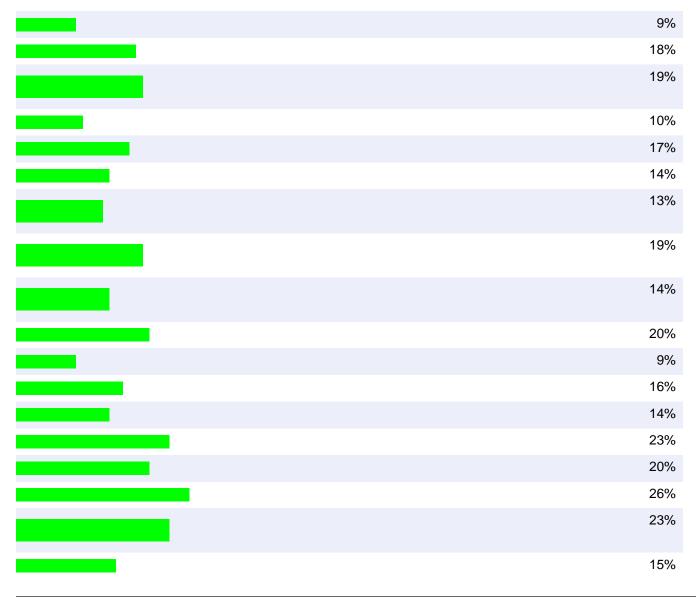
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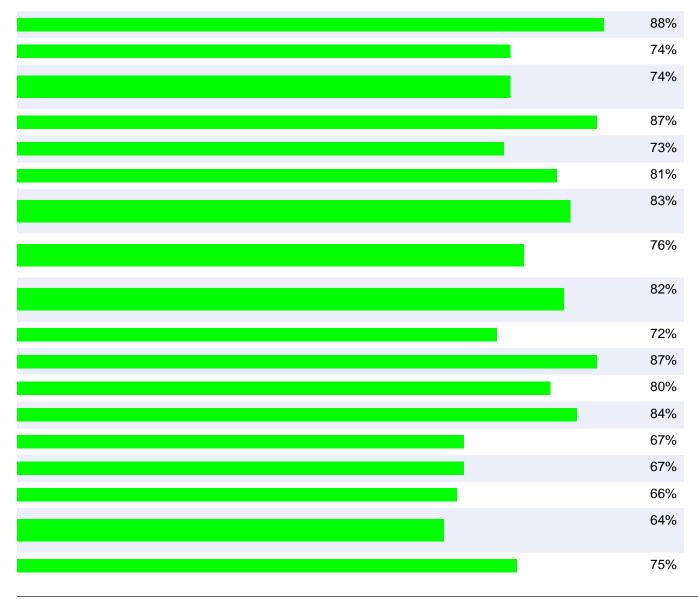
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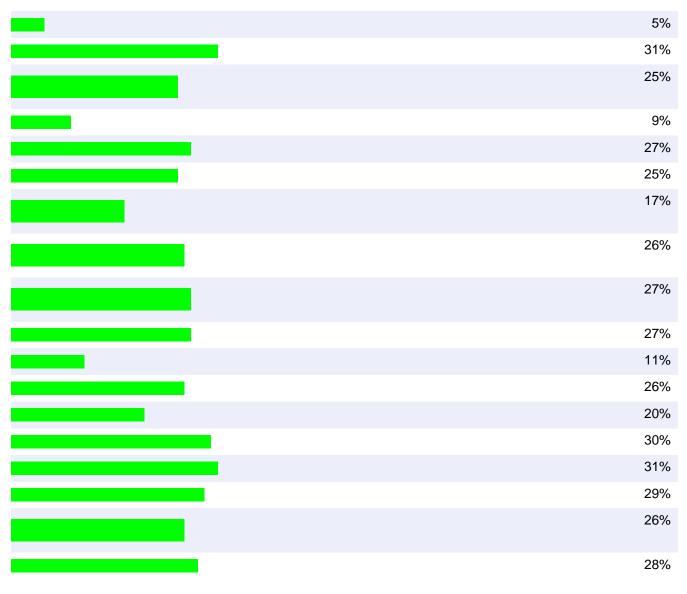
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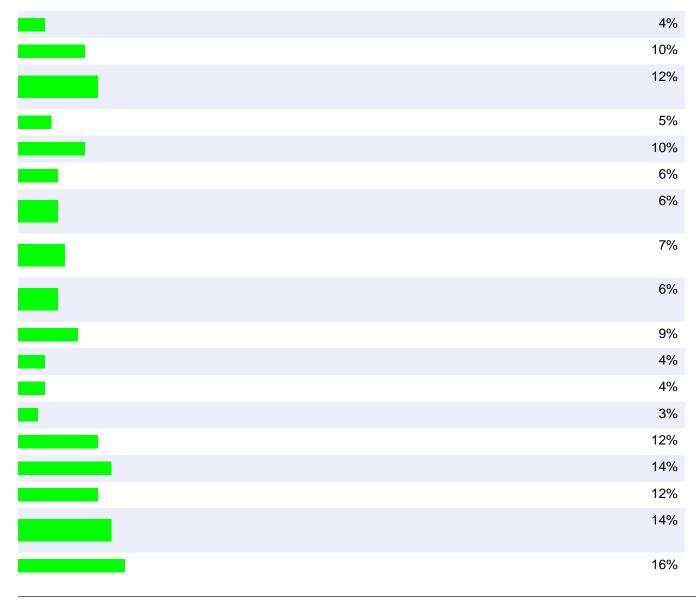
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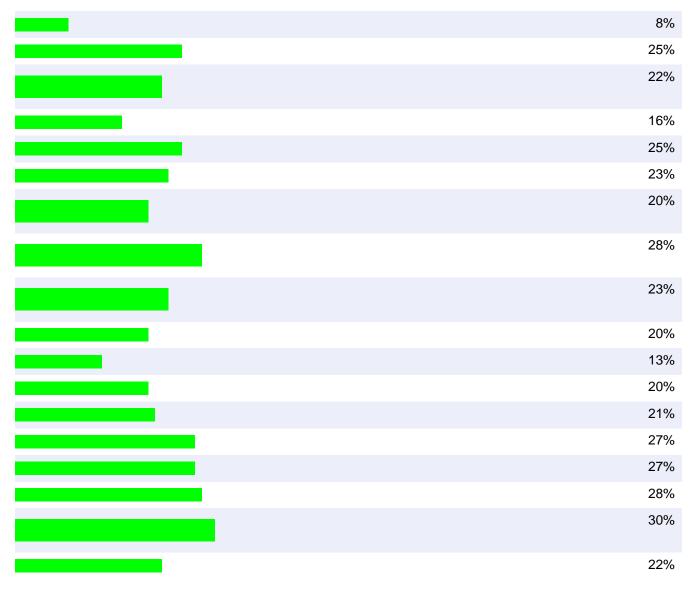
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CA MA NY Patient Satsifaction Survey Sept 11- Oct 12 10-22-

Based on Survey of Patients' Hospital Experiences (HCAHPS)



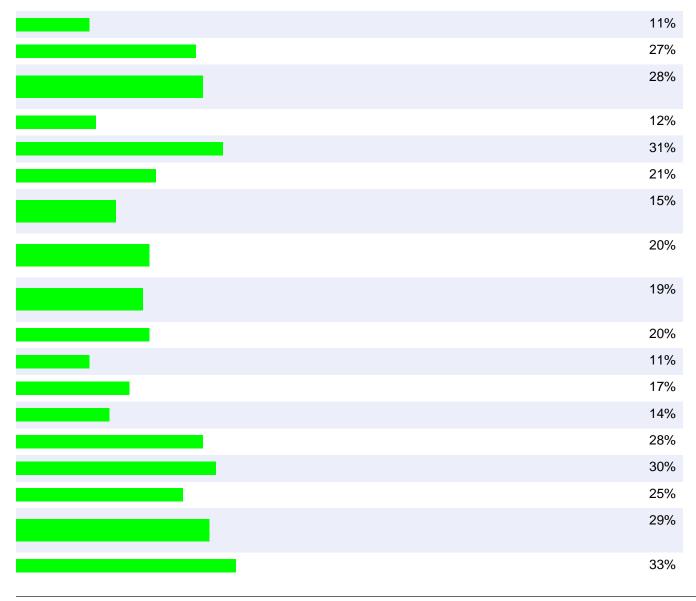
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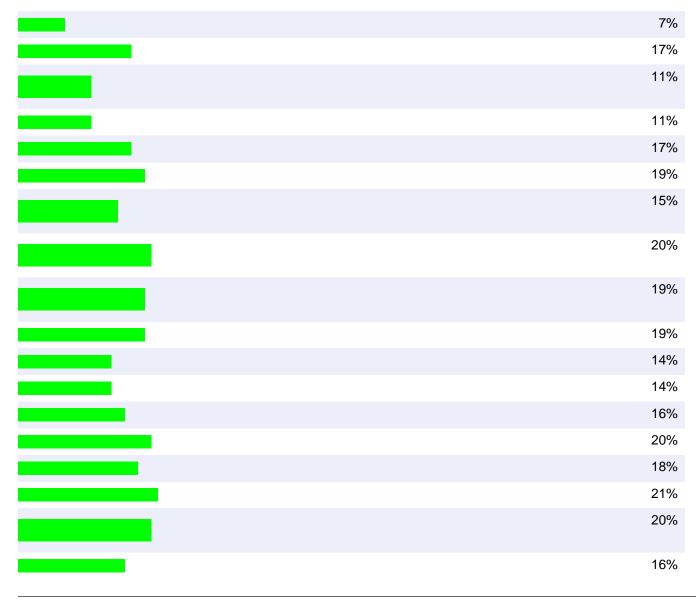
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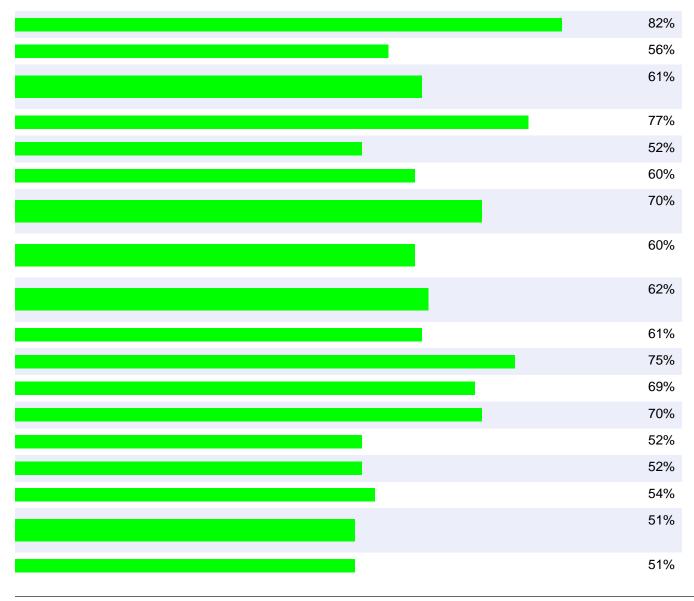
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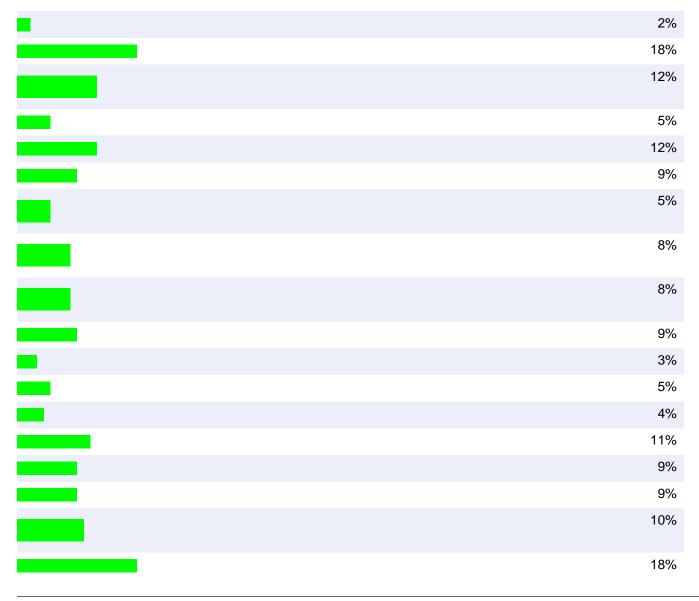
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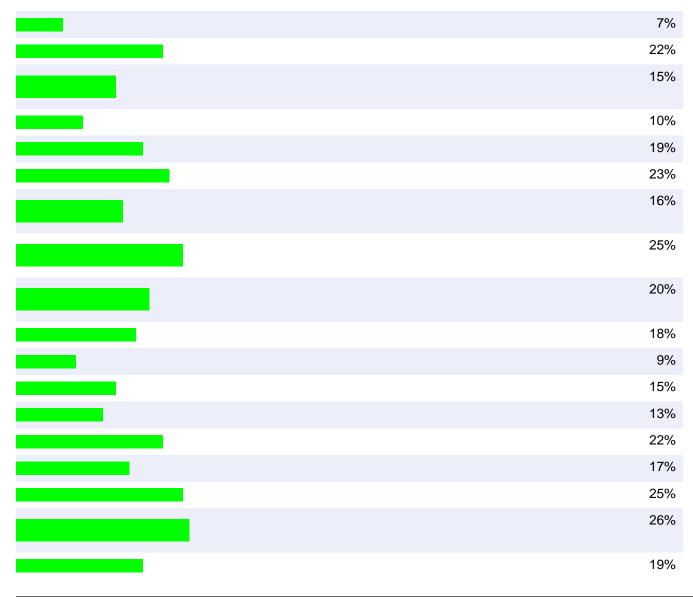
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CA MA NY Patient Satsifaction Survey Sept 11- Oct 12 10-22-

Based on Survey of Patients' Hospital Experiences (HCAHPS)



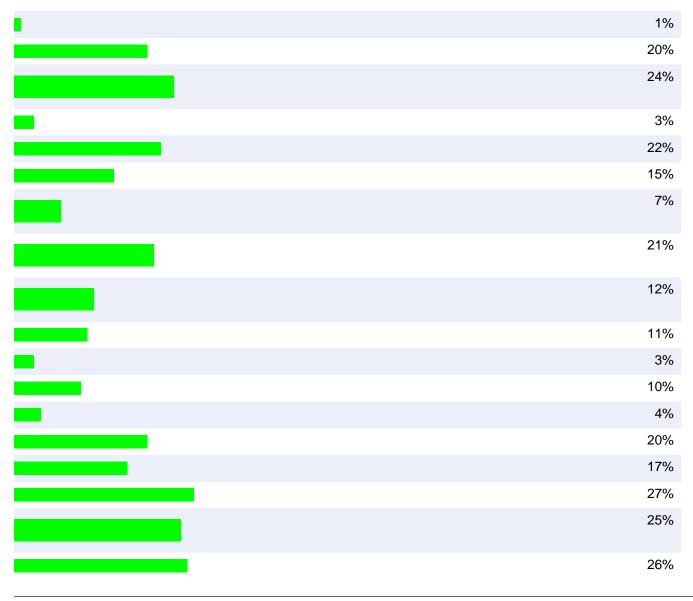
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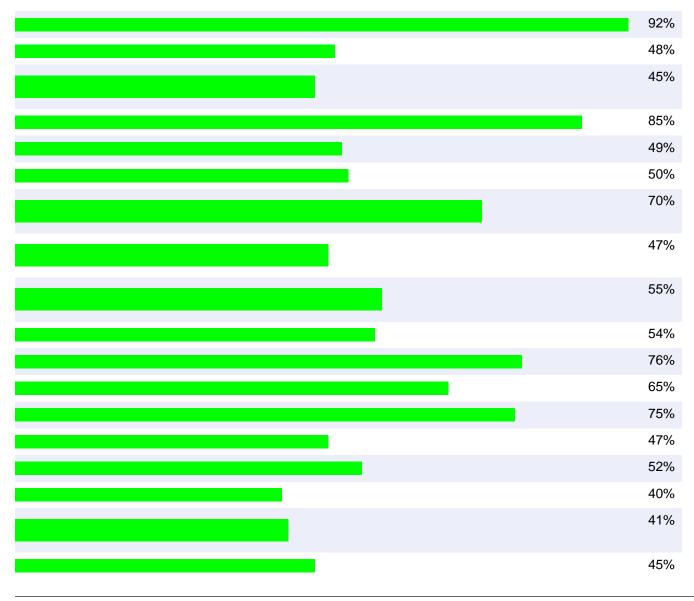
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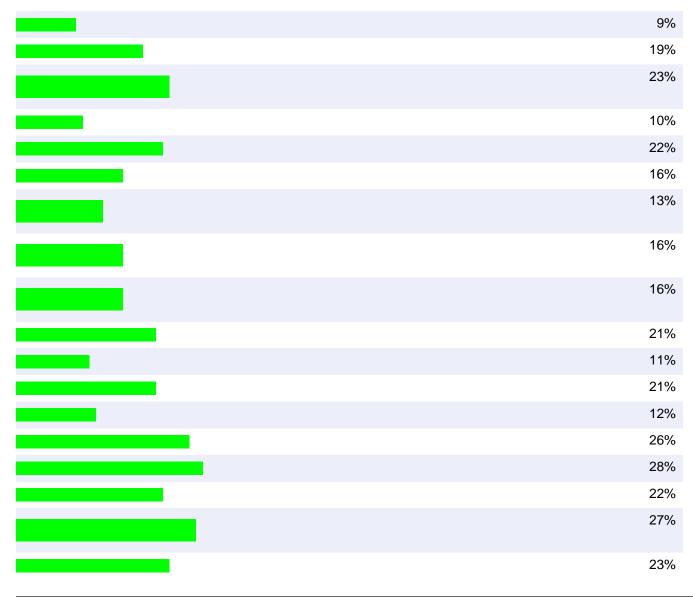
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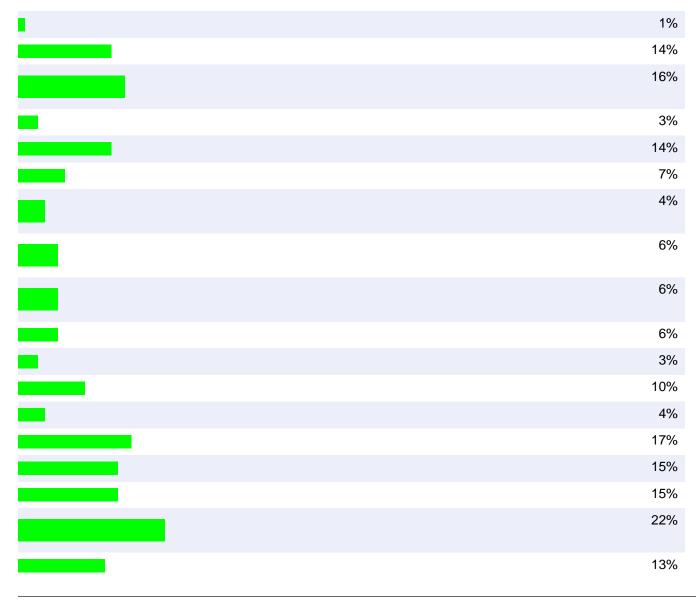
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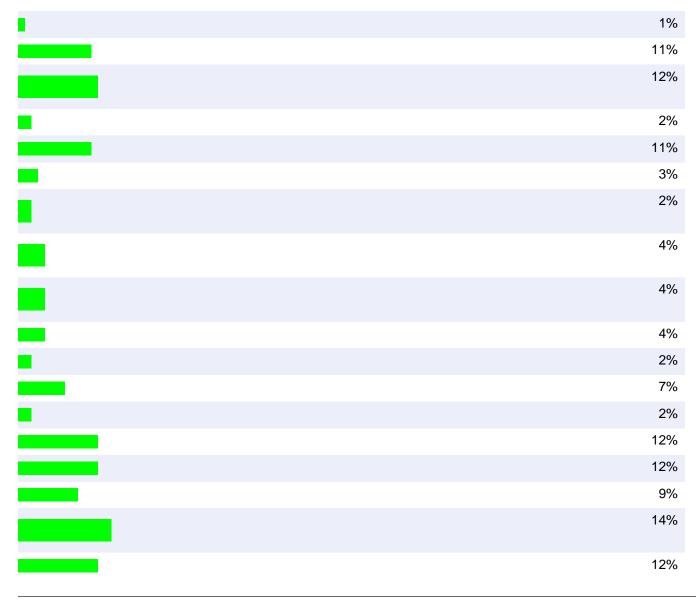
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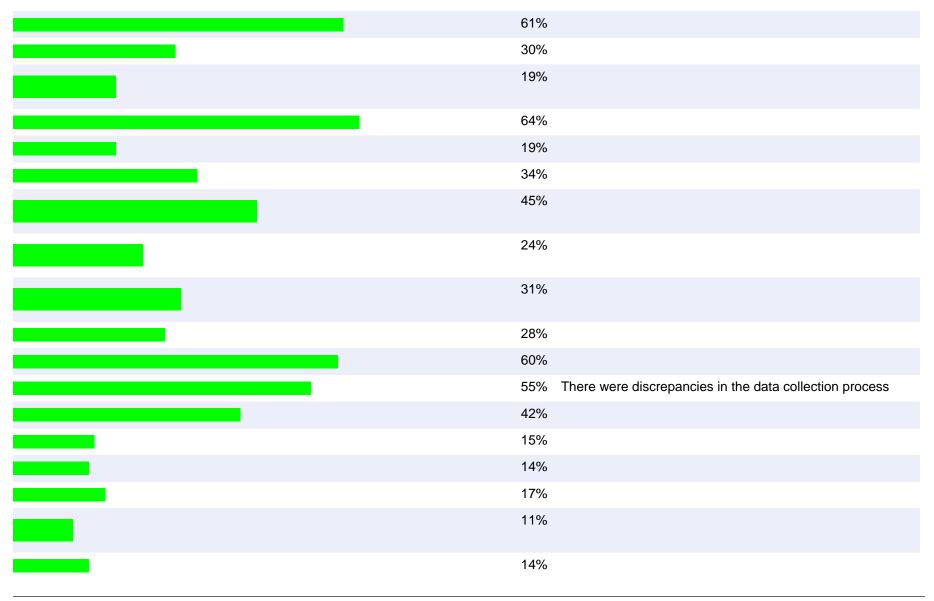
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Between 100 and 299
300 or more
Between 100 and 299
300 or more

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050740 MARINA DEL REY HOSPITAL 4650 LINCOLN BLVD 050742 OLYMPIA MEDICAL CENTER 5900 WEST OLYMPIC BOULEVARD 050744 WESTERN MEDICAL CENTER HOSP ANAHEIM 1025 S ANAHEIM BLVD 050745 CHAPMAN MEDICAL CENTER 2601 E CHAPMAN AVE 050746 WESTERN MEDICAL CENTER SANTA ANA 1001 NORTH TUSTIN AVENUE 050747 COASTAL COMMUNITIES HOSPITAL 2701 S BRISTOL ST 050748 KAISER FOUNDATION HOSPITAL MANTECA 1777 WEST YOSEMITE AVE 050749 THOUSAND OAKS SURGICAL HOSPITAL 401 ROLLING OAKS DR 050751 MIRACLE MILE MEDICAL CENTER 3828 DELMAS TERRACE 050754 MENLO PARK SURGICAL HOSPITAL 570 WILLOW ROAD 050755 SHERMAN OAKS HOSPITAL 4929 VAN NUYS BLVD 050757 ALVARADO HOSPITAL MEDICAL CENTER 6655 ALVARADO ROAD 050758 MONTCLAIR HOSPITAL MEDICAL CENTER 5000 SAN BERNARDINO ST 050760 KAISER FOUNDATION HOSPITAL - ANTIOCH 4501 SAND CREEK ROAD 050761 PROVIDENCE TARZANA MEDICAL CENTER 18321 CLARK STREET 050763 SILVER LAKE MEDICAL CENTER 1711 WEST TEMPLE STREET			
050744 WESTERN MEDICAL CENTER HOSP ANAHEIM BLVD 050745 CHAPMAN MEDICAL CENTER 2601 E CHAPMAN AVE 050746 WESTERN MEDICAL CENTER SANTA ANA 1001 NORTH TUSTIN AVENUE 050747 COASTAL COMMUNITIES HOSPITAL 2701 S BRISTOL ST 050748 KAISER FOUNDATION HOSPITAL MANTECA 1777 WEST YOSEMITE AVE 050749 THOUSAND OAKS SURGICAL HOSPITAL 401 ROLLING OAKS DR 050751 MIRACLE MILE MEDICAL CENTER 6000 SAN VICENTE BLVD 050752 BROTMAN MEDICAL CENTER 3828 DELMAS TERRACE 050754 MENLO PARK SURGICAL HOSPITAL 570 WILLOW ROAD 050755 SHERMAN OAKS HOSPITAL 4929 VAN NUYS BLVD 050757 ALVARADO HOSPITAL MEDICAL CENTER 6655 ALVARADO ROAD 050758 MONTCLAIR HOSPITAL MEDICAL CENTER 5000 SAN BERNARDINO ST 050760 KAISER FOUNDATION HOSPITAL - ANTIOCH 4501 SAND CREEK ROAD 050761 PROVIDENCE TARZANA MEDICAL CENTER 18321 CLARK STREET 050763 SILVER LAKE MEDICAL CENTER 1711 WEST TEMPLE STREET 050764 SHASTA REGIONAL MEDICAL CENTER 1100 BUTTE ST	050740	MARINA DEL REY HOSPITAL	4650 LINCOLN BLVD
ANAHEIM 050745 CHAPMAN MEDICAL CENTER 2601 E CHAPMAN AVE 050746 WESTERN MEDICAL CENTER SANTA ANA 1001 NORTH TUSTIN AVENUE 050747 COASTAL COMMUNITIES HOSPITAL 2701 S BRISTOL ST 050748 KAISER FOUNDATION HOSPITAL MANTECA 1777 WEST YOSEMITE AVE 050749 THOUSAND OAKS SURGICAL HOSPITAL 401 ROLLING OAKS DR 050751 MIRACLE MILE MEDICAL CENTER 6000 SAN VICENTE BLVD 050752 BROTMAN MEDICAL CENTER 3828 DELMAS TERRACE 050754 MENLO PARK SURGICAL HOSPITAL 570 WILLOW ROAD 050755 SHERMAN OAKS HOSPITAL 4929 VAN NUYS BLVD 050757 ALVARADO HOSPITAL MEDICAL CENTER 6655 ALVARADO ROAD 050758 MONTCLAIR HOSPITAL MEDICAL CENTER 5000 SAN BERNARDINO ST 050760 KAISER FOUNDATION HOSPITAL - ANTIOCH 4501 SAND CREEK ROAD 050761 PROVIDENCE TARZANA MEDICAL CENTER 18321 CLARK STREET 050764 SHASTA REGIONAL MEDICAL CENTER 1711 WEST TEMPLE STREET	050742	OLYMPIA MEDICAL CENTER	5900 WEST OLYMPIC BOULEVARD
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050748 KAISER FOUNDATION HOSPITAL MANTECA 1777 WEST YOSEMITE AVE 050749 THOUSAND OAKS SURGICAL HOSPITAL 401 ROLLING OAKS DR 050751 MIRACLE MILE MEDICAL CENTER 6000 SAN VICENTE BLVD 050752 BROTMAN MEDICAL CENTER 3828 DELMAS TERRACE 050754 MENLO PARK SURGICAL HOSPITAL 570 WILLOW ROAD 050755 SHERMAN OAKS HOSPITAL 4929 VAN NUYS BLVD 050757 ALVARADO HOSPITAL MEDICAL CENTER 6655 ALVARADO ROAD 050758 MONTCLAIR HOSPITAL MEDICAL CENTER 5000 SAN BERNARDINO ST 050760 KAISER FOUNDATION HOSPITAL - ANTIOCH 4501 SAND CREEK ROAD 050761 PROVIDENCE TARZANA MEDICAL CENTER 18321 CLARK STREET 050763 SILVER LAKE MEDICAL CENTER 1711 WEST TEMPLE STREET	050746	WESTERN MEDICAL CENTER SANTA ANA	1001 NORTH TUSTIN AVENUE
050749THOUSAND OAKS SURGICAL HOSPITAL401 ROLLING OAKS DR050751MIRACLE MILE MEDICAL CENTER6000 SAN VICENTE BLVD050752BROTMAN MEDICAL CENTER3828 DELMAS TERRACE050754MENLO PARK SURGICAL HOSPITAL570 WILLOW ROAD050755SHERMAN OAKS HOSPITAL4929 VAN NUYS BLVD050757ALVARADO HOSPITAL MEDICAL CENTER6655 ALVARADO ROAD050758MONTCLAIR HOSPITAL MEDICAL CENTER5000 SAN BERNARDINO ST050760KAISER FOUNDATION HOSPITAL - ANTIOCH4501 SAND CREEK ROAD050761PROVIDENCE TARZANA MEDICAL CENTER18321 CLARK STREET050763SILVER LAKE MEDICAL CENTER1711 WEST TEMPLE STREET050764SHASTA REGIONAL MEDICAL CENTER1100 BUTTE ST	050747	COASTAL COMMUNITIES HOSPITAL	2701 S BRISTOL ST
050751 MIRACLE MILE MEDICAL CENTER 6000 SAN VICENTE BLVD 050752 BROTMAN MEDICAL CENTER 3828 DELMAS TERRACE 050754 MENLO PARK SURGICAL HOSPITAL 570 WILLOW ROAD 050755 SHERMAN OAKS HOSPITAL 4929 VAN NUYS BLVD 050757 ALVARADO HOSPITAL MEDICAL CENTER 6655 ALVARADO ROAD 050758 MONTCLAIR HOSPITAL MEDICAL CENTER 5000 SAN BERNARDINO ST 050760 KAISER FOUNDATION HOSPITAL - ANTIOCH 4501 SAND CREEK ROAD 050761 PROVIDENCE TARZANA MEDICAL CENTER 18321 CLARK STREET 050763 SILVER LAKE MEDICAL CENTER 1711 WEST TEMPLE STREET	050748	KAISER FOUNDATION HOSPITAL MANTECA	1777 WEST YOSEMITE AVE
D50752 BROTMAN MEDICAL CENTER 3828 DELMAS TERRACE D50754 MENLO PARK SURGICAL HOSPITAL 570 WILLOW ROAD D50755 SHERMAN OAKS HOSPITAL 4929 VAN NUYS BLVD D50757 ALVARADO HOSPITAL MEDICAL CENTER 6655 ALVARADO ROAD D50758 MONTCLAIR HOSPITAL MEDICAL CENTER 5000 SAN BERNARDINO ST D50760 KAISER FOUNDATION HOSPITAL - ANTIOCH 4501 SAND CREEK ROAD D50761 PROVIDENCE TARZANA MEDICAL CENTER 18321 CLARK STREET D50763 SILVER LAKE MEDICAL CENTER 1711 WEST TEMPLE STREET D50764 SHASTA REGIONAL MEDICAL CENTER 1100 BUTTE ST	050749	THOUSAND OAKS SURGICAL HOSPITAL	401 ROLLING OAKS DR
050754MENLO PARK SURGICAL HOSPITAL570 WILLOW ROAD050755SHERMAN OAKS HOSPITAL4929 VAN NUYS BLVD050757ALVARADO HOSPITAL MEDICAL CENTER6655 ALVARADO ROAD050758MONTCLAIR HOSPITAL MEDICAL CENTER5000 SAN BERNARDINO ST050760KAISER FOUNDATION HOSPITAL - ANTIOCH4501 SAND CREEK ROAD050761PROVIDENCE TARZANA MEDICAL CENTER18321 CLARK STREET050763SILVER LAKE MEDICAL CENTER1711 WEST TEMPLE STREET050764SHASTA REGIONAL MEDICAL CENTER1100 BUTTE ST	050751	MIRACLE MILE MEDICAL CENTER	6000 SAN VICENTE BLVD
050755SHERMAN OAKS HOSPITAL4929 VAN NUYS BLVD050757ALVARADO HOSPITAL MEDICAL CENTER6655 ALVARADO ROAD050758MONTCLAIR HOSPITAL MEDICAL CENTER5000 SAN BERNARDINO ST050760KAISER FOUNDATION HOSPITAL - ANTIOCH4501 SAND CREEK ROAD050761PROVIDENCE TARZANA MEDICAL CENTER18321 CLARK STREET050763SILVER LAKE MEDICAL CENTER1711 WEST TEMPLE STREET050764SHASTA REGIONAL MEDICAL CENTER1100 BUTTE ST	050752	BROTMAN MEDICAL CENTER	3828 DELMAS TERRACE
050757 ALVARADO HOSPITAL MEDICAL CENTER 6655 ALVARADO ROAD 050758 MONTCLAIR HOSPITAL MEDICAL CENTER 5000 SAN BERNARDINO ST 050760 KAISER FOUNDATION HOSPITAL - ANTIOCH 4501 SAND CREEK ROAD 050761 PROVIDENCE TARZANA MEDICAL CENTER 18321 CLARK STREET 050763 SILVER LAKE MEDICAL CENTER 1711 WEST TEMPLE STREET 050764 SHASTA REGIONAL MEDICAL CENTER 1100 BUTTE ST	050754	MENLO PARK SURGICAL HOSPITAL	570 WILLOW ROAD
050758MONTCLAIR HOSPITAL MEDICAL CENTER5000 SAN BERNARDINO ST050760KAISER FOUNDATION HOSPITAL - ANTIOCH4501 SAND CREEK ROAD050761PROVIDENCE TARZANA MEDICAL CENTER18321 CLARK STREET050763SILVER LAKE MEDICAL CENTER1711 WEST TEMPLE STREET050764SHASTA REGIONAL MEDICAL CENTER1100 BUTTE ST	050755	SHERMAN OAKS HOSPITAL	4929 VAN NUYS BLVD
050760 KAISER FOUNDATION HOSPITAL - ANTIOCH 4501 SAND CREEK ROAD 050761 PROVIDENCE TARZANA MEDICAL CENTER 18321 CLARK STREET 050763 SILVER LAKE MEDICAL CENTER 1711 WEST TEMPLE STREET 050764 SHASTA REGIONAL MEDICAL CENTER 1100 BUTTE ST	050757	ALVARADO HOSPITAL MEDICAL CENTER	6655 ALVARADO ROAD
050761PROVIDENCE TARZANA MEDICAL CENTER18321 CLARK STREET050763SILVER LAKE MEDICAL CENTER1711 WEST TEMPLE STREET050764SHASTA REGIONAL MEDICAL CENTER1100 BUTTE ST	050758	MONTCLAIR HOSPITAL MEDICAL CENTER	5000 SAN BERNARDINO ST
050763 SILVER LAKE MEDICAL CENTER 1711 WEST TEMPLE STREET 050764 SHASTA REGIONAL MEDICAL CENTER 1100 BUTTE ST	050760	KAISER FOUNDATION HOSPITAL - ANTIOCH	4501 SAND CREEK ROAD
050764 SHASTA REGIONAL MEDICAL CENTER 1100 BUTTE ST	050761	PROVIDENCE TARZANA MEDICAL CENTER	18321 CLARK STREET
	050763	SILVER LAKE MEDICAL CENTER	1711 WEST TEMPLE STREET
050765 KAISER FOUNDATION HOSPITAL-MORENO 27300 IRIS AVENUE	050764	SHASTA REGIONAL MEDICAL CENTER	1100 BUTTE ST
	050765	KAISER FOUNDATION HOSPITAL-MORENO	27300 IRIS AVENUE

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MARINA DEL REY	CA
LOS ANGELES	CA
ANAHEIM	CA
ORANGE	CA
SANTA ANA	CA
SANTA ANA	CA
MANTECA	CA
THOUSAND OAKS	CA
LOS ANGELES	CA
CULVER CITY	CA
MENLO PARK	CA
SHERMAN OAKS	CA
SAN DIEGO	CA
MONTCLAIR	CA
ANTIOCH	CA
TARZANA	CA
LOS ANGELES	CA
REDDING	CA
MORENO VALLEY	CA

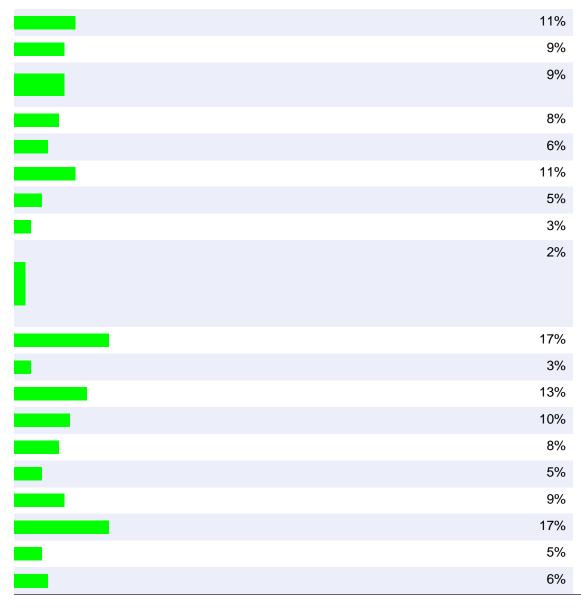
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90036	LOS ANGELES	3106575900
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92705	ORANGE	7149533331
92704	ORANGE	7147545454
95337	SAN JOAQUIN	2098253700
91361	VENTURA	8057777750
90036	LOS ANGELES	3239301040
90231	LOS ANGELES	3108367000
94025	SAN MATEO	6503248500
91403	LOS ANGELES	8189817111
92120	SAN DIEGO	6192293172
91763	SAN BERNARDINO	9096258300
94531	CONTRA COSTA	9258136500
91356	LOS ANGELES	8188810800
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96001	SHASTA	5302445454
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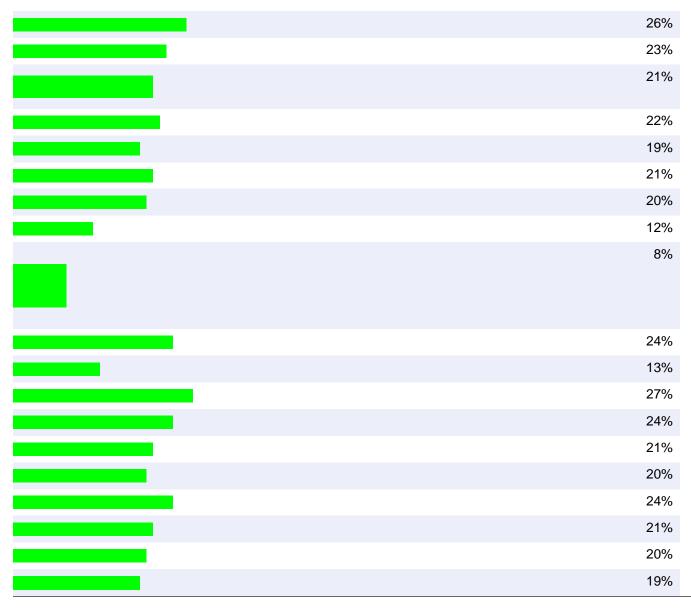
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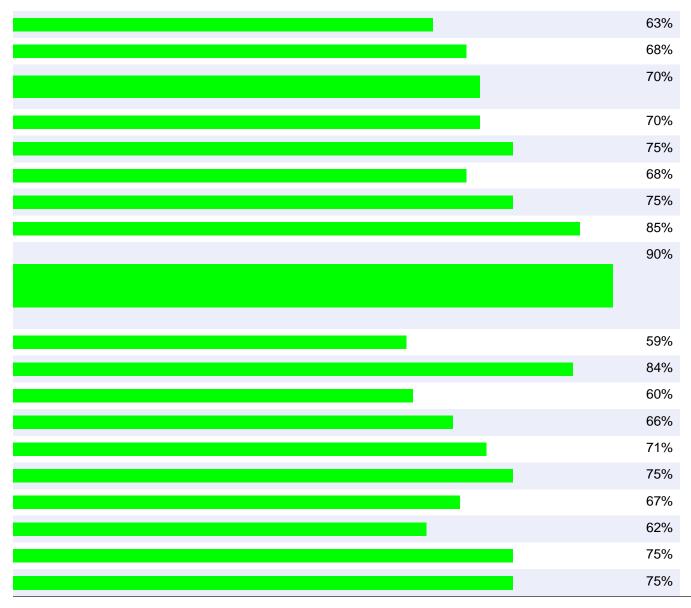
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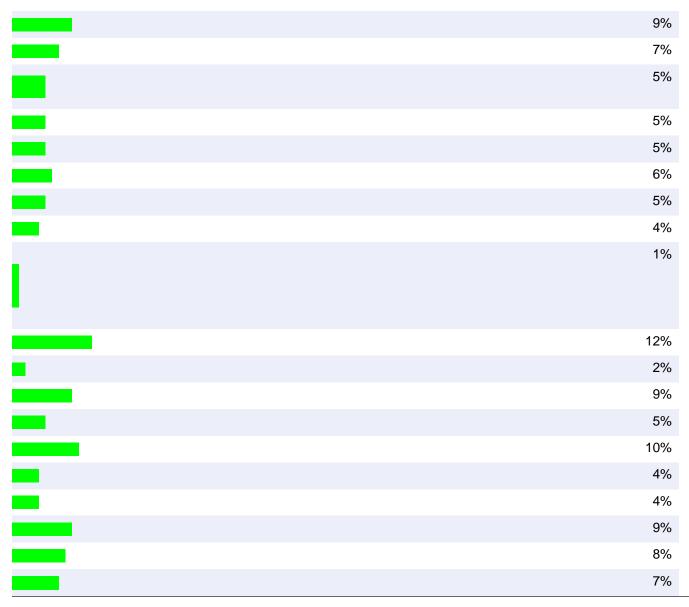
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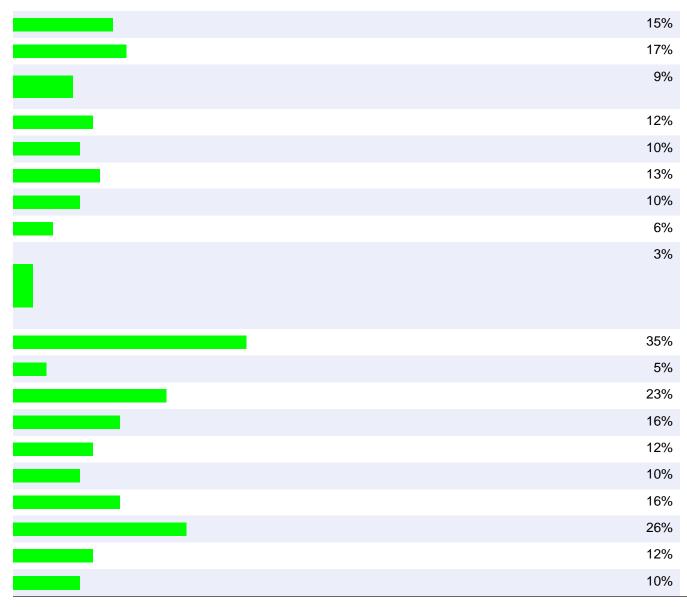
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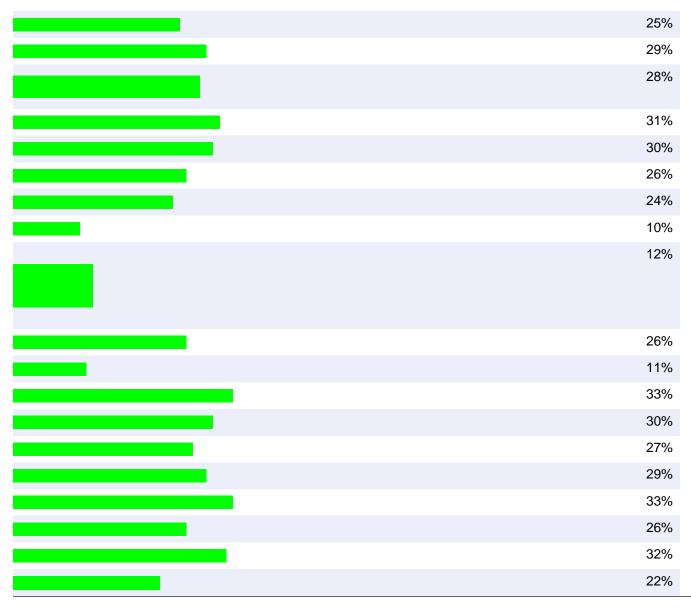
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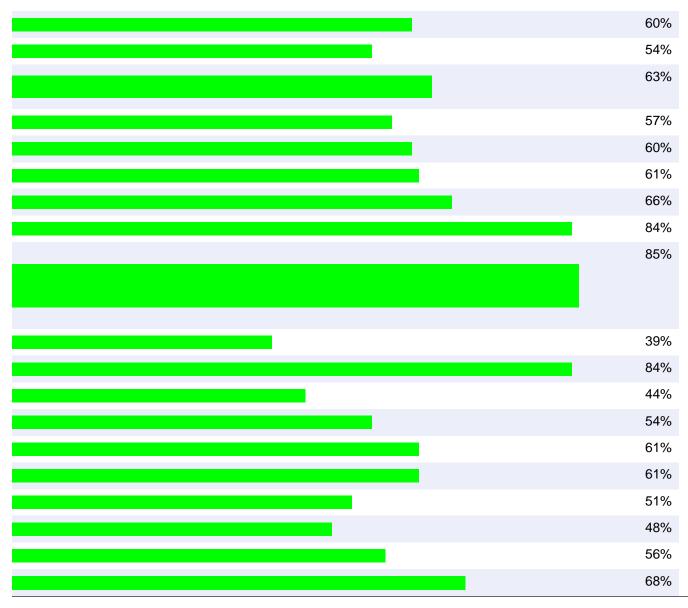
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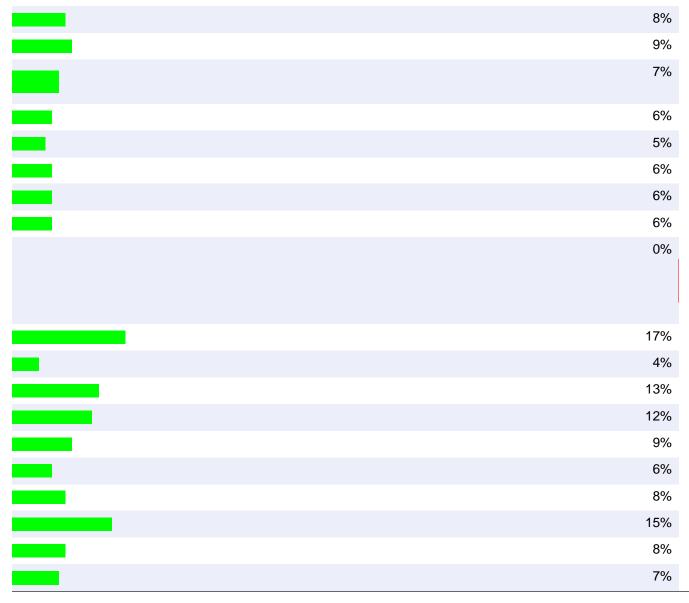
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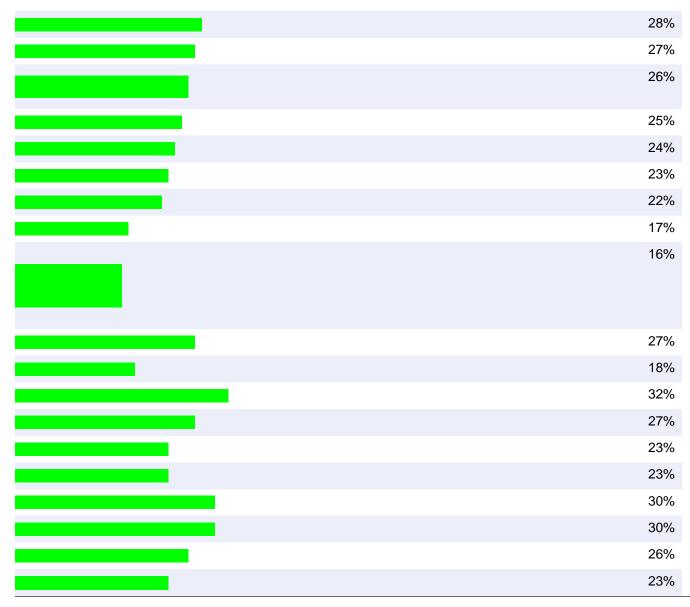
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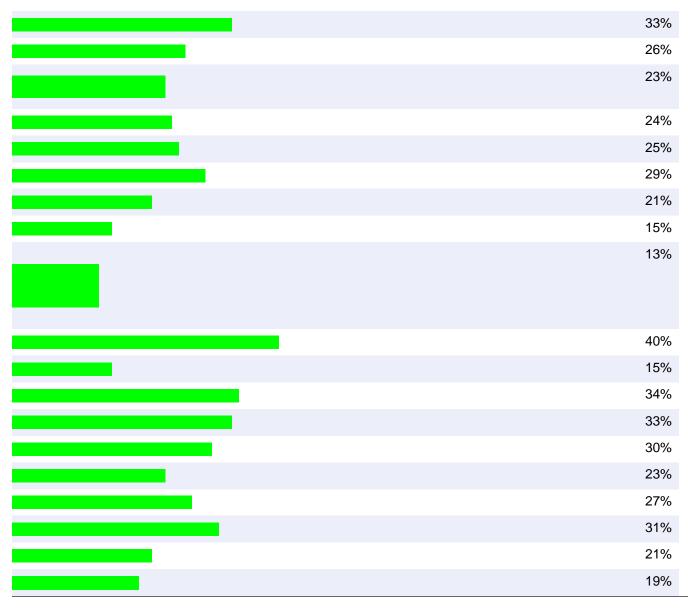
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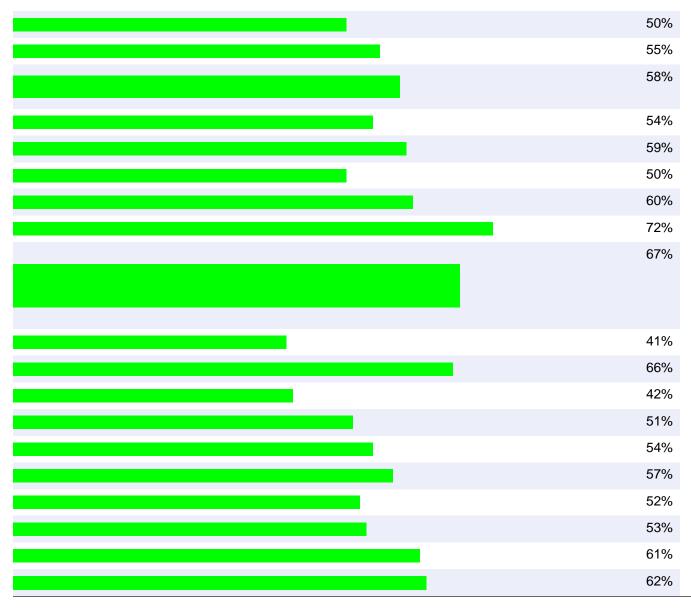
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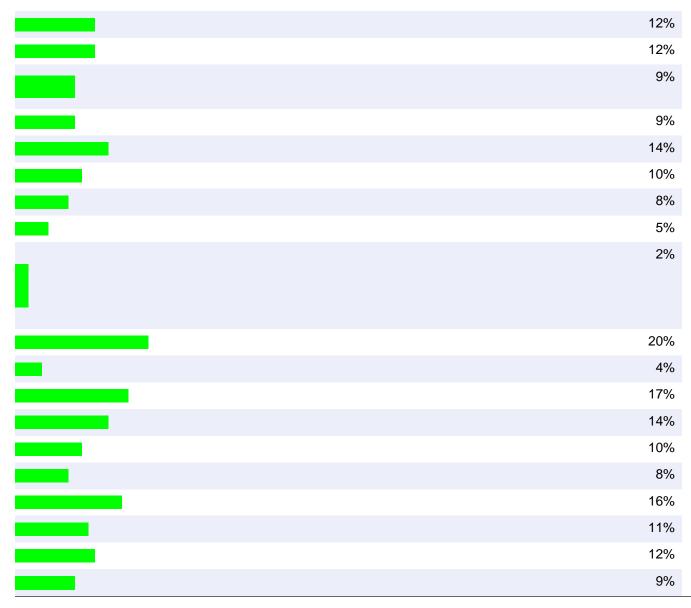
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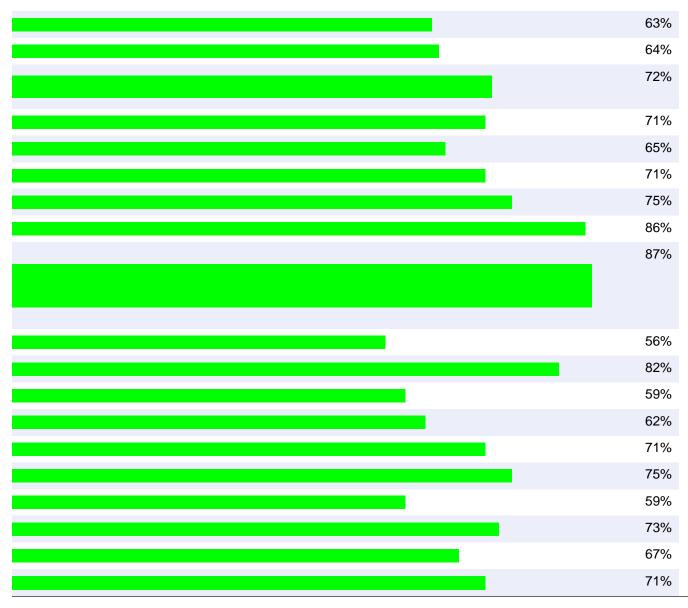
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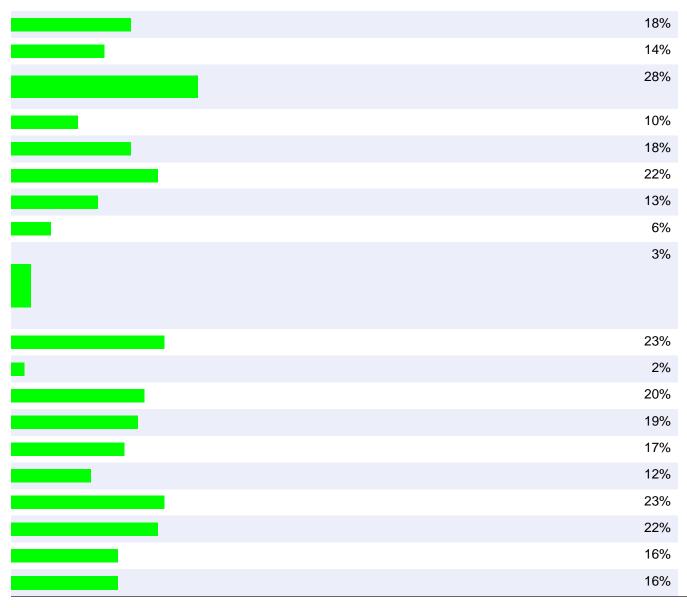
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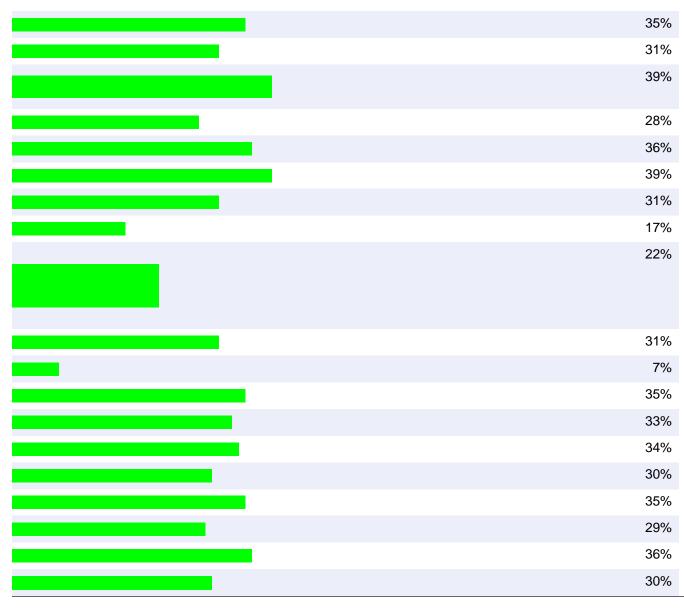
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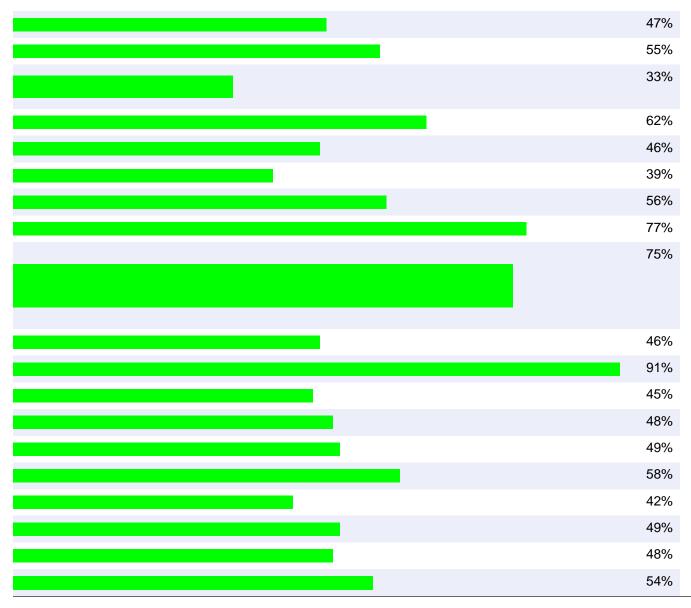
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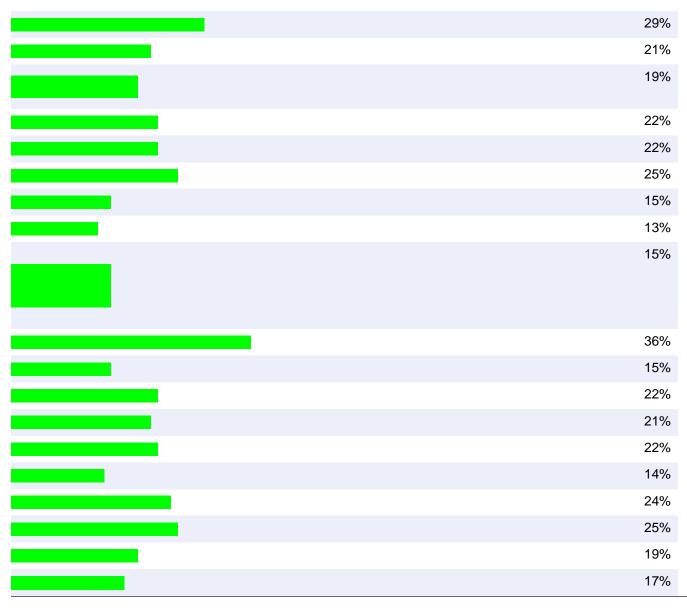
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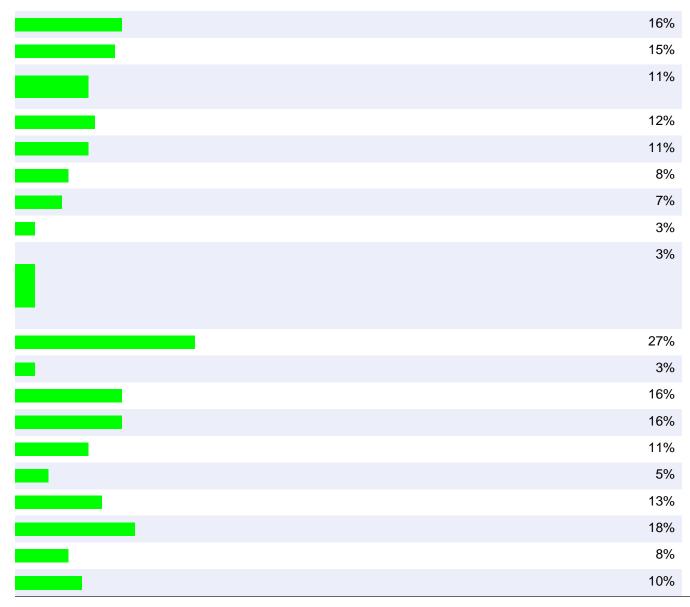
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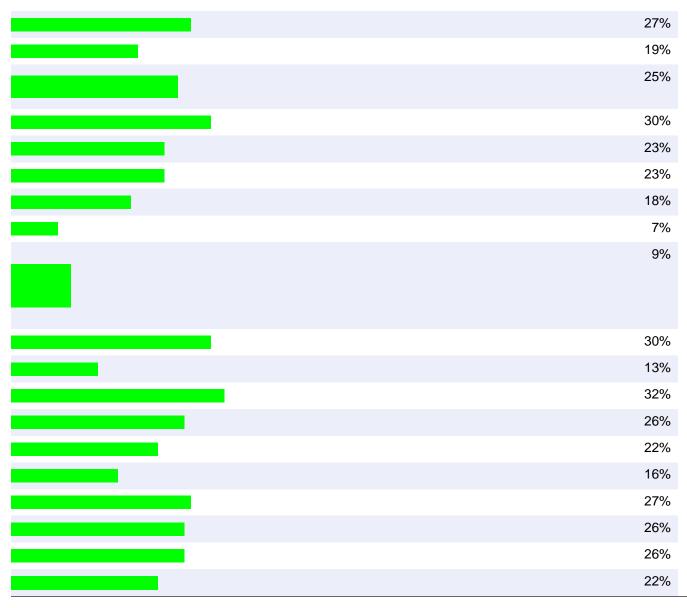
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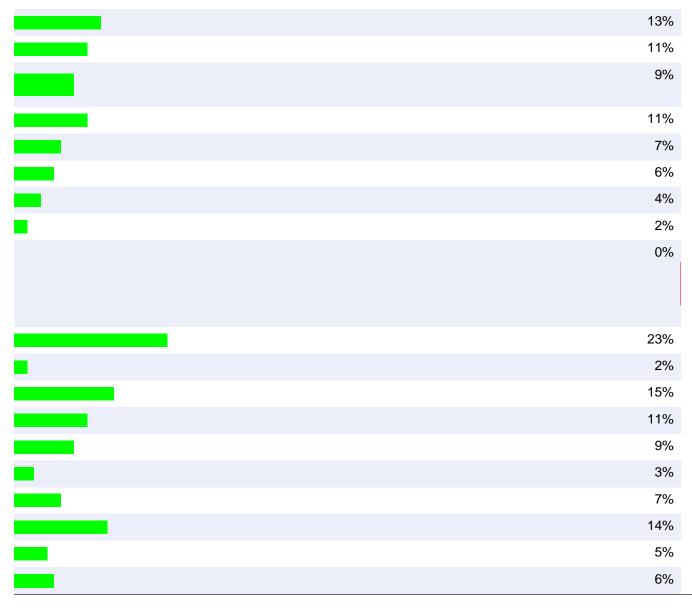
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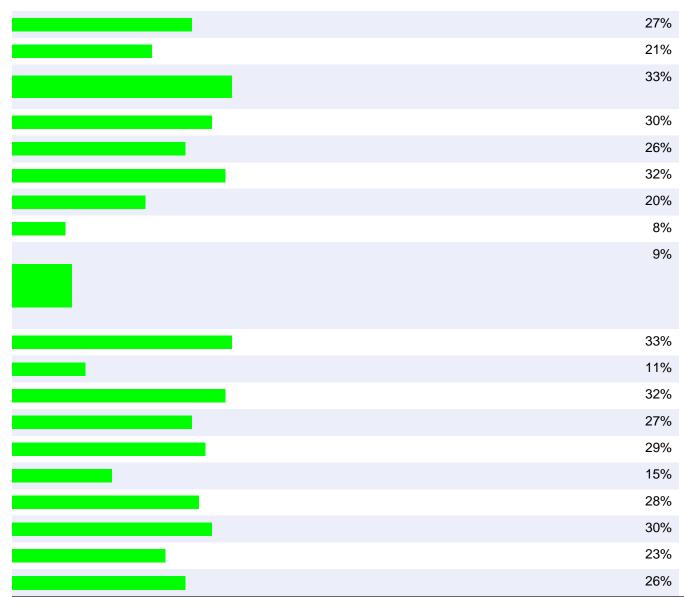
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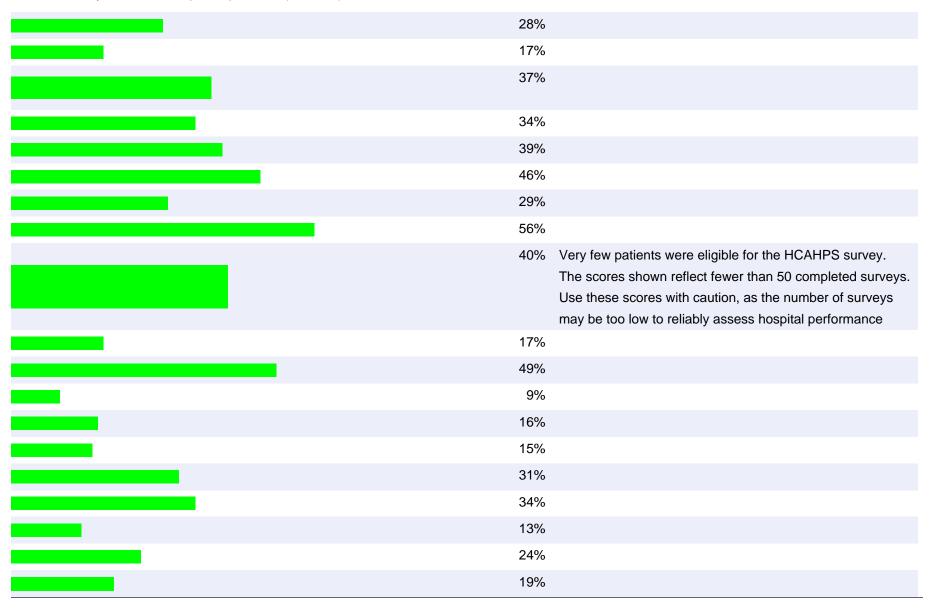
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	VALLEY	
050766	SUTTER SURGICAL HOSPITAL - NORTH VALLEY	455 PLUMAS BLVD
050767	KAISER FOUNDATION HOSPITAL - VACAVILLE	1 QUALITY DRIVE
050768	ANAHEIM GENERAL HOSPITAL	3350 W BALL ROAD
050769	HOAG ORTHOPEDIC INSTITUTE	16250 SAND CANYON AVENUE
050770	LOMA LINDA UNIVERSITY MEDICAL CENTER-MURRIETA	28062 BAXTER ROAD
050771	COAST PLAZA HOSPITAL	13100 STUDERBAKER ROAD
050772	KAISER FOUNDATION HOSPITAL - ROSEVILLE	1600 EUREKA ROAD
051300	EASTERN PLUMAS HOSPITAL - PORTOLA CAMPUS	500 FIRST AVENUE
051301	TEHACHAPI HOSPITAL	115 WEST E STREET
051302	SOUTHERN INYO HOSPITAL	501 EAST LOCUST STREET
051303	MAMMOTH HOSPITAL	85 SIERRA PARK ROAD PO BOX 660
051304	JOHN C FREMONT HEALTHCARE DISTRICT	5189 HOSPITAL ROAD
051305	MAYERS MEMORIAL HOSPITAL	43563 HWY 299 EAST
051306	GLENN MEDICAL CENTER	1133 W SYCAMORE ST
051307	CATALINA ISLAND MEDICAL CENTER	100 FALLS CANYON ROAD
051308	SURPRISE VALLEY COMMUNITY HOSPITAL	741 NORTH MAIN STREET
051310	FRANK R HOWARD MEMORIAL HOSPITAL	1 MADRONE STREET

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YUBA CITY	CA
VACAVILLE	CA
ANAHEIM	CA
IRVINE	CA
MURRIETA	CA
NORWALK	CA
ROSEVILLE	CA
PORTOLA	CA
TEHACHAPI	CA
LONE PINE	CA
MAMMOTH LAKES	CA
MARIPOSA	CA
FALL RIVER MILLS	CA
WILLOWS	CA
AVALON	CA
CEDARVILLE	CA
WILLITS	CA

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95991	SUTTER	5307495700
95688	SOLANO	7076244000
92804	ORANGE	7148276700
92618	ORANGE	9497275000
92563	RIVERSIDE	9516721010
90650	LOS ANGELES	3103560550
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96122	PLUMAS	5308324277
93561	KERN	6618223241
93545	INYO	7608765501
93546	MONO	7609343311
95338	MARIPOSA	2099663631
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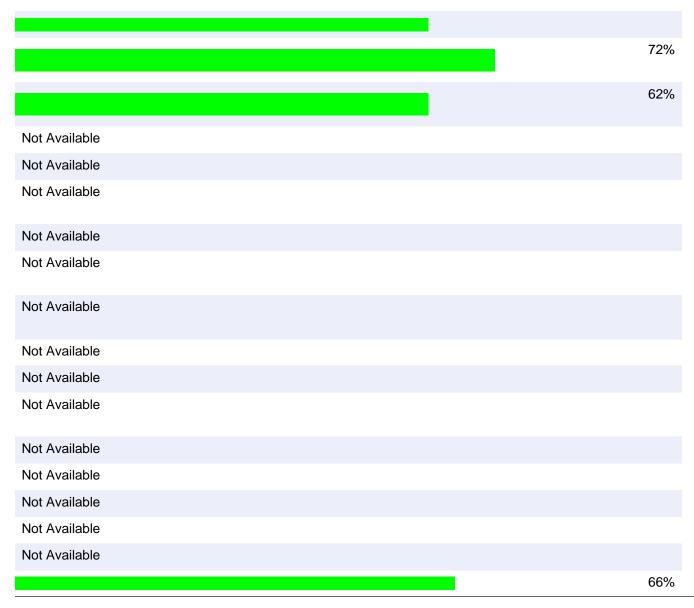
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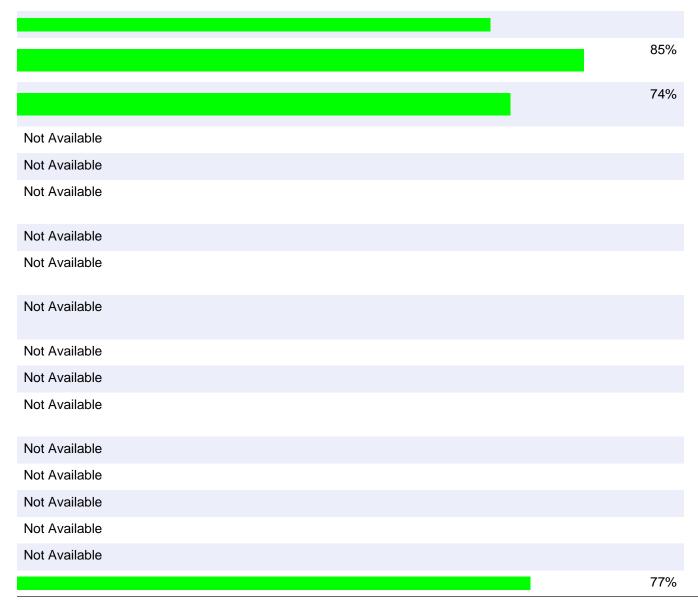
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051312	MOUNTAINS COMMUNITY HOSPITAL	29101 HOSPITAL ROAD
051314	KERN VALLEY HEALTHCARE DISTRICT	6412 LAUREL AVE
051315	TRINITY HOSPITAL	60 EASTER AVENUE
051316	FAIRCHILD MEDICAL CENTER	444 BRUCE STREET
051317	ST HELENA HOSPTIAL-CLEARLAKE	15630 18TH AVE - HWY 53
051318	REDWOOD MEMORIAL HOSPITAL	3300 RENNER DRIVE
051319	MERCY MEDICAL CENTER MT SHASTA	914 PINE STREET
051320	BANNER LASSEN MEDICAL CENTER	1800 SPRING RIDGE DRIVE
051321	HEALDSBURG DISTRICT HOSPITAL	1375 UNIVERSITY AVENUE
051324	NORTHERN INYO HOSPITAL	150 PIONEER LANE
051325	MENDOCINO COAST DISTRICT HOSPITAL	700 RIVER DR
051328	TAHOE FOREST HOSPITAL	10121 PINE AVE
051329	SUTTER LAKESIDE HOSPITAL	5176 HILL ROAD EAST
051331	SANTA YNEZ VALLEY COTTAGE HOSPITAL	2050 VIBORG RD
051332	MARK TWAIN ST JOSEPH'S HOSPITAL	768 MOUNTAIN RANCH RD
053302	CHILDREN'S HOSP OF LOS ANGELES	4650 SUNSET BLVD
053305	LUCILE SALTER PACKARD CHILDREN'S HSP AT STANFORD	725 WELCH ROAD
053309	MILLER CHILDREN'S HOSPITAL	2801 ATLANTIC AVENUE
220001	HEALTHALLIANCE HOSPITALS, INC	60 HOSPITAL ROAD

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GRIDLEY	CA
LAKE ARROWHEAD	CA
LAKE ISABELLA	CA
WEAVERVILLE	CA
YREKA	CA
CLEARLAKE	CA
FORTUNA	CA
MOUNT SHASTA	CA
SUSANVILLE	CA
HEALDSBURG	CA
BISHOP	CA
FORT BRAGG	CA
TRUCKEE	CA
LAKEPORT	CA
SOLVANG	CA
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LOS ANGELES	CA
PALO ALTO	CA
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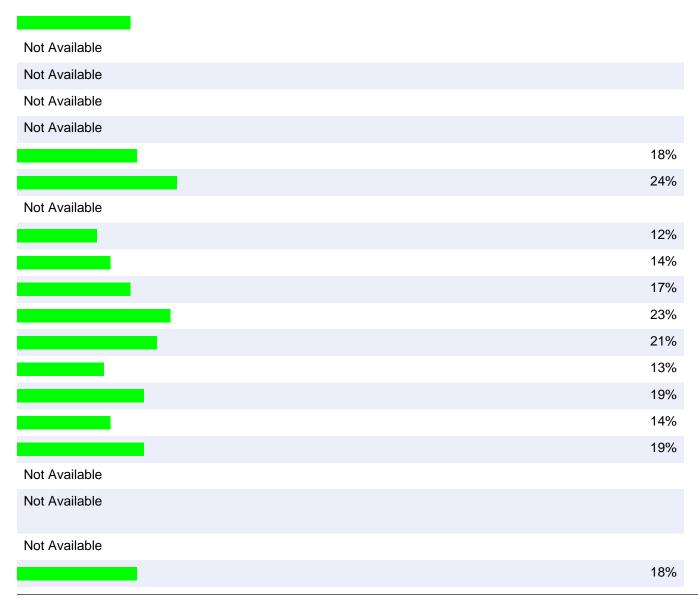
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95540	HUMBOLDT	7074458121
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95437	MENDOCINO	7079611234
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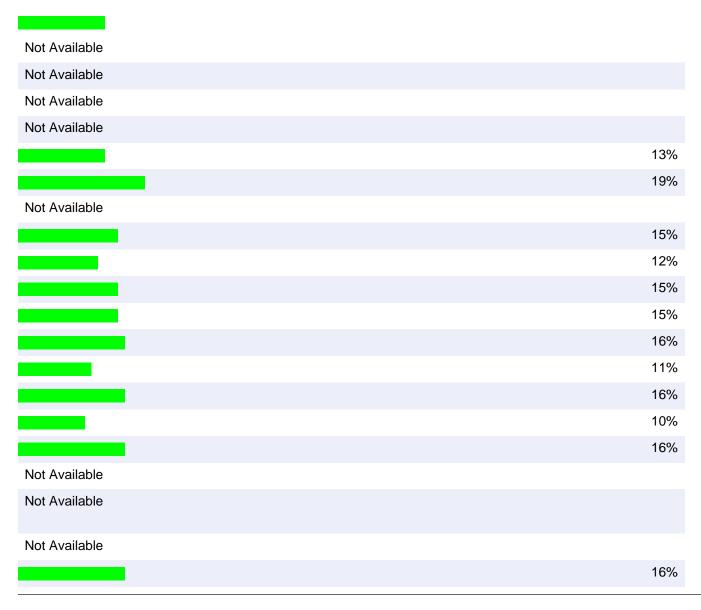
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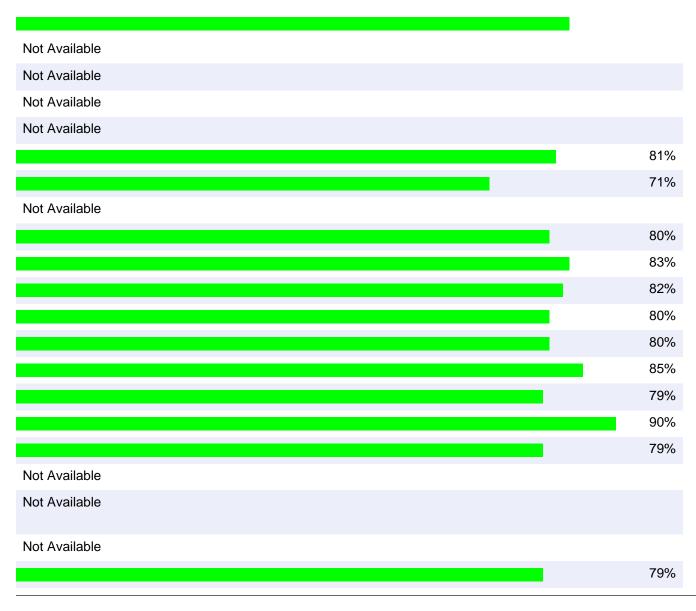
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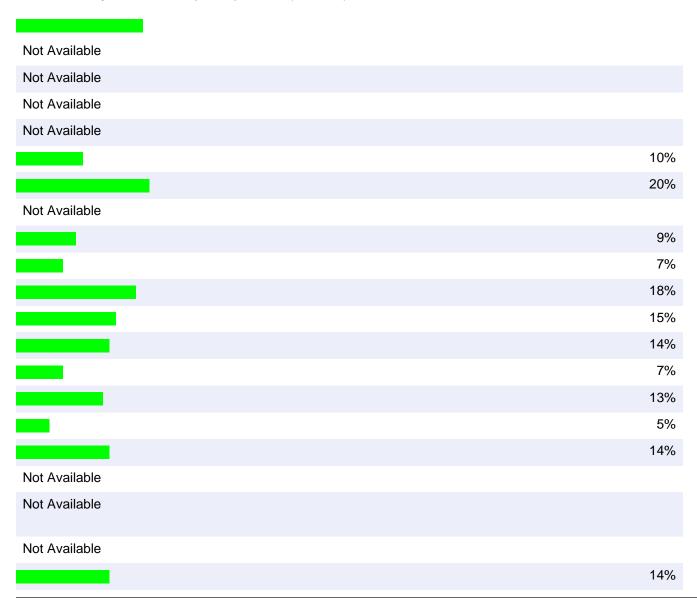
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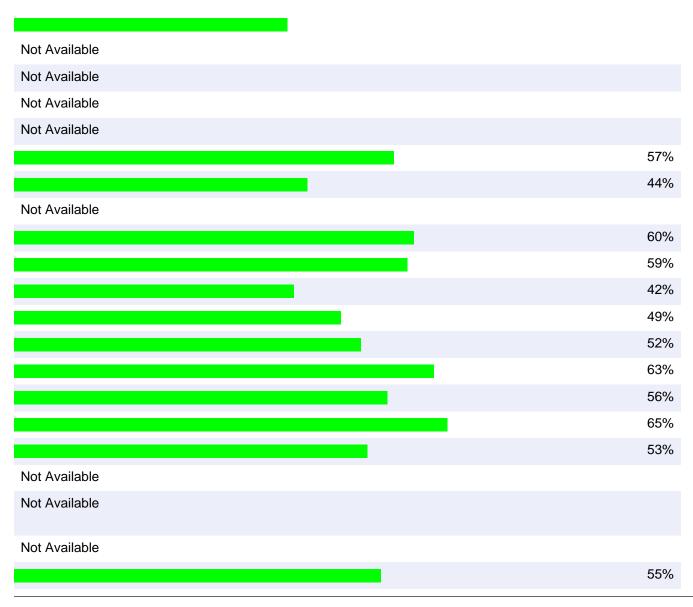
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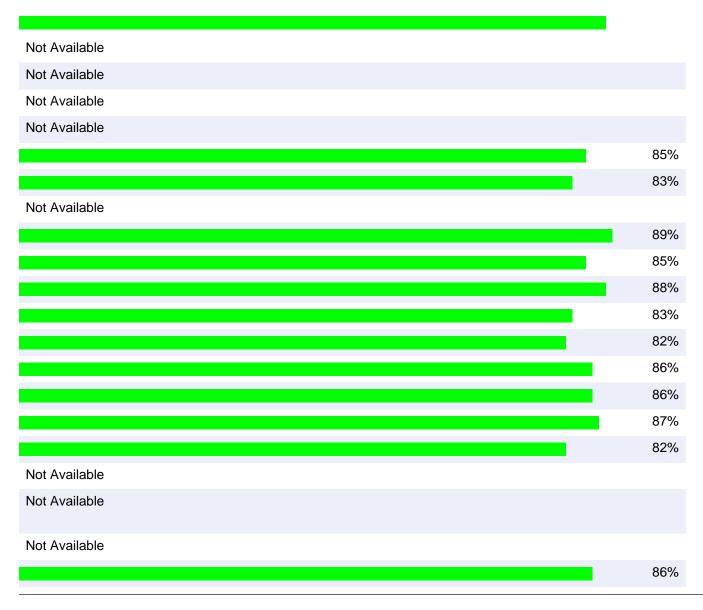
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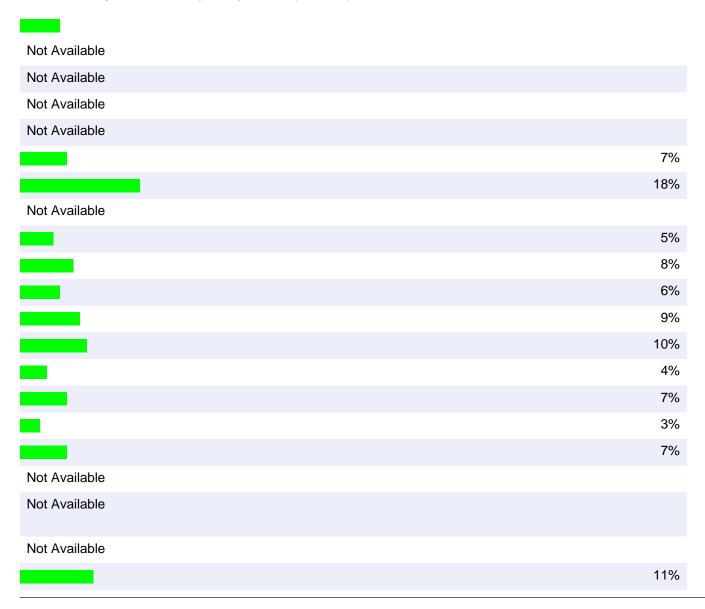
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220002	MOUNT AUBURN HOSPITAL	330 MOUNT AUBURN STREET
220008	STURDY MEMORIAL HOSPITAL	211 PARK STREET
220010	LAWRENCE GENERAL HOSPITAL	ONE GENERAL STREET
220011	CAMBRIDGE HEALTH ALLIANCE	1493 CAMBRIDGE STREET
220012	CAPE COD HOSPITAL	88 LEWIS BAY ROAD
220015	COOLEY DICKINSON HOSPITAL INC,THE	30 LOCUST STREET
220016	BAYSTATE FRANKLIN MEDICAL CENTER	164 HIGH STREET
220017	CARNEY HOSPITAL	2100 DORCHESTER AVENUE
220019	HARRINGTON MEMORIAL HOSPITAL	100 SOUTH STREET
220020	SAINT ANNE'S HOSPITAL	795 MIDDLE STREET
220024	HOLYOKE MEDICAL CENTER	575 BEECH STREET
220029	ANNA JAQUES HOSPITAL	25 HIGHLAND AVENUE
220030	WING MEMORIAL HOSPITAL AND MEDICAL CENTER	40 WRIGHT STREET
220031	BOSTON MEDICAL CENTER CORPORATION	1 BOSTON MEDICAL CENTER PLACE
220033	BEVERLY HOSPITAL CORPORATION	85 HERRICK STREET
220035	NORTH SHORE MEDICAL CENTER	81 HIGHLAND AVENUE
220036	ST ELIZABETH'S MEDICAL CENTER	736 CAMBRIDGE STREET
220046	BERKSHIRE MEDICAL CENTER INC	725 NORTH STREET
220049	MARLBOROUGH HOSPITAL	157 UNION STREET
220050	BAYSTATE MARY LANE HOSPITAL	85 SOUTH STREET

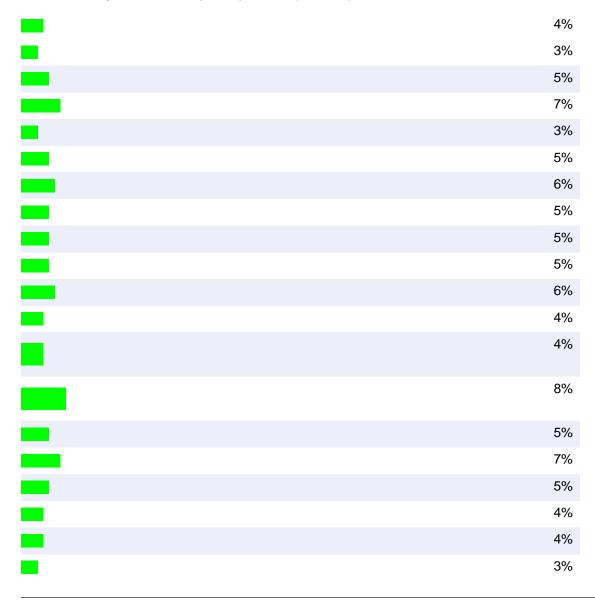
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CAMBRIDGE	MA
ATTLEBORO	MA
LAWRENCE	MA
CAMBRIDGE	MA
HYANNIS	MA
NORTHAMPTON	MA
GREENFIELD	MA
BOSTON	MA
SOUTHBRIDGE	MA
FALL RIVER	MA
HOLYOKE	MA
NEWBURYPORT	MA
PALMER	MA
BOSTON	MA
BEVERLY	MA
SALEM	MA
BRIGHTON	MA
PITTSFIELD	MA
MARLBOROUGH	MA
WARE	MA

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02703	BRISTOL	5082225200
01842	ESSEX	9786834000
02138	MIDDLESEX	6176652300
02601	BARNSTABLE	5087711800
01060	HAMPSHIRE	4135822000
01301	FRANKLIN	4137730211
02124	SUFFOLK	6175062000
01550	WORCESTER	5087659771
02721	BRISTOL	5086745600
01040	HAMPDEN	4135342500
01950	ESSEX	9784631000
01069	HAMPDEN	4132837651
02118	SUFFOLK	6176388000
01915	ESSEX	9789223000
01970	ESSEX	9787411215
02135	SUFFOLK	6177893000
01201	BERKSHIRE	4134472000
01752	MIDDLESEX	5084815000
01082	HAMPSHIRE	4139676211

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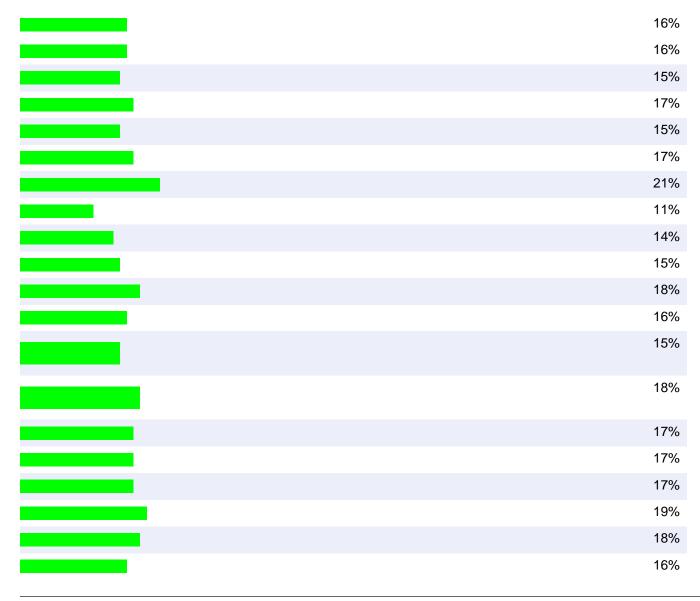
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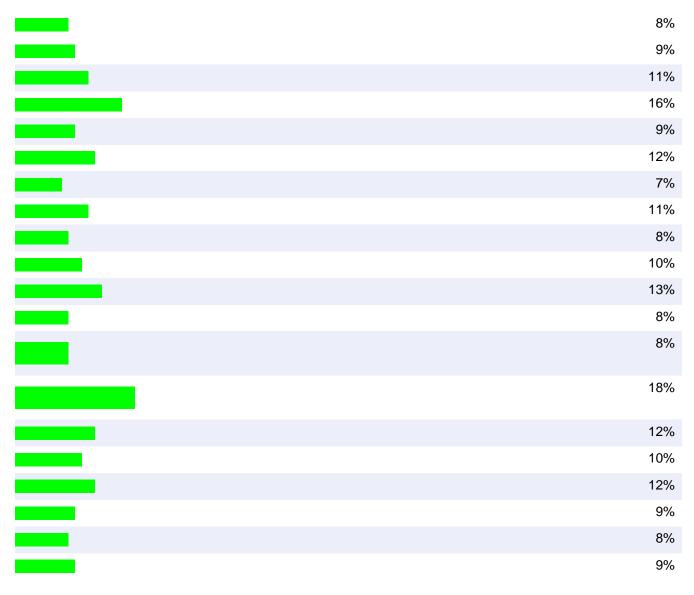
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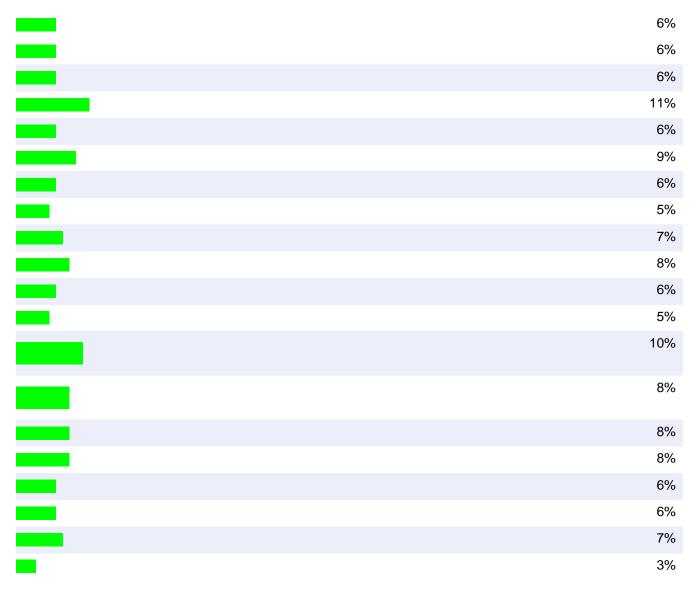
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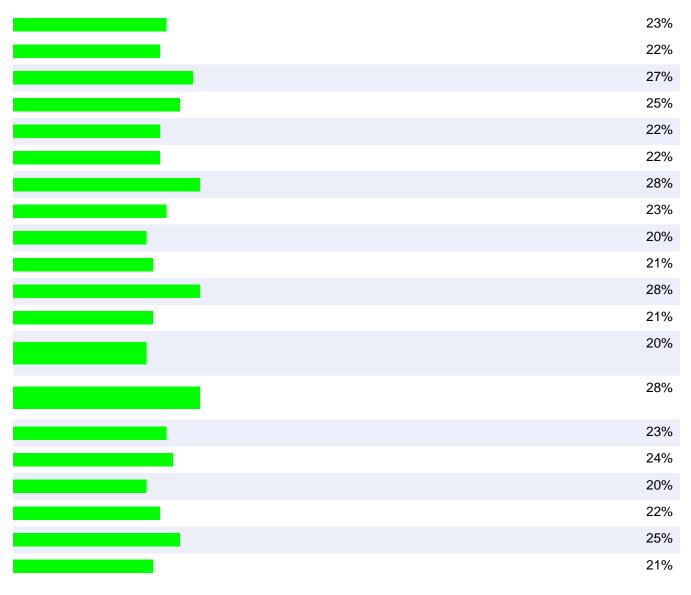
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CA MA NY Patient Satsifaction Survey Sept 11- Oct 12 10-22-

Based on Survey of Patients' Hospital Experiences (HCAHPS)



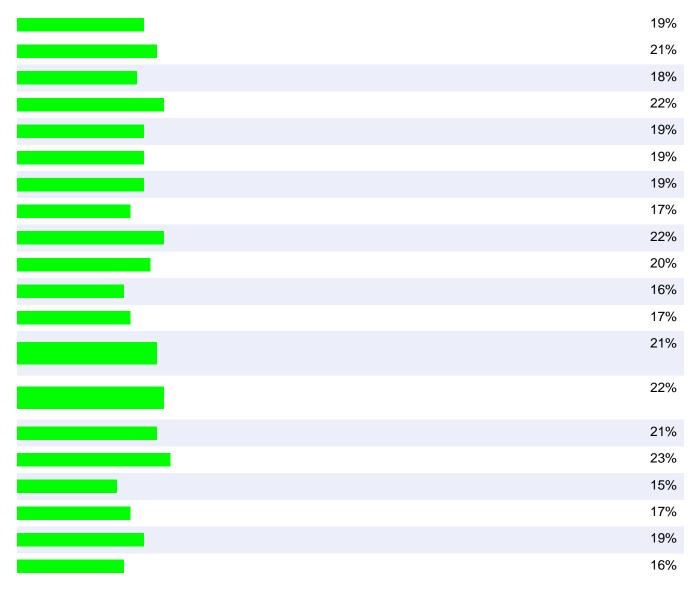
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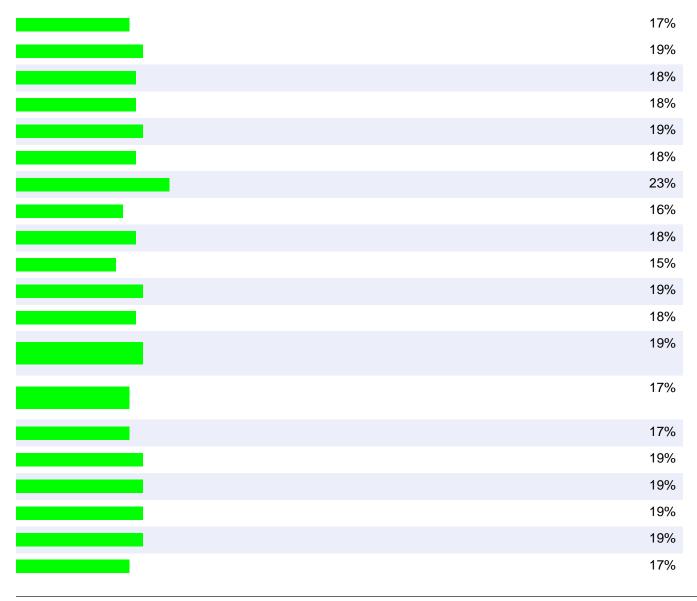
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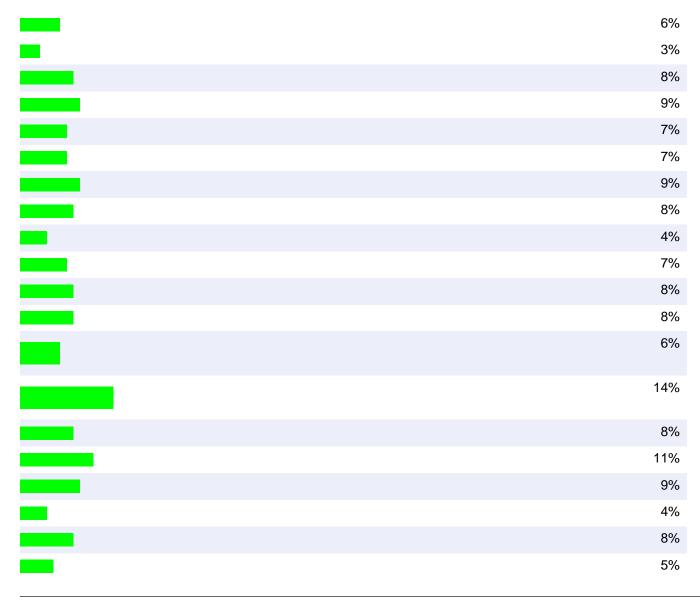
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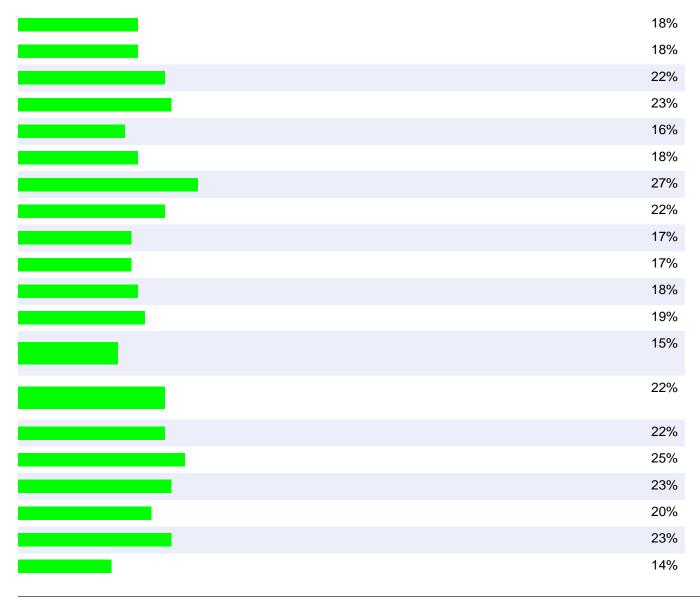
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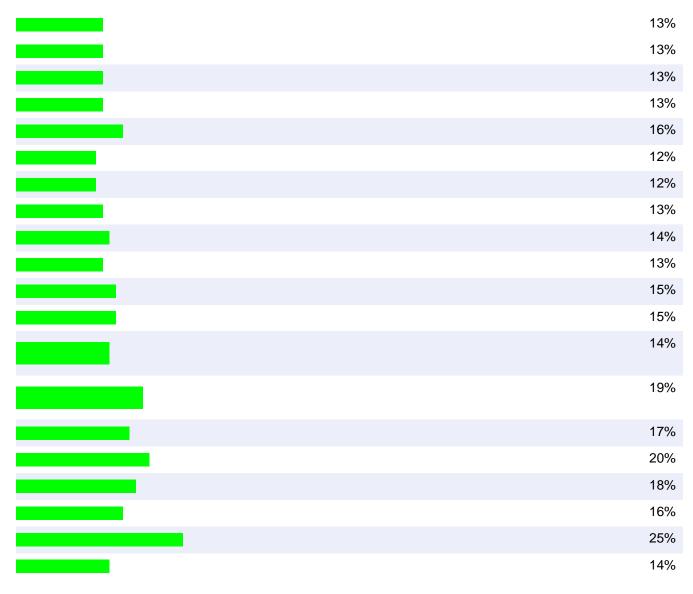
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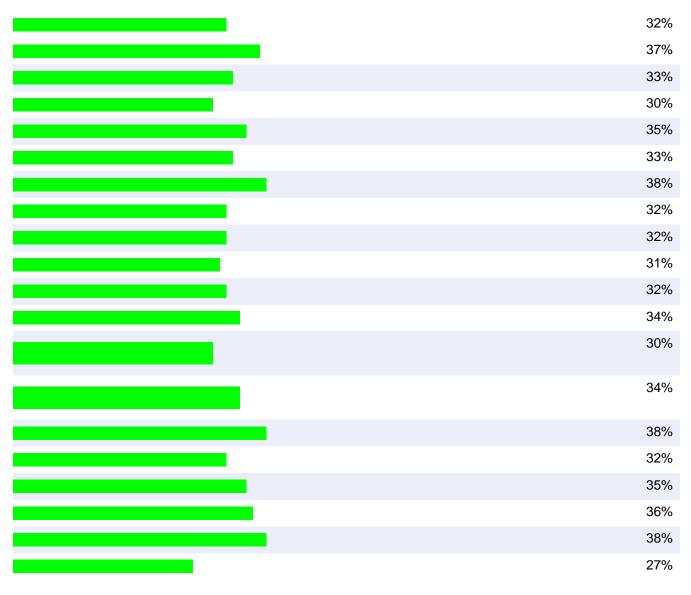
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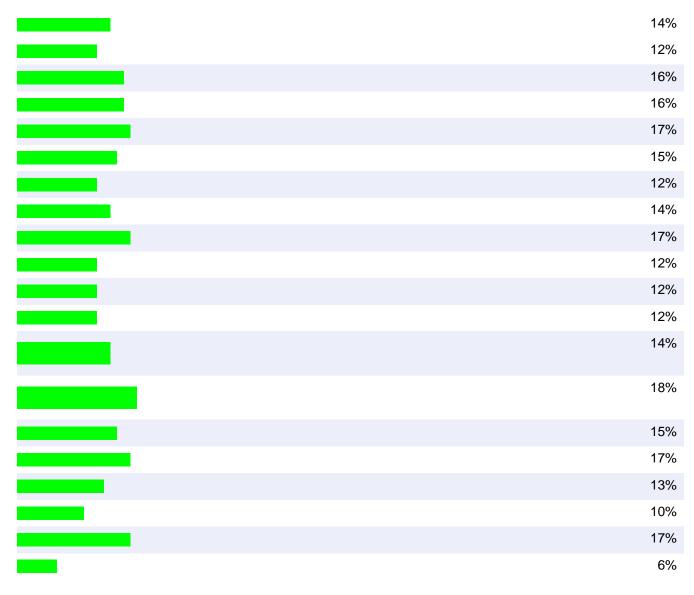
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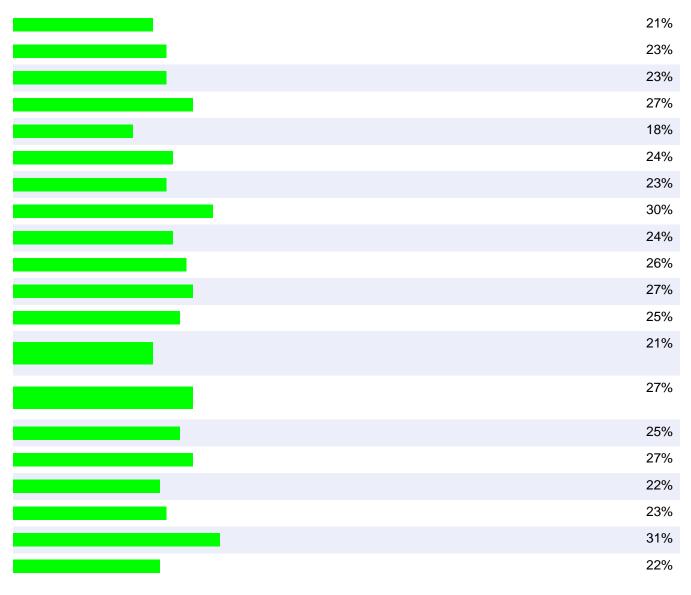
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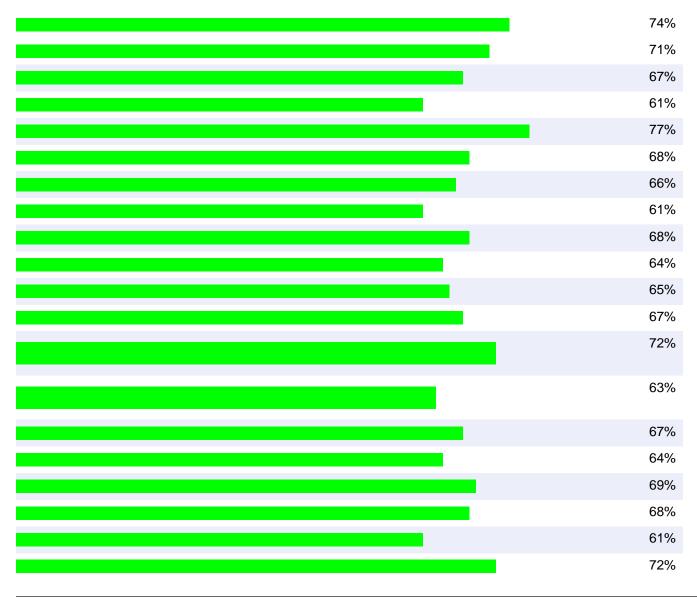
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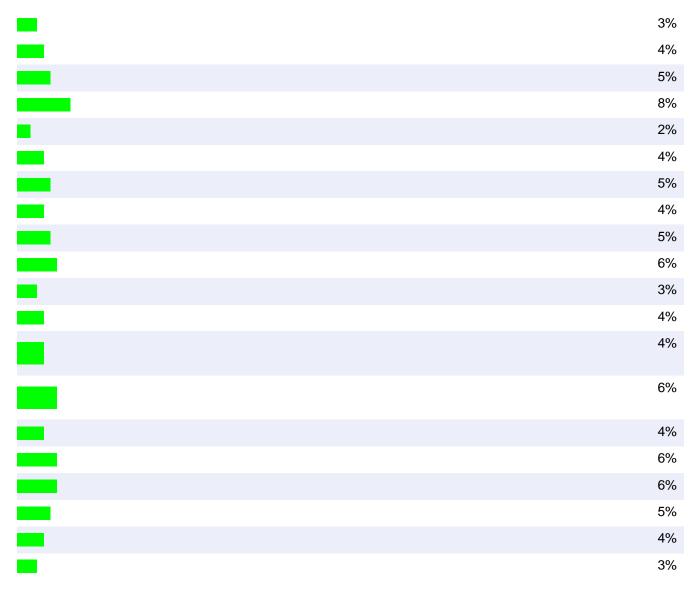
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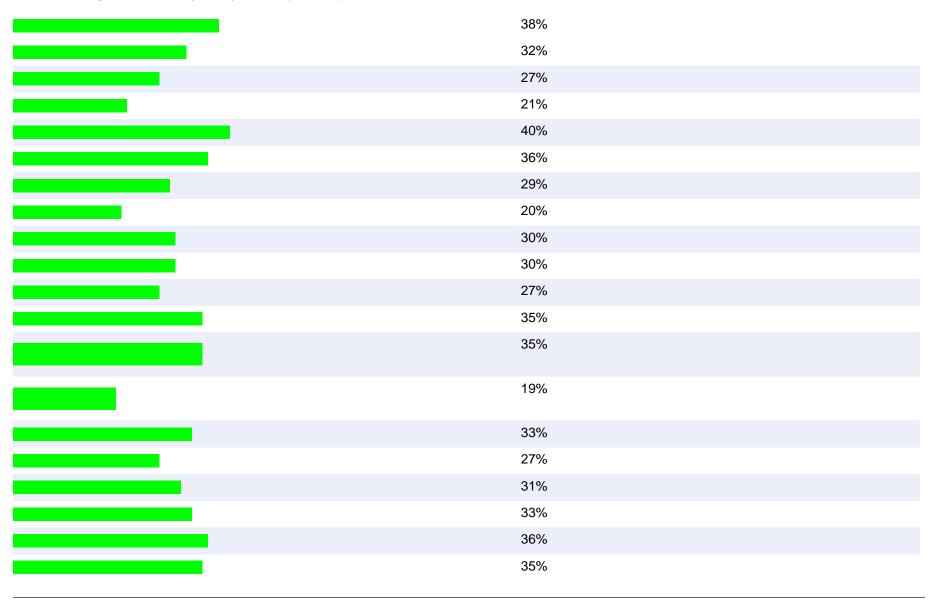
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220051	NORTH ADAMS REGIONAL HOSPITAL	71 HOSPITAL AVENUE
220052	SIGNATURE HEALTHCARE BROCKTON HOSPITAL	680 CENTER STREET
220058	CLINTON HOSPITAL ASSOCIATION	201 HIGHLAND STREET
220060	JORDAN HOSPITAL INC	275 SANDWICH STREET
220062	ADCARE HOSPITAL OF WORCESTER INC	107 LINCOLN STREET
220063	LOWELL GENERAL HOSPITAL	295 VARNUM AVENUE
220065	NOBLE HOSPITAL	115 WEST SILVER STREET
220066	MERCY MEDICAL CENTER	271 CAREW STREET
220067	QUINCY MEDICAL CENTER	114 WHITWELL STREET
220070	HALLMARK HEALTH SYSTEM	585 LEBANON STREET
220071	MASSACHUSETTS GENERAL HOSPITAL	55 FRUIT STREET
220073	MORTON HOSPITAL	88 WASHINGTON STREET
220074	SOUTHCOAST HOSPITAL GROUP, INC	363 HIGHLAND AVENUE
220075	MASSACHUSETTS EYE AND EAR INFIRMARY	243 CHARLES STREET
220077	BAYSTATE MEDICAL CENTER	759 CHESTNUT STREET
220080	HOLY FAMILY HOSPITAL	70 EAST STREET
220082	SAINTS MEDICAL CENTER INC	1 HOSPITAL DRIVE
220083	BETH ISRAEL DEACONESS HOSPITAL -	148 CHESTNUT STREET

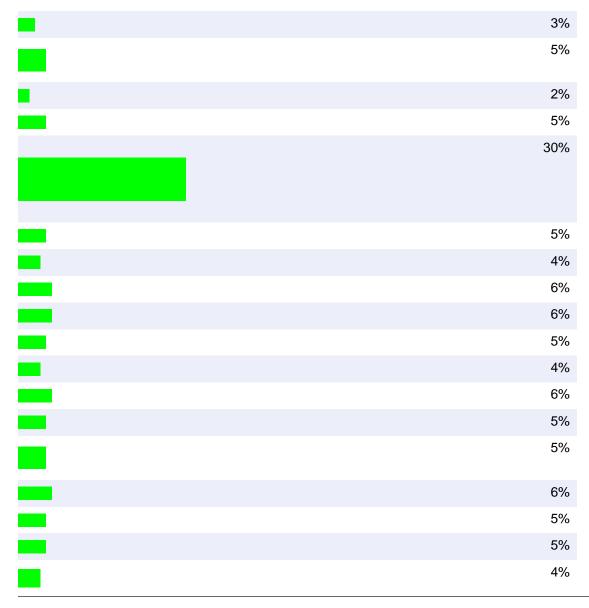
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NORTH ADAMS	MA
BROCKTON	MA
CLINTON	MA
PLYMOUTH	MA
WORCESTER	MA
LOWELL	MA
WESTFIELD	MA
SPRINGFIELD	MA
QUINCY	MA
MELROSE	MA
BOSTON	MA
TAUNTON	MA
FALL RIVER	MA
BOSTON	MA
SPRINGFIELD	MA
METHUEN	MA
LOWELL	MA
NEEDHAM	MA

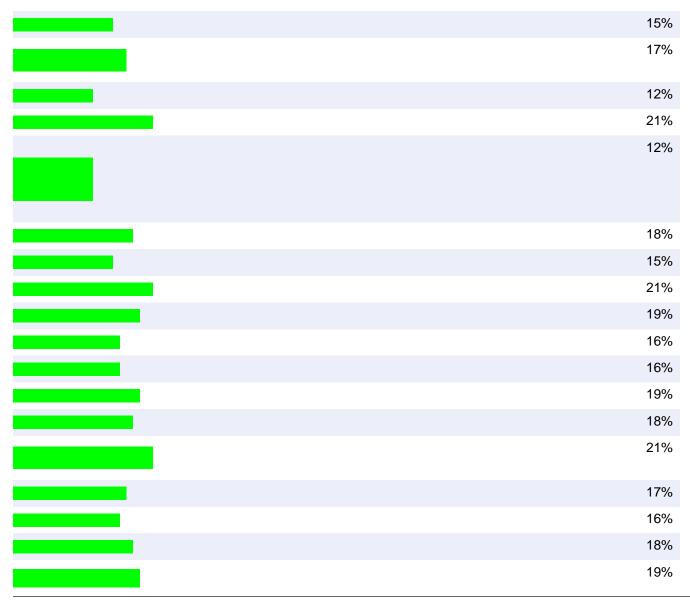
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01605	WORCESTER	5087999000
01854	MIDDLESEX	9789376000
01085	HAMPDEN	4135682811
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02169	NORFOLK	6177736100
02176	MIDDLESEX	7819793000
02114	SUFFOLK	6177262000
02780	BRISTOL	5088287000
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02114	SUFFOLK	6175237900
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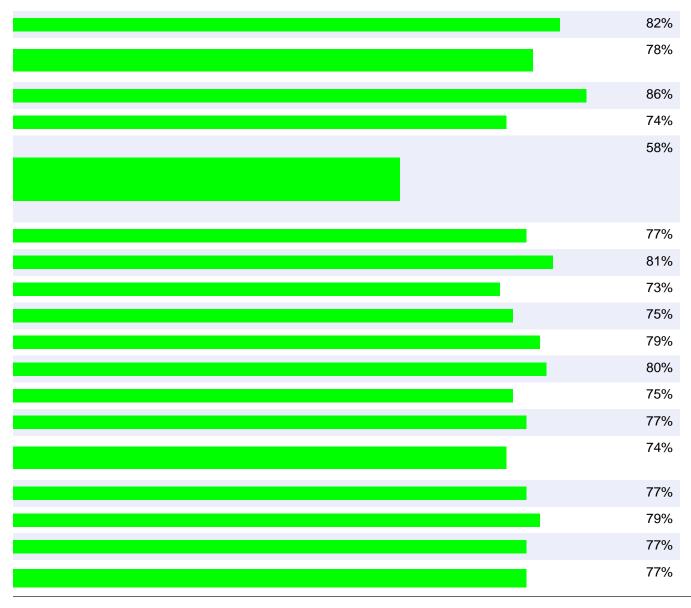
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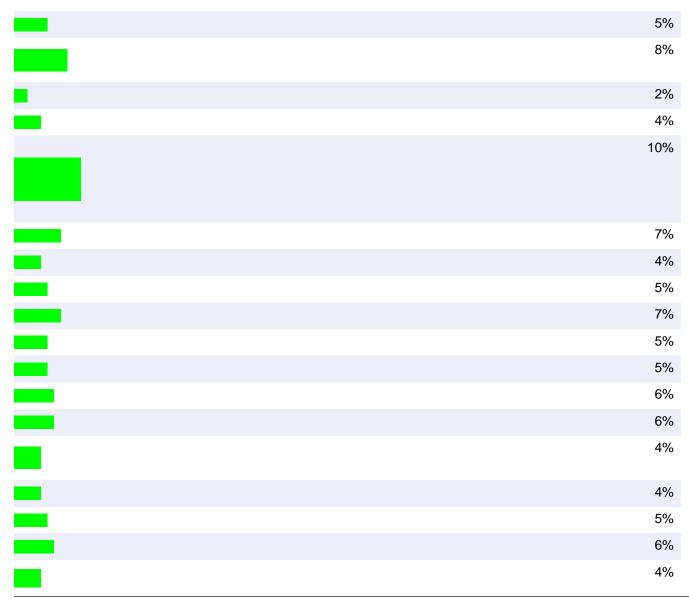
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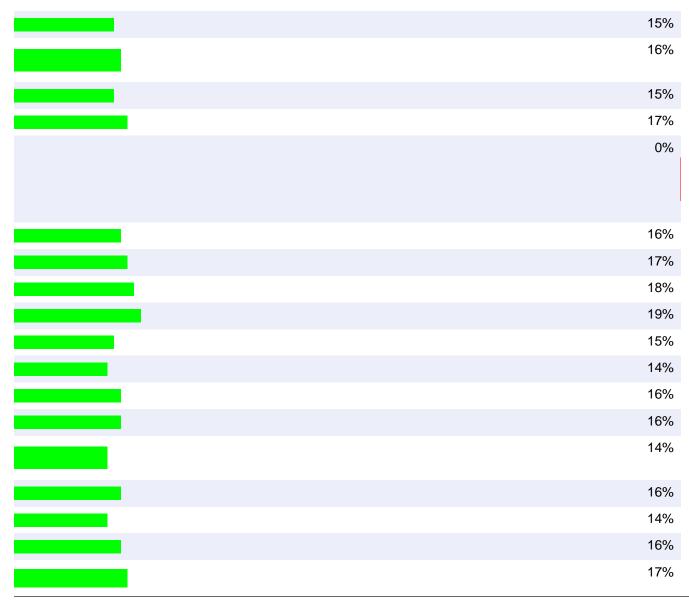
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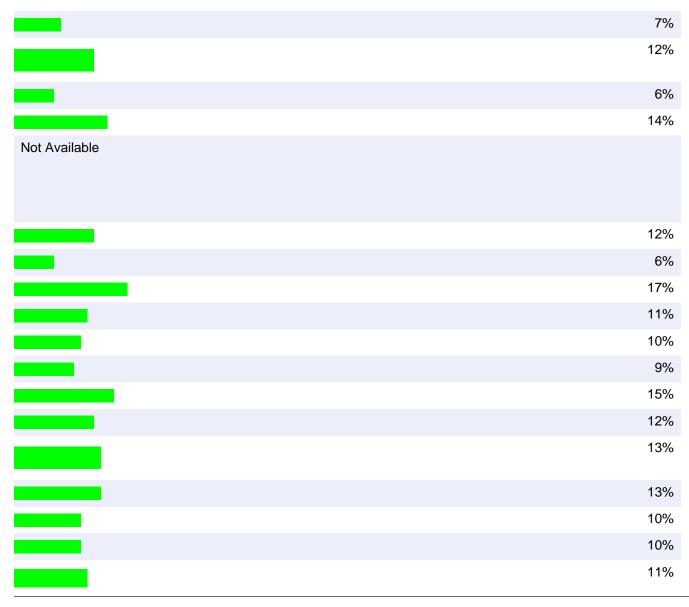
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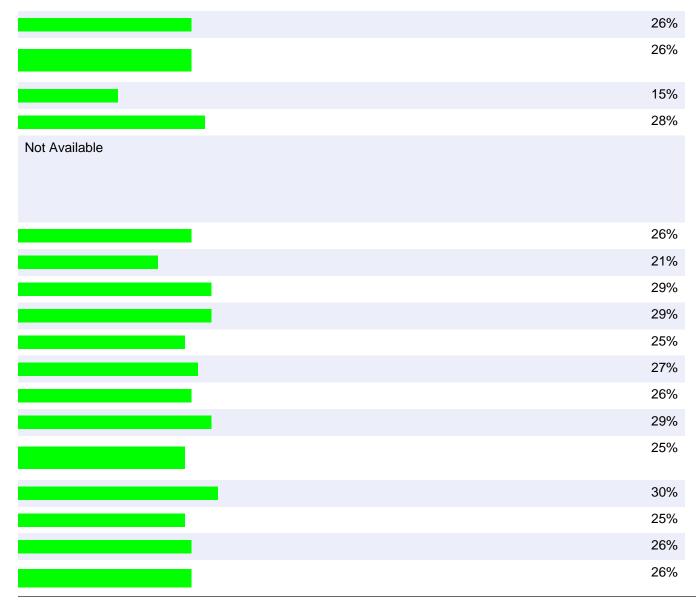
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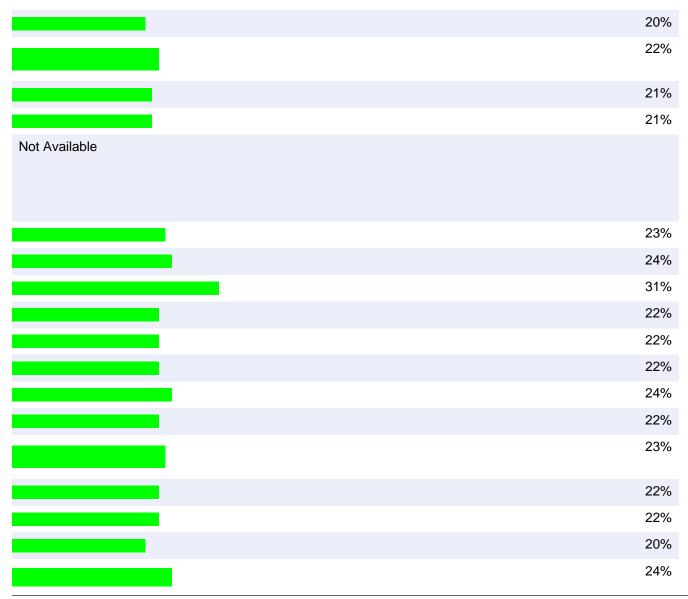
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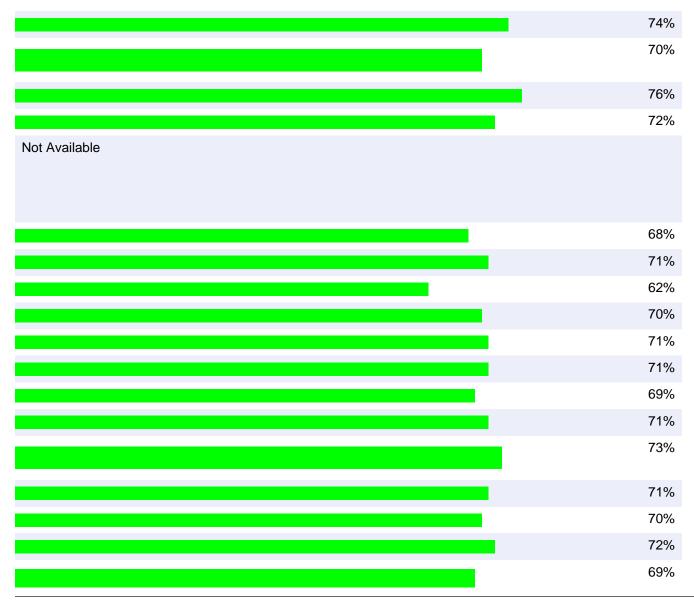
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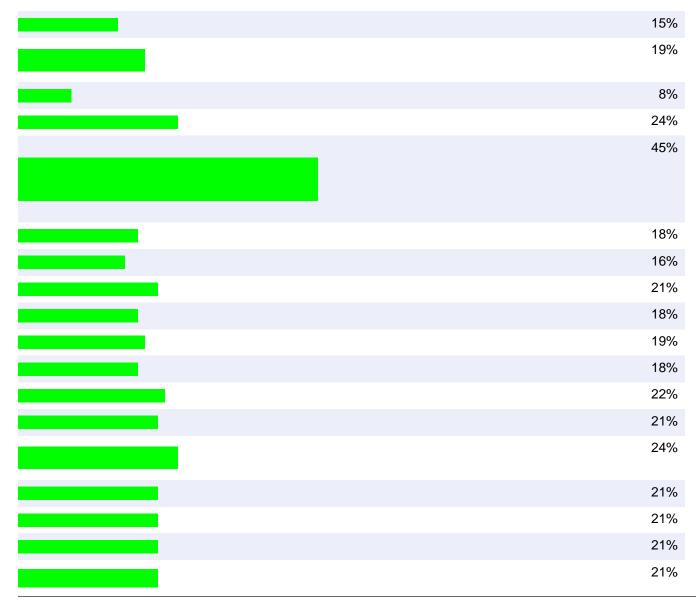
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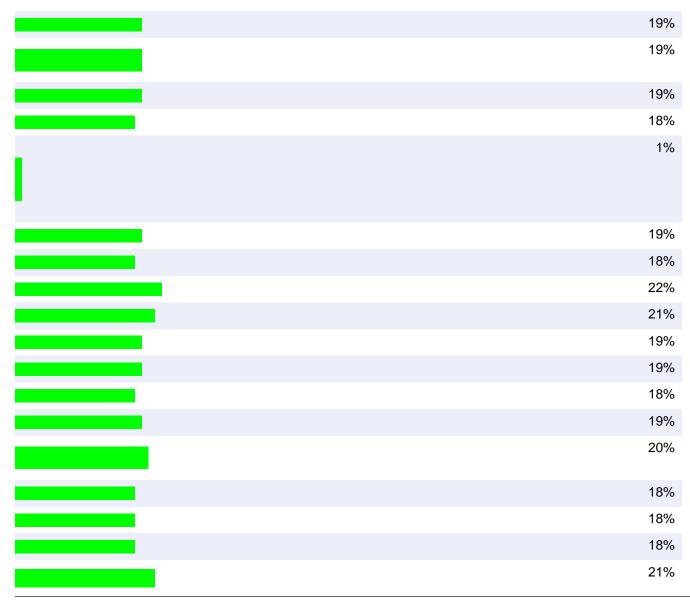
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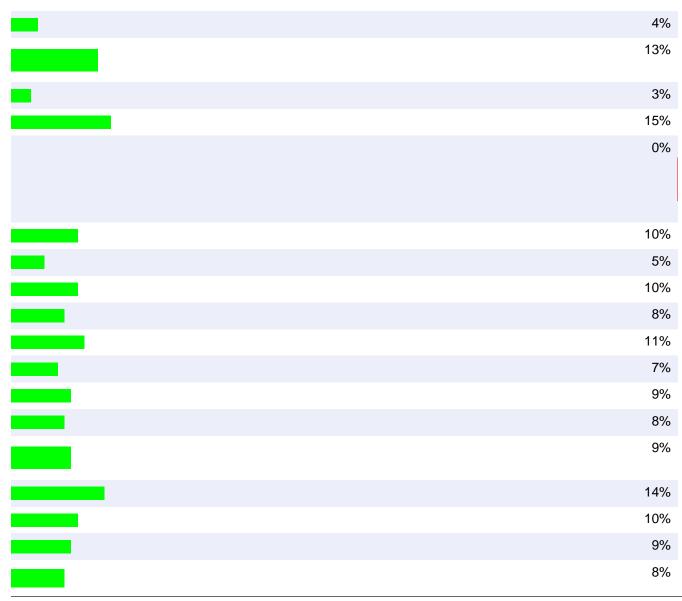
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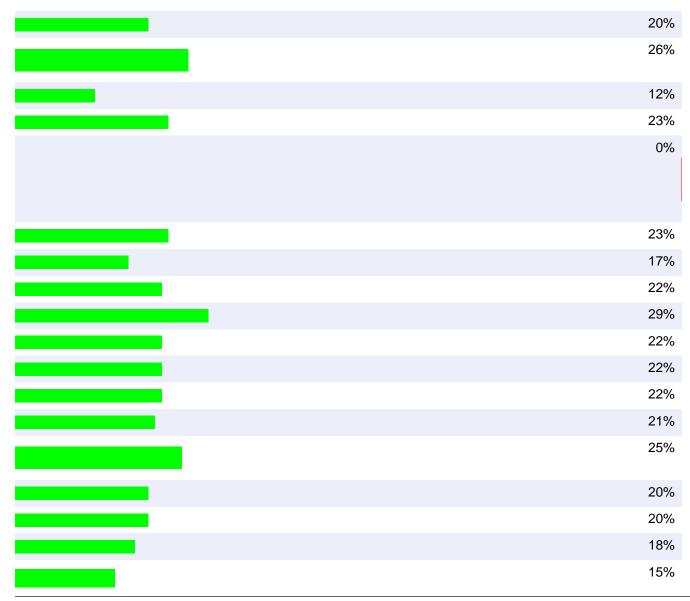
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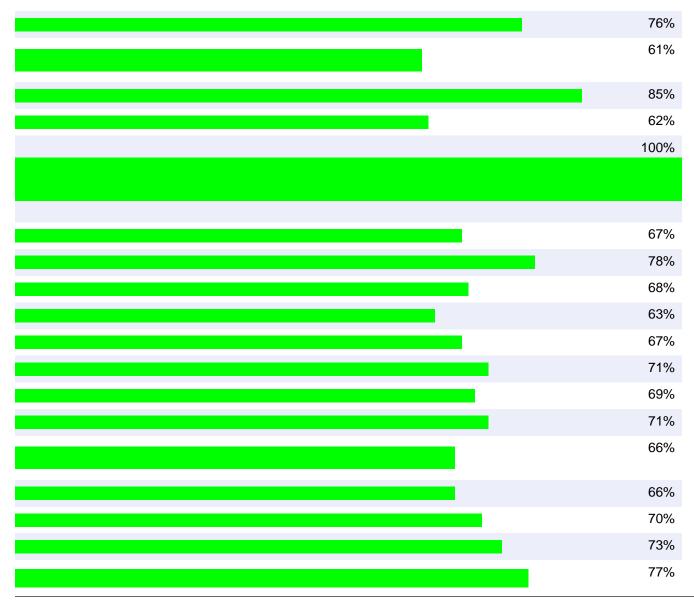
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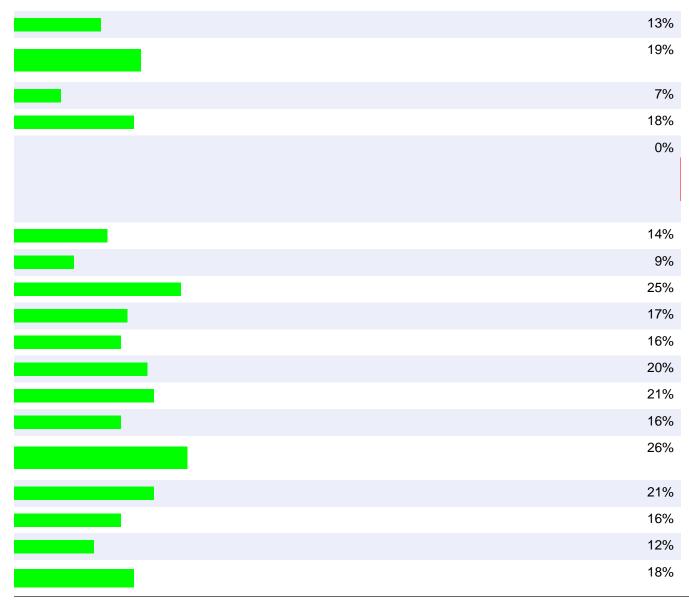
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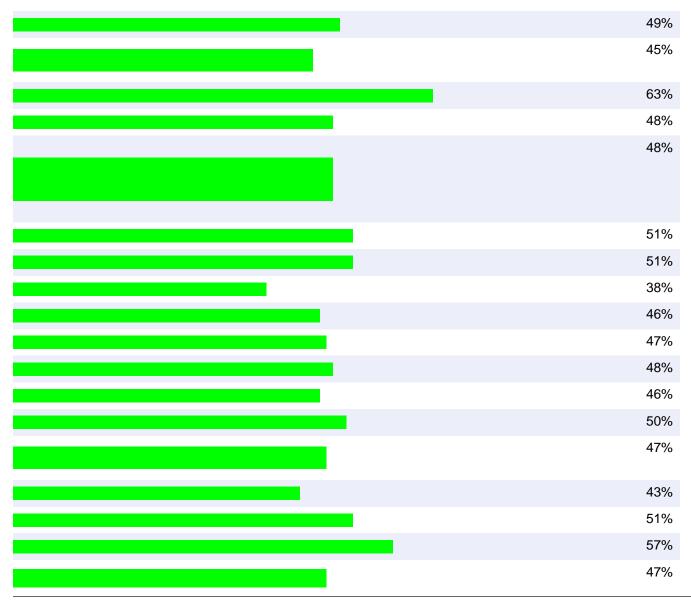
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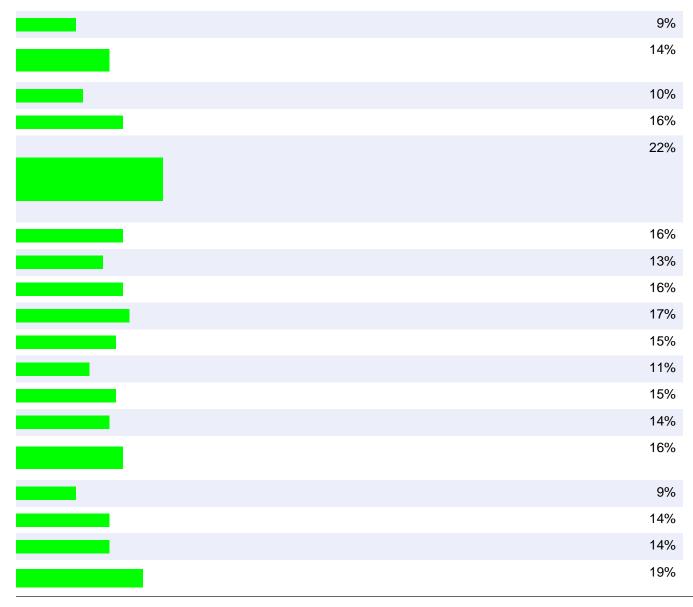
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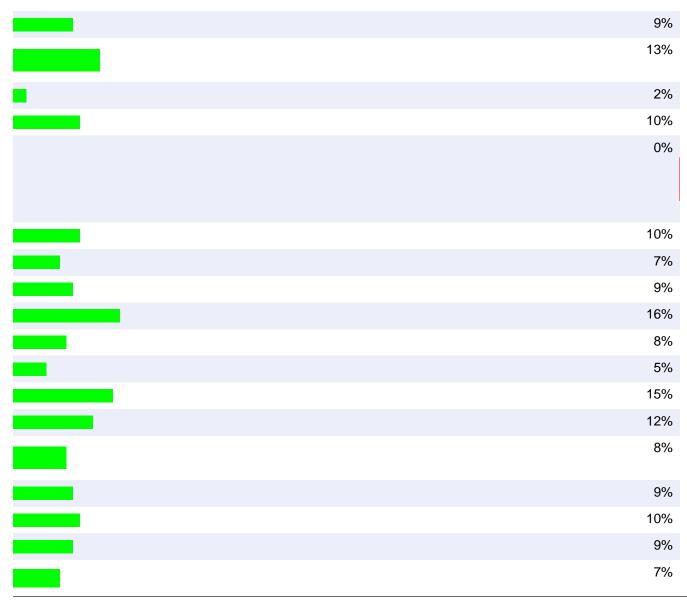
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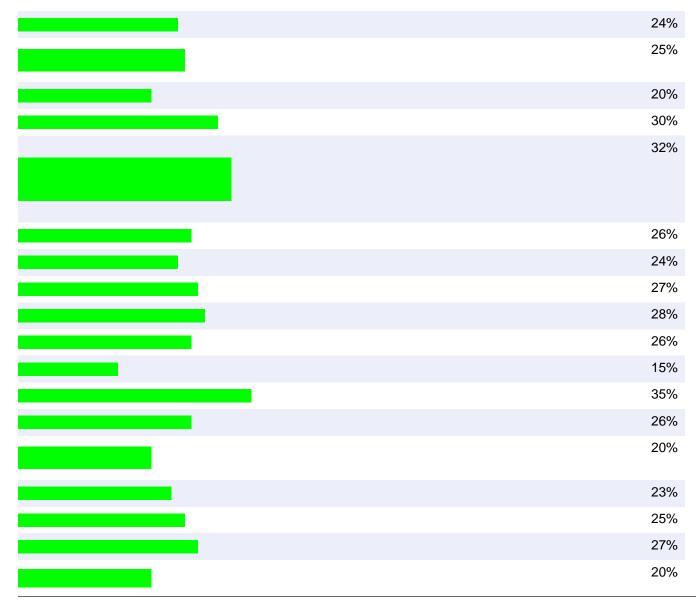
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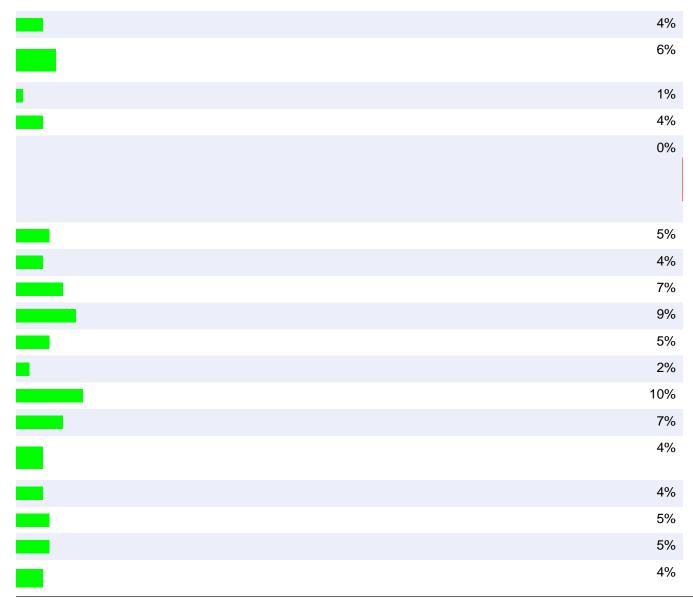
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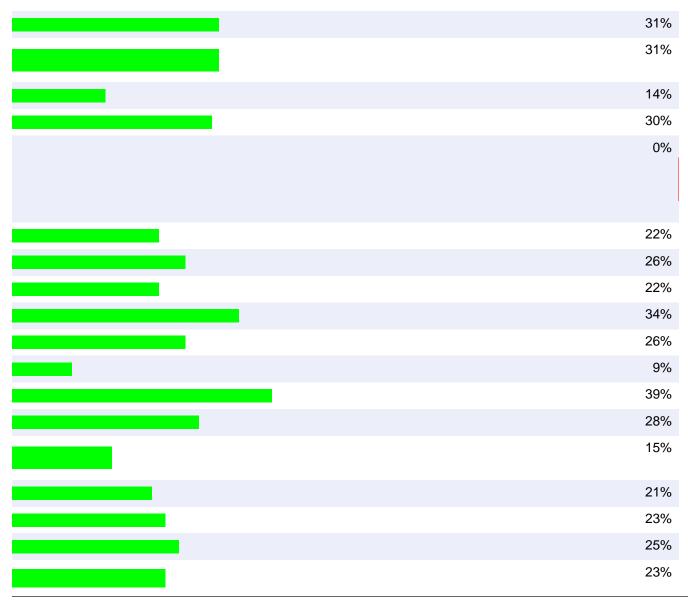
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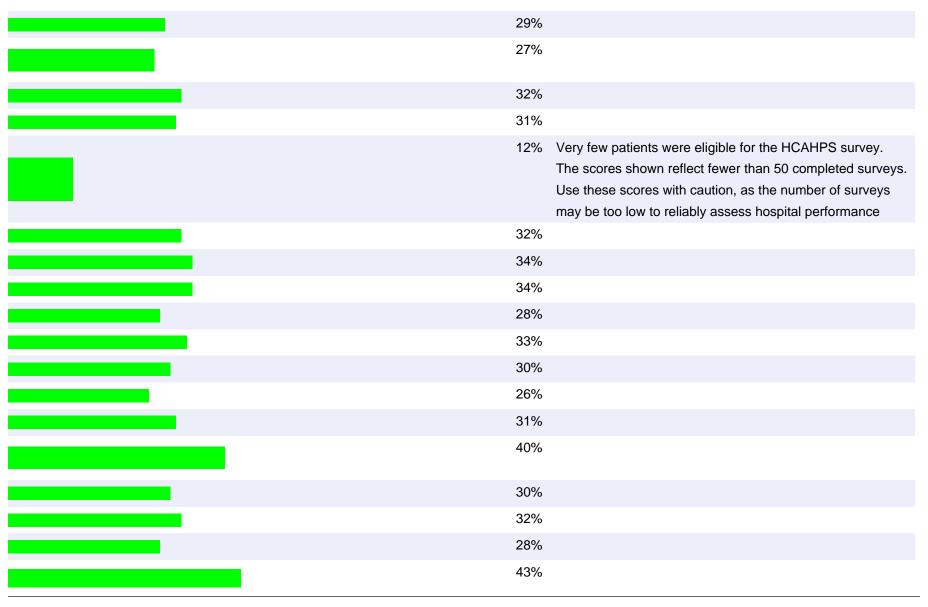
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	NEEDHAM	
220084	EMERSON HOSPITAL	OLD ROAD TO 9 ACRE CORNER
220086	BETH ISRAEL DEACONESS MEDICAL CENTER	330 BROOKLINE AVENUE
220088	NEW ENGLAND BAPTIST HOSPITAL	125 PARKER HILL AVENUE
220090	MILFORD REGIONAL MEDICAL CENTER	14 PROSPECT STREET
220095	HEYWOOD HOSPITAL	242 GREEN STREET
220098	NASHOBA VALLEY MEDICAL CENTER	200 GROTON ROAD
220100	SOUTH SHORE HOSPITAL	55 FOGG ROAD
220101	NEWTON-WELLESLEY HOSPITAL	2014 WASHINGTON STREET
220105	WINCHESTER HOSPITAL	41 HIGHLAND AVENUE
220108	MILTON HOSPITAL INC	199 REEDSDALE ROAD
220110	BRIGHAM AND WOMEN'S HOSPITAL	75 FRANCIS STREET
220111	GOOD SAMARITAN MEDICAL CENTER	235 NORTH PEARL STREET
220116	TUFTS MEDICAL CENTER	800 WASHINGTON STREET
220119	FAULKNER HOSPITAL	1153 CENTRE STREET
220126	NORWOOD HOSPITAL	800 WASHINGTON STREET
220135	FALMOUTH HOSPITAL	67 & 100 TER HEUN DRIVE
220162	DANA-FARBER CANCER INSTITUTE	450 BROOKLINE AVENUE
220163	UMASS MEMORIAL MEDICAL CENTER INC	55 LAKE AVENUE NORTH
220171	LAHEY CLINIC HOSPITAL	41 & 45 MALL ROAD
220174	MERRIMACK VALLEY HOSPITAL	140 LINCOLN AVENUE

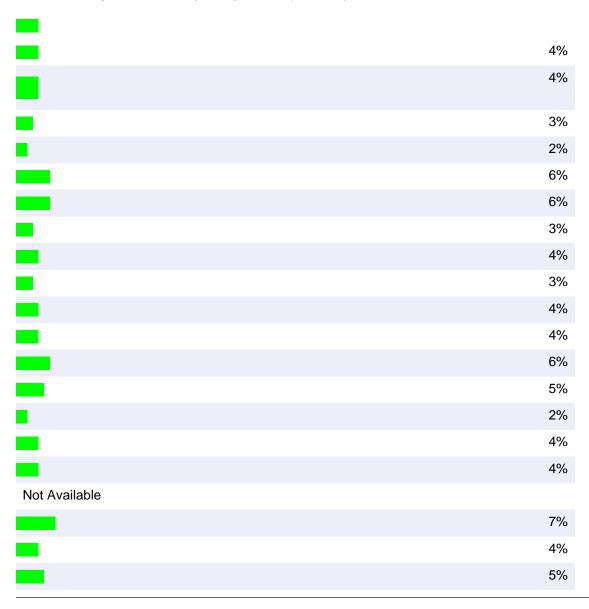
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W CONCORD	MA
BOSTON	MA
BOSTON	MA
MILFORD	MA
GARDNER	MA
AYER	MA
SOUTH WEYMOUTH	MA
NEWTON	MA
WINCHESTER	MA
MILTON	MA
BOSTON	MA
BROCKTON	MA
BOSTON	MA
BOSTON	MA
NORWOOD	MA
FALMOUTH	MA
BOSTON	MA
WORCESTER	MA
BURLINGTON	MA
HAVERHILL	MA

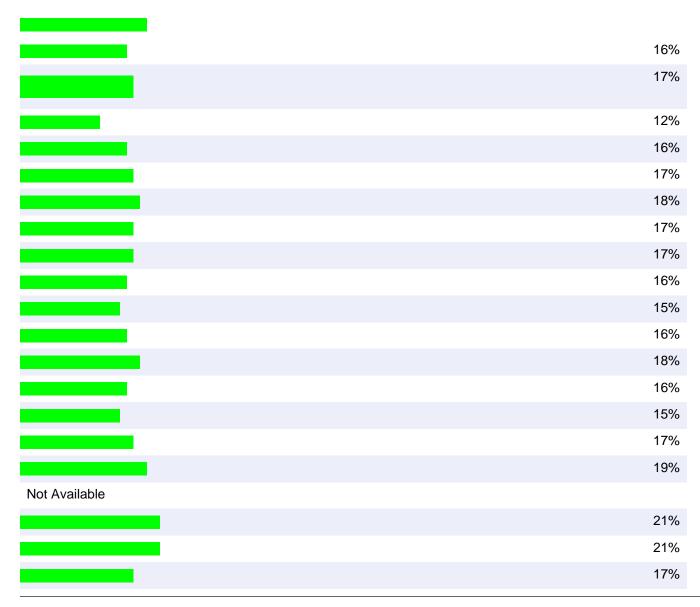
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02462	MIDDLESEX	6172436000
01890	MIDDLESEX	7817299000
02186	NORFOLK	6176964600
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02301	PLYMOUTH	5084273000
02111	SUFFOLK	6176365000
02130	SUFFOLK	6179837000
02062	NORFOLK	5087721000
02540	BARNSTABLE	5085485300
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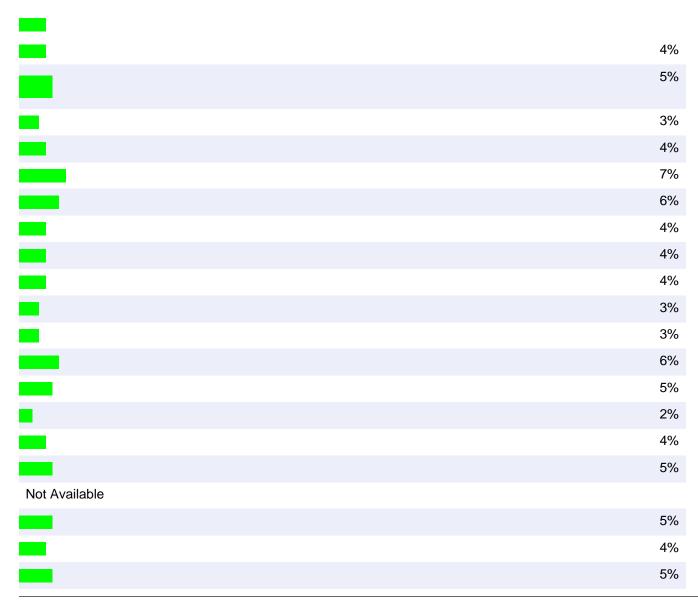
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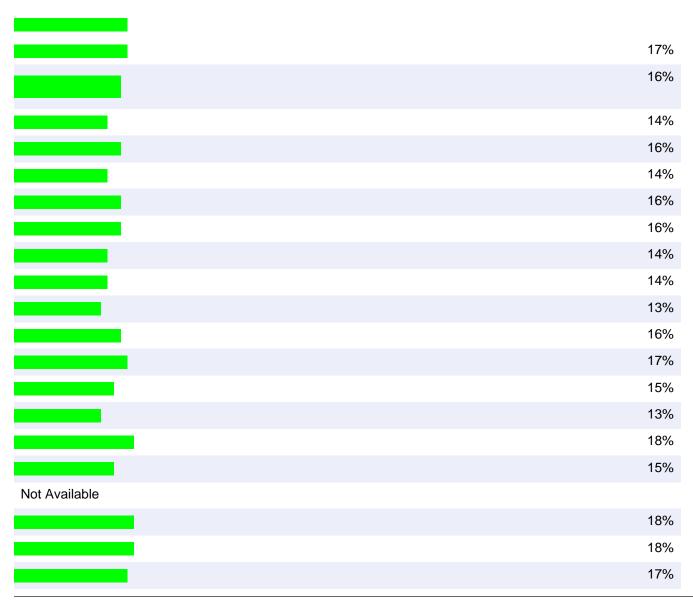
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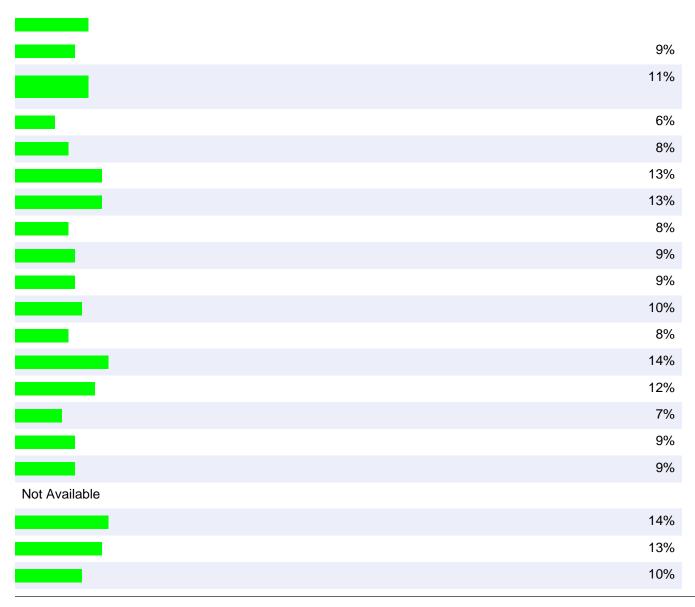
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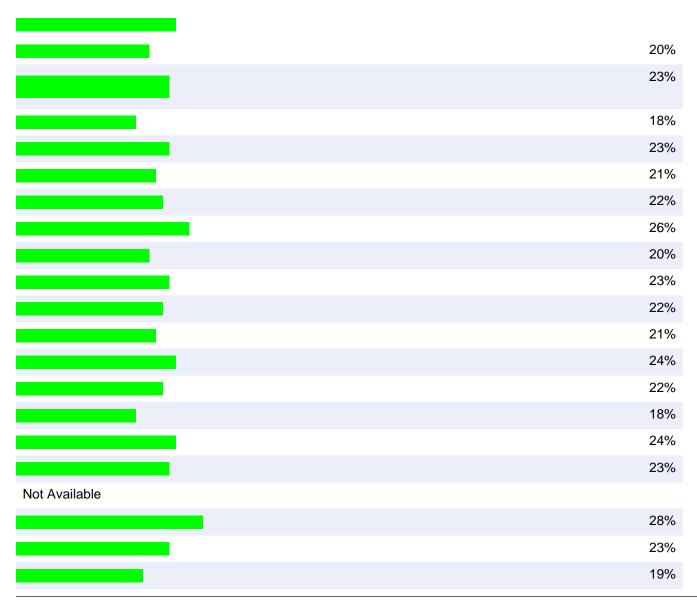
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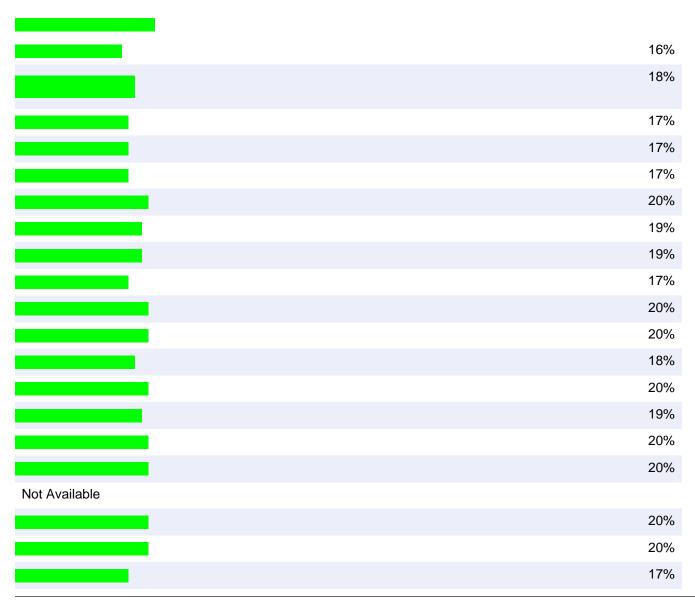
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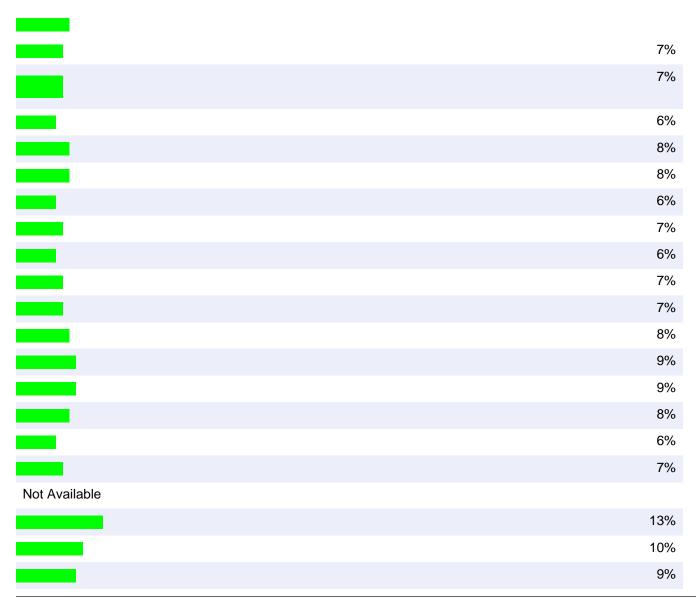
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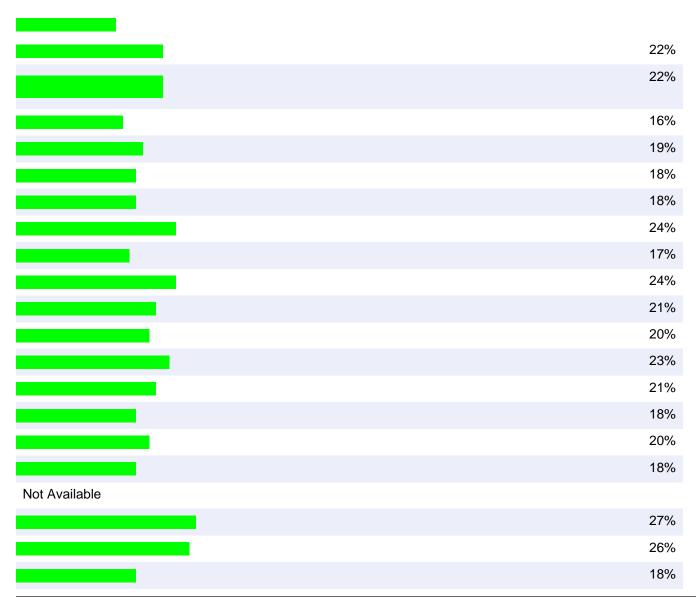
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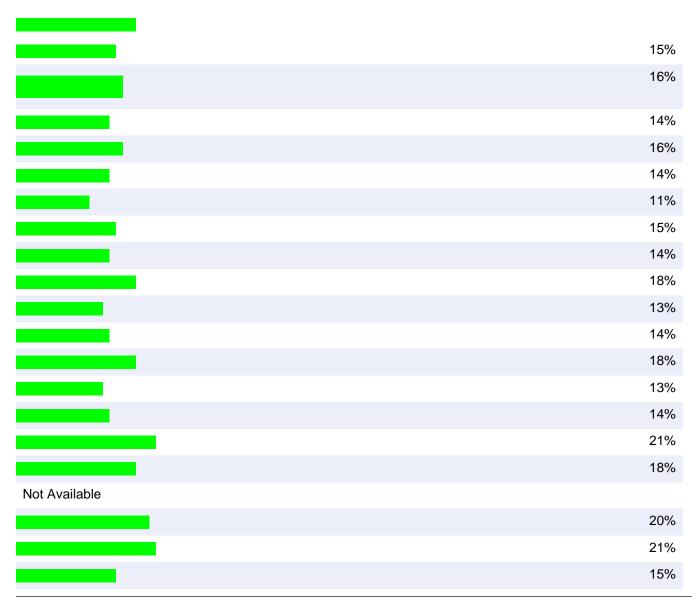
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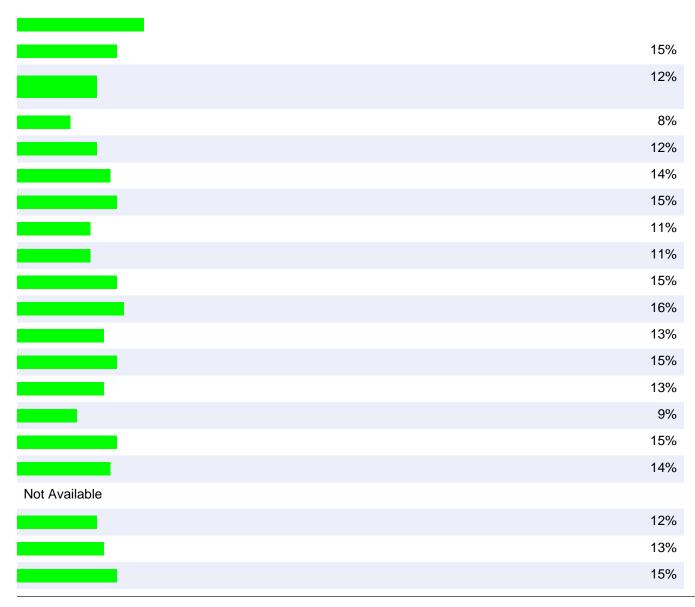
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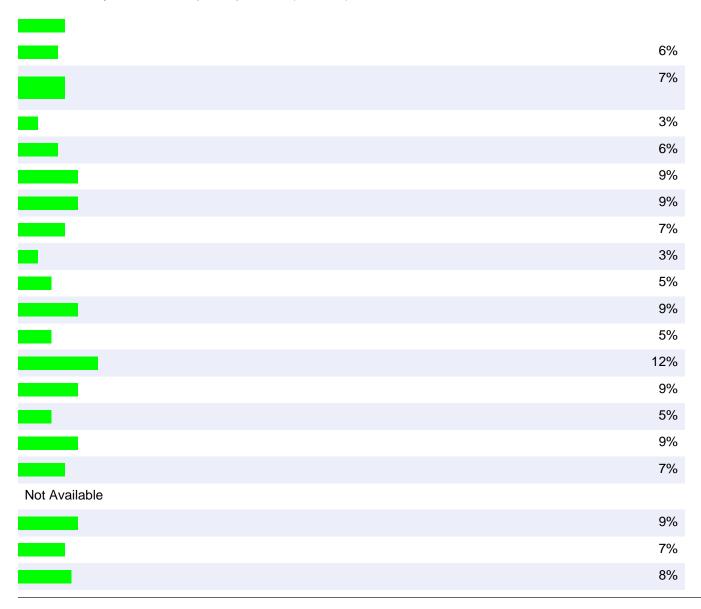
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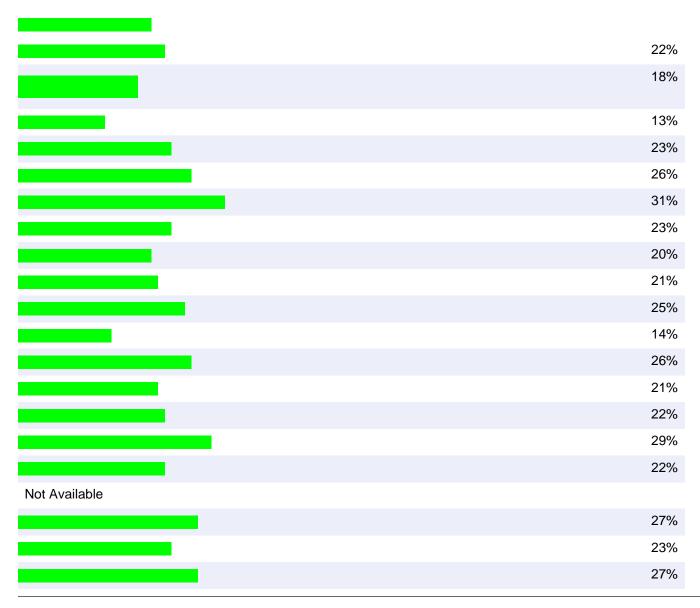
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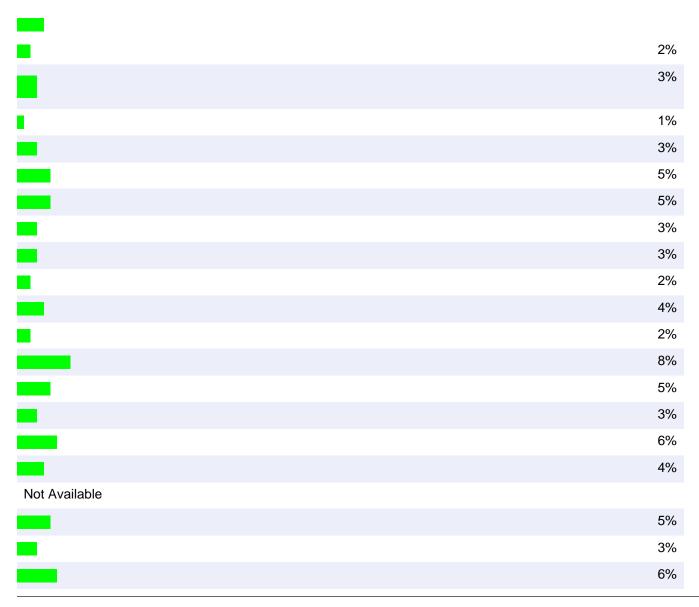
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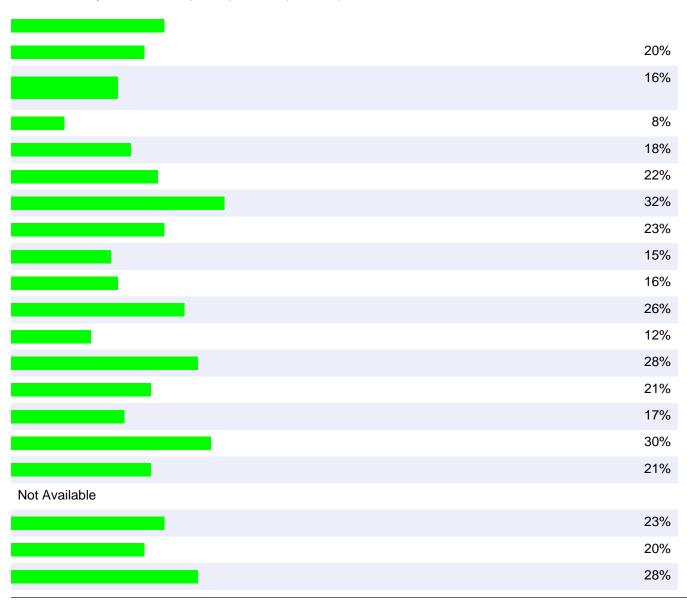
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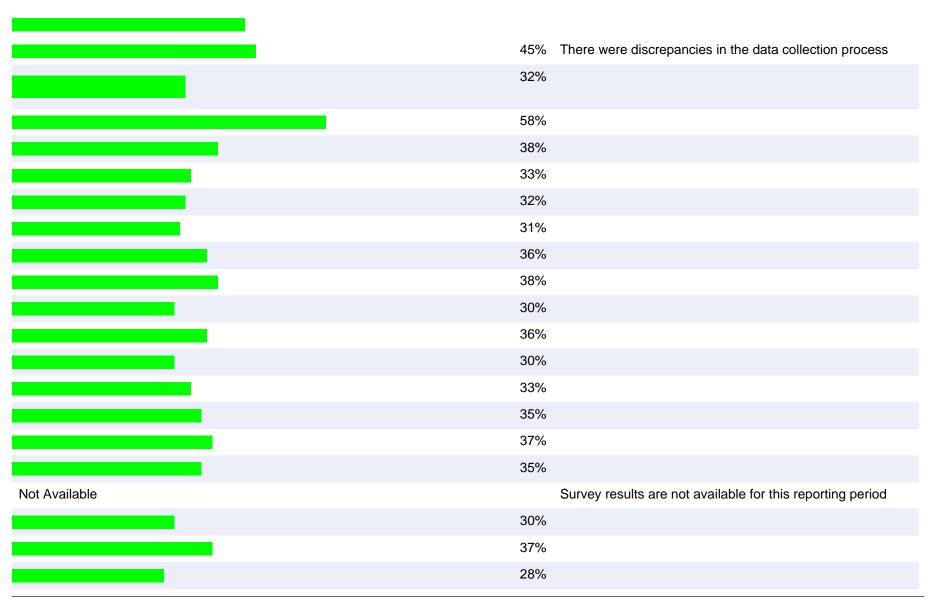
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220175	METROWEST MEDICAL CENTER	115 LINCOLN STREET
220176	ST VINCENT HOSPITAL	123 SUMMER STREET
220177	NANTUCKET COTTAGE HOSPITAL	57 PROSPECT STREET
221300	MARTHA'S VINEYARD HOSPITAL INC	ONE HOSPITAL ROAD PO BOX 1477
221302	FAIRVIEW HOSPITAL	29 LEWIS AVENUE
221303	ATHOL MEMORIAL HOSPITAL	2033 MAIN STREET
223302	BOSTON CHILDREN'S HOSPITAL	300 LONGWOOD AVENUE
330003	ALBANY MEMORIAL HOSPITAL	600 NORTHERN BOULEVARD
330004	KINGSTON HOSPITAL	396 BROADWAY
330005	KALEIDA HEALTH	726 EXCHANGE STREET, SUITE 522
330006	ST JOSEPH'S MEDICAL CENTER	127 SOUTH BROADWAY
330008	WYOMING COUNTY COMMUNITY HOSPITAL	400 NORTH MAIN STREET
330009	BRONX-LEBANON HOSPITAL CENTER	1276 FULTON AVENUE
330011	OUR LADY OF LOURDES MEMORIAL HOSPITAL, INC	169 RIVERSIDE DRIVE
330013	ALBANY MEDICAL CENTER HOSPITAL	43 NEW SCOTLAND AVENUE
330014	JAMAICA HOSPITAL MEDICAL CENTER	89TH AVENUE AND VAN WYCK EXPRESSWAY
330019	NEW YORK COMMUNITY HOSPITAL OF BROOKLYN, INC.	2525 KINGS HIGHWAY

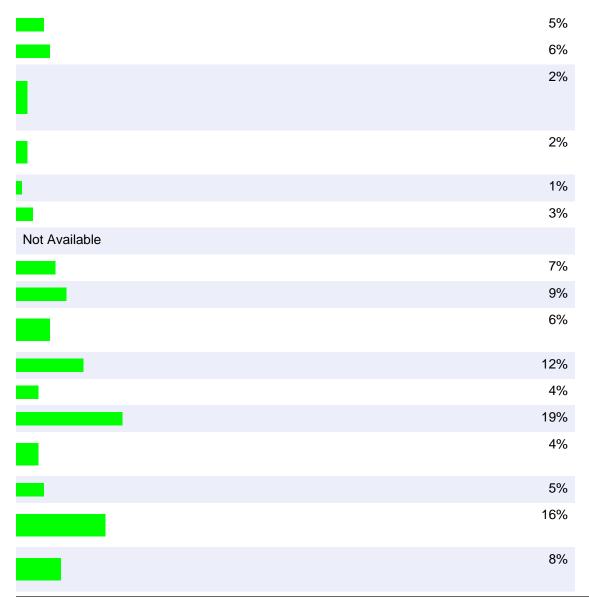
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FRAMINGHAM	MA
WORCESTER	MA
NANTUCKET	MA
OAK BLUFFS	MA
GREAT BARRINGTON	MA
ATHOL	MA
BOSTON	MA
ALBANY	NY
KINGSTON	NY
BUFFALO	NY
YONKERS	NY
WARSAW	NY
BRONX	NY
BINGHAMTON	NY
ALBANY	NY
JAMAICA	NY
BROOKLYN	NY

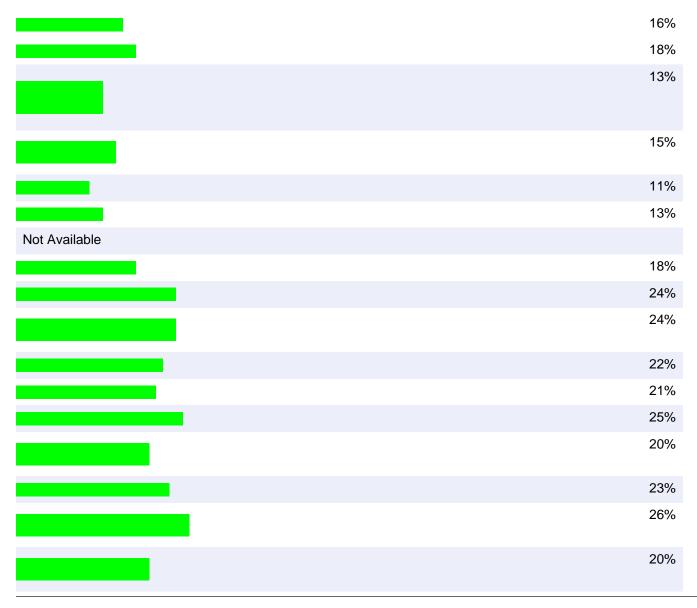
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02557	DUKES	5086930410
01230	BERKSHIRE	4135280790
01331	WORCESTER	9782493511
02115	SUFFOLK	6177356000
12204	ALBANY	5184713221
12401	ULSTER	9143313131
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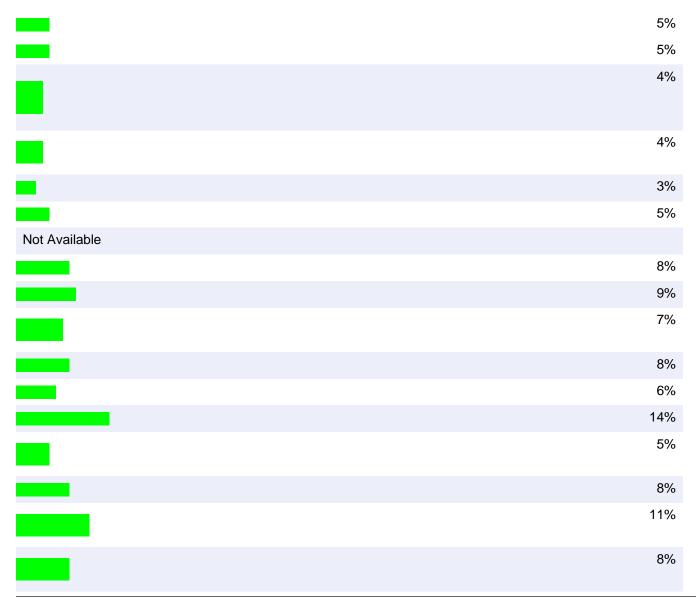
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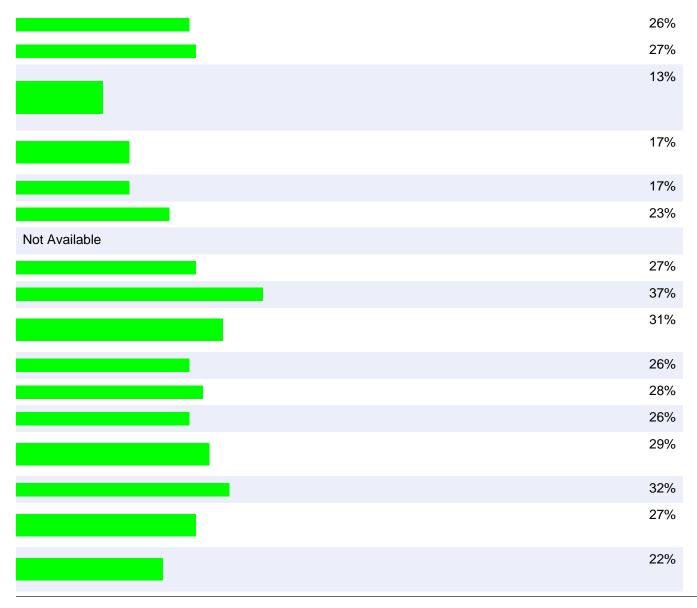
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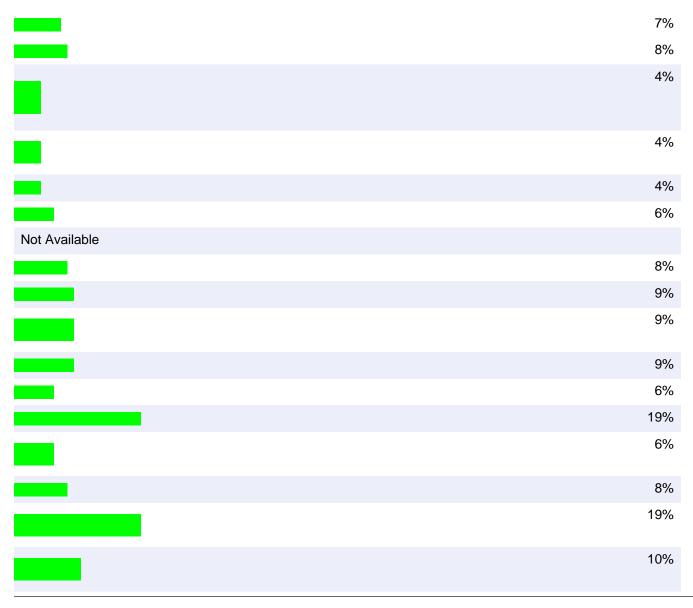
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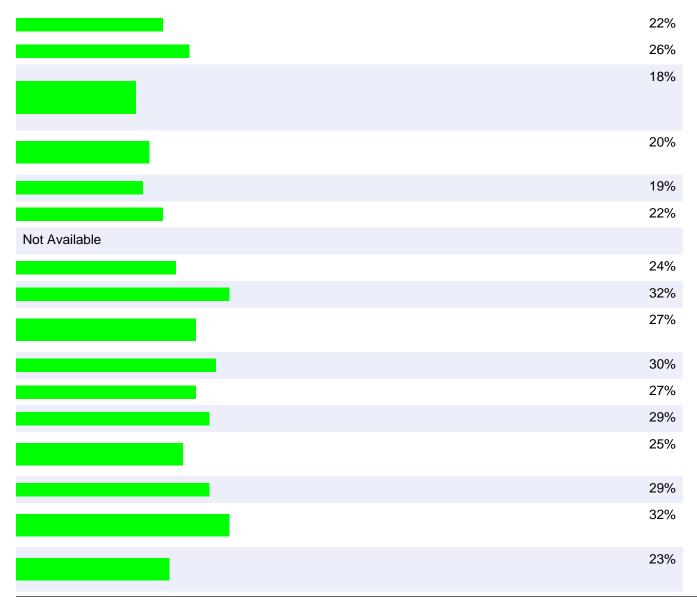
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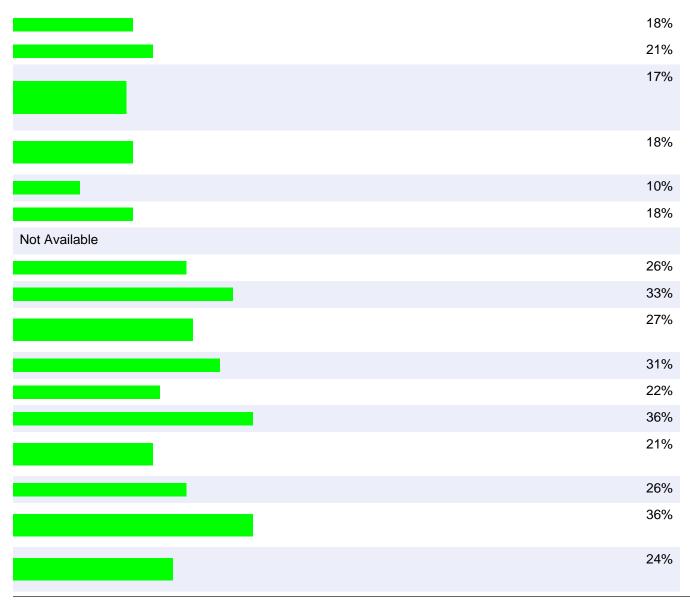
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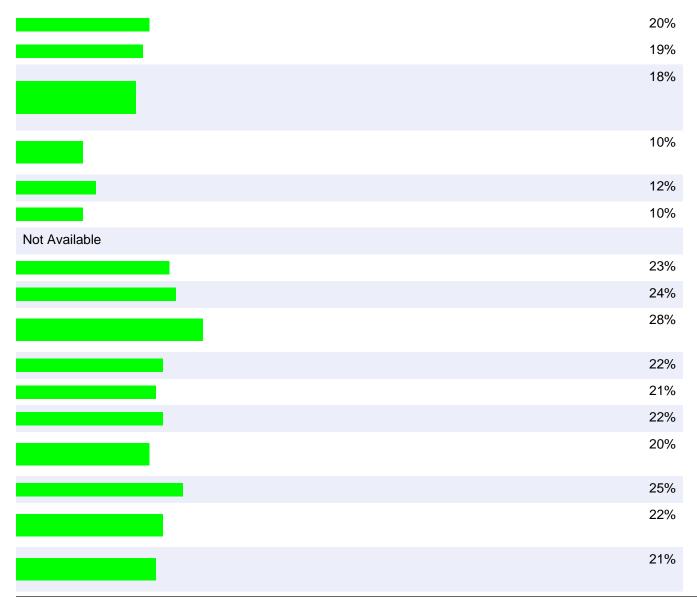
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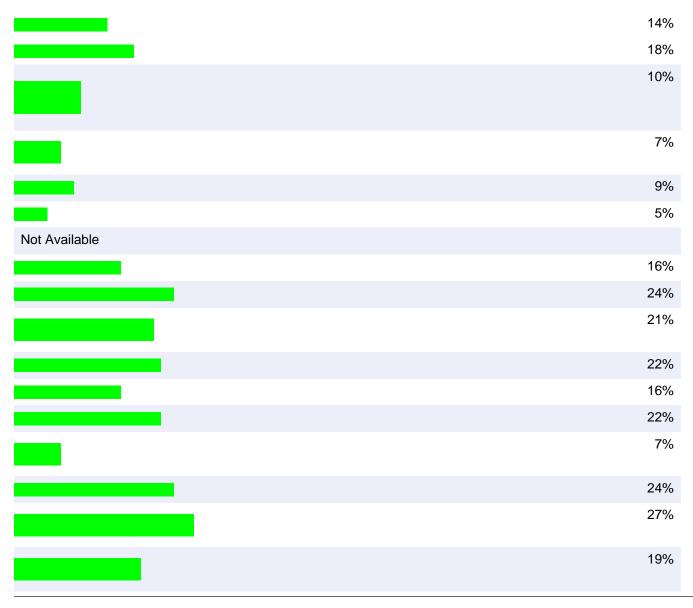
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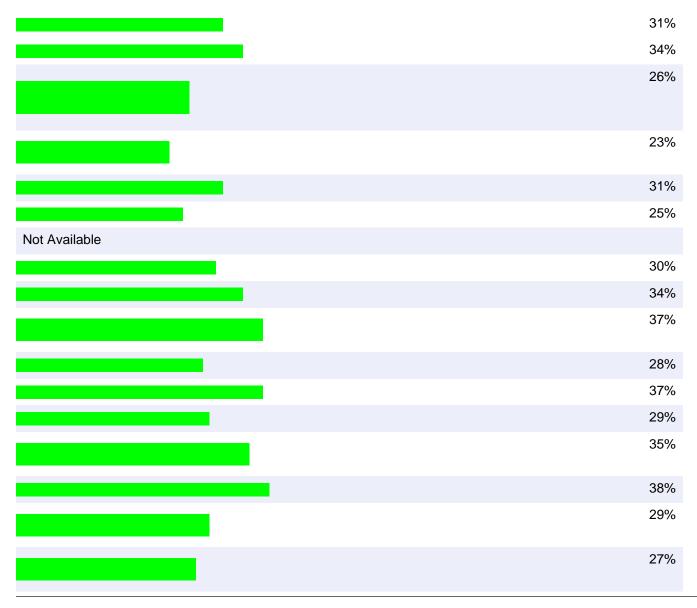
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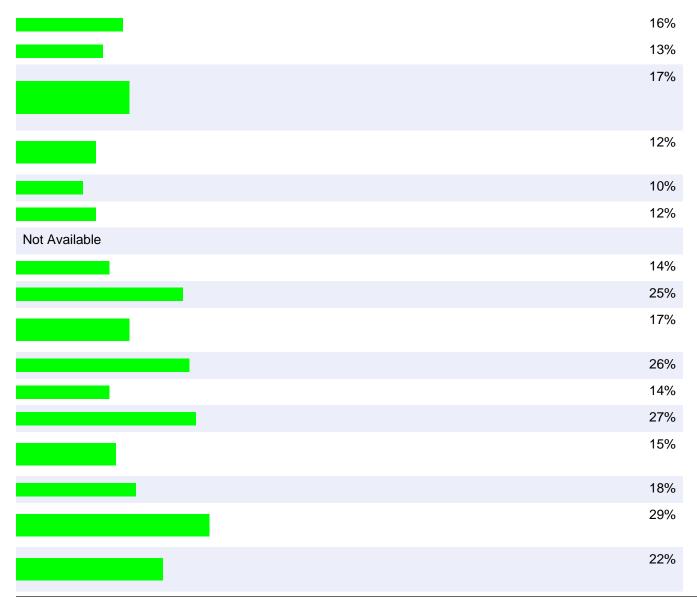
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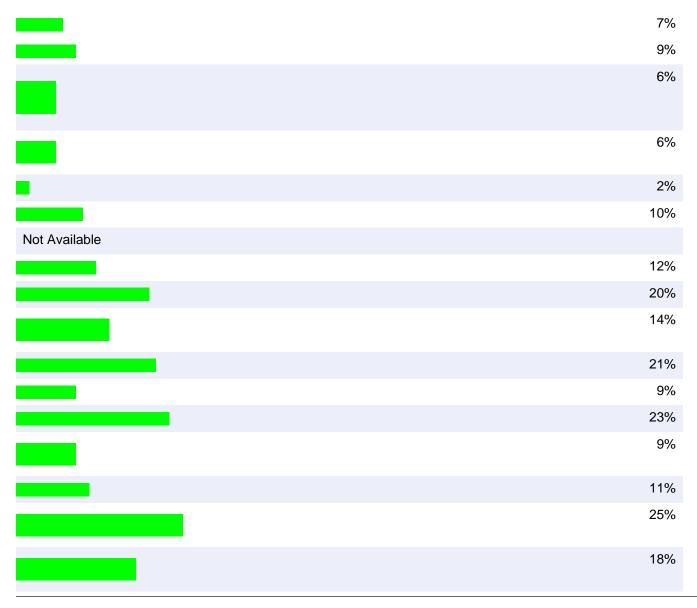
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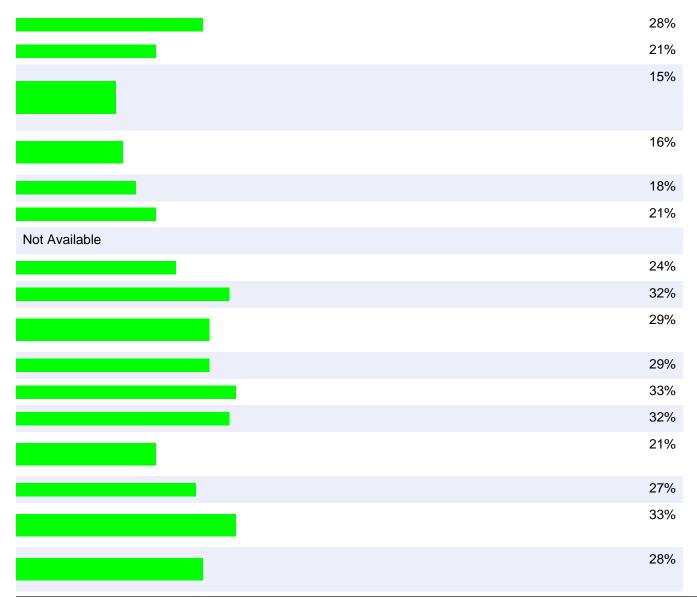
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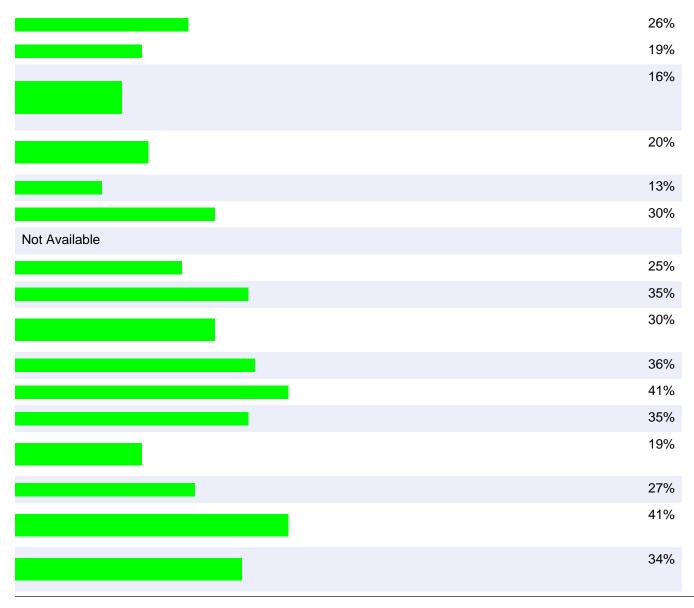
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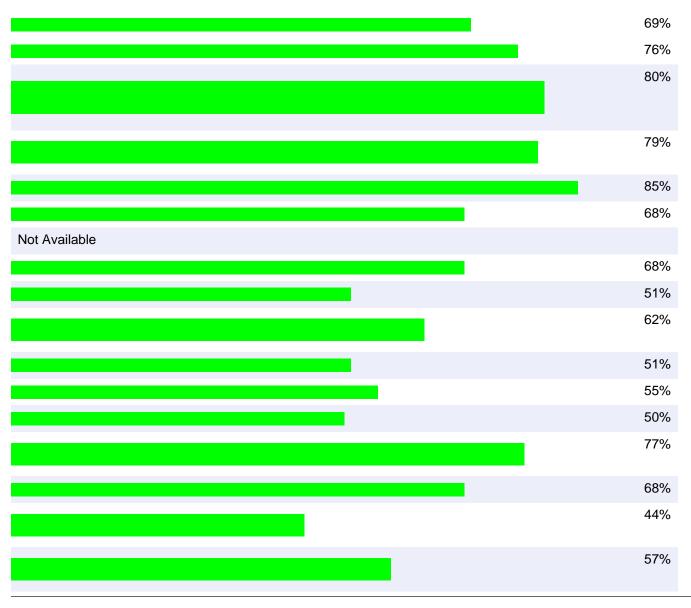
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	31%
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	28% Fewer than 100 patients completed the HCAHPS survey. Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance
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	18%
	22%

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330023	VASSAR BROTHERS MEDICAL CENTER	45 READE PLACE
330024	MOUNT SINAI HOSPITAL	ONE GUSTAVE L LEVY PLACE
330027	NASSAU UNIVERSITY MEDICAL CENTER	2201 HEMPSTEAD TURNPIKE
330028	RICHMOND UNIVERSITY MEDICAL CENTER	355 BARD AVENUE
330029	SHEEHAN MEMORIAL HOSPITAL	425 MICHIGAN AVENUE
330030	NEWARK-WAYNE COMMUNITY HOSPITAL	111 DRIVING PARK AVENUE
330033	CHENANGO MEMORIAL HOSPITAL, INC	179 NORTH BROAD STREET
330037	LAKESIDE MEMORIAL HOSPITAL	156 WEST AVENUE
330043	SOUTHSIDE HOSPITAL	301 EAST MAIN STREET
330044	FAXTON-ST LUKE'S HEALTHCARE	1656 CHAMPLIN AVENUE
330045	HUNTINGTON HOSPITAL	270 PARK AVENUE
330046	ST LUKE'S ROOSEVELT HOSPITAL	1111 AMSTERDAM AVENUE
330047	ST MARY'S HOSPITAL AT AMSTERDAM	427 GUY PARK AVENUE
330049	NORTHERN DUTCHESS HOSPITAL	6511 SPRINGBROOK AVENUE
330053	MEDINA MEMORIAL HOSPITAL	200 OHIO STREET
330055	NEW YORK HOSPITAL MEDICAL CENTER OF QUEENS	56-45 MAIN STREET
330056	BROOKLYN HOSPITAL CENTER AT DOWNTOWN CAMPUS	121 DEKALB AVENUE
330057	ST PETER'S HOSPITAL	315 SOUTH MANNING BOULEVARD
330058	GENEVA GENERAL HOSPITAL	196 -198 NORTH STREET

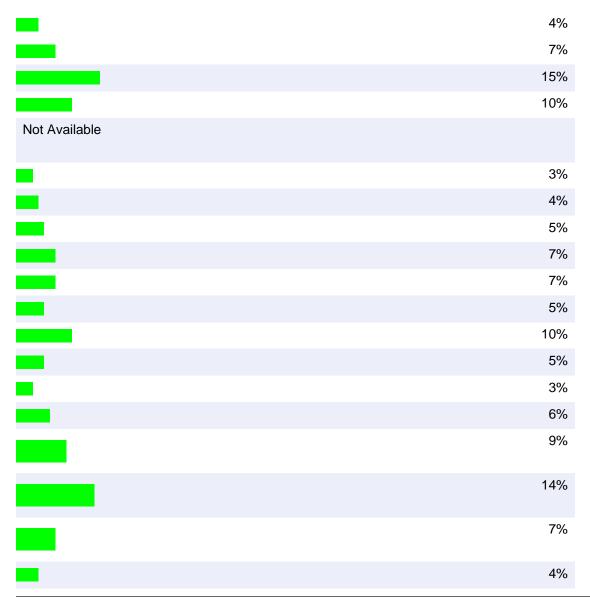
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POUGHKEEPSIE	NY
NEW YORK	NY
EAST MEADOW	NY
STATEN ISLAND	NY
BUFFALO	NY
NEWARK	NY
NORWICH	NY
BROCKPORT	NY
BAY SHORE	NY
UTICA	NY
HUNTINGTON	NY
NEW YORK	NY
AMSTERDAM	NY
RHINEBECK	NY
MEDINA	NY
FLUSHING	NY
BROOKLYN	NY
ALBANY	NY
GENEVA	NY

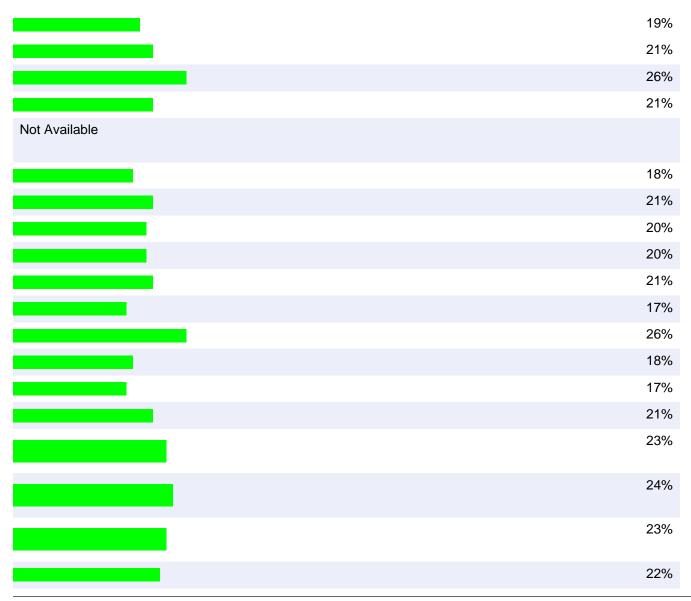
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14203	ERIE	7168482000
14513	WAYNE	3153322022
13815	CHENANGO	6073354111
14420	MONROE	5856373131
11706	SUFFOLK	6319683000
13503	ONEIDA	3157986000
11743	SUFFOLK	6313512000
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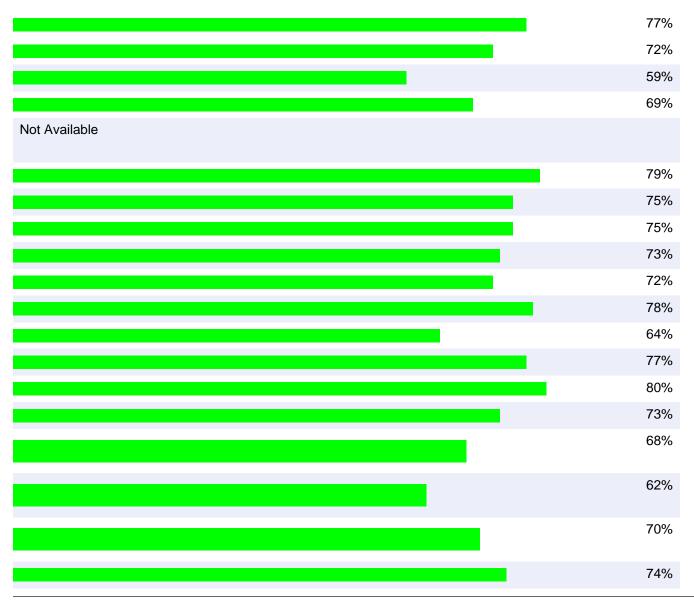
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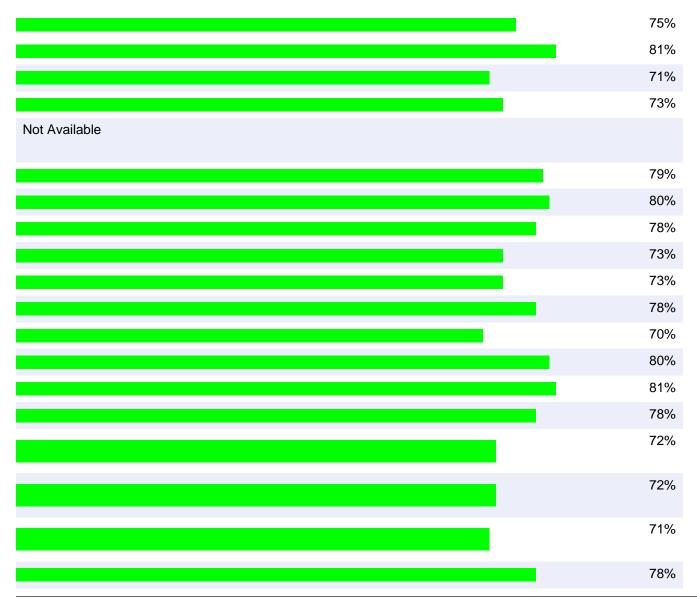
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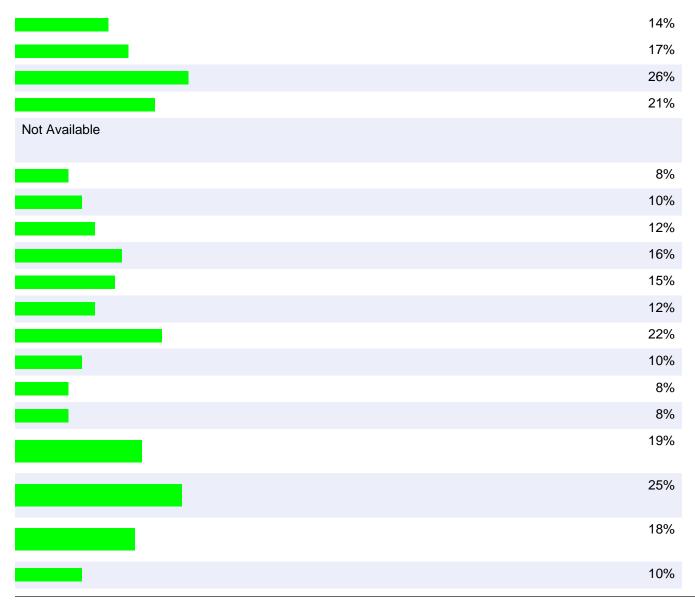
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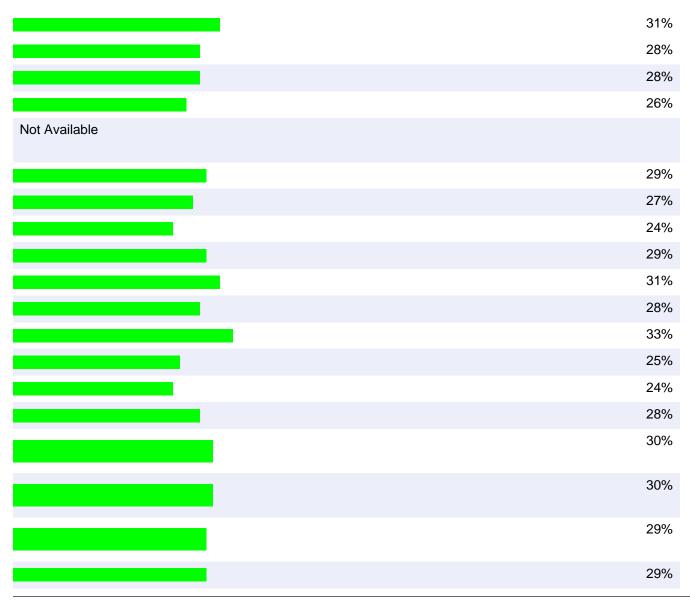
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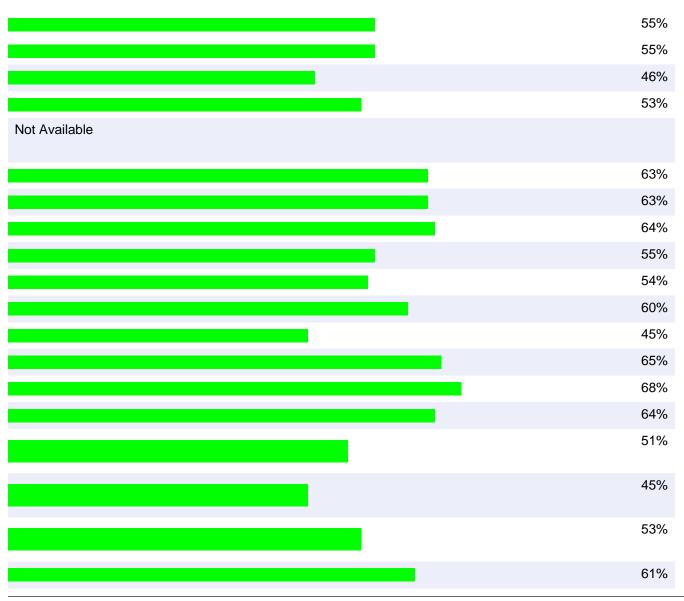
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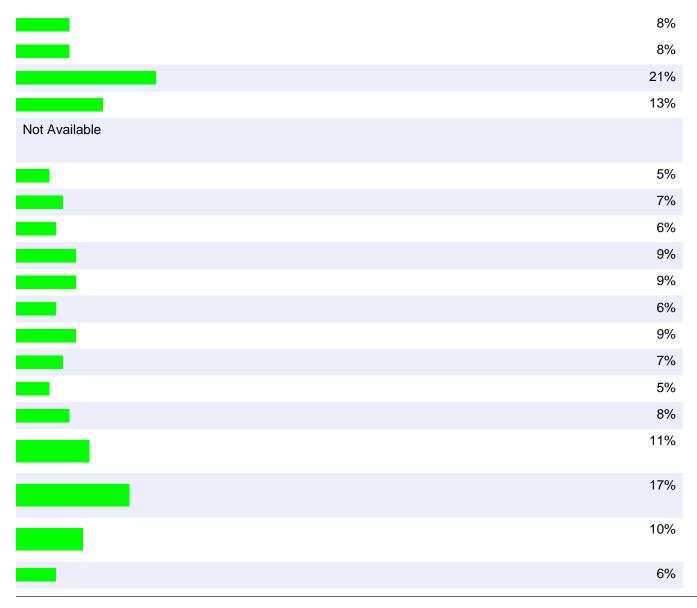
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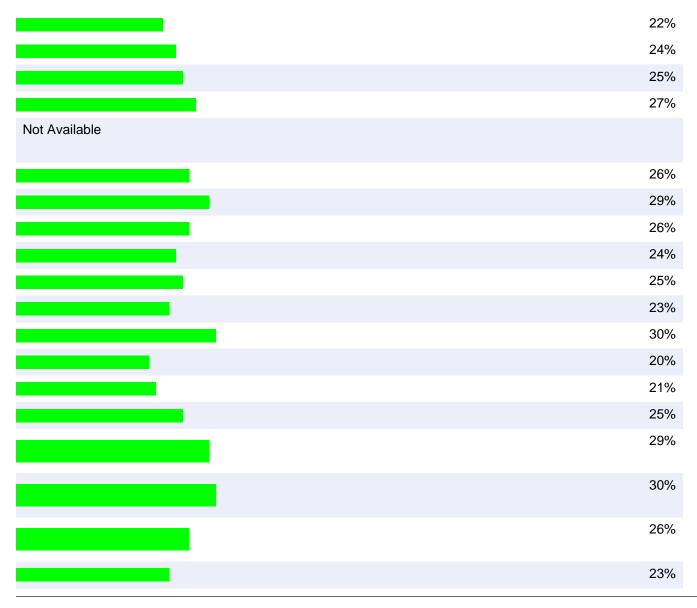
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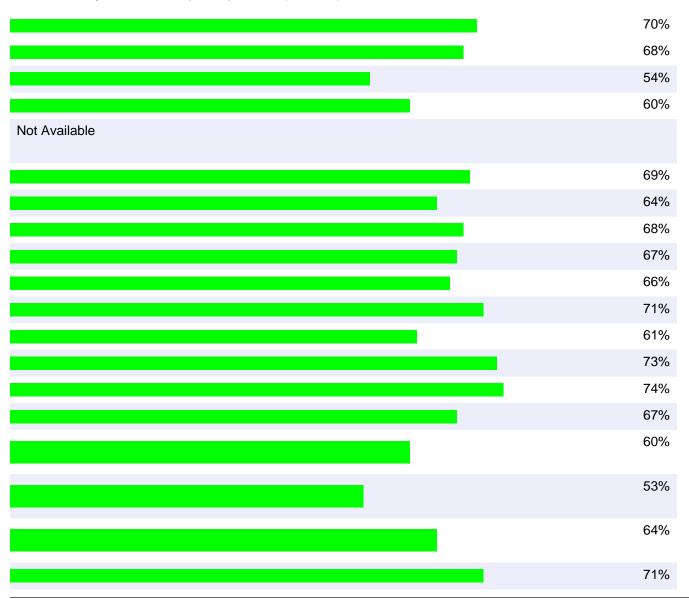
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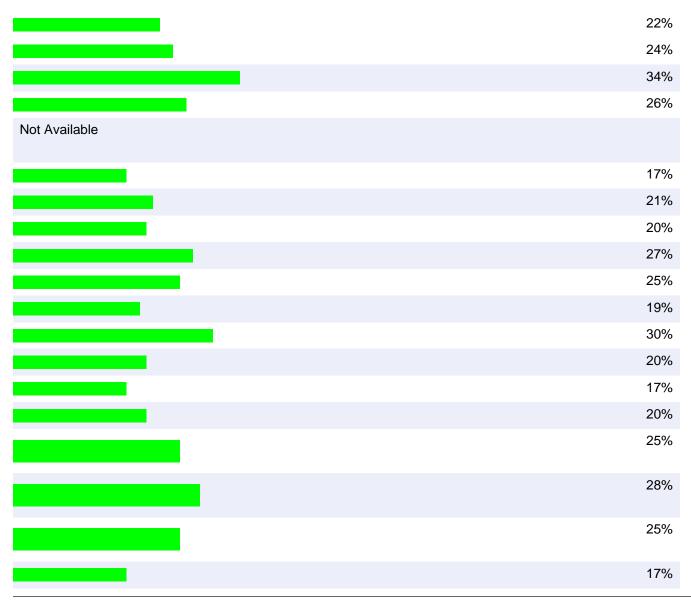
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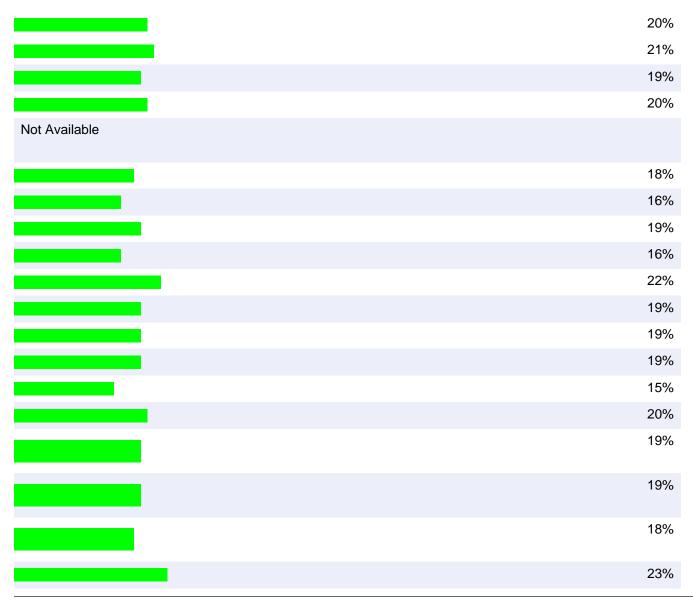
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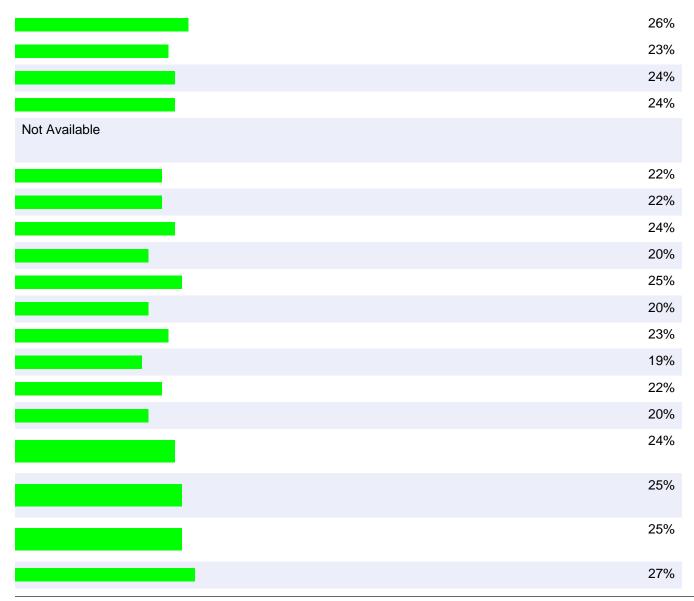
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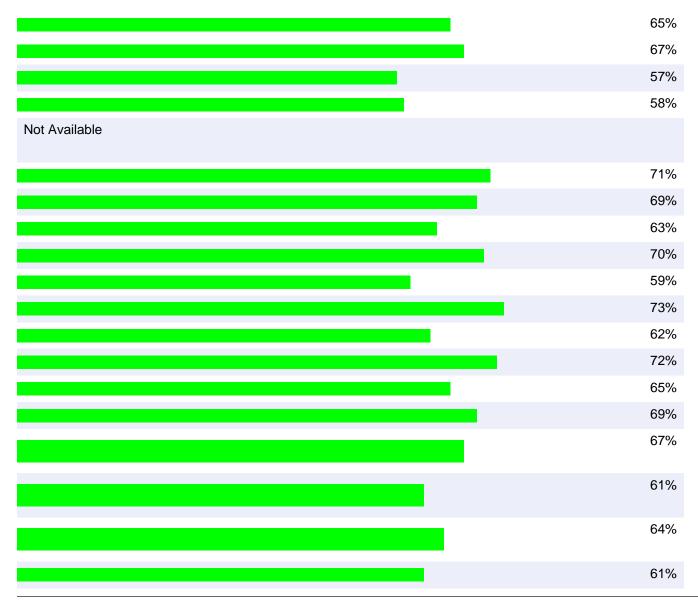
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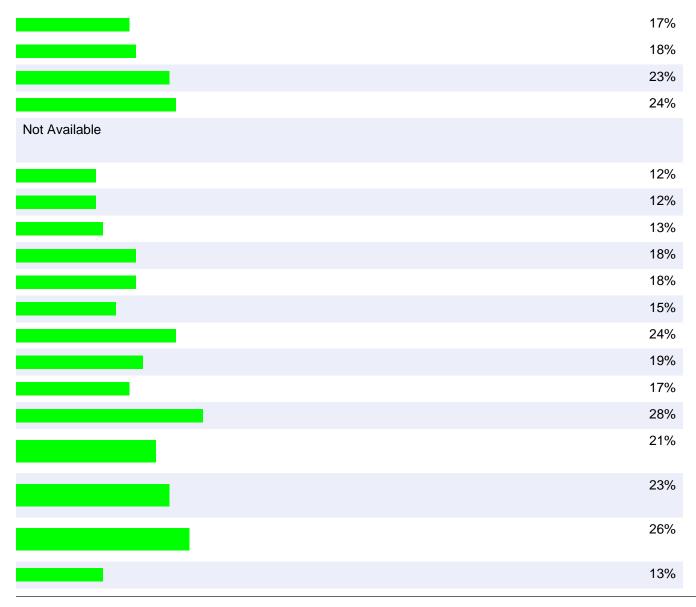
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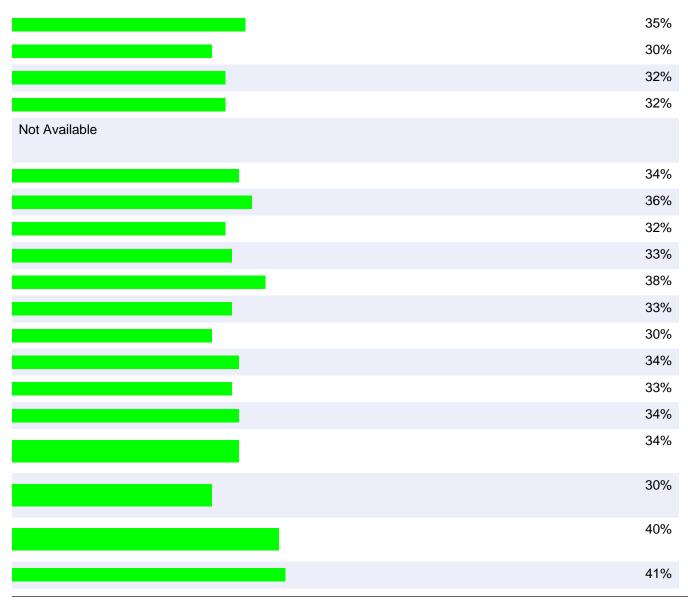
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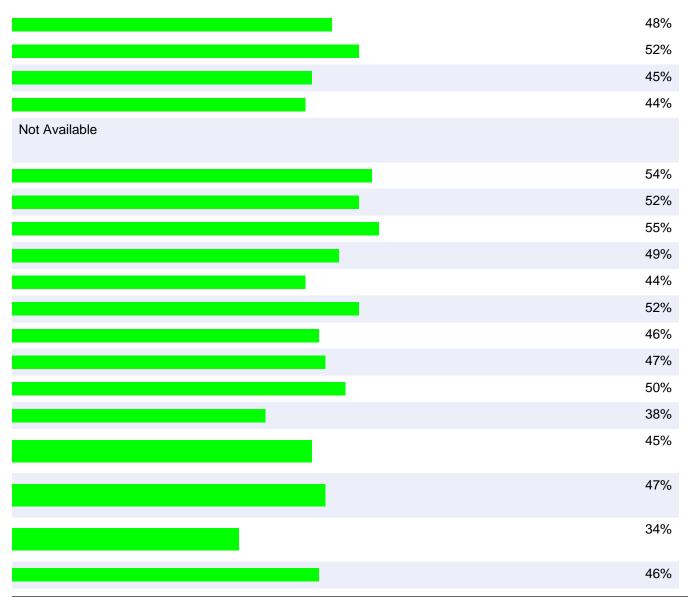
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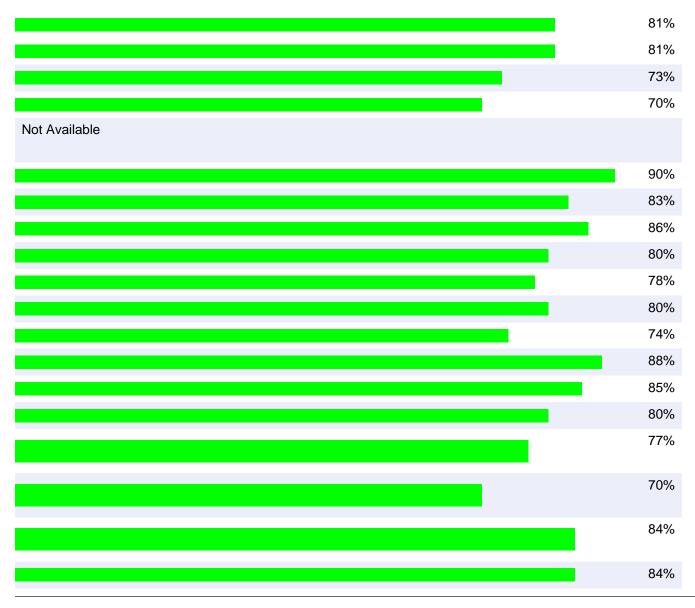
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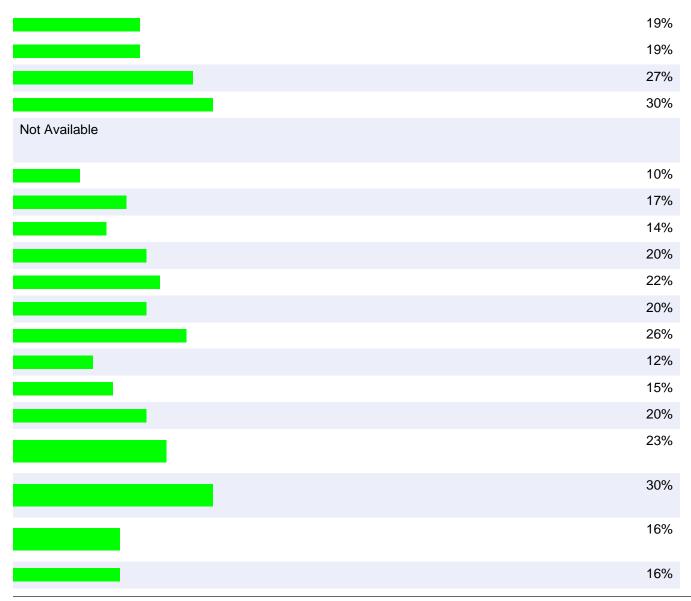
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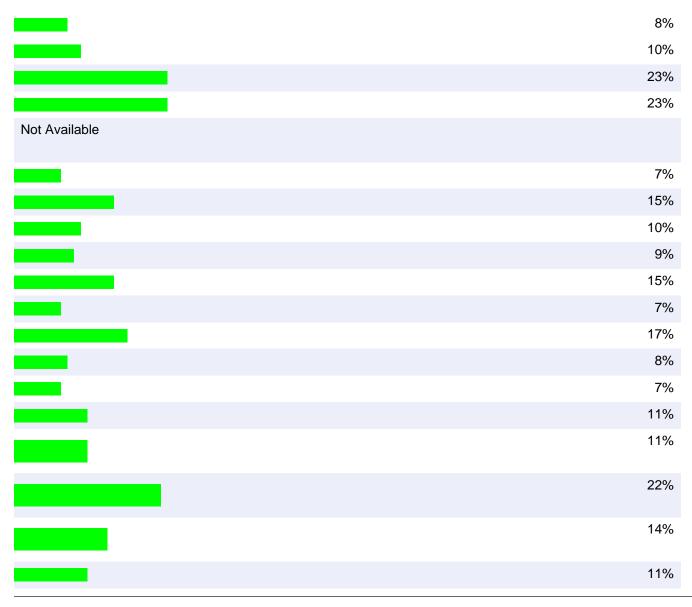
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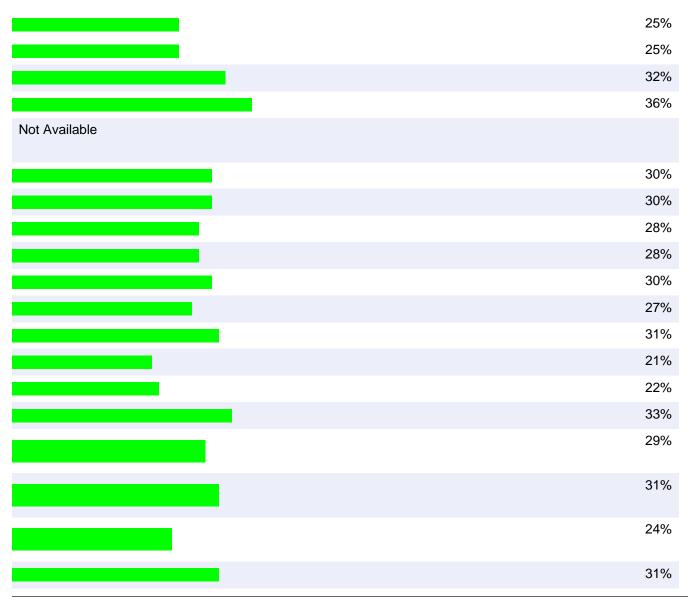
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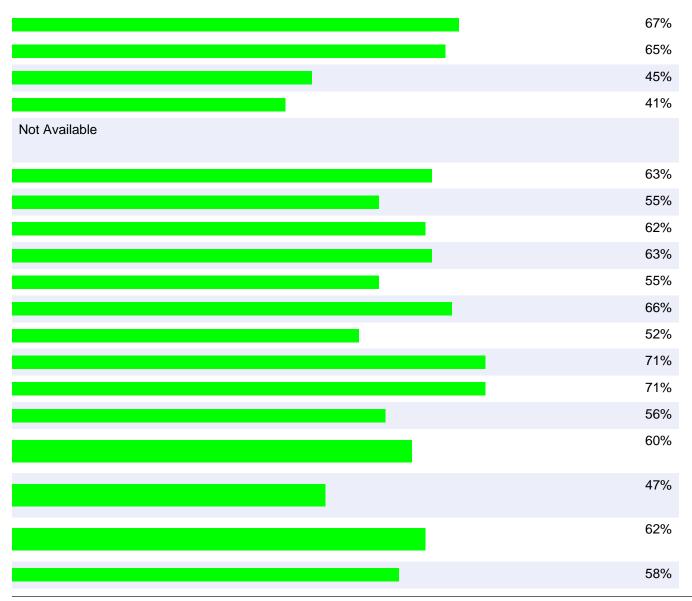
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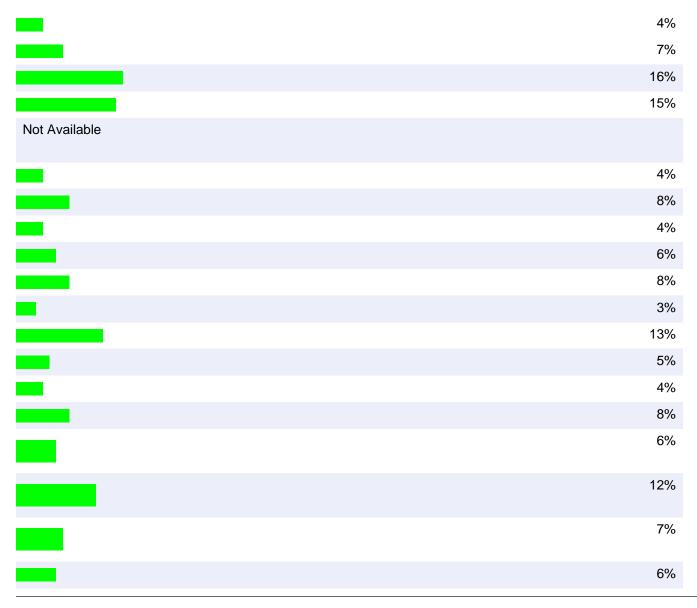
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330059	MONTEFIORE MEDICAL CENTER	111 EAST 210TH STREET
330061	LAWRENCE HOSPITAL CENTER	55 PALMER AVENUE
330064	NEW YORK DOWNTOWN HOSPITAL	170 WILLIAM STREET
330065	NIAGARA FALLS MEMORIAL MEDICAL CENTER	621 TENTH STREET
330067	ST FRANCIS HOSPITAL	241 NORTH ROAD
330073	UNITED MEMORIAL MEDICAL CENTER	127 NORTH STREET
330074	F F THOMPSON HOSPITAL	350 PARRISH STREET
330078	SISTERS OF CHARITY HOSPITAL	2157 MAIN STREET
330079	ADIRONDACK MEDICAL CENTER	2233 STATE ROUTE 86
330080	LINCOLN MEDICAL & MENTAL HEALTH CENTER	234 EAST 149TH STREET
330084	ALICE HYDE MEDICAL CENTER	133 PARK STREET
330085	AURELIA OSBORN FOX MEMORIAL HOSPITAL	ONE NORTON AVENUE
330086	MOUNT VERNON HOSPITAL	12 NORTH 7TH AVENUE
330088	EASTERN LONG ISLAND HOSPITAL	201 MANOR PLACE
330090	ARNOT OGDEN MEDICAL CENTER	600 ROE AVENUE
330094	COLUMBIA MEMORIAL HOSPITAL	71 PROSPECT AVENUE
330096	JONES MEMORIAL HOSPITAL	191 NORTH MAIN STREET
330100	NY EYE AND EAR INFIRMARY	310 EAST 14TH STREET
330101	NEW YORK-PRESBYTERIAN HOSPITAL	525 EAST 68TH STREET
330102	KENMORE MERCY HOSPITAL	2950 ELMWOOD AVENUE

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BRONX	NY
BRONXVILLE	NY
NEW YORK	NY
NIAGARA FALLS	NY
POUGHKEEPSIE	NY
BATAVIA	NY
CANANDAIGUA	NY
BUFFALO	NY
SARANAC LAKE	NY
BRONX	NY
MALONE	NY
ONEONTA	NY
MOUNT VERNON	NY
GREENPORT	NY
ELMIRA	NY
HUDSON	NY
WELLSVILLE	NY
NEW YORK	NY
NEW YORK	NY
KENMORE	NY

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10467	BRONX	7189204321
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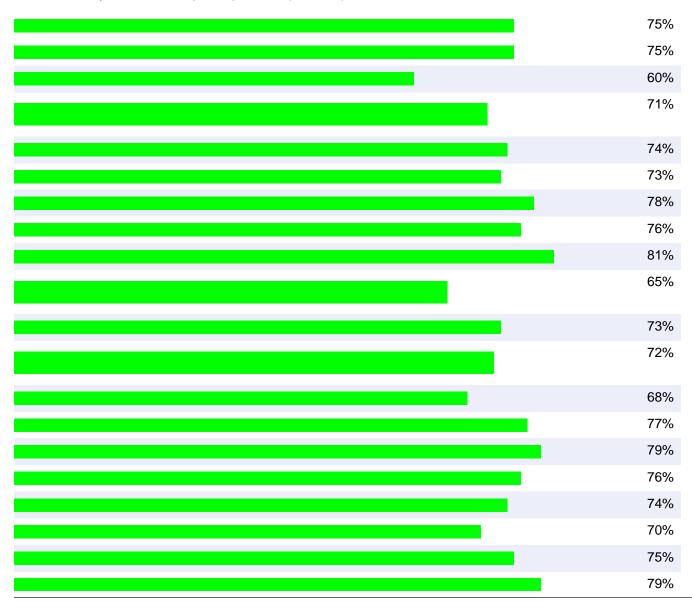
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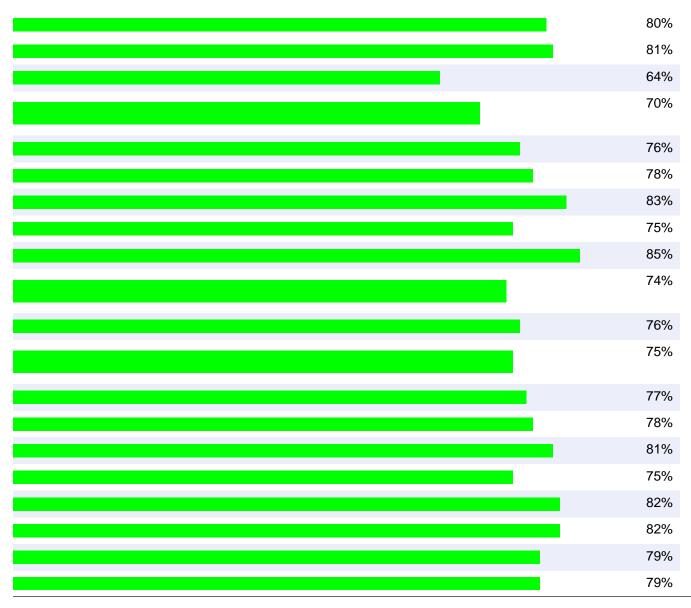
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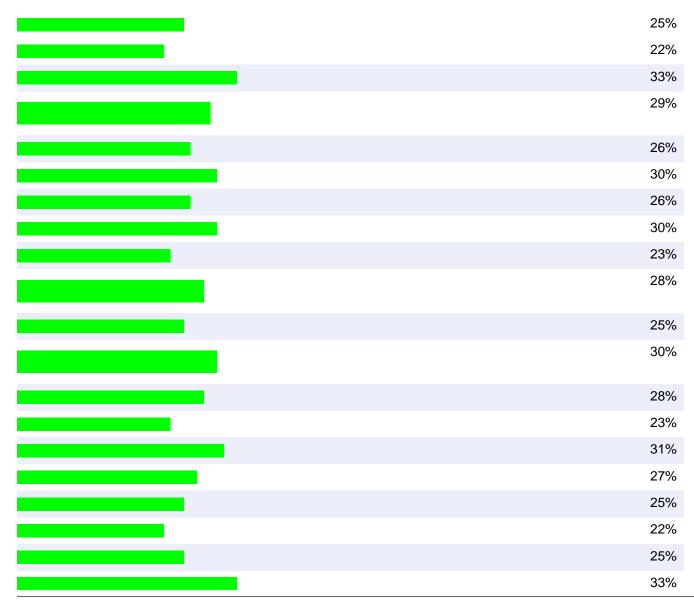
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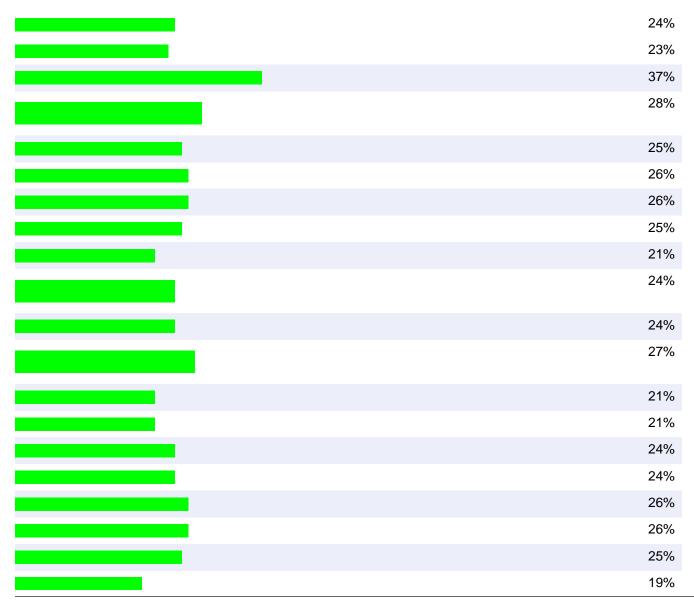
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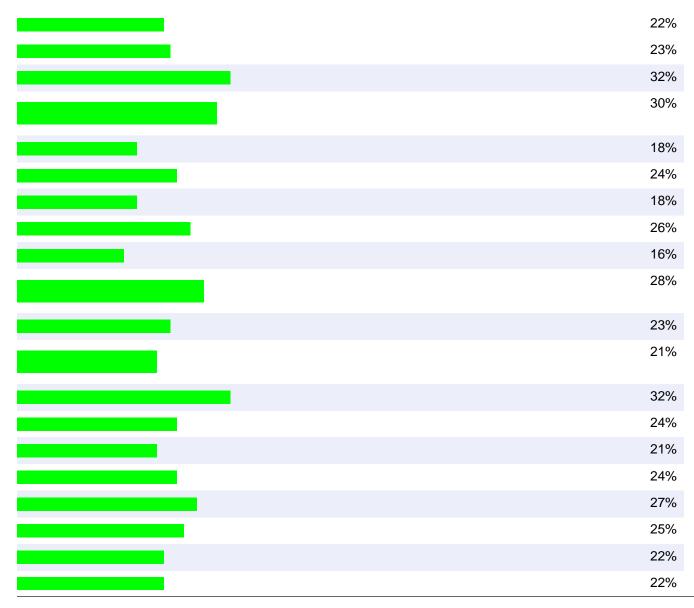
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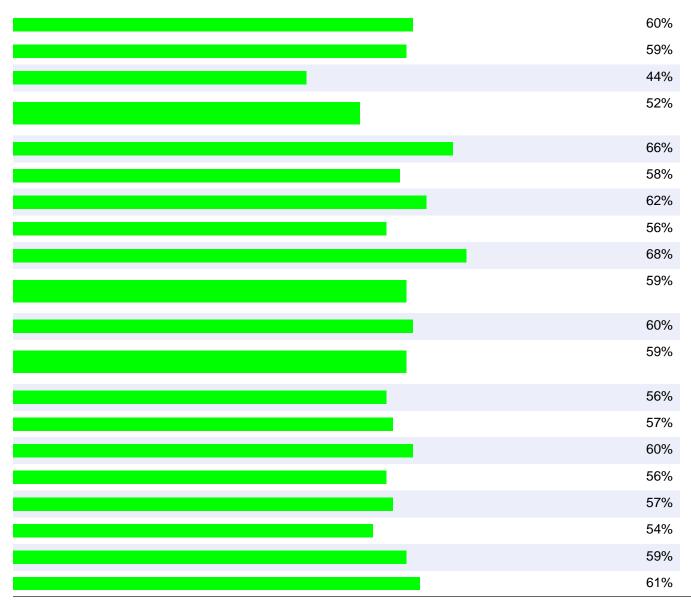
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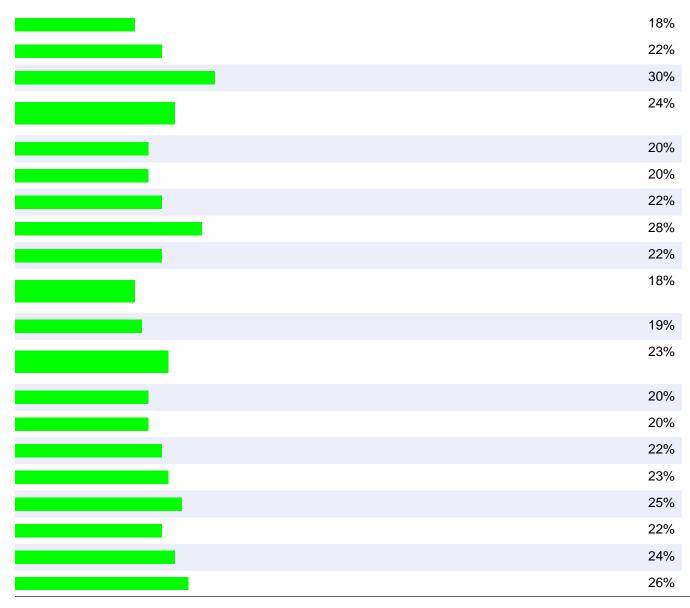
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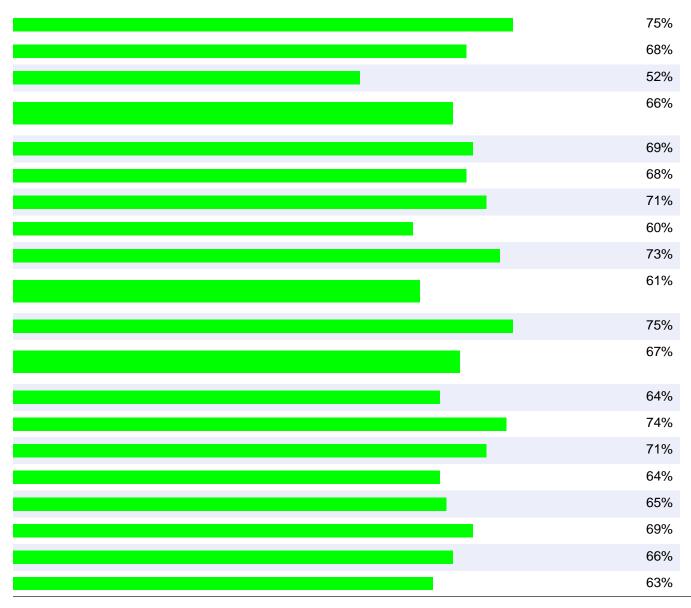
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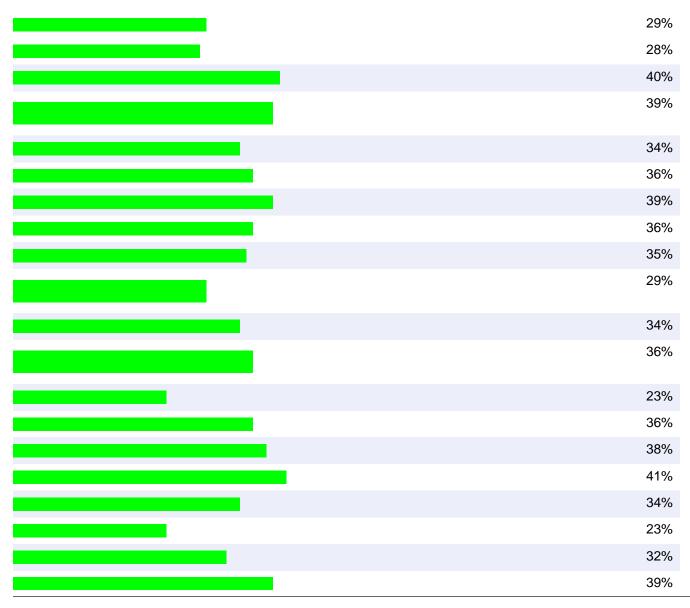
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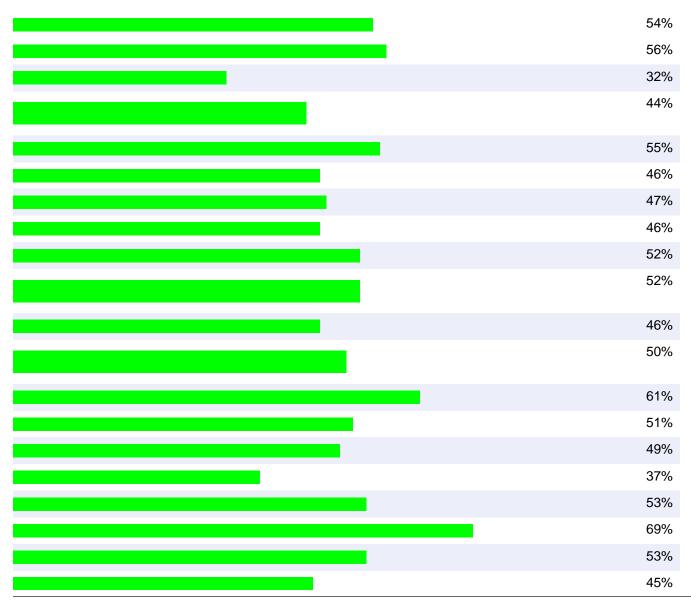
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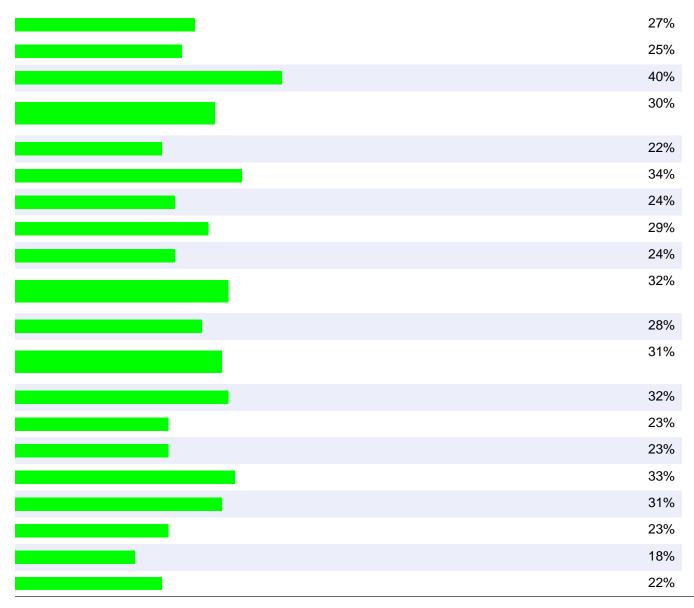
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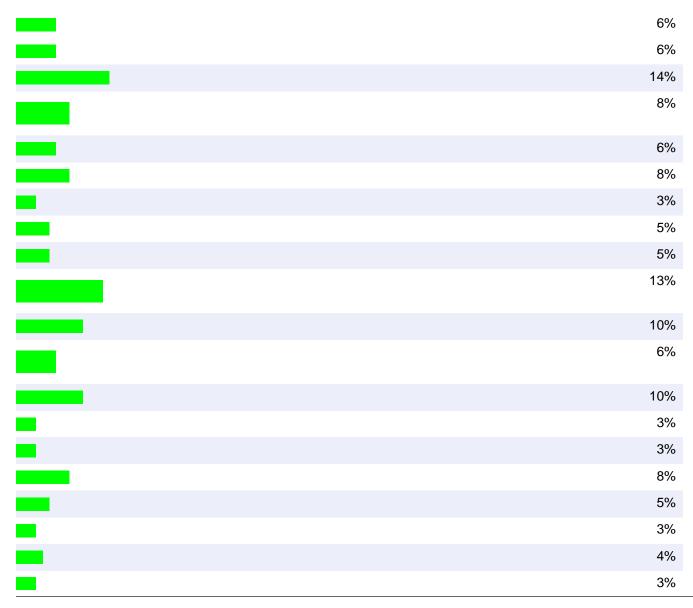
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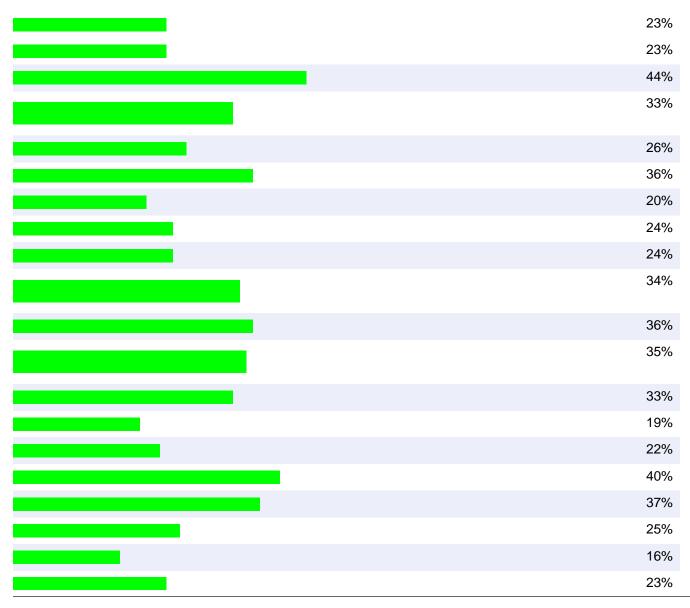
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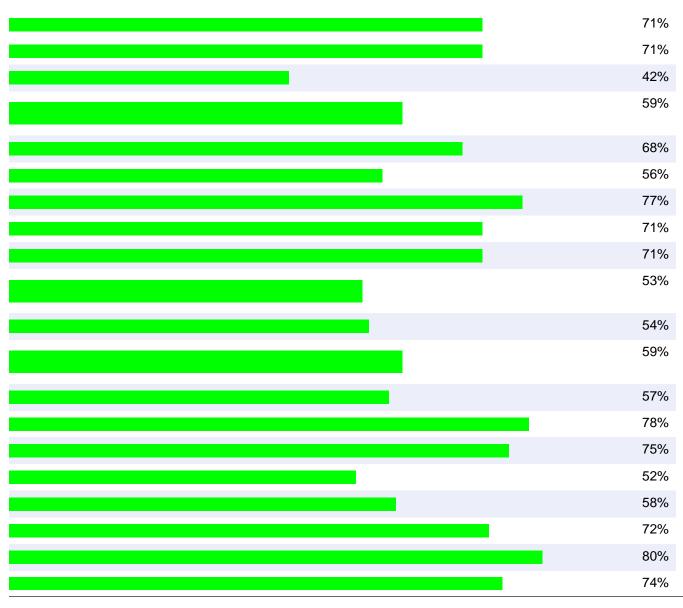
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CA MA NY Patient Satsifaction Survey Sept 11- Oct 12 10-22-

Based on Survey of Patients' Hospital Experiences (HCAHPS) 300 or more 300 or more 300 or more Between 100 and 299 300 or more 300 or more

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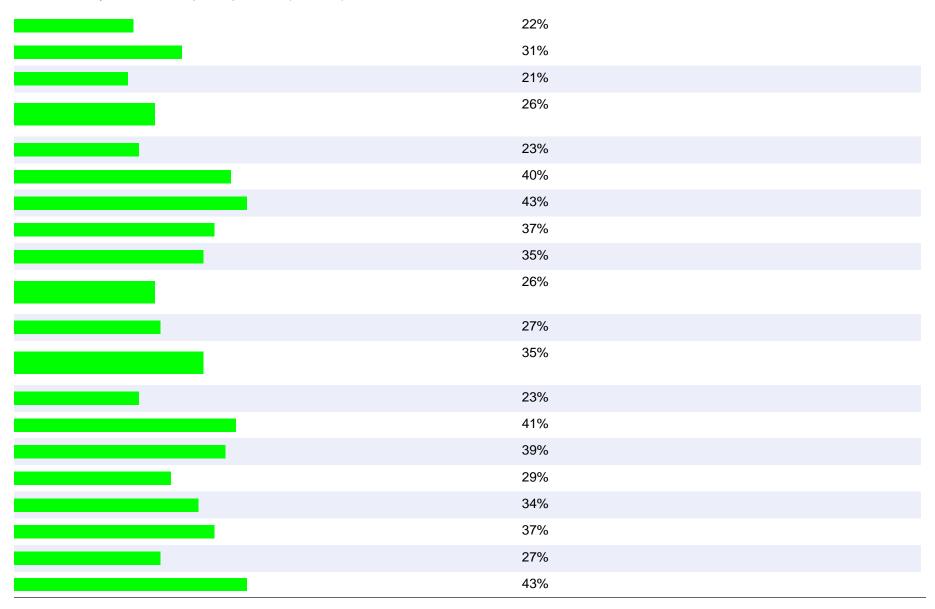
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Between 100 and 299 300 or more

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330104	NYACK HOSPITAL	160 NORTH MIDLAND AVENUE
330106	NORTH SHORE UNIVERSITY HOSPITAL	300 COMMUNITY DRIVE
330107	PECONIC BAY MEDICAL CENTER	1300 ROANOKE AVENUE
330108	ST JOSEPH'S HOSPITAL, INC	555 EAST MARKET STREET
330111	BERTRAND CHAFFEE HOSPITAL	224 EAST MAIN STREET
330115	ONEIDA HEALTHCARE CENTER	321 GENESEE STREET
330119	LENOX HILL HOSPITAL	100 EAST 77TH STREET
330125	ROCHESTER GENERAL HOSPITAL	1425 PORTLAND AVENUE
330126	ORANGE REGIONAL MEDICAL CENTER	707 EAST MAIN STREET
330127	JACOBI MEDICAL CENTER	1400 PELHAM PARKWAY SOUTH
330128	ELMHURST HOSPITAL CENTER	79-01 BROADWAY
330132	TLC HEALTH NETWORK	100 MEMORIAL DRIVE
330135	BON SECOURS COMMUNITY HOSPITAL	160 EAST MAIN STREET
330136	MARY IMOGENE BASSETT HOSPITAL	ONE ATWELL ROAD
330140	ST JOSEPH'S HOSPITAL HEALTH CENTER	301 PROSPECT AVENUE
330141	BROOKHAVEN MEMORIAL HOSPITAL MEDICAL CENTER	101 HOSPITAL ROAD
330144	IRA DAVENPORT MEMORIAL HOSPITAL, INC	7571 STATE ROUTE 54
330151	ST JAMES MERCY HOSPITAL	411 CANISTEO STREET
330153	ELLIS HOSPITAL	1101 NOTT STREET

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OLEAN	NY
NYACK	NY
MANHASSET	NY
RIVERHEAD	NY
ELMIRA	NY
SPRINGVILLE	NY
ONEIDA	NY
NEW YORK	NY
ROCHESTER	NY
MIDDLETOWN	NY
BRONX	NY
ELMHURST	NY
GOWANDA	NY
PORT JERVIS	NY
COOPERSTOWN	NY
SYRACUSE	NY
PATCHOGUE	NY
DATIL	NIV
BATH	NY
HORNELL	NY
SCHENECTADY	NY

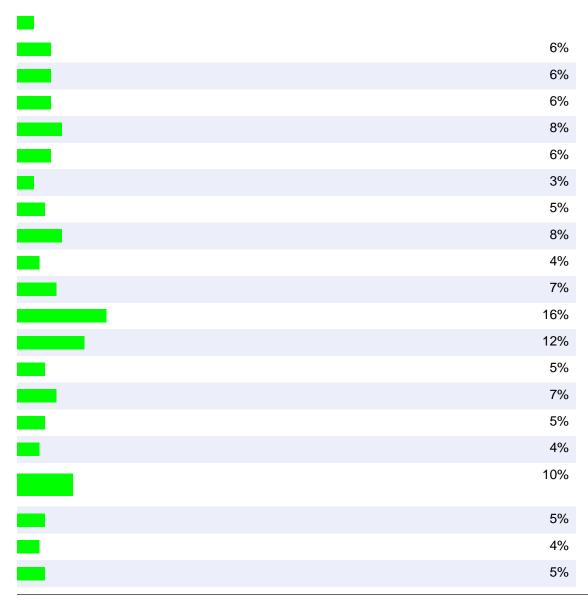
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11030	NASSAU	5165620100
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14902	CHEMUNG	6077336541
14141	ERIE	7165922871
13421	MADISON	3153636000
10021	NEW YORK	2124392345
14621	MONROE	5859224000
10940	ORANGE	8453432424
10461	BRONX	7189185000
11373	QUEENS	7183341141
14070	CATTARAUGUS	7165323377
12771	ORANGE	8458565351
13326	OTSEGO	6075473456
13203	ONONDAGA	3154485111
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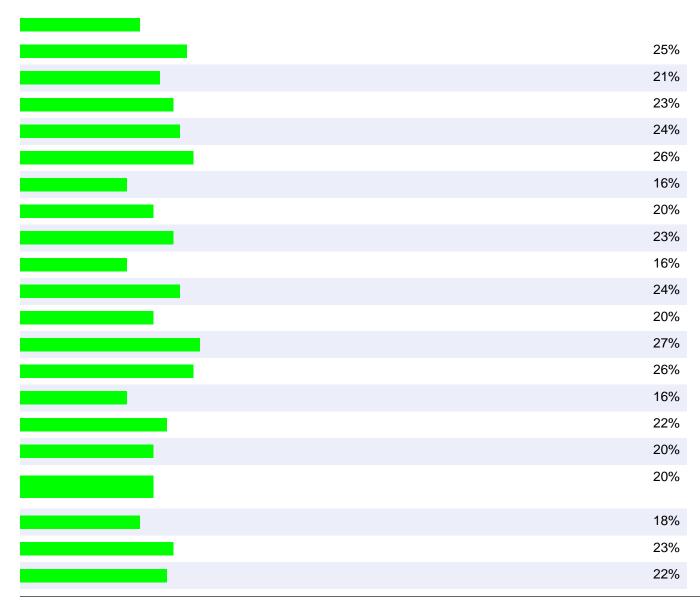
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CA MA NY Patient Satsifaction Survey Sept 11- Oct 12 10-22-

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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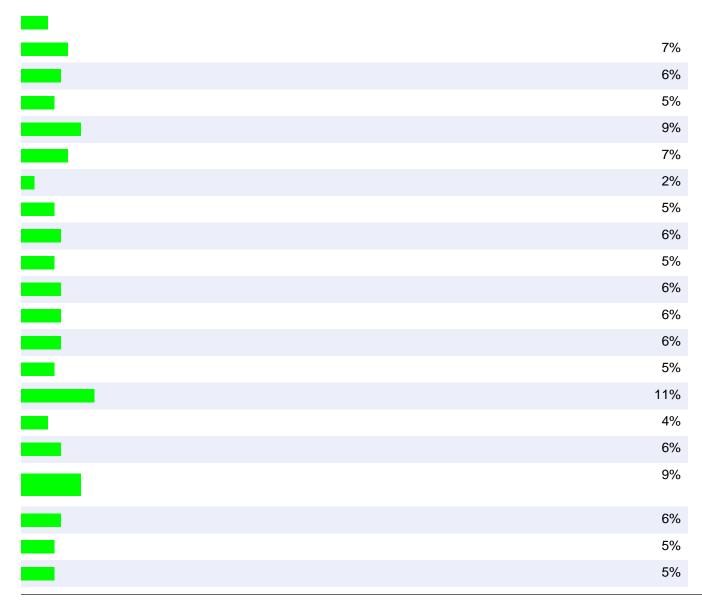
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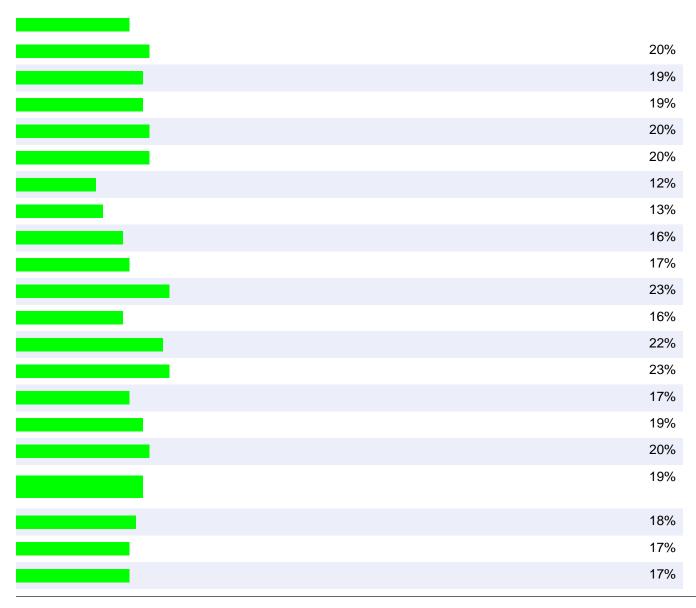
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CA MA NY Patient Satsifaction Survey Sept 11- Oct 12 10-22-

Based on Survey of Patients' Hospital Experiences (HCAHPS)



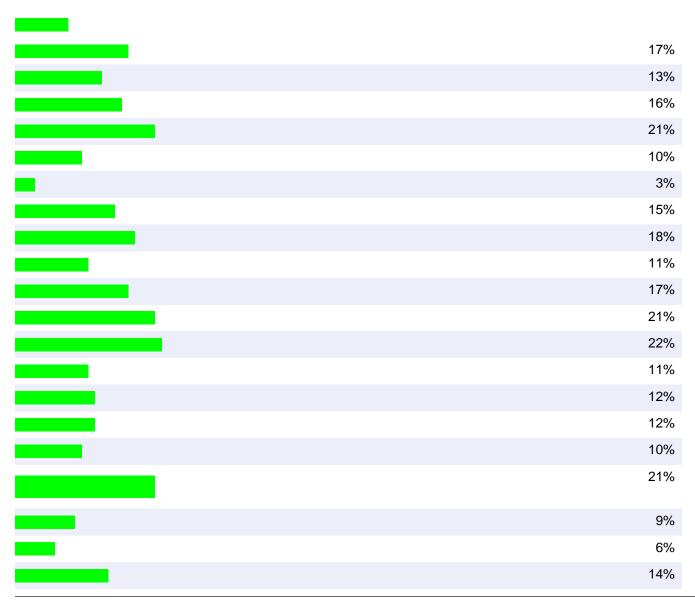
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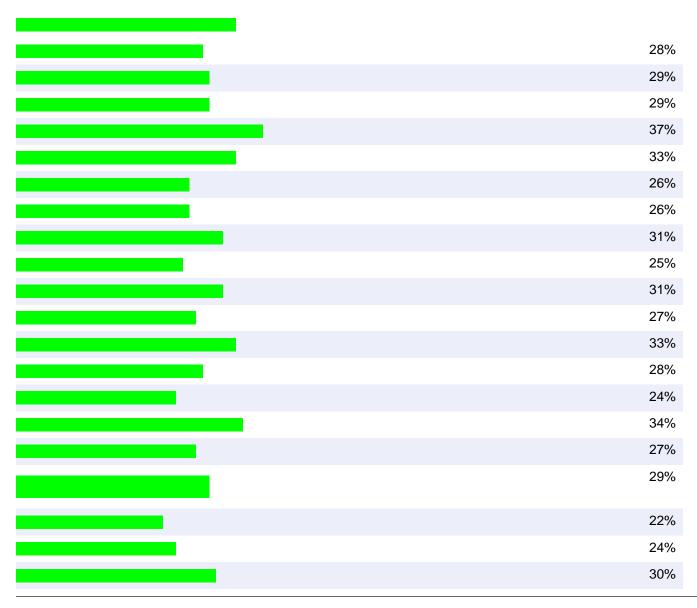
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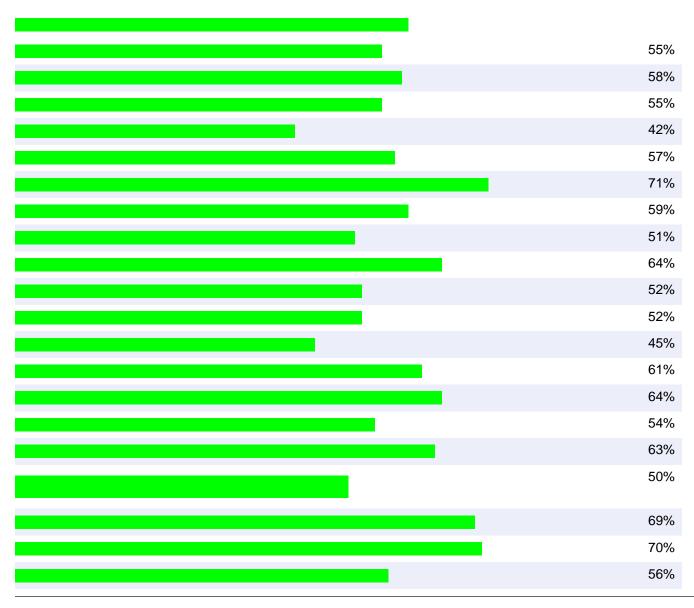
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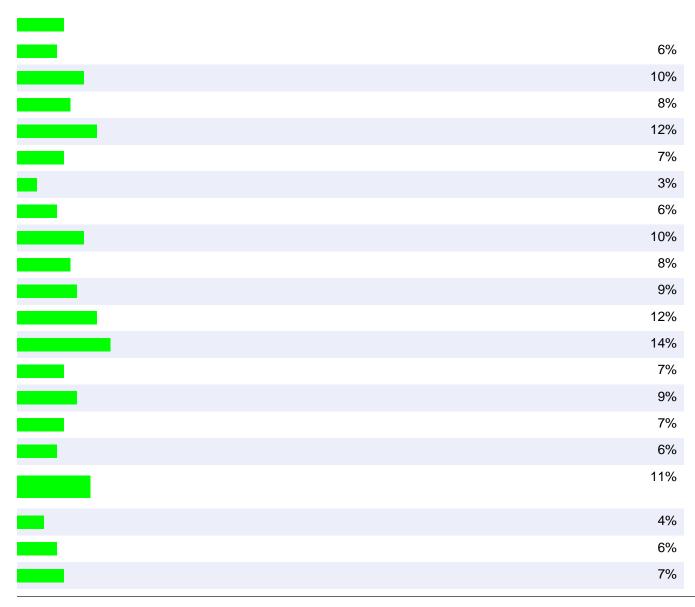
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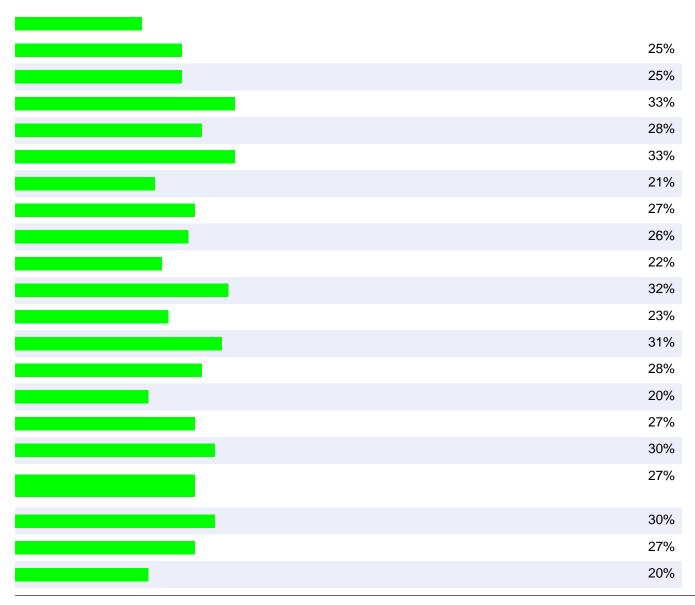
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CA MA NY Patient Satsifaction Survey Sept 11- Oct 12 10-22-

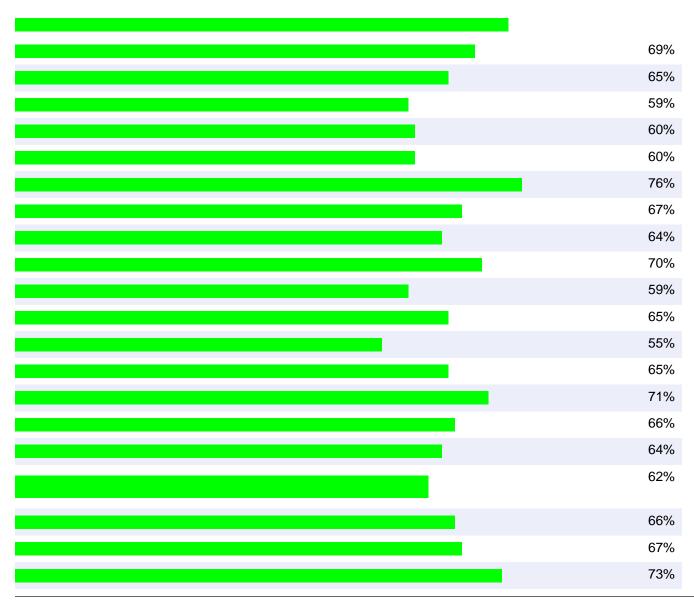
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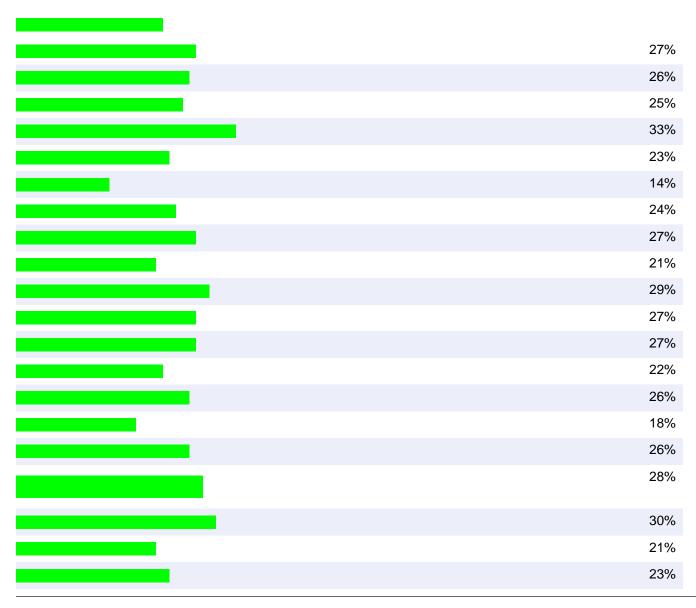
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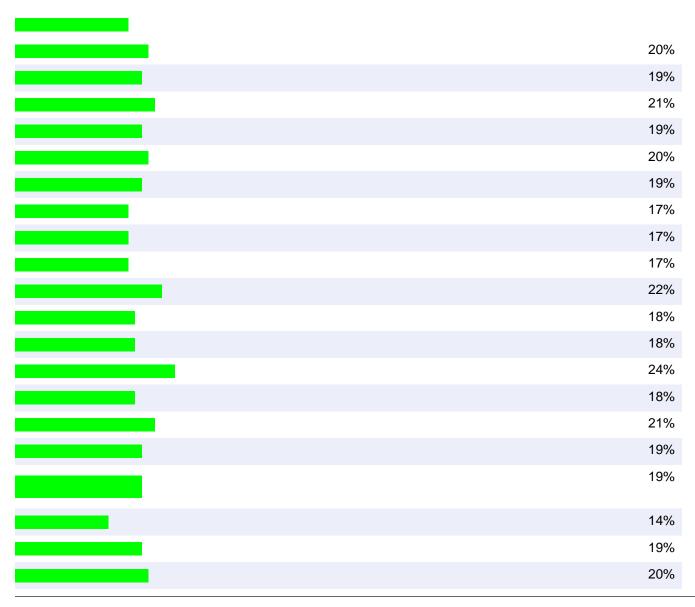
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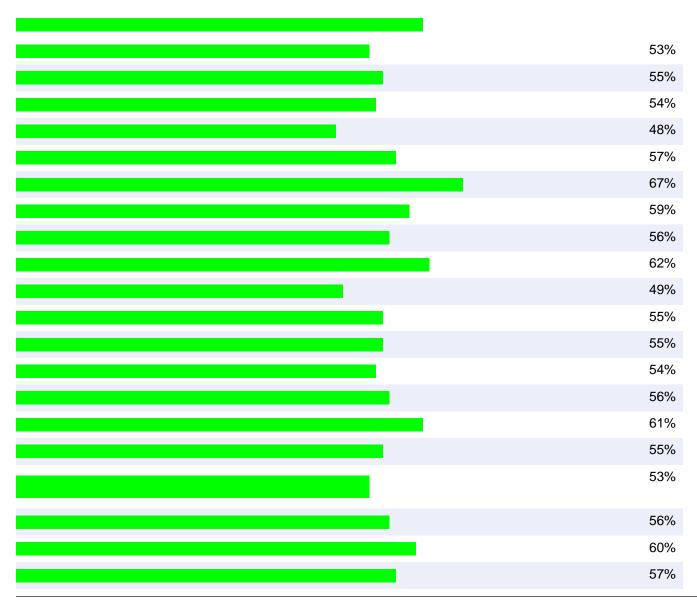
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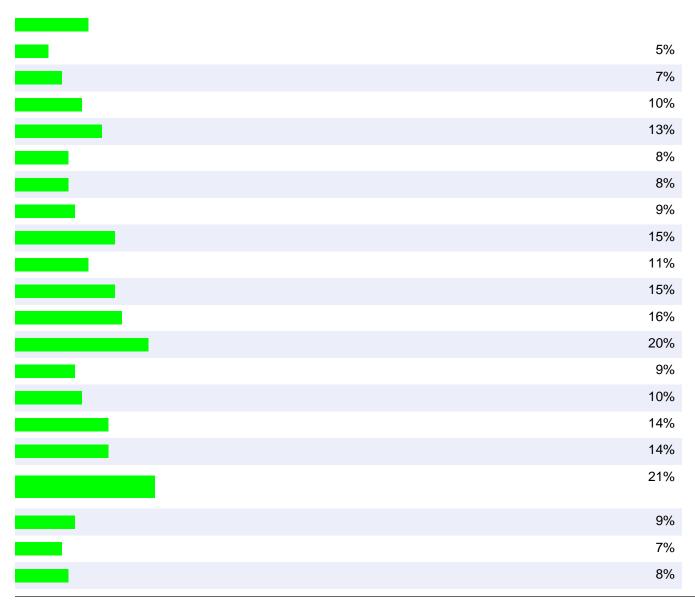
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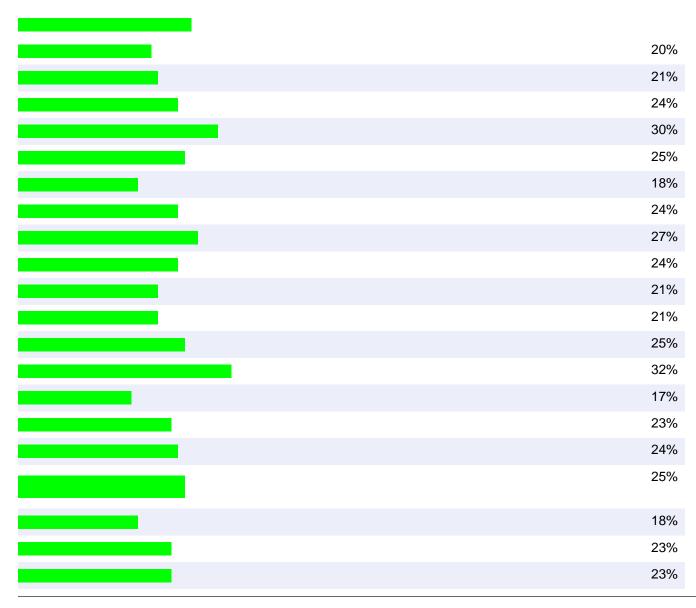
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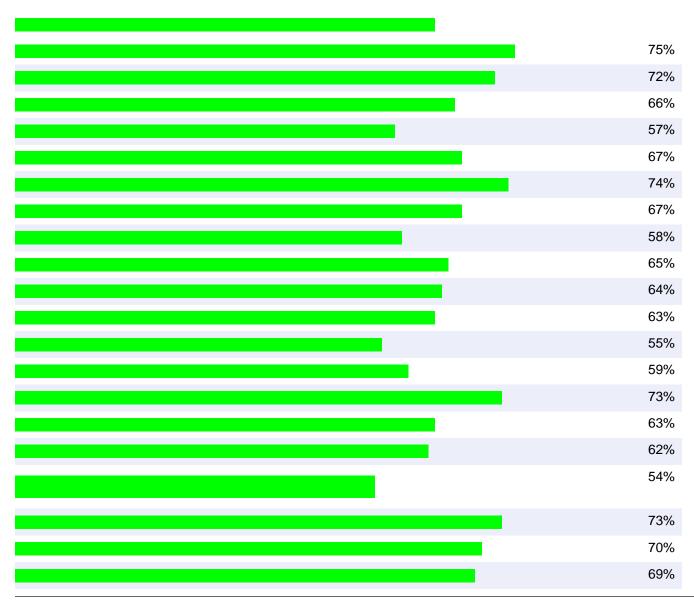
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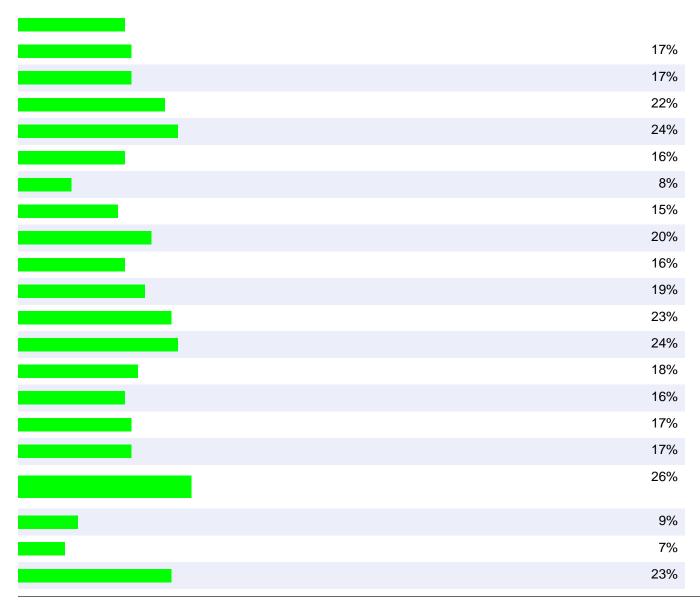
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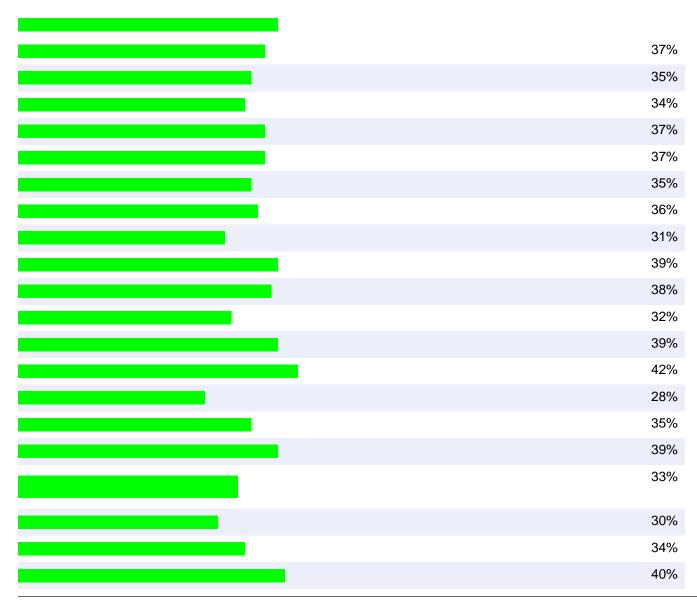
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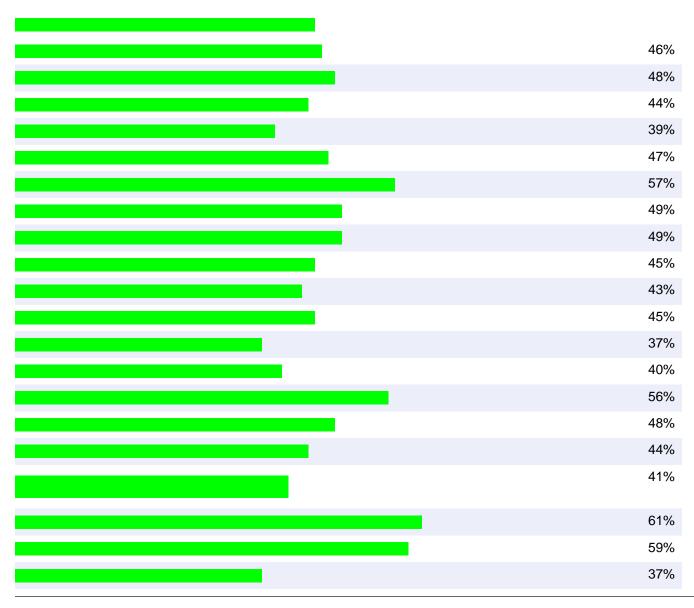
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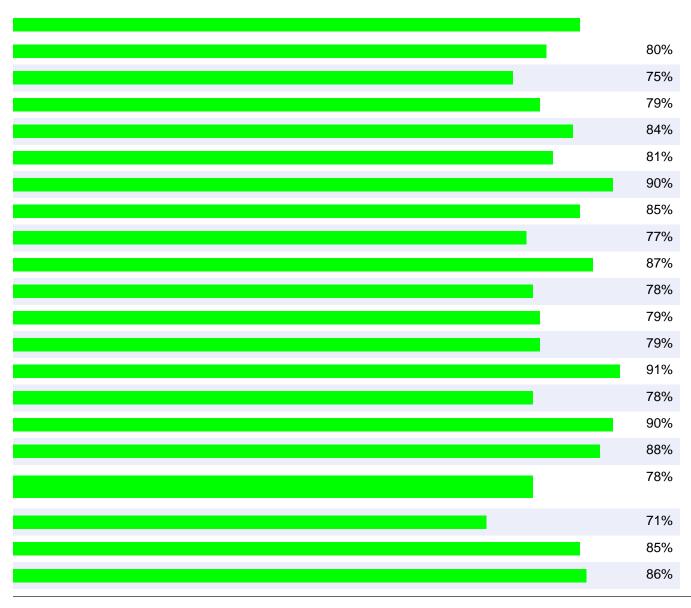
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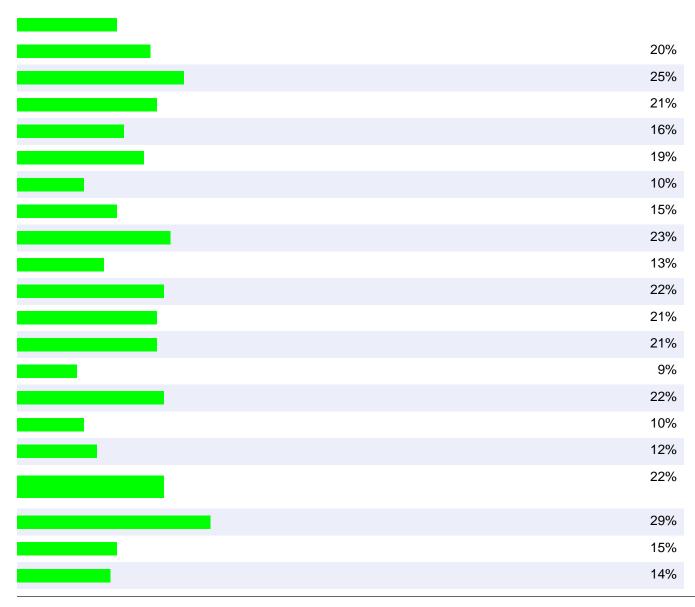
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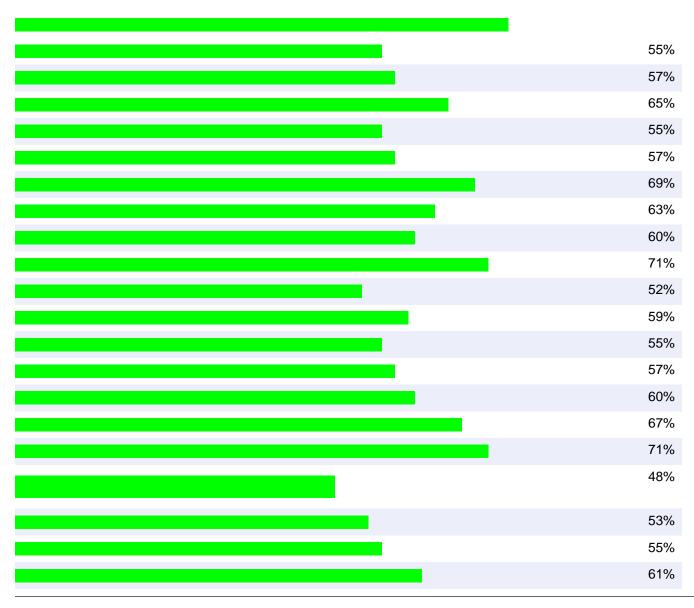
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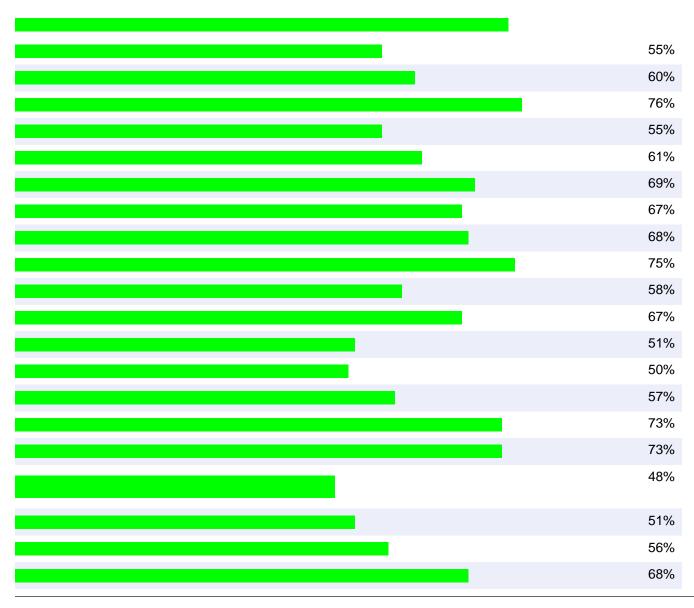
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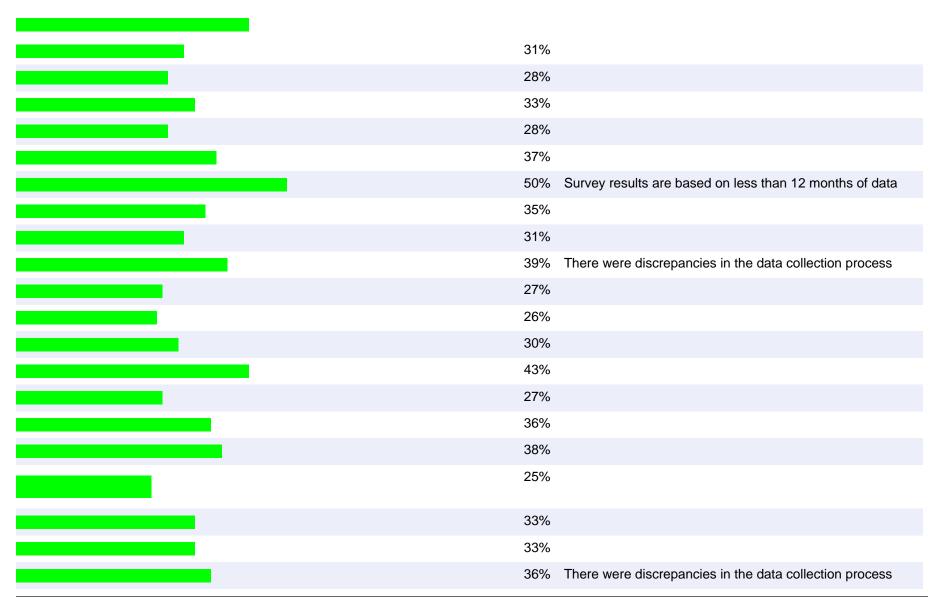
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300 or more
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Between 100 and 299
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Between 100 and 299
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330157	SAMARITAN MEDICAL CENTER	830 WASHINGTON STREET
330158	GOOD SAMARITAN HOSPITAL OF SUFFERN	255 LAFAYETTE AVENUE
330160	STATEN ISLAND UNIVERSITY HOSPITAL	475 SEAVIEW AVENUE
330162	NORTHERN WESTCHESTER HOSPITAL	400 EAST MAIN STREET
330163	EASTERN NIAGARA HOSPITAL	521 EAST AVENUE
330164	HIGHLAND HOSPITAL	1000 SOUTH AVENUE
330166	WESTFIELD MEMORIAL HOSPITAL, INC	189 EAST MAIN STREET
330167	WINTHROP-UNIVERSITY HOSPITAL	259 FIRST STREET
330169	BETH ISRAEL MEDICAL CENTER	FIRST AVENUE AT 16TH STREET
330175	CORTLAND REGIONAL MEDICAL CENTER, INC	134 HOMER AVENUE
330177	EDWARD JOHN NOBLE HOSPITAL OF GOUVERNEUR	77 WEST BARNEY STREET
330180	SAMARITAN HOSPITAL	2215 BURDETT AVENUE
330181	GLEN COVE HOSPITAL	101 ST ANDREWS LANE
330182	ST FRANCIS HOSPITAL, ROSLYN	100 PORT WASHINGTON BOULEVARD
330184	SOUND SHORE MEDICAL CENTER OF WESTSCHESTER	16 GUION PLACE
330185	JOHN T MATHER MEMORIAL HOSPITAL OF PORT JEFFERSON	75 NORTH COUNTRY ROAD

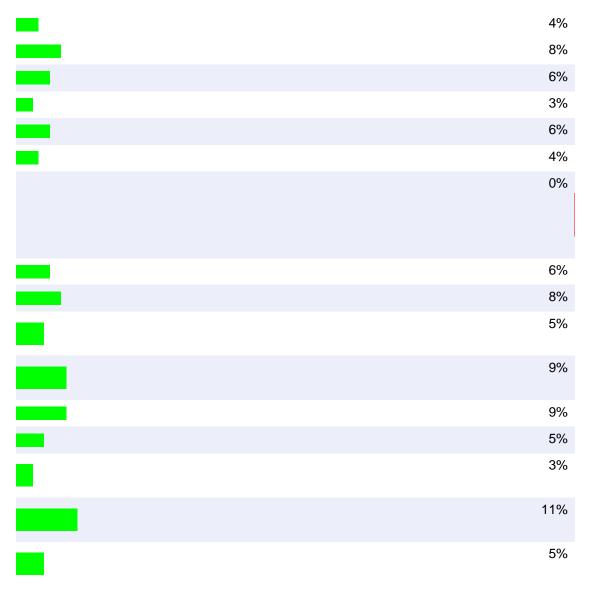
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WATERTOWN	NY
SUFFERN	NY
STATEN ISLAND	NY
MOUNT KISCO	NY
LOCKPORT	NY
ROCHESTER	NY
WESTFIELD	NY
MINEOLA	NY
NEW YORK	NY
CORTLAND	NY
GOUVERNEUR	NY
TROY	NY
GLEN COVE	NY
ROSLYN	NY
NEW ROCHELLE	NY
DODT IFFEEDOC	ADV.
PORT JEFFERSON	NY

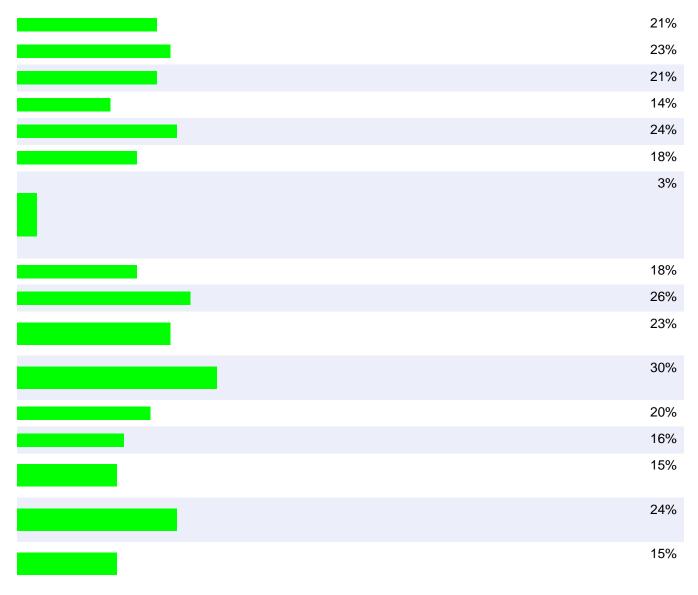
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14094	NIAGARA	7165145700
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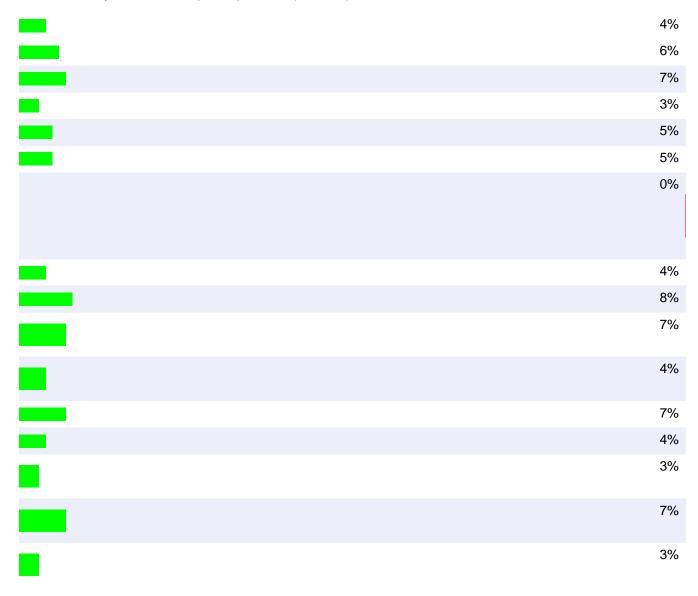
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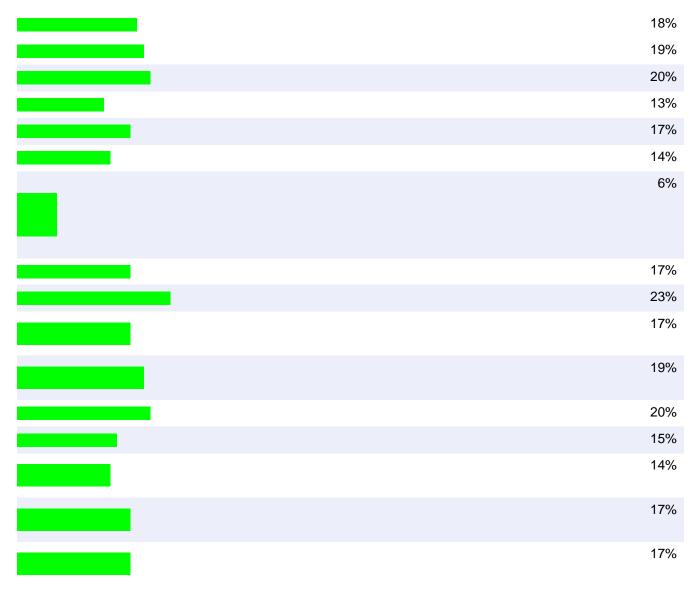
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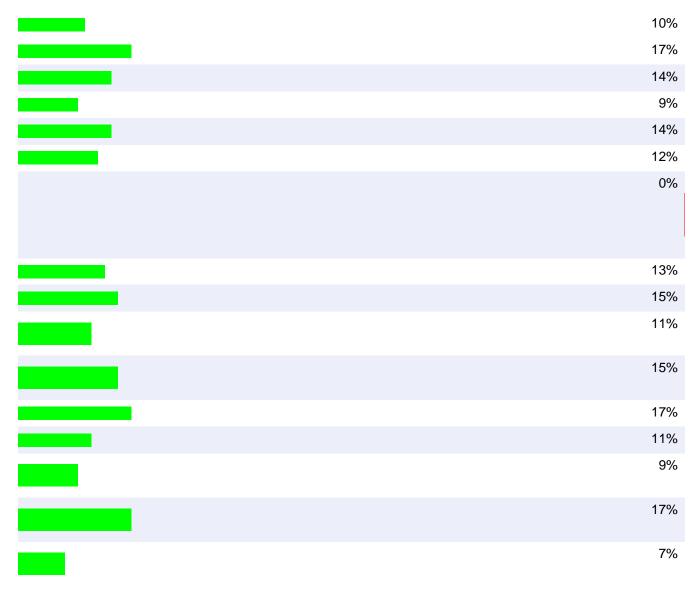
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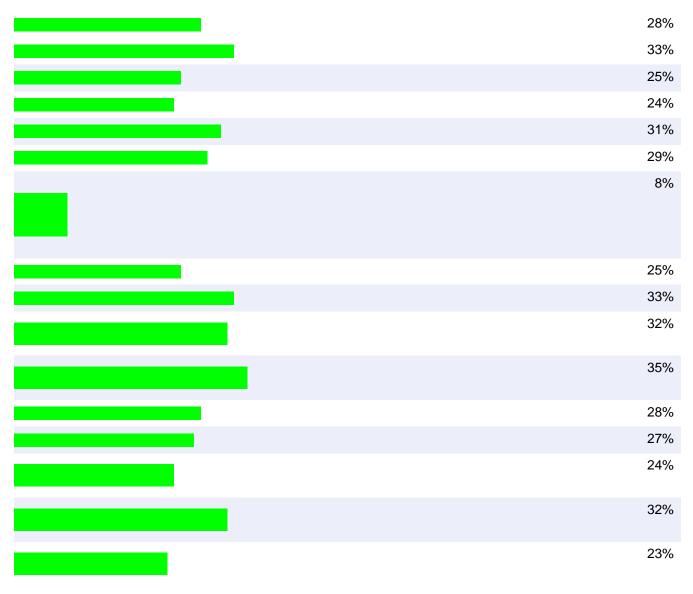
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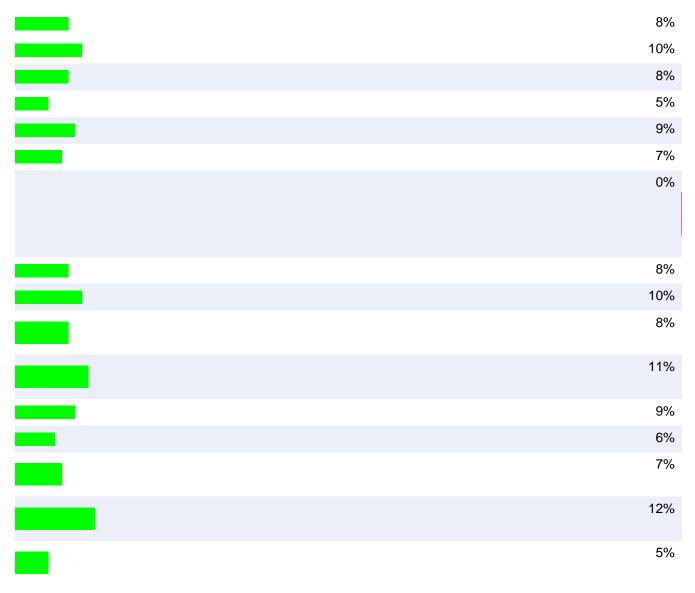
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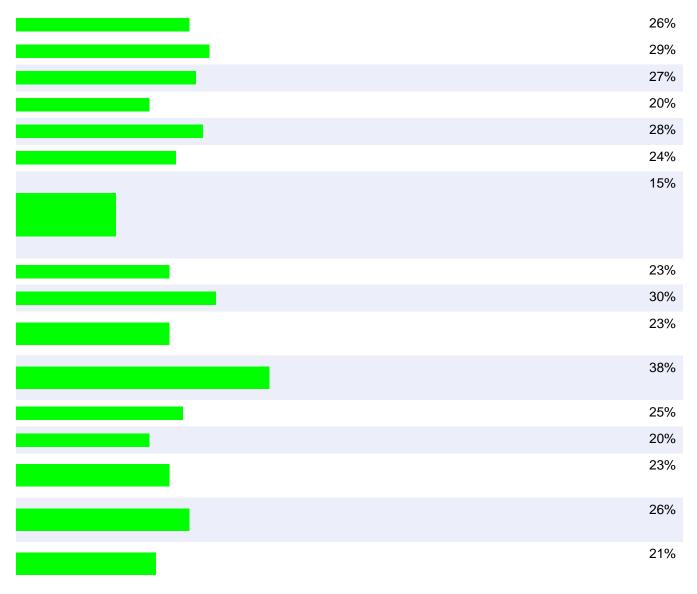
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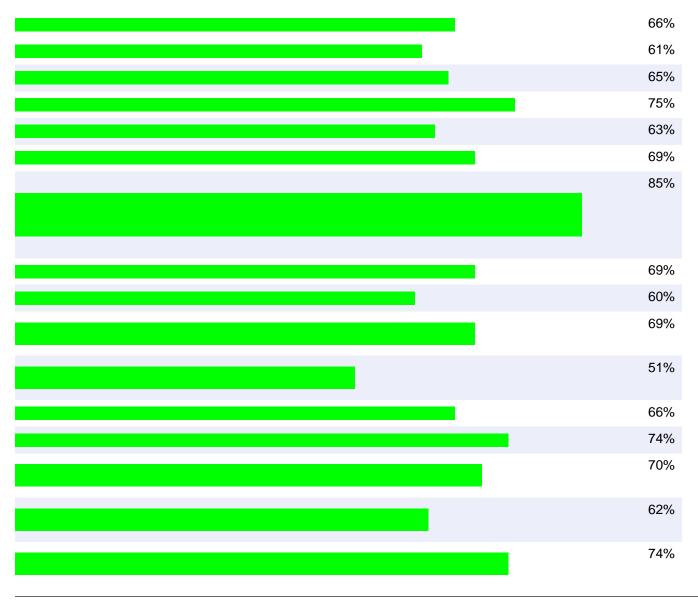
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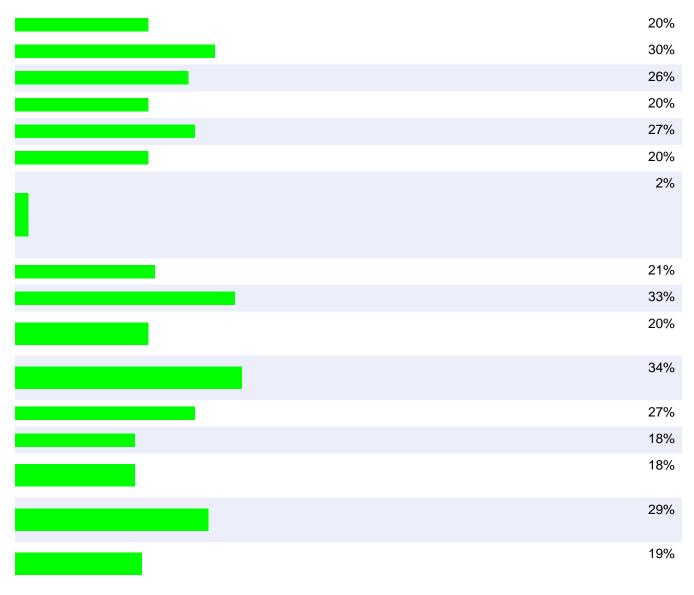
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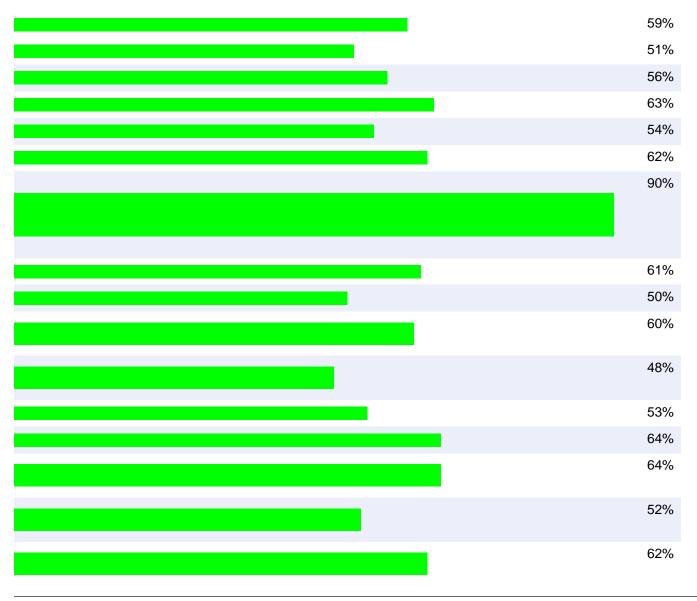
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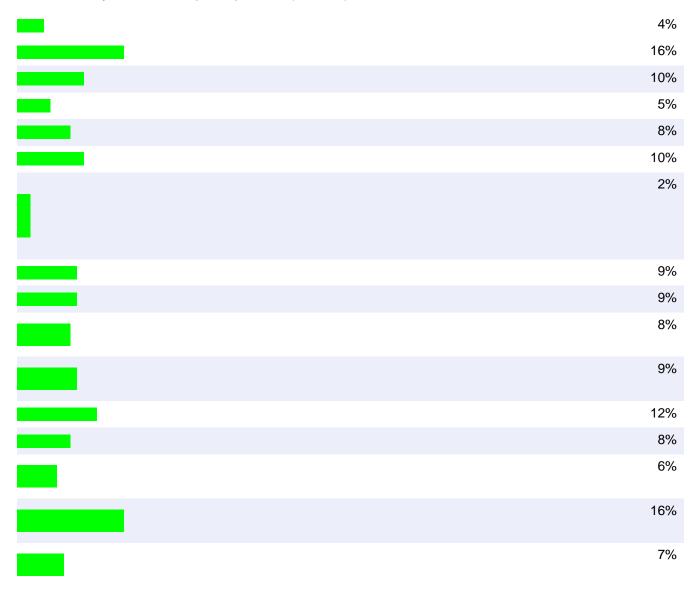
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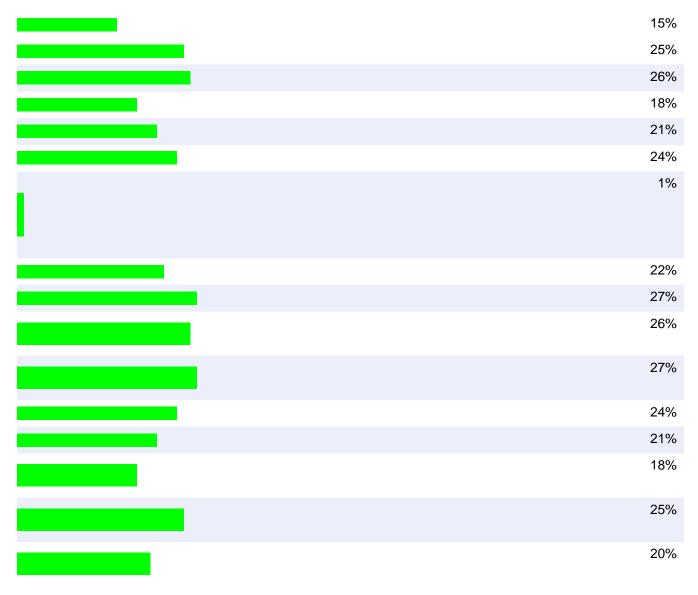
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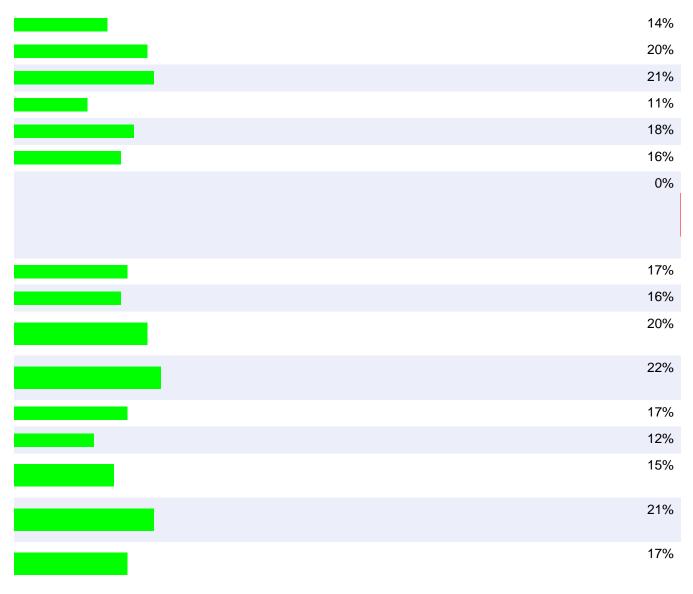
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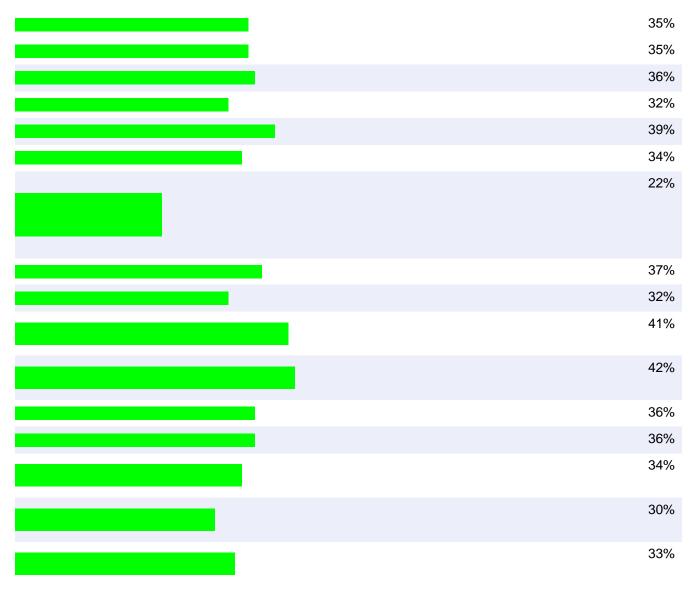
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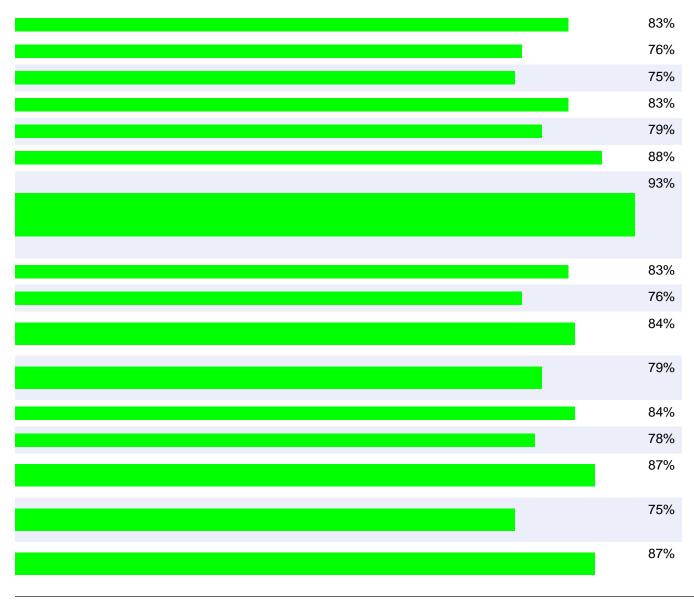
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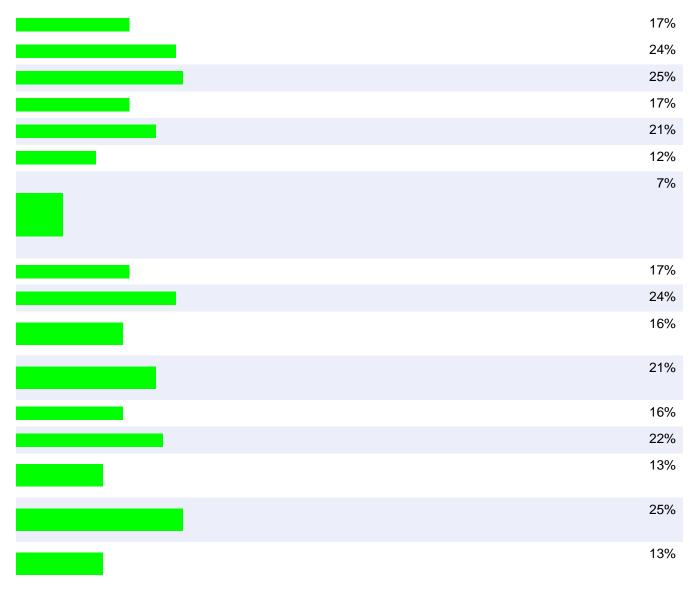
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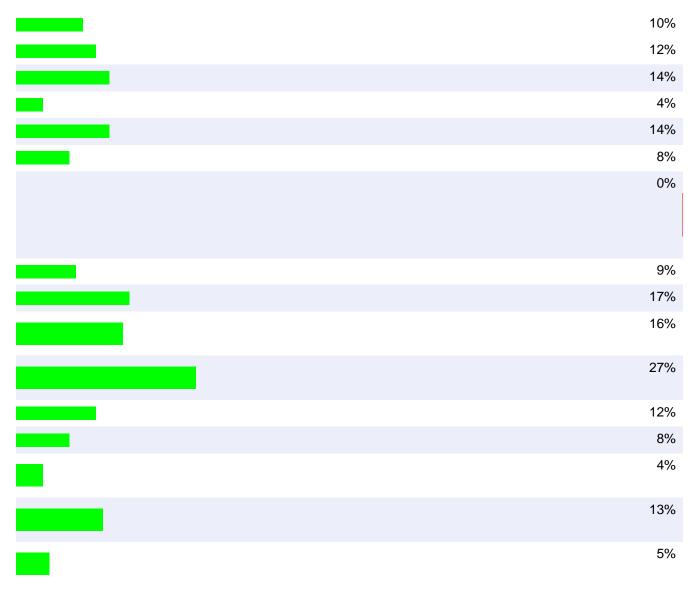
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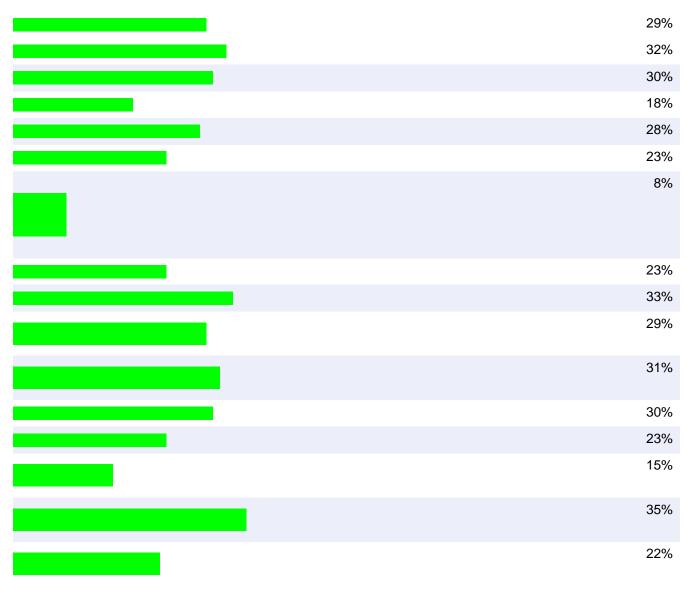
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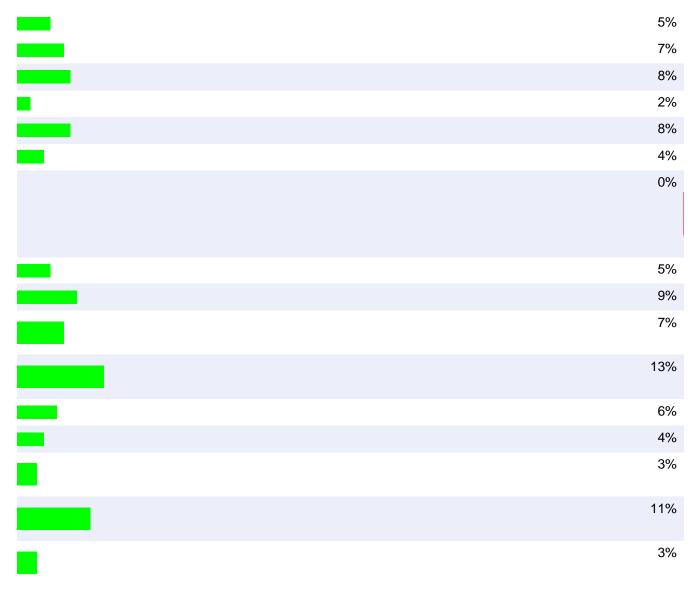
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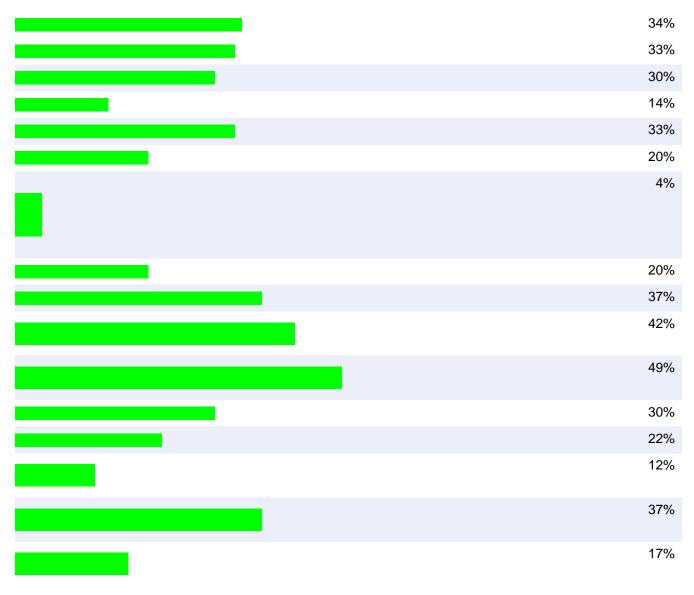
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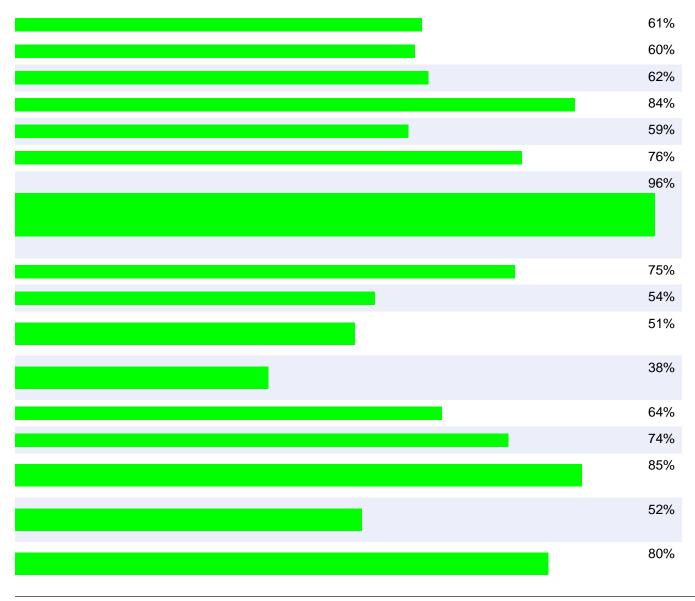
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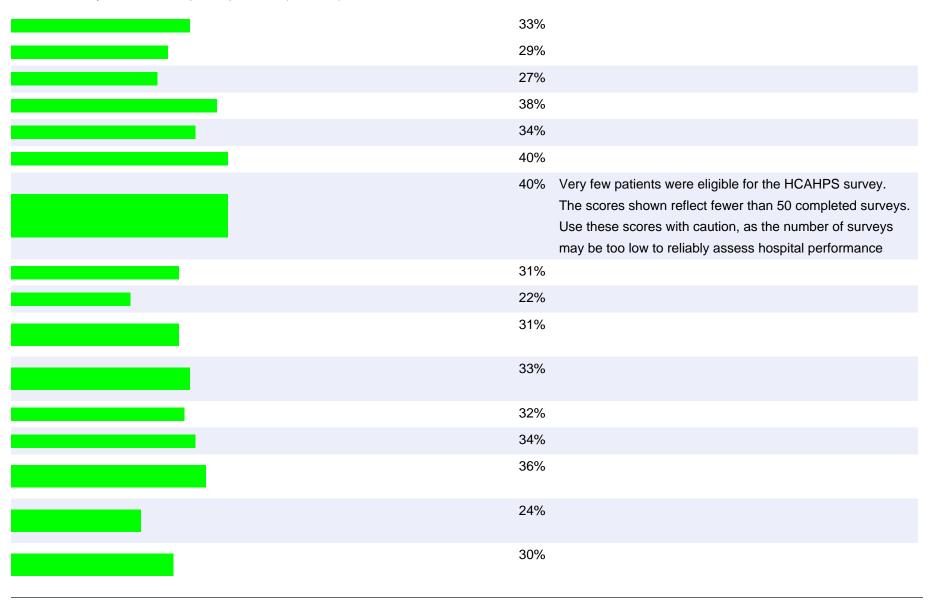
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based on Survey of Patients Hospital Experiences (HCARPS)
300 or more
Fewer than 100
300 or more
300 or more
300 or more
Between 100 and 299
300 or more

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CA MA NY Patient Satsifaction Survey Sept 11- Oct 12 10-22-

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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330188	MOUNT ST MARY'S HOSPITAL AND HEALTH CENTER	5300 MILITARY ROAD
330191	GLENS FALLS HOSPITAL	100 PARK STREET
330193	FLUSHING HOSPITAL MEDICAL CENTER	45TH AVENUE AND PARSONS BOULEVARD
330194	MAIMONIDES MEDICAL CENTER	4802 TENTH AVENUE
330195	LONG ISLAND JEWISH MEDICAL CENTER	270 - 05 76TH AVENUE
330196	CONEY ISLAND HOSPITAL	2601 OCEAN PARKWAY
330197	CANTON-POTSDAM HOSPITAL	50 LEROY STREET
330198	SOUTH NASSAU COMMUNITIES HOSPITAL	ONE HEALTHY WAY
330199	METROPOLITAN HOSPITAL CENTER	1901 FIRST AVENUE
330201	KINGSBROOK JEWISH MEDICAL CENTER	585 SCHENECTADY AVENUE
330202	KINGS COUNTY HOSPITAL CENTER	451 CLARKSON AVENUE
330203	CROUSE HOSPITAL	736 IRVING AVENUE
330204	BELLEVUE HOSPITAL CENTER	462 FIRST AVENUE
330205	ST ANTHONY COMMUNITY HOSPITAL	15 - 19 MAPLE AVENUE
330208	ST JOHN'S RIVERSIDE HOSPITAL	976 NORTH BROADWAY
330211	CLAXTON-HEPBURN MEDICAL CENTER	214 KING STREET
330213	LEWIS COUNTY GENERAL HOSPITAL	7785 NORTH STATE STREET
330214	NYU HOSPITALS CENTER	550 FIRST AVENUE
330215	ROME MEMORIAL HOSPITAL, INC	1500 NORTH JAMES STREET
330218	OSWEGO HOSPITAL	110 WEST SIXTH STREET

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LEWISTON	NY
GLENS FALLS	NY
FLUSHING	NY
BROOKLYN	NY
NEW HYDE PARK	NY
BROOKLYN	NY
POTSDAM	NY
OCEANSIDE	NY
NEW YORK	NY
BROOKLYN	NY
BROOKLYN	NY
SYRACUSE	NY
NEW YORK	NY
WARWICK	NY
YONKERS	NY
OGDENSBURG	NY
LOWVILLE	NY
NEW YORK	NY
ROME	NY
OSWEGO	NY

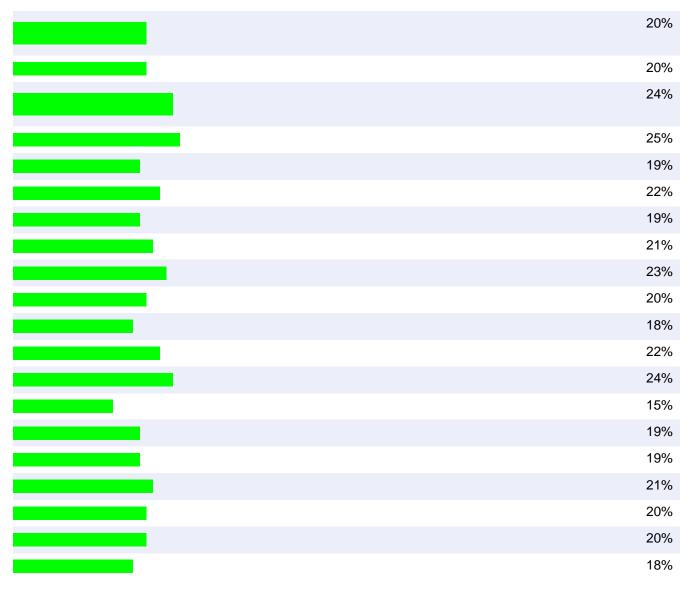
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11040	NASSAU	7184707000
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13210	ONONDAGA	3154707449
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10701	WESTCHESTER	9149644444
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10016	NEW YORK	2122637300
13440	ONEIDA	3153387000
13126	OSWEGO	3153495511

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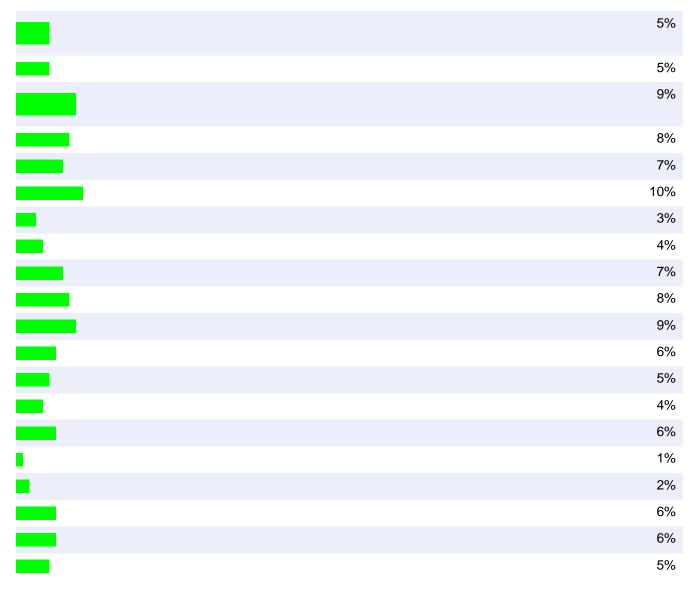
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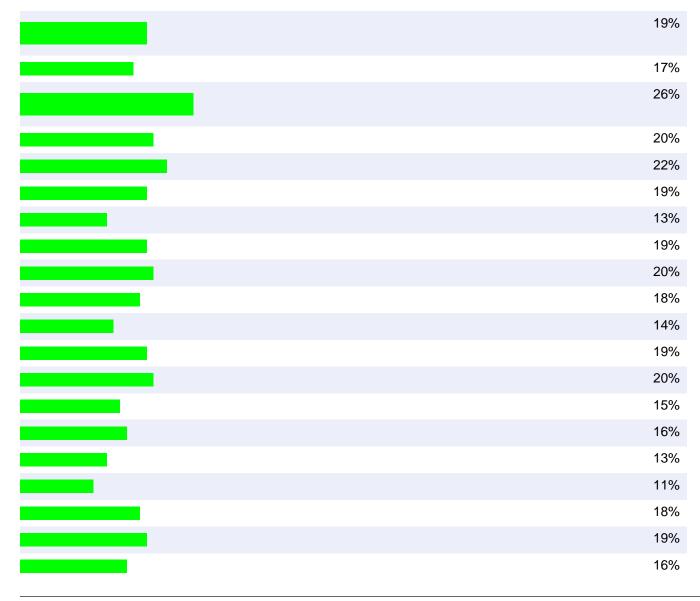
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CA MA NY Patient Satsifaction Survey Sept 11- Oct 12 10-22-

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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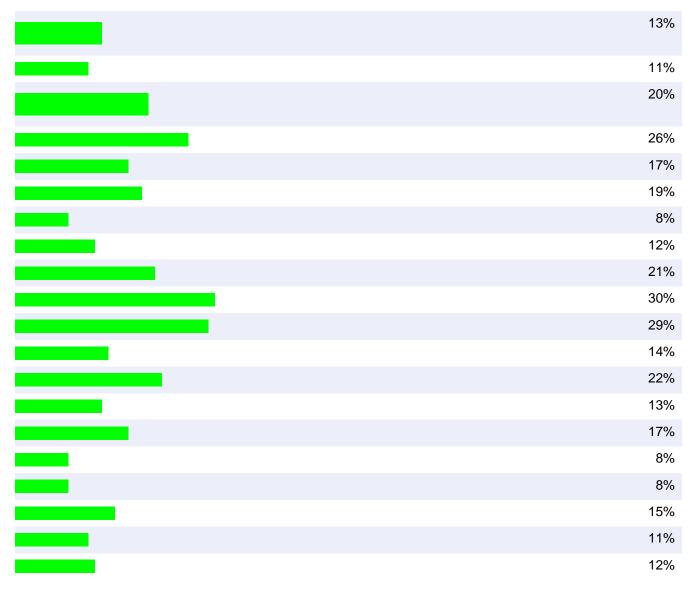
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CA MA NY Patient Satsifaction Survey Sept 11- Oct 12 10-22-

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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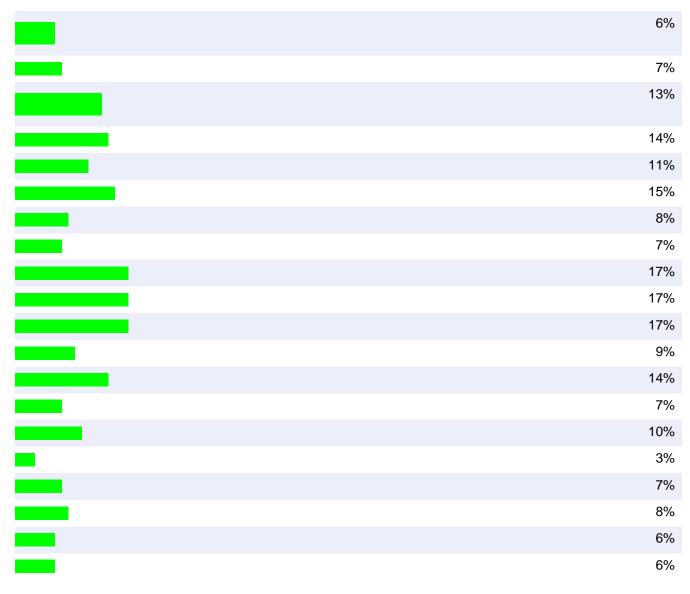
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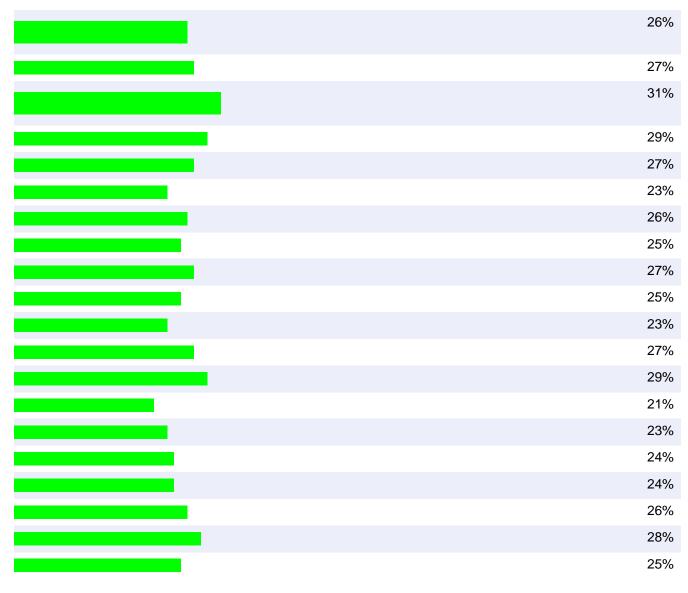
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CA MA NY Patient Satsifaction Survey Sept 11- Oct 12 10-22-

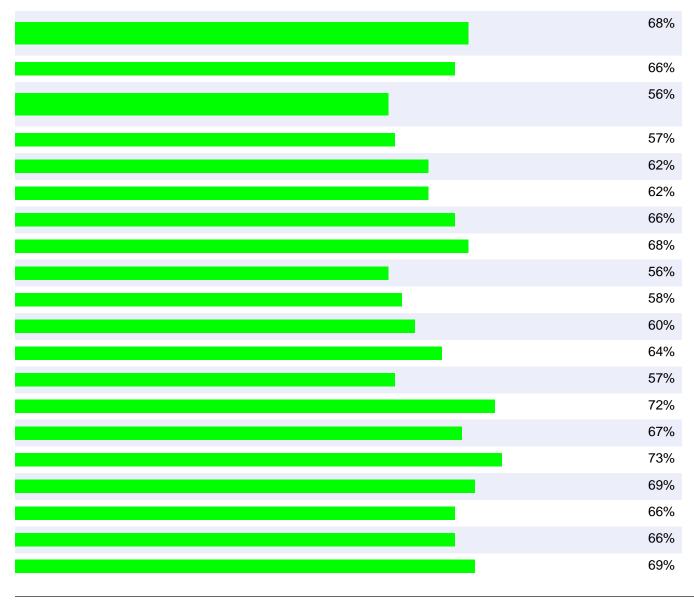
Based on Survey of Patients' Hospital Experiences (HCAHPS)



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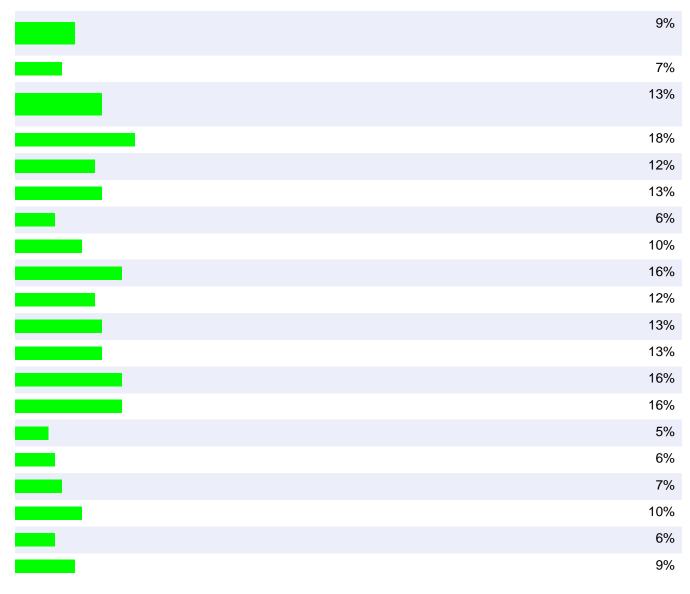
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CA MA NY Patient Satsifaction Survey Sept 11- Oct 12 10-22-

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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CA MA NY Patient Satsifaction Survey Sept 11- Oct 12 10-22-

Based on Survey of Patients' Hospital Experiences (HCAHPS)



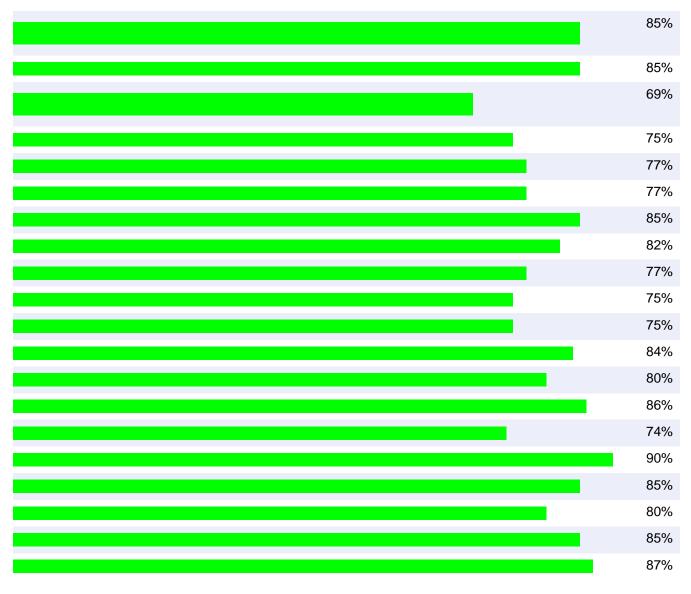
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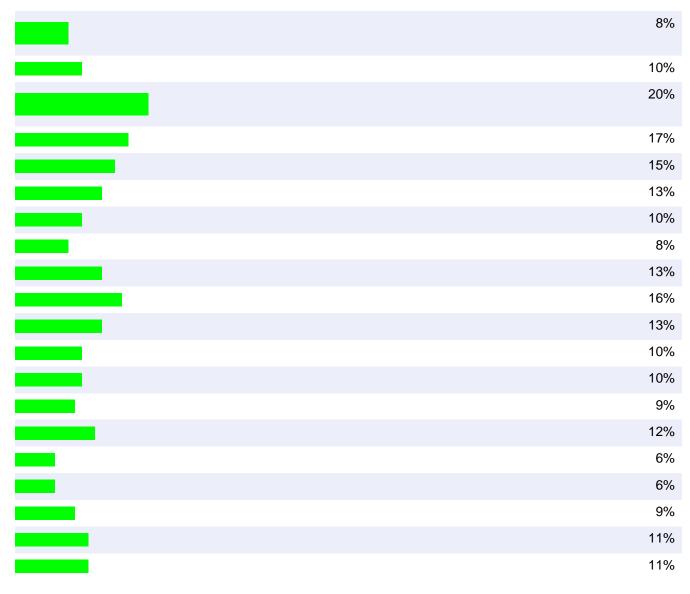
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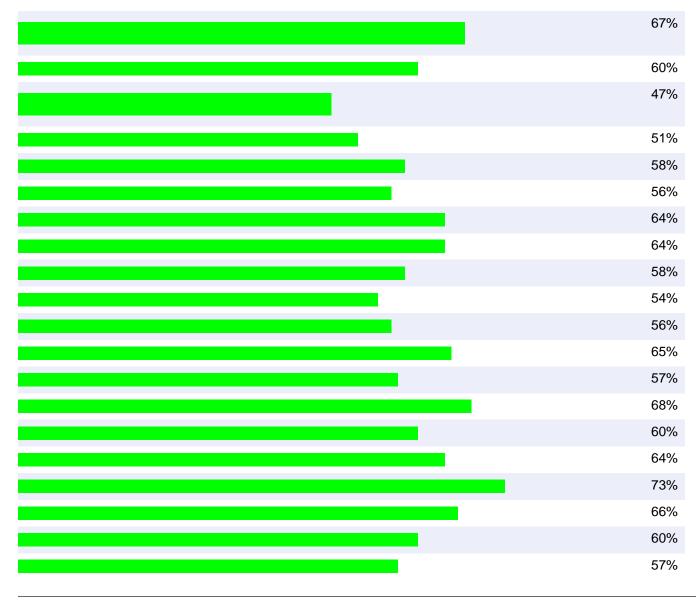
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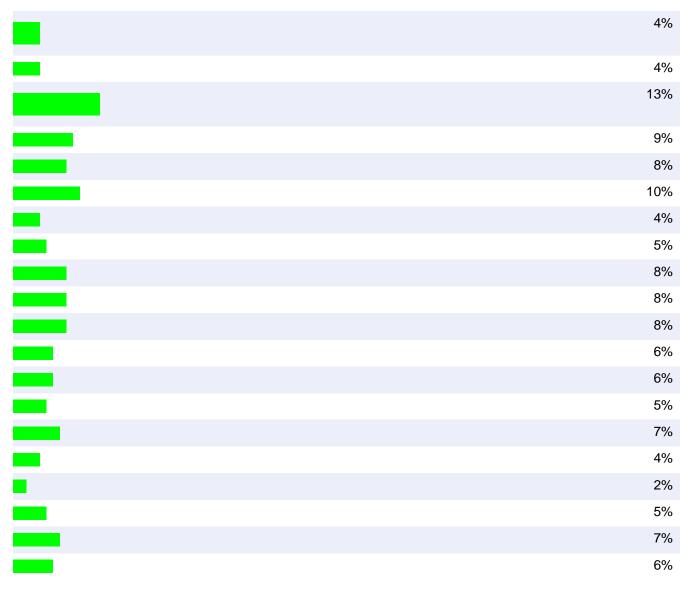
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CA MA NY Patient Satsifaction Survey Sept 11- Oct 12 10-22-

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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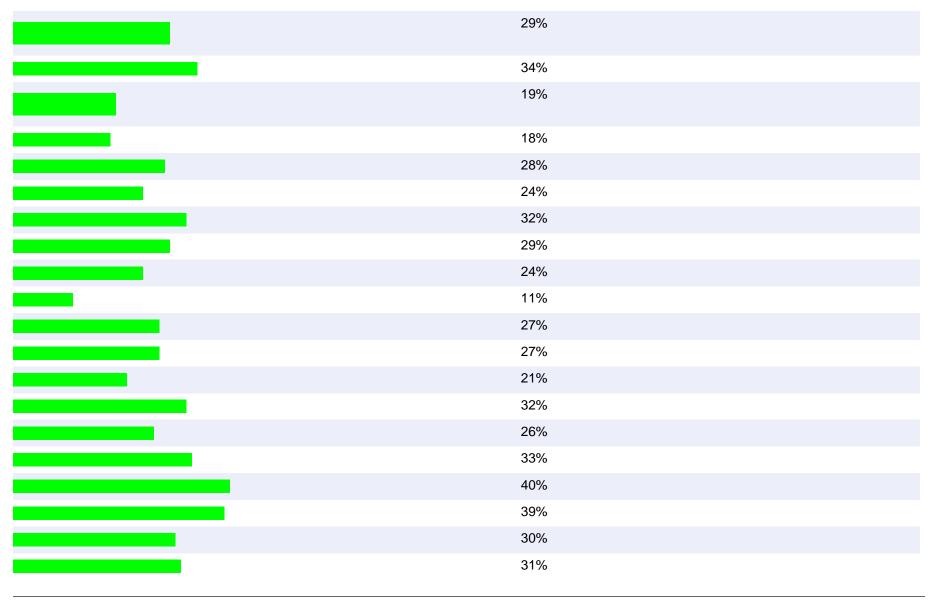
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300 or more
300 or more

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330219	ERIE COUNTY MEDICAL CENTER	462 GRIDER STREET
330221	WYCKOFF HEIGHTS MEDICAL CENTER	374 STOCKHOLM STREET
330222	SARATOGA HOSPITAL	211 CHURCH STREET
330223	MASSENA MEMORIAL HOSPITAL	1 HOSPITAL DRIVE
330224	BENEDICTINE HOSPITAL	105 MARY'S AVENUE
330225	LONG BEACH MEDICAL CENTER	455 EAST BAY DRIVE
330226	UNITY HOSPITAL OF ROCHESTER	1555 LONG POND ROAD
330229	BROOKS MEMORIAL HOSPITAL	529 CENTRAL AVENUE
330231	QUEENS HOSPITAL CENTER	82-68 164TH STREET
330232	SETON HEALTH SYSTEM-ST MARY'S CAMPUS	1300 MASSACHUSETTS AVENUE
330233	BROOKDALE HOSPITAL MEDICAL CENTER	LINDEN BOULEVARD AT BROOKDALE PLAZA
330234	WESTCHESTER MEDICAL CENTER	100 WOODS RD
330235	AUBURN COMMUNITY HOSPITAL	17 LANSING STREET
330236	NEW YORK METHODIST HOSPITAL	506 SIXTH STREET
330238	NICHOLAS H NOYES MEMORIAL HOSPITAL	111 CLARA BARTON STREET
330239	WOMAN'S CHRISTIAN ASSOCIATION	207 FOOTE AVENUE
330240	HARLEM HOSPITAL CENTER	506 LENOX AVENUE
330241	UNIVERSITY HOSPITAL S U N Y HEALTH SCIENCE CENTER	750 EAST ADAMS STREET
330245	ST ELIZABETH MEDICAL CENTER	2209 GENESEE STREET
330246	ST CHARLES HOSPITAL	200 BELLE TERRE ROAD

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BUFFALO	NY
BROOKLYN	NY
SARATOGA SPRINGS	NY
MASSENA	NY
KINGSTON	NY
LONG BEACH	NY
ROCHESTER	NY
DUNKIRK	NY
JAMAICA	NY
TROY	NY
BROOKLYN	NY
VALHALLA	NY
AUBURN	NY
BROOKLYN	NY
DANSVILLE	NY
JAMESTOWN	NY
NEW YORK	NY
SYRACUSE	NY
UTICA	NY
PORT JEFFERSON	NY

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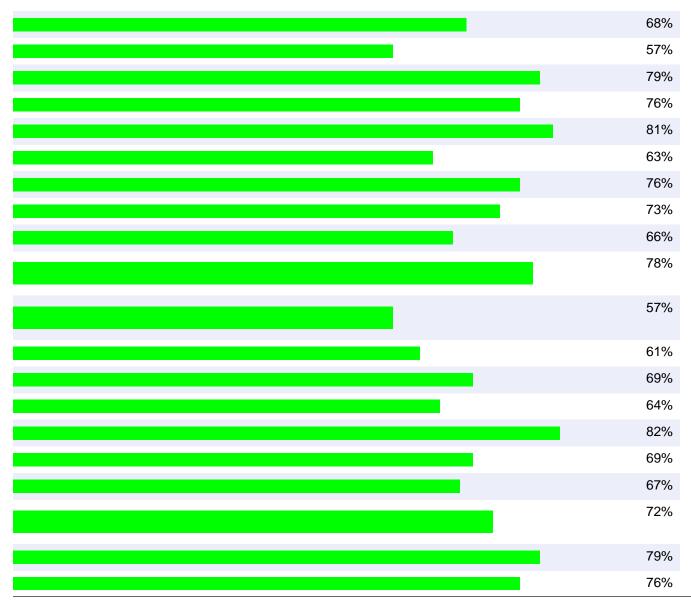
Page 955 of 1122 10/22/2012

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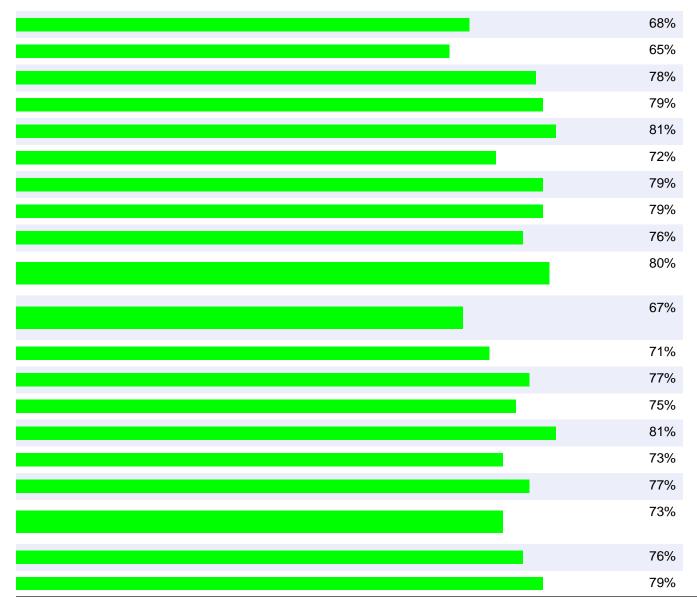
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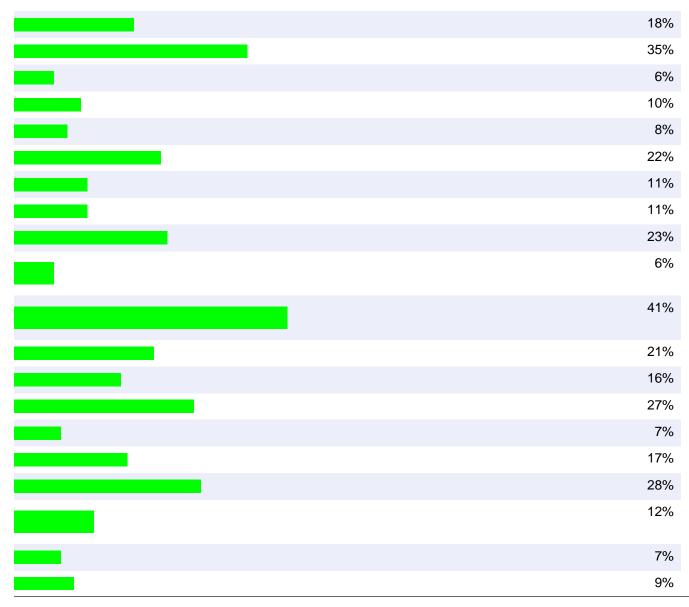
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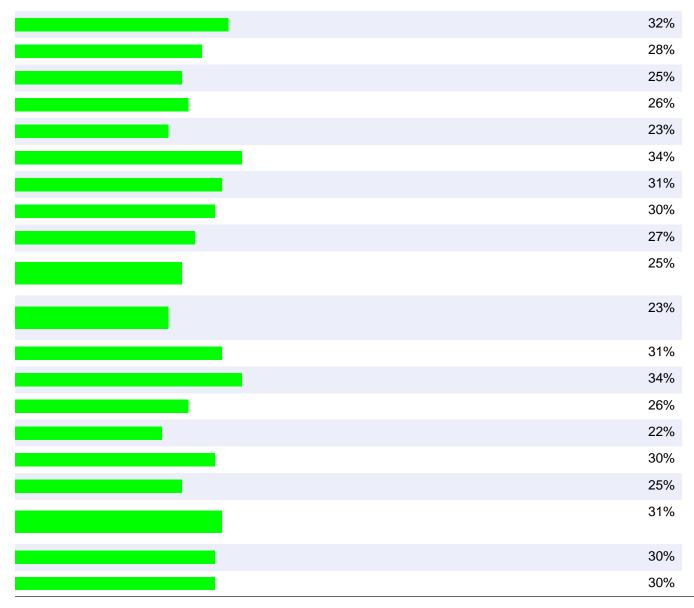
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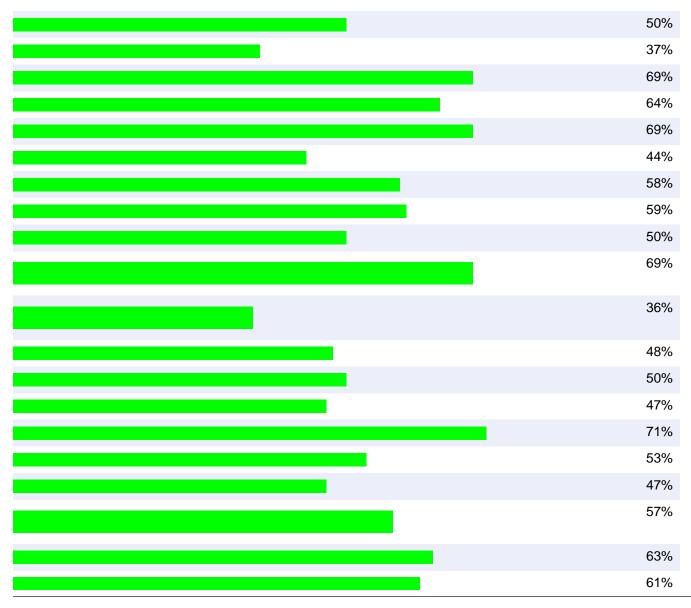
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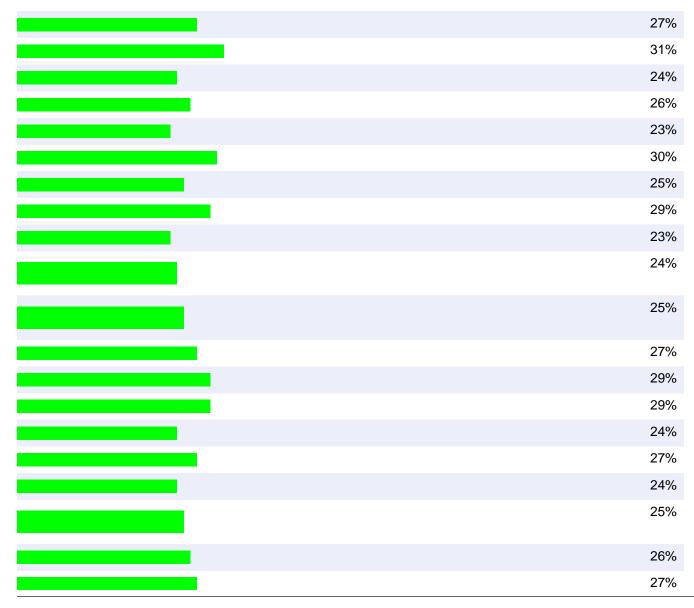
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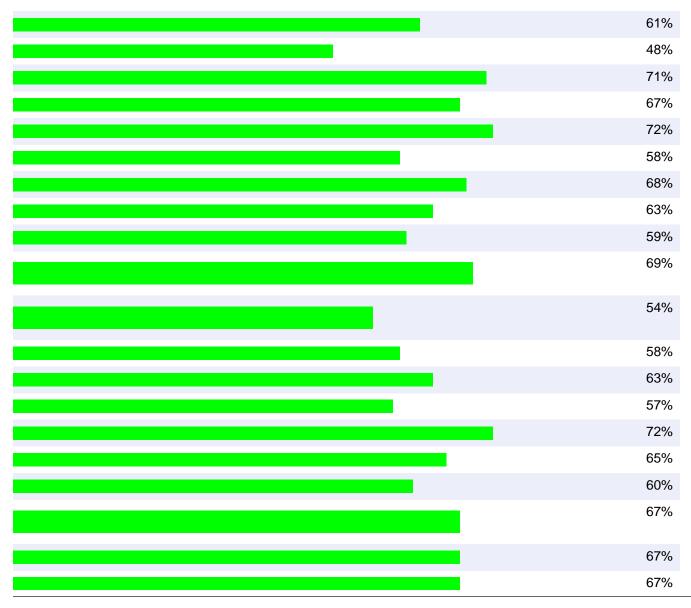
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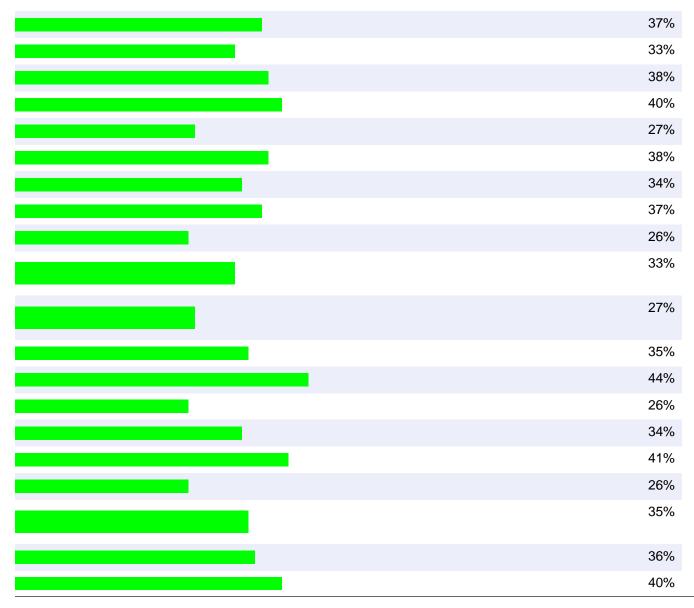
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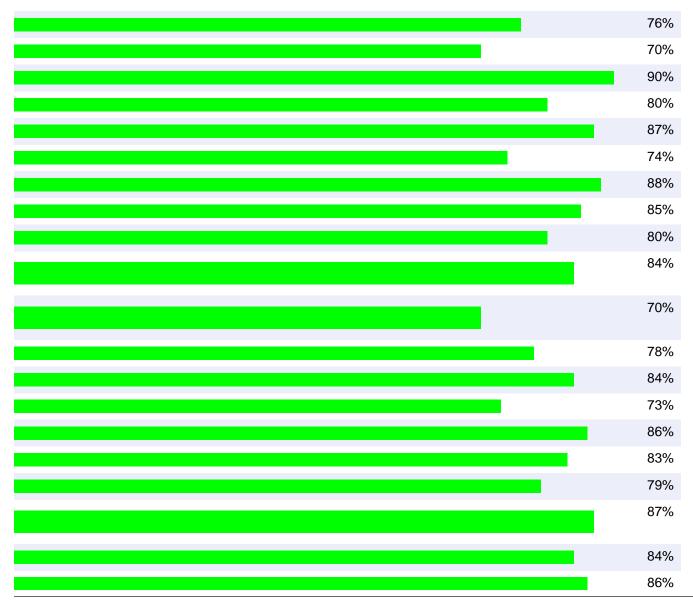
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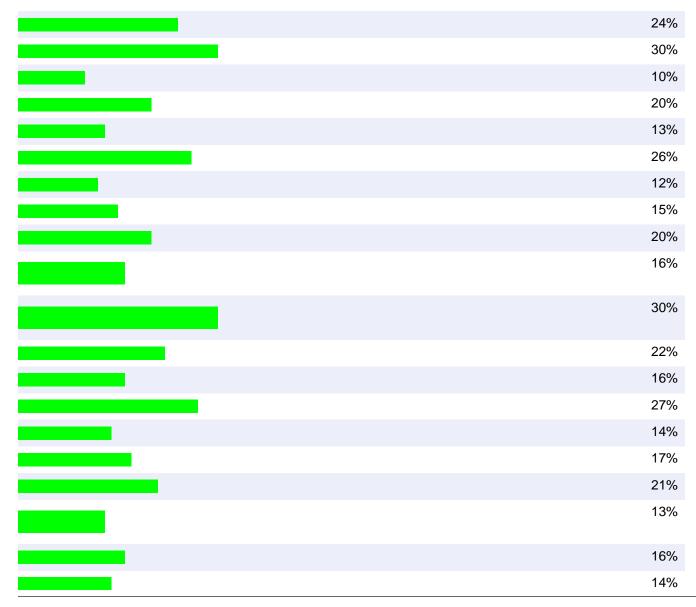
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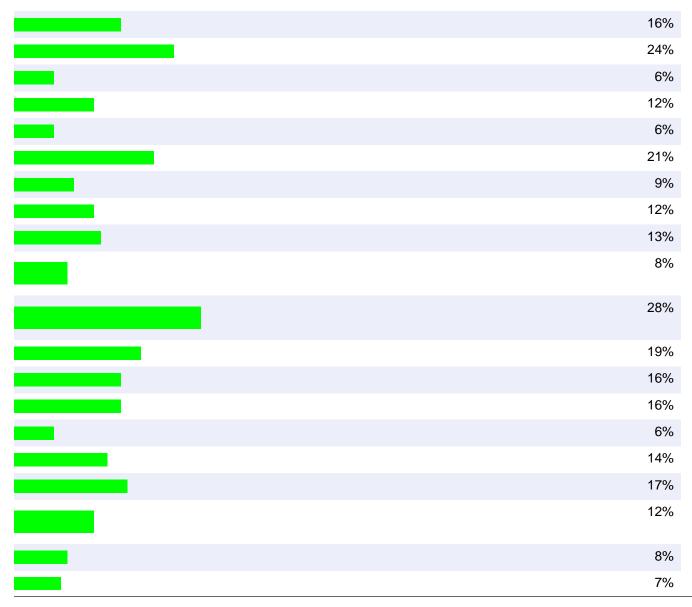
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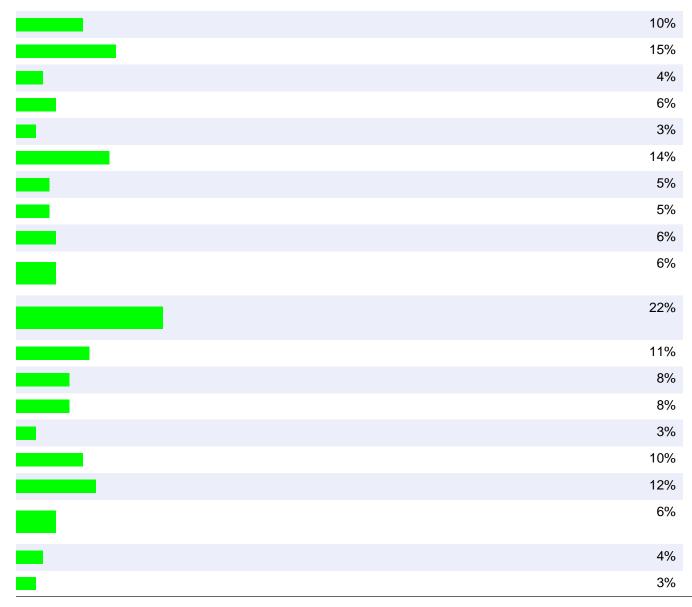
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330249	COMMUNITY MEMORIAL HOSPITAL, INC	150 BROAD STREET
330250	CHAMPLAIN VALLEY PHYSICIANS HOSPITAL MEDICAL CTR	75 BEEKMAN STREET
330259	MERCY MEDICAL CENTER	1000 NORTH VILLAGE AVENUE
330261	PHELPS MEMORIAL HOSPITAL ASSN	701 NORTH BROADWAY
330263	CARTHAGE AREA HOSPITAL, INC	1001 WEST STREET
330264	ST LUKE'S CORNWALL HOSPITAL	70 DUBOIS STREET
330265	CLIFTON SPRINGS HOSPITAL AND CLINIC	2 COULTER ROAD
330267	HUDSON VALLEY HOSPITAL CENTER	1980 CROMPOND ROAD
330268	COBLESKILL REGIONAL HOSPITAL	178 GRANDVIEW DRIVE
330270	HOSPITAL FOR SPECIAL SURGERY	535 EAST 70TH STREET
330273	PUTNAM HOSPITAL CENTER	670 STONELEIGH AVENUE
330276	NATHAN LITTAUER HOSPITAL	99 EAST STATE STREET
330277	CORNING HOSPITAL	176 DENISON PARKWAY EAST
330279	MERCY HOSPITAL	565 ABBOTT ROAD
330285	STRONG MEMORIAL HOSPITAL	601 ELMWOOD AVE
330286	GOOD SAMARITAN HOSPITAL MEDICAL CENTER	1000 MONTAUK HIGHWAY
330304	WHITE PLAINS HOSPITAL CENTER	41 EAST POST ROAD
330306	LUTHERAN MEDICAL CENTER	150 55TH STREET
330307	CAYUGA MEDICAL CENTER AT ITHACA	101 DATES DRIVE

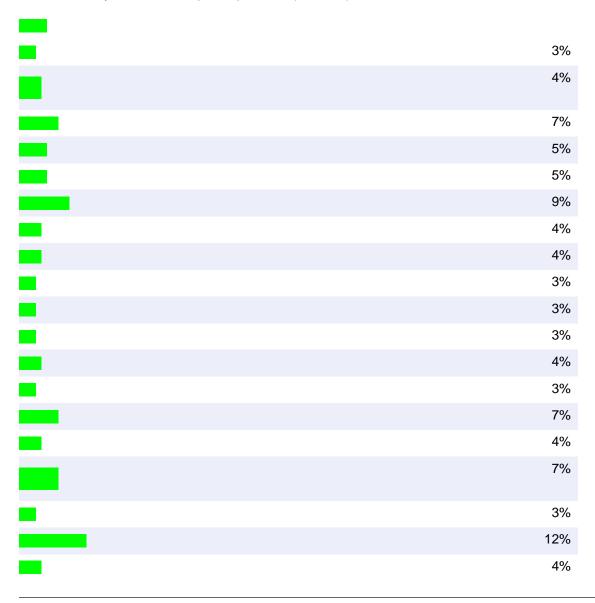
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PLATTSBURGH	NY
ROCKVILLE CENTRE	NY
SLEEPY HOLLOW	NY
CARTHAGE	NY
NEWBURGH	NY
CLIFTON SPRINGS	NY
CORTLANDT MANOR	NY
COBLESKILL	NY
NEW YORK	NY
CARMEL	NY
GLOVERSVILLE	NY
CORNING	NY
BUFFALO	NY
ROCHESTER	NY
WEST ISLIP	NY
WHITE PLAINS	NY
BROOKLYN	NY
ITHACA	NY

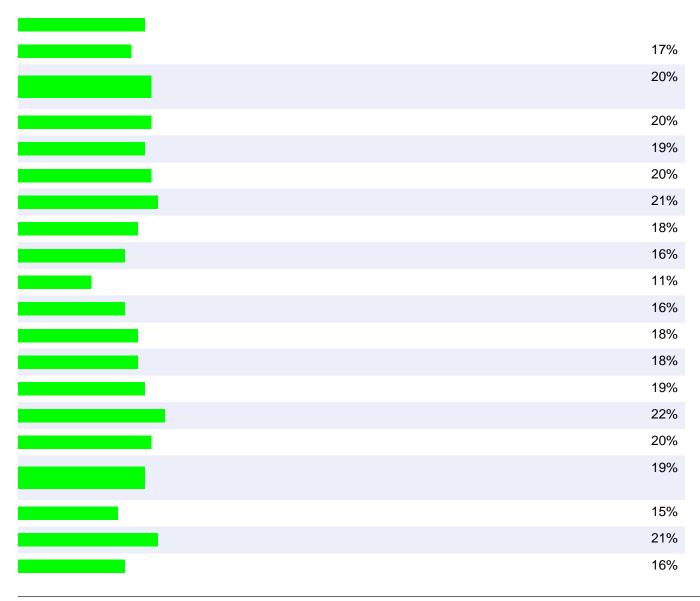
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10567	WESTCHESTER	9147343611
12043	SCHOHARIE	5182543270
10021	NEW YORK	2126061000
10512	PUTNAM	9142795711
12078	FULTON	5187258621
14830	STEUBEN	6079377200
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14642	MONROE	5852752121
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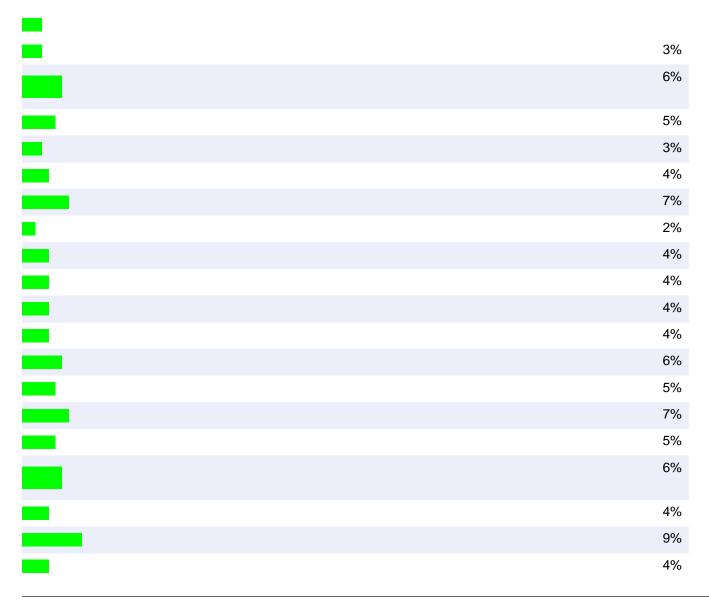
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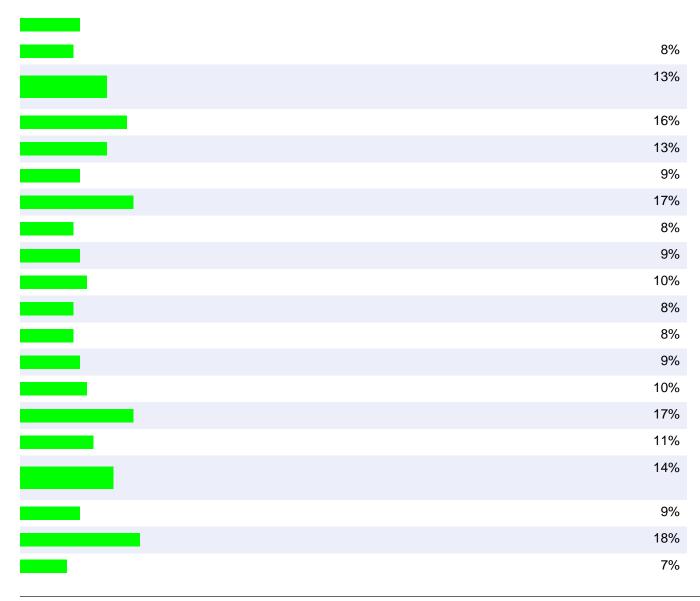
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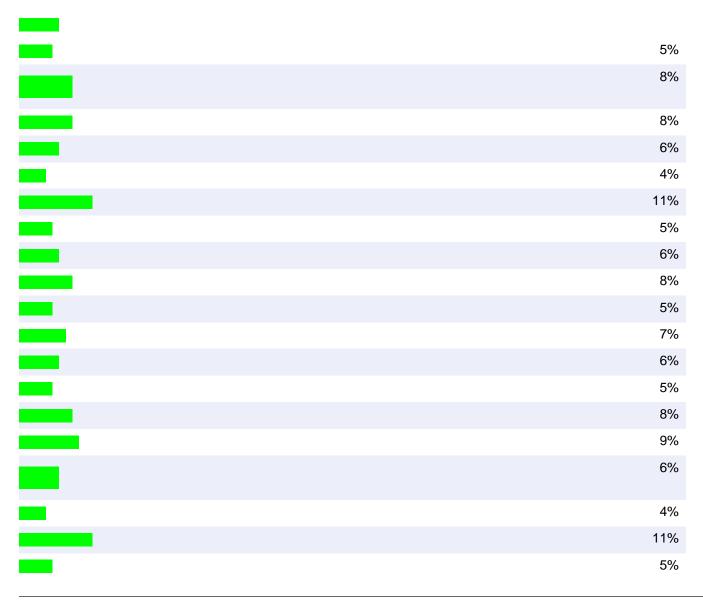
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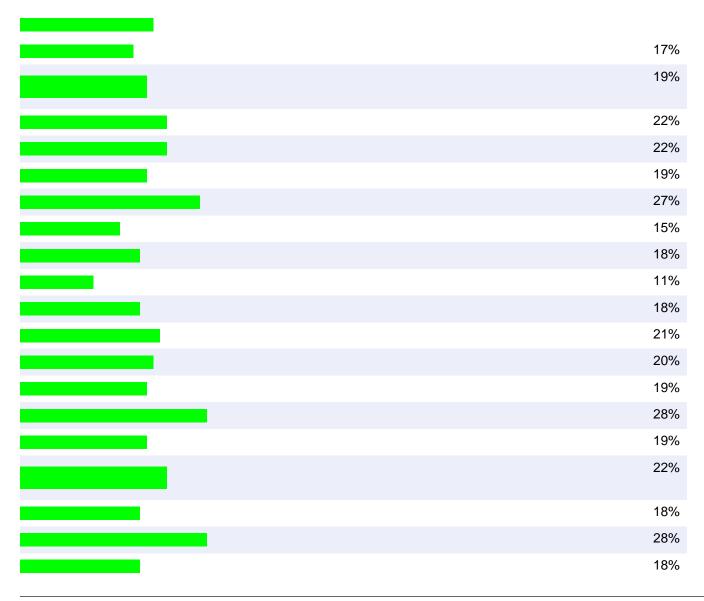
Based on Survey of Patients' Hospital Experiences (HCAHPS)



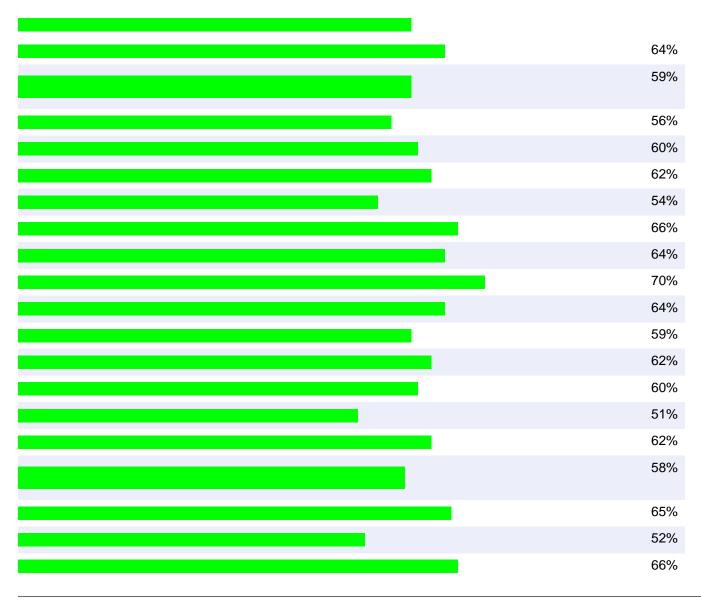
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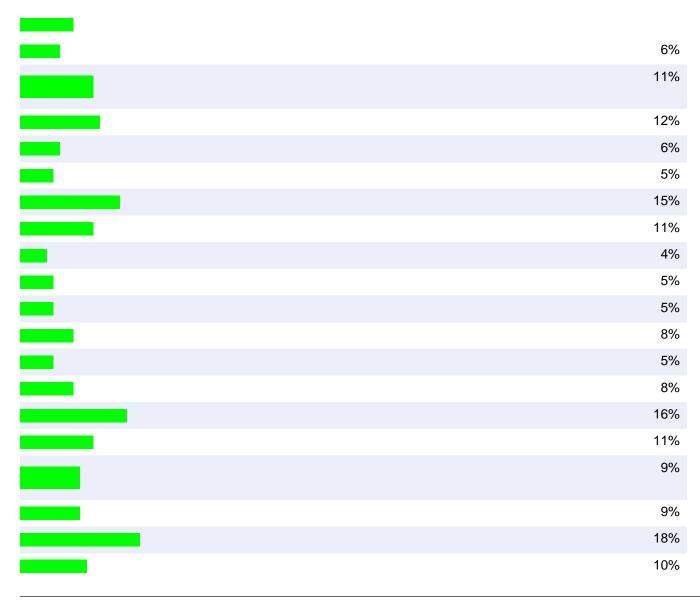




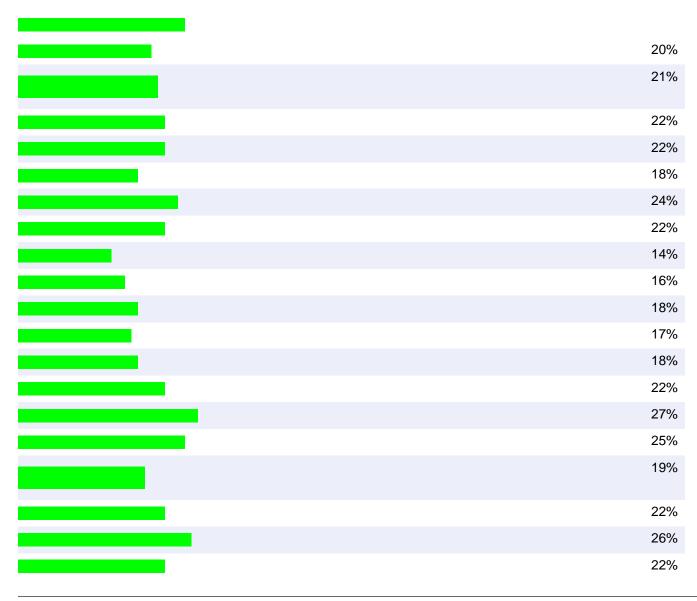








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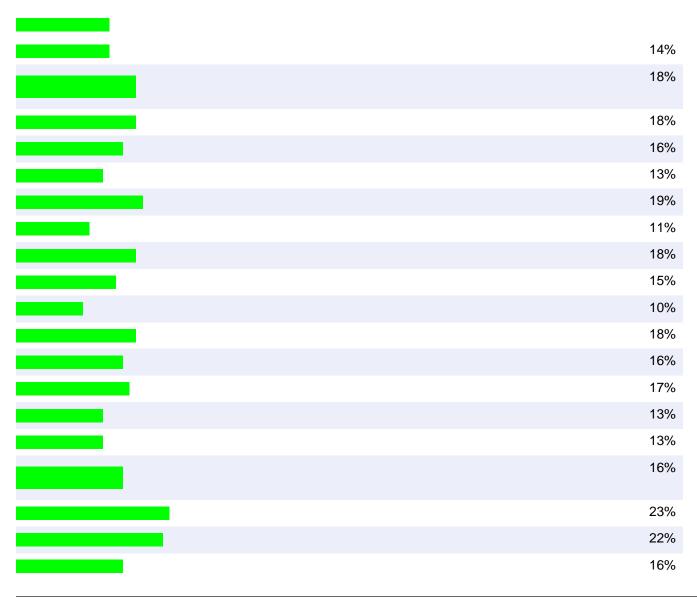


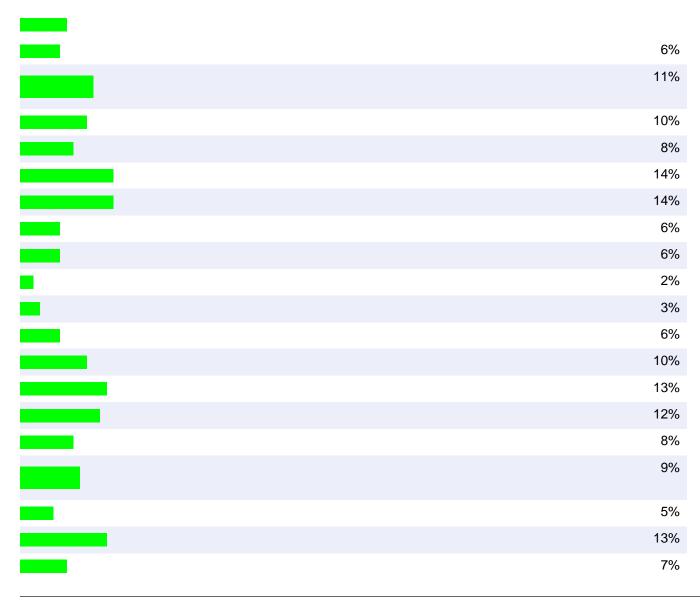






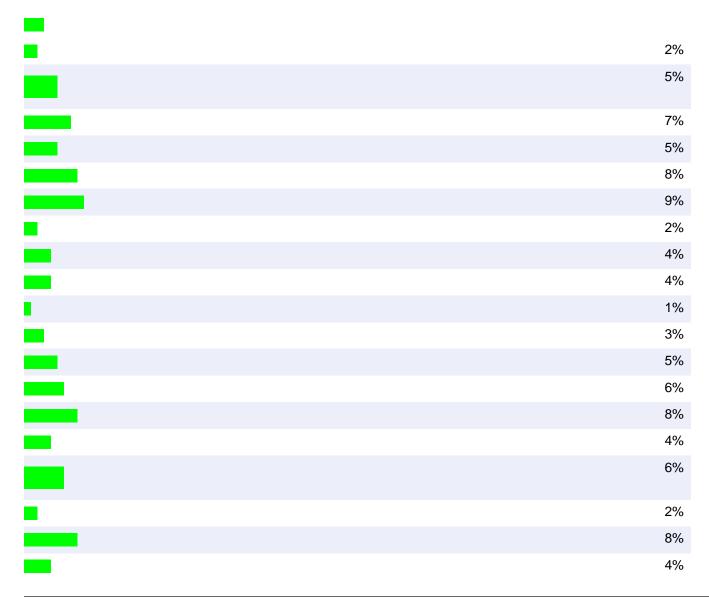




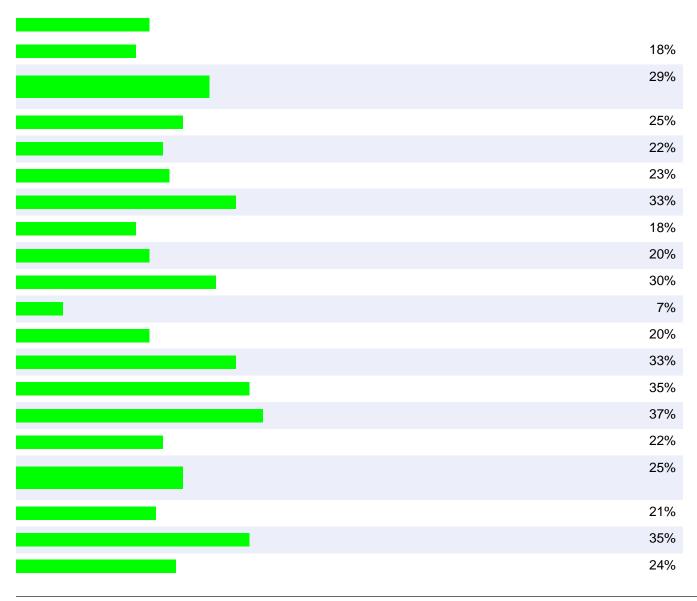








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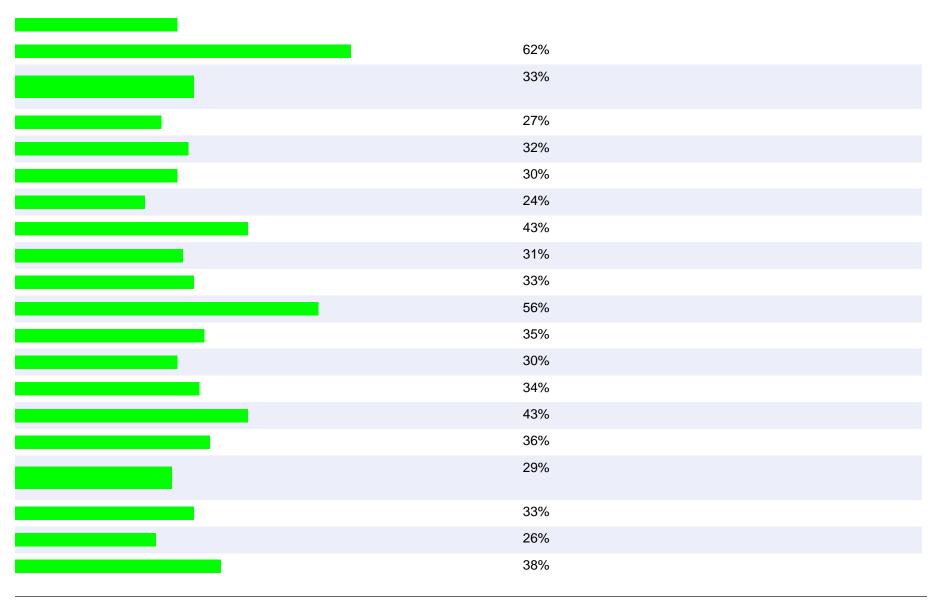




CA MA NY Patient Satsifaction Survey Sept 11- Oct 12 10-22-

Based on Survey	of Patients'	Hospital	Experiences	(HCAHPS)

300 or more
300 or more
300 or more
300 or more
Between 100 and 299
300 or more
300 or more
300 or more
Between 100 and 299
300 or more



330316	NEW YORK WESTCHESTER SQUARE MEDICAL CENTER	2475 ST RAYMOND AVENUE
330331	PLAINVIEW HOSPITAL	888 OLD COUNTRY ROAD
330332	ST JOSEPH HOSPITAL	4295 HEMPSTEAD TURNPIKE
330340	SOUTHAMPTON HOSPITAL	240 MEETING HOUSE LANE
330350	UNIVERSITY HOSPITAL OF BROOKLYN (DOWNSTATE)	445 LENOX ROAD
330353	FOREST HILLS HOSPITAL	102 - 01 66TH ROAD
330372	FRANKLIN HOSPITAL	900 FRANKLIN AVENUE
330385	NORTH CENTRAL BRONX HOSPITAL	3424 KOSSUTH AVENUE & 210TH STREET
330386	CATSKILL REGIONAL MEDICAL CENTER	68 HARRIS BUSHVILLE ROAD
330393	UNIVERSITY HOSPITAL (STONY BROOK)	HEALTH SCIENCES CENTER SUNY
330394	UNITED HEALTH SERVICES HOSPITALS, INC	33-57 HARRISON STREET
330395	ST JOHN'S EPISCOPAL HOSPITAL AT SOUTH SHORE	327 BEACH 19TH STREET
330396	WOODHULL MEDICAL AND MENTAL HEALTH CENTER	760 BROADWAY
330397	INTERFAITH MEDICAL CENTER	1545 ATLANTIC AVENUE
330399	ST BARNABAS HOSPITAL	4422 THIRD AVENUE
330401	ST CATHERINE OF SIENA HOSPITAL	50 ROUTE 25A
330403	MONROE COMMUNITY HOSPITAL	435 EAST HENRIETTA ROAD
330404	WINIFRED MASTERSON BURKE	785 MAMARONECK AVENUE

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BRONX	NY
PLAINVIEW	NY
BETHPAGE	NY
SOUTHAMPTON	NY
BROOKLYN	NY
FOREST HILLS	NY
VALLEY STREAM	NY
BRONX	NY
HARRIS	NY
STONY BROOK	NY
JOHNSON CITY	NY
FAR ROCKAWAY	NY
BROOKLYN	NY
BROOKLYN	NY
BRONX	NY
SMITHTOWN	NY
ROCHESTER	NY
WHITE PLAINS	NY

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10605	WESTCHESTER	9145972232

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Not Available	

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CA MA NY Patient Satsifaction Survey Sept 11- Oct 12 10-22-

Based on Survey of Patients' Hospital Experiences (HCAHPS)













CA MA NY Patient Satsifaction Survey Sept 11- Oct 12 10-22-

Based on Survey of Patients' Hospital Experiences (HCAHPS)









	15%
	21%
	20%
	16%
	20%
	19%
	18%
	16%
	18%
	17%
	22%
	21%
	20%
	20%
	14%
	20%
Not Available	
Not Available	



CA MA NY Patient Satsifaction Survey Sept 11- Oct 12 10-22-

Based on Survey of Patients' Hospital Experiences (HCAHPS)























CA MA NY Patient Satsifaction Survey Sept 11- Oct 12 10-22-

Based on Survey of Patients' Hospital Experiences (HCAHPS)







300 or more
300 or more
Not Available
Not Available

	25%
	31%
	28%
	31%
	18%
	22%
	26%
	26%
	18%
	32%
	36%
	11%
	25%
	9%
	13%
	29%
Not Available	No or very few patients were eligible for the HCAHPS survey
Not Available	No or very few patients were eligible for the HCAHPS

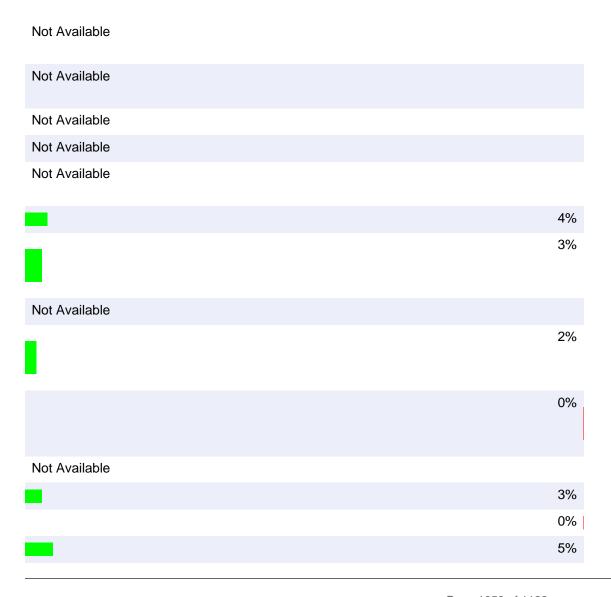
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	REHABILITATION HOSPITAL	
330405	HELEN HAYES HOSPITAL	51 NORTH ROUTE 9W
330406	SUNNYVIEW HOSPITAL AND REHABILITATION CENTER	1270 BELMONT AVENUE
331301	CUBA MEMORIAL HOSPITAL, INC	140 WEST MAIN STREET
331302	ELIZABETHTOWN COMMUNITY HOSPITAL	75 PARK STREET
331303	CATSKILL REGIONAL MEDICAL CENTER - G HERMANN SITE	8081 ROUTE 97
331304	MARGARETVILLE MEMORIAL HOSPITAL	42084 STATE HIGHWAY 28
331305	O'CONNOR HOSPITAL	460 ANDES ROAD
331306	MOSES-LUDINGTON HOSPITAL	1019 WICKER STREET
331307	CLIFTON FINE HOSPITAL	1014 OSWEGATCHIE TRAIL
331309	RIVER HOSPITAL, INC	4 FULLER STREET
331310	ELLENVILLE REGIONAL HOSPITAL	10 HEALTHY WAY
331311	LITTLE FALLS HOSPITAL	140 BURWELL STREET
331312	DELAWARE VALLEY HOSPITAL, INC	1 TITUS PLACE
331313	SCHUYLER HOSPITAL, INC	220 STEUBEN STREET

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WEST HAVERSTRAW	NY
SCHENECTADY	NY
CUBA	NY
ELIZABETHTOWN	NY
CALLICOON	NY
MARGARETVILLE	NY
DELHI	NY
TICONDEROGA	NY
STAR LAKE	NY
ALEXANDRIA BAY	NY
ELLENVILLE	NY
LITTLE FALLS	NY
WALTON	NY
MONTOUR FALLS	NY

10993	ROCKLAND	8457864000
12308	SCHENECTADY	5183863580
14727	ALLEGANY	5859612000
12932	ESSEX	5188736377
12723	SULLIVAN	8458875530
12455	DELAWARE	8455865631
13753	DELAWARE	6077460300
12883	ESSEX	5185852831
13690	SAINT LAWRENCE	3158483351
13607	JEFFERSON	3154822511
13607	JEFFERSON ULSTER	3154822511 8456476400
12428	ULSTER	8456476400
12428 13365	ULSTER HERKIMER	8456476400 3158235261





















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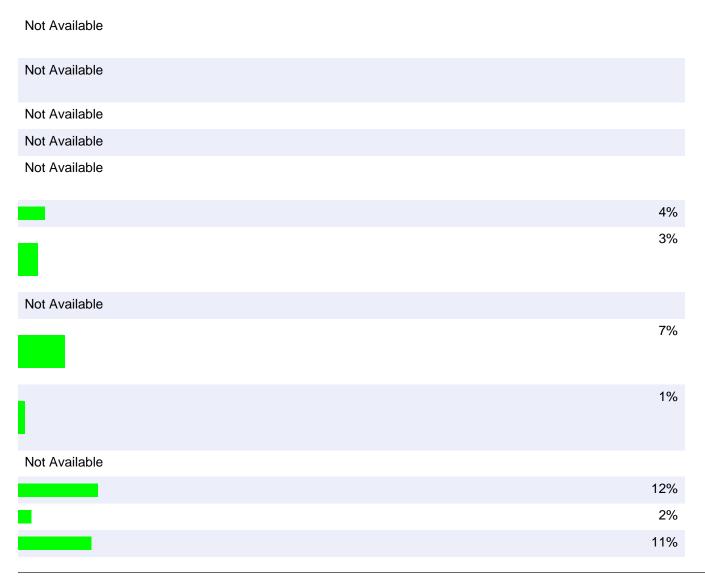
Not Available	
Not Available	
	15%
	11%
Not Available	
	10%
	19%
Not Available	
	21%
	14%
	18%











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Not Available	
Not Available	
	20%
	21%
Not Available	
	9%
	15%
Not Available	
	11%
	16%
	12%









10/22/2012





Not Available
Not Available
Not Available
Not Available
Not Available
Between 100 and 299
Fewer than 100
Not Available
Fewer than 100
Fewer than 100
Not Available
Between 100 and 299
Between 100 and 299
Between 100 and 299

		survey
Not Available		No or very few patients were eligible for the HCAHPS survey
Not Available		No or very few patients were eligible for the HCAHPS survey
Not Available		Survey results are not available for this reporting period
Not Available		Survey results are not available for this reporting period
Not Available		Survey results are not available for this reporting period
	36%	
	39%	Fewer than 100 patients completed the HCAHPS survey. Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance
Not Available		Survey results are not available for this reporting period
	37%	Fewer than 100 patients completed the HCAHPS survey. Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance
	54%	Fewer than 100 patients completed the HCAHPS survey. Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance
Not Available		Survey results are not available for this reporting period
	32%	
	35%	
	35%	

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331314

SOLDIERS AND SAILORS MEMORIAL **HOSPITAL OF YATES**

418 NORTH MAIN STREET

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PENN YAN

NY

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14527 **YATES** 3157874175

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2%

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15%

Page 1093 of 1122 10/22/2012

83%

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6%

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13%

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81%

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5%

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26%

Page 1099 of 1122 10/22/2012

69%

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10/22/2012



5%

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22%

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73%

Page 1103 of 1122 10/22/2012

24%

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17%

Page 1105 of 1122 10/22/2012

59%

Page 1106 of 1122 10/22/2012

2%

Page 1107 of 1122 10/22/2012

27%

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71%

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10/22/2012



7%

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35%

Page 1111 of 1122 10/22/2012

58%

Page 1112 of 1122 10/22/2012

81%

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19%

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12%

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28%

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60%

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5%

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26%

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69%

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Between 100 and 299

28%

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